In the Matter of the Investigation of Airus Movers LLC

Docket No. TV-240620 - Vol. I

October 2, 2024



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BEFORE THE WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation)
of:)
) DOCKET TV-240620
Airus Movers LLC,)
)
For Compliance with WAC 480-15-560)
and WAC 480-15-555.) PAGES 1-34
)

BRIEF ADJUDICATIVE PROCEEDING - VOL. I

BEFORE ADMINISTRATIVE LAW JUDGE

M. HAYLEY CALLAHAN

October 2, 2024

Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98504

TRANSCRIBED BY: ELIZABETH PATTERSON HARVEY, WA CCR 2731

Page 2 A P P E A R A N C E S: FOR COMMISSION STAFF: Cassandra Jones cassandra.jones@atg.wa.gov Attorney General of Washington 7141 Cleanwater Drive SW PO Box 40145 Olympia, Washington 98504-0145 360.586.2466 ALSO PRESENT: Leonard McLauglin Jason Sharp

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Page 4 October 2, 2024 1 2 -000-3 4 JUDGE CALLAHAN: Good afternoon. Let's be on the record. 5 Can the parties please turn on their 6 7 I see Ms. Jones. I don't see the company cameras? 8 representative. 9 Let's be on the record. Good Okay. morning. Today is Wednesday, October 2, 2024, and the 10 time is 1:30 p.m. This is a hearing in Docket TV-240620. 11 12 The docket is captioned In the Matter of the Investigation of Airus Movers LLC. 13 14 Commission staff has filed a notice of 15 intent to cancel permit as a household goods carrier for 16 Airus Movers LLC's permit to provide services as a household goods carrier, effective October 13, 2024. 17 My name is Hayley Callahan, and I am the 18 19 administrative law judge presiding over today's brief 20 adjudicative proceeding. Now let's take appearances for both 21 22 parties, and then we can -- we will walk through how we're going to proceed this morning. 23 24 So let's start with the company first. 25 Hearing none, it looks like the company is not attending.

Commission staff? 1 2 ATTORNEY JONES: Good afternoon, your My name is Cassandra Jones. I'm an assistant 3 Honor. 4 attorney general here to represent commission staff, and with me are staff's witnesses Lenoard McLaughlin and 5 Jason Sharp. 6 7 JUDGE CALLAHAN: Okay. So just to let you 8 know, I did not receive the witness list before the hearing. But I'm going to let you -- do you plan to put 9 10 your witness on the stand to testify today? 11 ATTORNEY JONES: Yes, your Honor. 12 JUDGE CALLAHAN: Okay. So like I said, I did not receive a list beforehand as required by the WAC. 13 But I'm just going to allow you to present, to testify 14 15 today. 16 So -- okay. So let me ask you this. 17 Since the party doesn't seem to appear today, do you want to move a motion to dismiss because of failure to attend, 18 or would you like to proceed with your case? 19 20 ATTORNEY JONES: Thank you, your Honor. Staff would like to move the commission for an order of 21 22 default against the company. Staff would like to proceed to present its witnesses today to establish the -- our 23 presentation. We'd like to proceed to establish our 24 25 evidence today.

Page 6 JUDGE CALLAHAN: So I also received your 1 exhibits. 2 3 So now I'm going to ask the staff to tender the evidence and witnesses for examination. And 4 5 you may proceed. 6 ATTORNEY JONES: Thank you, your Honor. 7 Staff would like to proceed by calling Leonard 8 McLaughlin. JUDGE CALLAHAN: Okay. I'm going to swear 9 in your witness. 10 11 Okay. Can you please raise your (inaudible) hand. Okay. Do you swear today what you say 12 is going to be the truth, nothing but the truth? 13 14 THE WITNESS: Yes, your Honor, I do. 15 JUDGE CALLAHAN: Thanks. You may proceed. 16 17 LEONARD MCLAUGHLIN, having been duly sworn on 18 oath, testified as follows: 19 20 DIRECT EXAMINATION BY ATTORNEY CALLAHAN: 21 22 Good afternoon. 0 23 Good afternoon. Α 24 Would you please state your name and spell your 0 25 last name for the record.

It's Leonard McLaughlin, M-C-L-A-U-G-H-L-I-N. 1 Α 2 0 How are you employed? 3 I'm an investigator with the Washington State Α 4 Utilities and Transportation Commission as an Investigator 3. 5 6 What are your duties as an investigator? 0 7 My duty as an investigator, I perform Α 8 compliance reviews of carriers; looking at their records, which include hours of service, vehicle maintenance, 9 driver qualifications. 10 11 I also perform vehicle inspections, safety 12 inspections. Have you received any training or education to 13 0 14 enable you to carry out your duties as an investigator? 15 Α Yes. 16 And what you please describe those? 0 17 I received training through the Federal Α Yes. Motor Carrier Safety Administration; CVSA, the Commercial 18 Motor Vehicle Safety Alliance, for commercial vehicle 19 safety inspections, compliance reviews; and in on-the-job 20 training. 21 22 Prior to that, I also worked for the Washington State Patrol, its commercial motor vehicle division. 23 24 Are you therefore familiar with state and Ο 25 federal regulations governing the safe operation of

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Page 8 household goods carriers? 1 2 А Yes, I am. 3 Are you familiar with a company called Airus Ο 4 Movers LLC? 5 Α Yes, I am. 6 What type of company is Airus Movers? 0 7 They're a household goods mover. Α 8 0 How long has the company been a household goods carrier? 9 Well, they began operations in 2021, July 2021, 10 Α 11 and they actually got their temporary permit through the 12 UTC on September 6, 2022. 13 How did you become familiar with this company? 0 14 Α I was assigned to do a -- on June 18, I was assigned to do a compliance review and inspection as part 15 16 of my routine job performance. 17 Who owns the company? 0 Ruslan and -- I will mess up the last name. 18 Α Ι 19 can spell it for you. 20 Yes, please spell it. Q Okay. It's D-O-S-N-I-Y-A-Z-O-V. 21 Α 22 And is Ruslan -- and I'm just going to attempt 0 to say the name -- Dosniyazov, is he responsible for the 23 24 company's safety program? 25 А Yes, he is.

Page 9 How many drivers does the company employ? 1 Q At the time of review, he employed four 2 Α 3 drivers. 4 And do you know how many commercial vehicles 0 5 the company operates? 6 Α Two. 7 So did you perform a comprehensive Ο 8 investigation on this company? 9 Yes, I did. Α Okay. And when you do this type of 10 0 11 investigation, when staff does this type of 12 investigation, what do you do for this? 13 We'll contact the carrier, advise them of the Α upcoming review. We'll also to send them a list of the 14 required documents and things we'll be looking at, what 15 16 we need for the actual review. 17 We'll set up a time to meet them in person to go through the files. 18 19 Also, prior to that, we'll send them a 20 questionnaire to fill out which includes how many drivers they have, ask about hours of service and their employees 21 22 that they have working for them. 23 And so I did that with him. I contacted him 24 actually on June 18, and we scheduled it for July 2. He 25 changed it right before then, so that got a little longer

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until July 10, when we did the meeting in person. 1 2 Okay. And so then as part of that review, are 0 you examining the carrier's records? 3 Yes, I am. 4 Α What type of records are you examining? 5 Q Okay. 6 We'll look at their driver qualification files, Α their hours of service, their vehicle maintenance files, 7 insurance. We check to see if their sporadic inspections 8 9 are being done for household goods movers. We also check to make sure their employees are being -- have criminal 10 background checks performed on them. 11 12 Ο Okay. And did you review all of those types of records when you performed your review of Airus Movers? 13 14 Α Yes, I did. 15 When you finish a compliance review, do you 0 16 produce a report of your findings? 17 Α Yes, I do. And do you do that in the ordinary course of 18 0 19 your business? 20 Α Yes. 21 Okay. Why do you produce those reports? 0 22 Α It documents a carrier's operations. Ιt 23 documents violations that were found during an investigation. 24 25 And it also helps provide recommendations to

Page 11 help the carrier correct their violations when it's all 1 2 done. 3 Okay. And do you produce these reports 0 contemporaneously with the end of your reviews? 4 Α 5 Yes. 6 Did you produce this type of report when you 0 7 completed your review of Airus Movers? 8 Α Yes, I did. 9 Okay. I'd like to turn your attention to the 0 exhibit marked LM-1. 10 11 Α Okay. 12 Ο Okay. Could you please identify that exhibit. 13 It's the report of the compliance review I did. Α 14 When I did my review, that was the report I turned in. 15 Okay. And what's the date of that report? 0 16 Α August 13, 2024. 17 Okay. And did you make this report in the 0 ordinary course of business? 18 19 Α Yes, I did. And does this report, does it -- is it drafted 20 0 so that it's accurately reflecting what you found when 21 22 you did your compliance review? 23 Α Yes. 24 Okay. And is that Exhibit LM-1, is that a true 0 25 and correct copy of your report?

Page 12 Yes it is. 1 Α 2 ATTORNEY JONES: At this time, your Honor, 3 I would ask to move to admit Exhibit LM-1. 4 JUDGE CALLAHAN: Exhibit is admitted. 5 ATTORNEY JONES: Thank you. (Exhibit Number LM-1 admitted) 6 7 (By Attorney Jones) I'd like to turn your 0 8 attention now to the results of your review of Airus 9 Movers that you completed in August of 2024. When you review records of a carrier, are you looking to see 10 11 whether the company is using drivers that are medically 12 examined and certified? 13 Α Yes, I do. 14 And what specifically are you looking for with 0 15 regard to these records? 16 Α I'm looking to see if the driver had a valid 17 medical certificate when they were driving, with the company driving, to see if it was done by an examiner 18 19 listed on the national registry, and if the carrier maintains the records of that, if they've checked 20 (inaudible) a copy of their certificate. 21 22 0 Okay. Did you determine whether Airus Movers 23 was using any drivers that were not properly medically examined and certified? 24 25 Α Yes.

Page 13 And how many drivers did you find that the 1 0 company lacked the medical examination and certification 2 for? 3 4 Α There were (inaudible) drivers. 5 0 I'm sorry. How many? 6 А Three. 7 0 Three. Okay. 8 And how many individual occurrences was a driver allowed to drive without having that valid medical 9 certification? 10 There were 143 individual occurrences. 11 Α 12 Ο Okay. So those occurrences, are those all 13 specific dates? 14 Α Right. Those would be specific dates that a 15 driver drove. 16 Ο Okay. And so was this a critical violation? 17 Yes, it is. Α Could you explain what it means that it was a 18 0 19 critical violation? A critical violation, they're identified as 20 Α such where a noncompliance is interactive of a breakdown 21 in the company's management controls. It demonstrates a 22 23 pattern by noncompliance. 24 Okay. All right. So I want to turn now to Ο 25 drivers' qualification files, which you mentioned

earlier. Can you explain what is a driver's 1 qualification file? 2 Α Yes. A driver's qualification file maintains 3 -- it has their application, road checks, a (inaudible) 4 when the driver gets hired. It has the background checks 5 in it, obviously their medical examiner certificates, 6 7 safety stuff for the drivers. 8 0 Okay. Is a household goods carrier required to 9 maintain a driver qualification file for each driver that it employs? 10 11 Α Yes. 12 Ο Okay. Did you review Airus Movers LLC's 13 records for driver qualification files? 14 Α Yes, I did. 15 Did the company have those files for each of 0 16 its drivers? 17 No, they did not have them. Α For how many drivers was the company missing a 18 Ο driver qualification file? 19 Four drivers. 20 Α And is this a critical violation as well? 21 0 22 Yes, it is. Α 23 Okay. I want to turn now to talk about 0 24 background checks. When you review a household goods 25 carrier, do you look to see if the carrier has performed

Page 15 criminal background checks on each of its employees? 1 2 Α Yes. Yes, I do. Okay. So how do you do that? 3 0 4 I'll have the carrier -- the carrier's got to Α have proof of the background checks. So I ask the 5 carrier to show those documents and show that it was 6 7 done, also look at the files and see who all was employed 8 there to see if they also had the background check. 9 When you conducted your review of Airus Movers 0 LLC, did you examine the company's records for these 10 11 background checks? 12 Α Yes, I did look for them. 13 Did you -- did Airus Movers have those 0 14 background checks for all of its employees? 15 No, they didn't. Α 16 Okay. How many employees did the company fail Q 17 to have the background checks for? Nine employees. 18 Α 19 Okay. Is this also a critical violation? 0 20 Yes, it is. Α Okay. I'm going to turn now to records of duty 21 0 22 status. When you review the records of a carrier, are you looking for record of duty status? 23 24 Yes, I am. Α 25 0 What is a record of duty status?

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Page 16 It's a basically a document that talks about 1 Α 2 that the carrier keeps documents, the days the driver drove, hours they were driven, times between breaks, the 3 4 dates they drove, rest periods. Okay. Did you look for records of duty status 5 Q during your investigation of Airus Movers? 6 7 Yes, I did. Α 8 0 Did you find any missing records of duty 9 status? Yes, I did. 10 Α 11 How many records of duty status were missing in 0 12 the sample of records that you examined? 13 There were 42 that were missing. Α 14 Okay. And how do you determine -- how do you 0 15 determine which -- what's missing? 16 Α Well, we'll look at a carrier's record of duty 17 We'll take a 30-day period and have the carrier status. show us -- basically look -- give us the time that their 18 employees were driving, when they were working, show the 19 20 documentation that they were doing all that. Okay. So in this case, there were 42 21 0 22 documented instances in which a record of duty status was not --23 Right. There were four drivers that had 24 Α 25 violations. And in that time, there were 42 total times

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1	that they were (inaudible) without it.
2	Q Okay. And is the failure to require
3	preparation of a record of duty status also a critical
4	violation?
5	A Yes, it is.
6	Q Okay. All right. I want to turn to vehicle
7	maintenance records. Is a household goods company
8	required to keep and maintain certain vehicle maintenance
9	records?
10	A Yes, they are.
11	Q Okay. Can you just generally describe the
12	minimum records that a carrier is required to maintain?
13	A It would be a file that would show the make,
14	serial number, year, and tire size of a vehicle. It also
15	has has the information on when maintenance is due,
16	maintenance that's been performed. It has a record of
17	repairs, inspections and the dates on what was done.
18	Q Okay. Did you review Airus Movers LLC's
19	records relating to inspection and maintenance of
20	vehicles?
21	A Yes (inaudible).
22	Q Sorry. What did you say?
23	A Yes.
24	Q Okay. And were there any
25	A (Inaudible).

Page 18 Were there any of these records missing? 1 Q 2 Α Yes, there was. 3 Okay. What was missing? 0 4 They failed to create files for two vehicles. Α They didn't have any files altogether. 5 So two violations of this one? 6 0 Okay. 7 Α Right. There were two vehicles, one per 8 vehicle. 9 0 Okay. (Inaudible) per vehicle. 10 Α And is this also a critical violation? 11 0 12 Α Yes, it is. 13 Okay. I'm going to turn now to commercial 0 14 motor vehicle inspections. Did you review Airus Movers' records relating to periodic inspections of its 15 16 commercial motor vehicles? 17 Yes, I did. Α Okay. And what are you looking for when you're 18 Ο 19 looking at records relating to periodic inspections? 20 Α Looking to see if they were performed, and if they had the records showing that they were performed as 21 22 required. 23 Okay. Did you find that Airus Movers was using 0 24 commercial vehicles that had not been periodically 25 inspected?

Page 19

1 Α Yes. 2 How many vehicles had not been periodically 0 3 inspected? Two vehicles. 4 Α Okay. And is this a critical violation? 5 0 6 Α Yes it is. 7 Okay. Now I want to ask what is a roadside 0 8 inspection form? 9 Α If a commercial vehicle is stopped, maybe alongside the road, at a scale, if it's inspected by a 10 11 CVSA state inspector, state patrol, county, someone like 12 that, it basically documents that the vehicle's been stopped, who the driver was; and if there were 13 14 violations, what the violations were. Okay. And what does a household goods carrier 15 Ο 16 -- what are they required to do with roadside inspection 17 forms? Α They're required to maintain the file, so 18 maintain a copy of the inspection report. And if there 19 were violations on that inspection report, they're also 20 required to repair those before the vehicle is 21 22 redispatched. 23 When you do a safety investigation, are 0 Okay. 24 you reviewing whether a household goods carrier has 25 maintained properly the roadside inspection forms?

Page 20 Α 1 Yes. Did you do that? 2 0 3 Did you where review Airus Movers' records to 4 see whether they had maintained those forms? Yes, I did. 5 Α 6 And had the company maintained the forms as 0 7 required? 8 Α No. 9 Okay. And how long are they required to 0 maintain these forms? 10 11 Α They're required to maintain them for a year in 12 the file. 13 Okay. And how many violations of this 0 14 requirement did you find for Airus? 15 I found three inspections that were not kept. Α 16 Okay. All right. When you competed your 0 17 review of the company, did you determine a safety rating for the company? 18 19 Yes, a safety rating was unstaffer. Α 20 Okay. And did you inform the company owners of 0 this rating? 21 22 Α Yes, we did. And due to the severity of the unsatisfactoy, we informed them -- we also got them a 23 24 copy. On August 13, he was sent a copy. 25 And then also I met -- had another meeting with

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Page 21 him on the 27th to review any other questions he may have 1 2 on that. ATTORNEY JONES: Okay. All right. That's 3 4 all the questions I have. Thank you. 5 THE WITNESS: Thank you. 6 JUDGE CALLAHAN: You may be excused, 7 Mr. McLaughlin. 8 THE WITNESS: Thank you. 9 JUDGE CALLAHAN: Ms. Jones, now you may 10 present your second witness. 11 ATTORNEY JONES: Thank you, your Honor. 12 Staff would like to call Jason Sharp. 13 JUDGE CALLAHAN: Mr. Sharp, can you please 14 raise your hand. I'm going to swear you in. 15 Are you going to tell the truth, the whole 16 truth, and nothing but the truth at this proceeding? 17 THE WITNESS: Yes. JUDGE CALLAHAN: You may proceed, 18 19 Ms. Jones. 20 ATTORNEY JONES: Thank you. 21 22 JASON SHARP, having been duly sworn on 23 oath, testified as follows: 24 25

	Page 22
1	DIRECT EXAMINATION
2	BY ATTORNEY JONES:
3	Q Good afternoon, Mr. Sharp.
4	A Good afternoon.
5	Q Would you please state your name and spell it
6	for the record?
7	A My name is Jason Sharp, S-H-A-R-P.
8	Q How are you employed?
9	A I'm employed by the Washington Utilities and
10	Transportation Commission.
11	Q How long have you worked for the commission?
12	A Nearly eight years.
13	Q And what is your position with the commission?
14	A I'm the motor carrier safety supervisor.
15	Q What are your duties as motor carrier safety
16	supervisor?
17	A I oversee our investigations teams in the
18	transportation safety division.
19	Related to this case, I oversee the motor
20	carrier safety investigators. I assign the
21	investigations to our staff members. I review their
22	investigation reports and provide recommendations
23	concurrent with our enforcement policy based on the
24	findings of those investigation reports.
25	Q Have you had any training to enable you to

Page 23 carry out your duties? 1 2 Α Yes. Prior to becomeing the supervisor, I was also a safety investigator here at the UTC. I received 3 4 training to conduct compliance reviews through the Motor Carrier Safety Administration as well as perform 5 commercial vehicle inspections, and certified through the 6 7 Commercial Vehicle Safety Alliance. 8 0 Are you familiar with state and federal rules 9 governing operation of motor carriers and household goods carriers? 10 11 Α Yes, I am. 12 Ο Are you familiar with the company Airus Movers 13 13 LLC? 14 Α Ye. 15 How did you become familiar with the company? Ο 16 Α I assigned the retained safety investigation to 17 Investigator McLaughlin. I reviewed his investigative report, and I provided recommendations on behalf of staff 18 19 based off of his findings. 20 Okay. Does staff use the results -- well, 0 21 actually, let me back up. 22 Did you say you did review the report by 23 Investigator McLaughlin --24 Yes, I did. Α 25 0 -- in this matter?

Page 24

1 A Yes.

25

2 Q Okay. Thank you.

3 And does staff use the results of this
4 compliance review to calculate a proposed safety rating
5 for the company?

6 A Yes. The UTC adopts the Federal Motor Vehicle 7 Carrier Safety Administration's rating methodology. It's 8 through Title 49 CFR 385 is where that is located.

In this case, the calculation is broken down on 9 factors of performance, depending on which sections of 10 the carrier safety program the investigator is looking 11 12 at. As Investigator McLaughlin just testified to, he looked at vehicle maintenance records; he looked at 13 14 drivers' hours of service records, driver qualifications, state-required records such as criminal background 15 16 checks. Each of those are put into different factors 17 which calculate the overall safety proposed score at the end of the safety investigation. 18

19 Q Investigator McLaughlin testified that the 20 company had a number of critical violations. Could you 21 just give a little bit more detail about critical 22 violations?

What does that mean, and what, if any, safetyissues are implicated by those?

A Yes. Critical violations are considered the

1 more serious violations, which are linked to higher than	
2 average accident rates. So companies that are involved	
3 in those accidents typically have noncompliance in	
4 factors that rate critical. Critical violations by	
5 definition are linked towards breakdowns in a company or	
6 a motor carrier safety management controls.	
7 Q And you mentioned that staff had calculated a	
8 proposed safety rating for Airus Movers?	
9 A Yes.	
10 Q What was the proposed safety rating?	
11 A The proposed rating was unsatisfactory.	
12 Q Okay. Is it possible for a carrier to improve	
13 its proposed safety rating after receiving an	
14 unsatisfactory rating?	
15 A Yes. A company may request an upgrade to its	
16 safety rating by submitting and having approved a safety	
17 management plan.	
18 Q Okay. Could you just describe what is a safety	Τ
19 management plan?	
20 A Yes. A safety management plan is a response by	7
21 the motor carrier which identifies each violation; states	3
22 why the violation was allowed to occur in the first	
23 place; identify if the violation has been corrected, and	
24 that would be supported by documentation; corrective	
25 action.	

And then the following step would be to outline 1 2 any preventative measures that the company has installed to ensure that the violations noted do not reoccur in the 3 future. And these safety management plans are certified 4 by a carrier official and indicate that they are in 5 compliance and intend to comply with state and federal 6 7 regulations moving forward. 8 0 Okay. Has Airus Movers submitted a safety 9 management plan in this case? 10 Α Yes. I had received a draft from the company 11 that was not accepted. And the results were -- and 12 feedback for why that plan wasn't accepted were provided 13 to the company. 14 Okay. And can you just elaborate on what you 0 15 mean by wasn't accepted? 16 Α Yes. So the factors that I just went through 17 describing what a safety management plan is, staff will only recommend accepting a plan that will meet each of 18 those factors. 19 20 In this case, the plan that was submitted was incomplete. It didn't identify why the violations were 21 allowed to occur. It didn't state whether the violations 22 had been corrected. And the supporting documentation 23 that was supplied with the safety plan contained several 24

25 errors in the paperwork that indicated that the company

with the company.
I believe the first response to the submittal
of their safety plan was on September 20.
And then the most recent one was on last

Okay. Did you notify the company that the plan 3 0 4 that they submitted was not satisfactory? 5 Α Yes. 6 Q Okay. 7 JUDGE CALLAHAN: Excuse me, Mr. Sharp. Allow me to interrupt here. ATTORNEY JONES: Yes. JUDGE CALLAHAN:

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work on that.

8 9 10 So when did you notify 11 the company? 12 THE WITNESS: I've had two communications 13 14 15 16 Friday, September 27, when the company submitted its 17 second draft of its plan. 18 19 JUDGE CALLAHAN: Okay. So when I look at the notice of intent to cancel, so they have until 20 October 12, 2024, to submit a plan. Did they indicate 21 22 that they are going to give you a more satisfactory plan 23 before that date? 24 How did that turn out? 25 THE WITNESS: I haven't received an

has not corrected the violations and needs to do further

indication that the company is intending to submit
 further plans incorporating my feedback from the initial
 submissions.

4 Traditionally in these cases, when a company hasn't submitted a plan by the time of our brief 5 6 adjudicative proceeding, I've kept my door open to review 7 and evaluate further submittals all the way up until the cancellation. But I have no indication from the company 8 what their intent is. I haven't received word from them. 9 10 JUDGE CALLAHAN: So do you plan to 11 communicate back to them before the deadline, October 12 12?13 ATTORNEY JONES: I did --14 JUDGE CALLAHAN: (Inaudible). 15 THE WITNESS: -- do that last Friday. 16 Again, I haven't received any response 17 from the company since I provided that feedback. The company was made aware that their permit is set to be 18 canceled by August -- I'm sorry; October 13, and would 19 20 otherwise be unregulated beyond that point. 21 JUDGE CALLAHAN: Thank you. I have no 22 further questions at this point. 23 You may please proceed, Ms. Jones. 24 ATTORNEY JONES: Thank you, your Honor.

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(By Attorney Jones) I'd like to turn now to

discuss your penalty recommendation regarding Airus 1 Does staff have a recommendation about whether 2 Movers. the commission should assess any penalties against the 3 company for violations that were documented by 4 Investigator McLaughlin? 5 The commission did issue a penalty 6 Α Yes. 7 assessment against the company in the amount of \$15,600. 8 0 Right. Thank you. 9 Could you explain the basis for that 10 assessment? 11 Α The -- I'm just pulling it up so I can Yes. 12 have eyes on it. Just one second, please. 13 So each of the penalties resulted from the violations of the critical regulations that Investigator 14 McLaughlin testified to. They are established in the 15 16 enforcement policy. 17 And the commission issued, I believe, \$100 per occurrence of violations for those, which are outlined in 18 the policy, such as failing to -- or using a driver not 19 medically examined and certified, failing to complete 20 criminal background checks on every person that the 21 carrier intends to hire. Those were the per occurrence 22 violations. 23 24 And then the remainder of them, since they were

25 first-time violations, are considered per category. So

you'll have a grouping of them, such as failure to 1 maintain driver qualification files. 2 Those are -- for four violations, the company received a \$100 penalty as 3 opposed to a \$400 penalty in of that. It's how the 4 enforcement policy is outlined. And the company was 5 6 assessed that penalty. 7 And that's all documented in the penalty Ο 8 assessment that's filed in the docket, correct? 9 Α Yes. Okay. Does staff have a recommendation at this 10 Ο point for whether the commission should cancel Airus 11 12 Movers' operating permit? 13 The company has yet to submit an Α Yes. acceptable safety management plan, which would justify 14 its request for upgrade at this point. Staff's 15 16 recommendation would be that the cancellation process 17 continue as scheduled. And should the company submit any further drafts of its plan, staff is willing to engage 18 19 with the company and review up until the point of cancellation on the 13th of October. 20 And if the company were to submit an acceptable 21 0 22 safety management plan, would you then submit a letter to 23 the docket with your updated recommendation regarding the 24 company's permit? 25 Α Yes.

That's all --1 Q Okay. 2 JUDGE CALLAHAN: Mr. Sharp, I have a 3 question. I'm sorry. 4 So let's say the company submitted another 5 plan. How long do you anticipate to take to review the plan and to make a recommendation? 6 7 THE WITNESS: Yes. I would need at least 24 8 hours from the acceptance of a plan to evaluate and submit an evaluation of the docket 9 10 JUDGE CALLAHAN: Okay. So let's say they submit a plan, and it's still not up to your 11 12 satisfaction. 13 THE WITNESS: Mm-hm. 14 JUDGE CALLAHAN: What are you going to do with that? 15 16 Are you going to just reject them, or are you going to give them another chance before the deadline 17 of October 12? 18 THE WITNESS: I'll work with them all the 19 way up until the cancellation. And in fact, I have a 20 history of reviewing plans submitted post-cancellation as 21 22 well, because the companies have the opportunity to reinstate within 30 days if they've corrected everything 23 24 that led to their cancellation per rule. And so I 25 continue to provide technical assistance.

Page 32 Our goal is compliance as a staff. 1 And 2 our hope would be that companies that are wishing to operate in this state are doing so safely, and we can be 3 there to provide that guidance and technical assistance. 4 5 JUDGE CALLAHAN: I don't have any questions. 6 7 Ms. Jones, do you have any more questions 8 for your witness? 9 ATTORNEY JONES: I do not. Thank you, 10 your Honor. 11 JUDGE CALLAHAN: Mr. Sharp, you are excused. 12 13 Ms. Jones, you may please present your 14 case. 15 ATTORNEY JONES: Your Honor, that's all 16 the witnesses that staff has today. 17 JUDGE CALLAHAN: Do you want to have an 18 argument? Do you need to -- like a closing argument? 19 ATTORNEY JONES: No, thank you, your Staff will waive closing argument. 20 Honor. 21 JUDGE CALLAHAN: Okay. At this point, 22 thank you for all your appearance and for presenting your 23 case. So I will take this under advisement and 24 25 give you an order soon. But before we adjourn, I would

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1	like to request the party, because the other party is not
2	here, waive the requirement to issue an order in ten
3	days, because we receive the transcript within seven to
4	ten days. So I can anticipate that I would issue an
5	order within five business days from the day the
6	transcript is received at the latest. Do you have any
7	objection, Ms. Jones, to waive that ten-day
8	ATTORNEY JONES: No objection.
9	JUDGE CALLAHAN: No objection. Okay.
10	ATTORNEY JONES: Thank you.
11	JUDGE CALLAHAN: Thank you.
12	So is there anything else you would like
13	to address before we go off the record, Ms. Jones?
14	ATTORNEY JONES: Nothing further from
15	staff, your Honor. Thank you.
16	JUDGE CALLAHAN: So thank you all for
17	coming here today. And we are off the record. Thank
18	you.
19	(Proceedings concluded at 2:06 p.m.)
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1	CERTIFICATE
2	
3	STATE OF WASHINGTON)
4)
5	COUNTY OF KING)
6	
7	I, Elizabeth Patterson Harvey, a Certified
8	Court Reporter and Registered Professional Reporter
9	within and for the State of Washington, do hereby
10	certify under penalty of perjury that the foregoing legal
11	recordings were transcribed under my direction; that I
12	received the electronic recording in the proprietary
13	format; that I am not a relative or employee of any
14	attorney or counsel employed by the parties hereto, nor
15	financially interested in its outcome.
16	IN WITNESS WHEREOF, I have hereunto set my
17	hand this 17th day of October, 2024.
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20	Elizabeth Faltersattarius
21	- Cuquer accesation -
22	Elizabeth Patterson Harvey, CCR 2731
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