

In the Matter of the Canceled Household Goods Permit Held by Marsik

Docket No. TV-240403 - Vol. I

September 18, 2024



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Page 1

BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Canceled)
Household Goods Permit THG068754)
Held by)
MARSIK MOVERS, LLC.) DOCKET TV-240403
Pursuant to WAC 480-51-150(1)(d))
PAGES 1-36

VIRTUAL BRIEF ADJUDICATIVE PROCEEDING - VOL. I
BEFORE ADMINISTRATIVE LAW JUDGE
AMY BONFRISCO
September 18, 2024

Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, Washington 98504

TRANSCRIBED BY: ELIZABETH PATTERSON HARVEY, WA CCR 2731

Page 2

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Page 3

I N D E X O F P R O C E E D I N G S

1	PROCEEDINGS	PAGE
2		
3	Proceedings Commence	4
4	Closing Statement by the Company	32
5	Closing Statement by Staff	33
6		
7	EXAMINATION INDEX	
8	WITNESS	PAGE
9		
10	JASON SHARP	
	Direct Examination by Attorney O'Brien	12
	Cross-Examination by Mr. Filip	17
11		
12	PATRICK REMFREY	
	Direct Examination by Attorney O'Brien	18
13	MARCEL FILIP	
	Unsworn Testimony by Mr. Filip	22
14	Unsworn Cross-Examination by Attorney O'Brien	29
15		
16	E X H I B I T I N D E X	
17	NUMBER	PAGE
18	(No exhibits admitted)	
19		
20		
21		
22		
23		
24		
25		

Page 4

September 18, 2024

-oOo-

JUDGE BONFRISCO: Okay. Great. Let's be on the record.

Good morning. It is Wednesday, September 18, 2024. The time is 9:28. My name is Amy Bonfrisco, and I'm an administrative law judge with the commission presiding over today's brief adjudicatory proceeding.

This is Docket TV-240403, which is captioned In the Matter of Canceled Household Goods Permit THG068754, held by Marsik Movers, LLC, pursuant to WAC 480-51-150.

I know we briefly took appearances before going on the record, but if we could go ahead and do that again, I will start with commission staff.

ATTORNEY O'BRIEN: Good morning, your Honor. My name is Colin O'Brien, AAG appearing for staff.

JUDGE BONFRISCO: Great. Thank you.

And for the company, if you could please state your first and last name, your position with the company, and please provide the most up-to-date phone number and address, just so we can ensure we have the most updated information in our records.

Page 5

1 MR. FILIP: Good morning. My name is
 2 Marcel Filip. I'm the owner of Marsik Movers. My phone
 3 number is 302-217-8320. And my address is 7171 Marshall
 4 Avenue SE, Auburn, Washington, zip code 98092, Apartment
 5 207.
 6 JUDGE BONFRISCO: Okay. Perfect. And
 7 it's pronounced Fil-eeep, correct?
 8 MR. FILIP: Yes.
 9 JUDGE BONFRISCO: Okay. Perfect.
 10 Since we're doing this hearing over Zoom,
 11 I'm just going to ask that the parties be aware of
 12 background noise, and that if you're not speaking, just
 13 mute your microphone.
 14 If you need to object or raise an issue,
 15 just identify yourself when you're speaking. Let me know
 16 what your concerns are. And, you know, we'll just make
 17 every effort not to talk over one another.
 18 And if you're having any technical issues,
 19 definitely let me know, or we can even use the chat
 20 function if that's helpful. It should show in the bottom
 21 of the screen, the chat. But if it's easier to just let
 22 me know verbally, that's fine.
 23 As far as giving a road map for today,
 24 basically, my understanding is we're here today because
 25 the commission originally issued a notice of intent to

Page 6

1 deny the company's application for reinstatement of
 2 permit authority following the issuance of revised -- of
 3 the revised order in Docket TV-231020, which effectively
 4 canceled Marsik's provisional authority as a household
 5 goods carrier.
 6 Marcel Filip, the owner of Marsik Movers,
 7 LLC, requested a hearing to have an opportunity to
 8 respond to the allegations contained in that notice and
 9 to explain why its common carrier permit should be
 10 reinstated.
 11 Just so you're aware, Mr. Filip, an
 12 applicant has the burden to show that a permit should be
 13 issued. But in this case, because the hearing was
 14 initiated following the commission's notice of intent to
 15 deny the application for reinstatement, I'm going to ask
 16 staff to tender its evidence first.
 17 And then, you know, I'll swear you in to
 18 present your case and to respond to what commission staff
 19 has presented.
 20 Then we basically can end the hearing by
 21 allowing each party a chance to give a closing statement.
 22 Do you have any concerns with that? No?
 23 MR. FILIP: No, I don't.
 24 JUDGE BONFRISCO: Okay. So with that,
 25 then, let's turn to exhibits. I received staff's exhibit

Page 7

1 list and exhibits marked PR-1, PR-2, PR-3, and PR-4.
 2 Mr. Filip, did you receive a copy as
 3 well?
 4 MR. FILIP: I did.
 5 JUDGE BONFRISCO: Okay.
 6 MR. FILIP: Yes.
 7 JUDGE BONFRISCO: Perfect. And I will
 8 note, and I'm just hoping, Mr. O'Brien, you can clarify
 9 for me this, when I was looking at Exhibits PR-2 and
 10 PR-3, they appear to be duplicates of the same compliance
 11 review ending on December 31, 2021. Was that
 12 intentional, or if you could just clarify that?
 13 ATTORNEY O'BRIEN: No, your Honor. There
 14 was apparently a mistake. The wrong file was just
 15 grabbed when we were submitting the exhibits. I can
 16 transmit that to you now. It's the investigation
 17 compliance report from Docket 230061.
 18 JUDGE BONFRISCO: Okay. And what was the
 19 exhibit previously labeled as in that docket?
 20 MR. O'BRIEN: The exhibit should have been
 21 labeled -- oh, in the other docket?
 22 JUDGE BONFRISCO: Yeah. And that's fine.
 23 If you just want to forward a copy, and then I want to
 24 make sure that, you know, Mr. Filip has a copy, you know.
 25 So --

Page 8

1 MR. FILIP: I'm pretty sure I received all
 2 the information. I got to read all the PDF files that I
 3 have received and I'm familiar with the information,
 4 what's in there.
 5 JUDGE BONFRISCO: Okay. Mr. O'Brien, if
 6 it's easiest to e-mail it -- and I believe, Mr. Filip,
 7 you would have had a copy as well of this exhibit that
 8 he's cross-referencing in that other matter; but just
 9 wanted to make sure when staff's presenting today, you
 10 know, we're going off the most up-to-date information.
 11 ATTORNEY O'BRIEN: Mr. Filip, just so I
 12 make sure we've got the right e-mail, is the
 13 FilipMarcel01@gmail.com still the proper e-mail address?
 14 MR. FILIP: Yes. I can check it right now
 15 if you send something.
 16 JUDGE BONFRISCO: I'll just give you a
 17 moment, Mr. O'Brien.
 18 ATTORNEY O'BRIEN: Thank you, your Honor.
 19 JUDGE BONFRISCO: Yeah. And I guess while
 20 we're waiting -- go ahead, Mr. O'Brien.
 21 ATTORNEY O'BRIEN: I was just going to say
 22 that should be on its way now.
 23 JUDGE BONFRISCO: Okay. Perfect.
 24 And then just the other thing, it doesn't
 25 appear that there's been any stipulation to the admission

Page 9

1 of staff's prefiled exhibits. So staff, if you would
2 just move for admission of each of these exhibits as you
3 present your case, is that workable for each of you?
4 ATTORNEY O'BRIEN: Just to let your Honor
5 know up front, I'm going to just be asking for notice of
6 the prior dockets, the question, since --
7 JUDGE BONFRISCO: Okay.
8 ATTORNEY O'BRIEN: -- (inaudible) exhibits
9 are just either admitted exhibits or orders from prior
10 dockets.
11 JUDGE BONFRISCO: And just so I'm clear,
12 when you're cross-referencing the prior dockets, and it's
13 all the prior dockets cross-referenced in your Exhibit
14 PR-1 of -- let me see -- all the different matters -- but
15 each of those other matters cross-referenced in that
16 revised order, correct?
17 ATTORNEY O'BRIEN: Should be, yes. I can
18 name the individual docket -- or I can give the numbers
19 for the individual dockets if you like.
20 JUDGE BONFRISCO: Yeah, let's do that just
21 so we're all on the same page.
22 ATTORNEY O'BRIEN: Okay. The dockets are
23 220168.
24 JUDGE BONFRISCO: Okay.
25 ATTORNEY O'BRIEN: 220169.

Page 10

1 JUDGE BONFRISCO: Okay.
2 ATTORNEY O'BRIEN: 230061 and 231020.
3 JUDGE BONFRISCO: Okay. And I did notice
4 that some of your exhibits, you know, have already been
5 cross-referenced in these other matters, so I appreciate
6 you clarifying that for the record.
7 So I guess with that, Mr. Filip, are there
8 any questions before we proceed?
9 MR. FILIP: No. No, I don't have any
10 questions.
11 JUDGE BONFRISCO: Okay. And I guess the
12 next way I want to structure it is I will have
13 Mr. O'Brien, if he has an opening statement, provide his
14 opening statement.
15 And then if you have an opening statement,
16 we'd hear from you, Mr. Filip.
17 And then after that, I'll have staff, you
18 know, basically tender their witness, and I'll swear them
19 in.
20 And after staff has presented their case,
21 then, Mr. Filip, you know, I'll swear you in and we'll
22 proceed to provide -- have you provide your testimony.
23 So I guess, Mr. O'Brien, with that, do you
24 have an opening statement?
25 ATTORNEY O'BRIEN: No. Staff waives

Page 11

1 opening, your Honor.
2 JUDGE BONFRISCO: Okay. And Mr. Filip, do
3 you have an opening statement?
4 MR. FILIP: No. I'll wait for everyone to
5 speak.
6 JUDGE BONFRISCO: Okay. Great.
7 So with that, Mr. O'Brien, if you could
8 introduce your witness, and then I will swear the witness
9 in for -- or I guess if you could have -- Mr. Remfrey, if
10 you could turn on your camera.
11 ATTORNEY O'BRIEN: Staff is actually going
12 to call Jason Sharp.
13 JUDGE BONFRISCO: Oh, you are. That's
14 what I was trying to clarify at the beginning.
15 ATTORNEY O'BRIEN: Okay. I understand.
16 JUDGE BONFRISCO: Okay. Okay. So great.
17 So Mr. Sharp, if you would please raise your right hand,
18 I'll go ahead and swear you in.
19 Do you swear or affirm the testimony you
20 will give today will be the truth, the whole truth, and
21 nothing but the truth?
22 THE WITNESS: Yes, I do.
23
24
25

Page 12

1 JASON SHARP, witness herein, having been duly
2 sworn on oath, testified as
3 follows:
4
5 JUDGE BONFRISCO: Okay. Great. Mr. O'Brien, you
6 may proceed.
7
8 EXAMINATION
9 BY ATTORNEY O'BRIEN:
10 **Q Good morning, Mr. Sharp. Could you please**
11 **state your name and spell your last name for the record?**
12 A My name is Jason Sharp, S-H-A-R-P.
13 **Q And by whom are you employed and in what**
14 **capacity?**
15 A I'm employed by the Washington Utilities and
16 Transportation Commission, and my position is the motor
17 carrier safety supervisor.
18 **Q And what are your responsibilities in that**
19 **position?**
20 A I supervise our motor carrier safety
21 investigators. I assign the work that they perform, as
22 well as review their investigation reports.
23 Part of my duties include providing
24 recommendations to the commission based on our staff's
25 findings, along with working with motor carriers on

1 follow-on actions, such as reviewing safety management
2 plans.

3 **Q And how long have you been employed by the
4 commission?**

5 A About eight years.

6 **Q And how long have you been in your current
7 position?**

8 A Seven.

9 **Q And what training or education have you
10 received related to your role?**

11 A Prior to working my current position, I was
12 also a safety investigator at the commission, receiving
13 training through the Federal Motor Carrier Safety
14 Administration and the Commercial Vehicle Safety
15 Alliance.

16 **Q All right. So turning to the issue at hand,
17 are you familiar with Marsik Movers, LLC?**

18 A Yes.

19 **Q How are you familiar with this company?**

20 A I've reviewed three safety investigation
21 reports during the company's provisional period, as well
22 as worked with the company in reviewing three separate
23 safety management plans as a result of the company not
24 obtaining its satisfactory safety rating.

25 **Q And are you familiar with Revised Order 01 in**

1 application for permanent authority. And it ordered that
2 Marsik Movers immediately cease all operations associated
3 with its permit, which included providing intrastate
4 household goods moves as well as advertising for those
5 services.

6 **Q So Marsik currently holds no household goods
7 mover permit with the UTC, correct?**

8 A Correct.

9 **Q And despite that, are you aware of any
10 activities Marsik has undertaken that would normally be
11 taken by a household goods mover in Washington?**

12 A While I'm unaware of any intrastate household
13 goods moves that the company may or may not have
14 performed since the Revised Order 1 came out, I do take
15 note that the company still has an active website,
16 MarsikMovers.com, which advertises regulated commission
17 services.

18 **Q And is this concerning to staff?**

19 A Yes, it is.

20 **Q And why is it concerning?**

21 A It demonstrates that the company did not follow
22 the terms of Revised Order 1 by ceasing all operations,
23 which included advertising household goods moving
24 services. And that creates a violation of
25 WAC 480-15-180.

1 **Case TV-231020?**

2 A Yes.

3 **Q And how are you familiar with that order?**

4 A I participated in the hearing that's referenced
5 in that docket on behalf of staff.

6 ATTORNEY O'BRIEN: And at this point, your
7 Honor, I'd ask for judicial notice of the cases -- or the
8 dockets that I had referenced earlier.

9 JUDGE BONFRISCO: Okay. I will take
10 judicial notice of that and cross-reference that in my
11 review of this matter. Thank you.

12 ATTORNEY O'BRIEN: Thank you, your Honor.

13 **Q (By Attorney O'Brien) And so talking about the
14 order itself, what sort of problems did that order
15 identify with Marsik's operations?**

16 A The order concluded that based on a pattern of
17 noncompliance with commission regulations, Marsik Movers'
18 operations did not demonstrate that it was making
19 substantial progress towards achieving a satisfactory
20 safety rating, and that good cause did not exist to
21 extend the company's provisional operating authority for
22 a third time.

23 **Q And what action did that order take regarding
24 Marsik's authority as a household goods mover?**

25 A Revised Order 1 dismissed the company's

1 **Q And so moving on to the application itself, are
2 you familiar with Marsik's application for reinstatement
3 under this docket?**

4 A Yes, I am.

5 **Q How are you familiar with that?**

6 A I received notification through my commission
7 e-mail that the company had submitted an application for
8 reinstatement, and I conferred with our licensing
9 services section here at the commission.

10 **Q And did Marsik separately contact staff for
11 technical assistance to help correct the problems
12 identified in Revised Order 01?**

13 A I did have some communications with Mr. Filip
14 regarding the timeline in which he could reinstate
15 following Revised Order 1.

16 ATTORNEY O'BRIEN: And I have no further
17 questions, your Honor.

18 JUDGE BONFRISCO: Okay. Thank you.

19 And Mr. Filip, do you have any redirect
20 you'd like to provide of this witness, meaning do you
21 have any questions for Mr. Sharp?

22 MR. FILIP: Yes, I do.

Page 17

1 CROSS-EXAMINATION
 2 BY MR. FILIP:
 3 **Q The website what we have, like we pay for the**
 4 **domain each two years, and I cannot --**
 5 **ATTORNEY O'BRIEN: Your Honor, I'd like to**
 6 **object. Mr. Filip is testifying.**
 7 JUDGE BONFRISCO: I'm going to sustain
 8 that objection.
 9 Mr. Filip, just to clarify, this is an
 10 opportunity, rather than providing your testimony, and
 11 you'll get an opportunity to do that, but it's if you
 12 have specific questions for Mr. Sharp as a follow-up to
 13 the information just provided; so, you know, if you have
 14 specific questions regarding what has been presented.
 15 MR. FILIP: No, I don't have any
 16 questions. I will present my testimony later.
 17 JUDGE BONFRISCO: Okay. I guess with
 18 that, Mr. O'Brien -- and I guess I was a little confused
 19 on this. Are you calling Mr. Remfrey as a witness?
 20 ATTORNEY O'BRIEN: Yes, your Honor. I'd
 21 like to call Patrick Remfrey as a witness now.
 22 JUDGE BONFRISCO: Okay. Perfect.
 23 Mr. Remfrey, if you could just raise your right hand.
 24 Do you swear or affirm that the testimony
 25 you will give today will be the truth, the whole truth,

Page 18

1 and nothing but the truth?
 2 THE WITNESS: I do, your Honor.
 3 JUDGE BONFRISCO: Okay. You may proceed,
 4 Mr. O'Brien.
 5
 6 PATRICK REMFREY, witness herein, having been duly
 7 sworn on oath, testified as
 8 follows:
 9
 10 DIRECT EXAMINATION
 11 BY ATTORNEY O'BRIEN:
 12 **Q Good morning, Mr. Remfrey. Could you please**
 13 **state your name and spell your last name for the record.**
 14 A My name is Patrick Remfrey, spelled
 15 R-E-M-F-R-E-Y.
 16 **Q And by whom are you employed and in what**
 17 **capacity?**
 18 A I am employed by the Washington Utilities and
 19 Transportation Commission, where my position is the
 20 licensing services manager.
 21 **Q And what are your responsibilities in that**
 22 **position?**
 23 A I oversee the permitting, application, and
 24 insurance process for the transportation industries that
 25 the commission regulates.

Page 19

1 **Q How long have you been employed by the**
 2 **commission?**
 3 A I've been employed at the commission for nearly
 4 five years.
 5 **Q And how long have you been in your current**
 6 **position?**
 7 A For the first 2.5 years at the commission, I
 8 was the transportation specialist who processed
 9 applications such as those for household goods moving
 10 permits. I personally processed and completed hundreds
 11 of transportation company applications, including several
 12 dozen household goods company applications.
 13 The training was largely completed through
 14 on-the-job training and referencing the applicable WACs
 15 and RCW's.
 16 For the past two years, I've been a licensing
 17 services manager and been involved with the processing
 18 completion of all applications.
 19 **Q And you sort of answered the question already,**
 20 **but what training or education have you received relating**
 21 **to your role?**
 22 A Like I said, it's mostly been on-the-job
 23 training done through referencing and procedures and the
 24 applicable WAC's and RCW's.
 25 When I first started, I was being trained by

Page 20

1 the person who had previously been in the role, as well
 2 as the licensing services manager at that time.
 3 **Q All right. So turning to the matter at hand,**
 4 **are you familiar with the company Marsik Movers?**
 5 A Yes.
 6 **Q And how are you aware of this company?**
 7 A I've been on the distribution lists for the
 8 orders associated with the company's cancellation earlier
 9 this year, as well as the initial processing of the
 10 company's reinstatement application.
 11 **Q And are you familiar with Revised Order 01 in**
 12 **Docket TV-231020?**
 13 A Yes, I am.
 14 **Q And how are you familiar with that order?**
 15 A I'm familiar with that order because it was
 16 distributed to me through the e-mail distribution system.
 17 And I've, you know, fully read it (inaudible) times.
 18 **Q And did that order grant Marsik leave to apply**
 19 **for reinstatement of authority?**
 20 A Yes, it did, although the option to apply to
 21 reinstate involuntarily canceled household goods permit
 22 is already provided for in WAC 480-15-450 (4)(a).
 23 **Q And how does staff normally evaluate an**
 24 **application for reinstatement?**
 25 A Staff ensures that the applicant meets the

1 requirements for the permit, to include correcting the
2 reason why the company was canceled in the first place.
3 As an example, the most common cause a household goods
4 permit is canceled is for lack of valid insurance
5 filings. In this instance, obtaining new insurance
6 filings would meet that requirement. The next common
7 cause would be for failure to provide a previous year
8 annual report. And again, it's pretty straightforward
9 for the company to make that correction so the
10 application can proceed.

11 **Q And did you make the determination to deny
12 Marsik Movers the application for reinstatement?**

13 A Yes.

14 **Q Why did you make that determination?**

15 A In the case of Marsik Movers, the company did
16 not offer any specific correction to the safety issues
17 that caused them to be canceled in TV-231020.

18 **Q Did Marsik's application contain any evidence
19 that new policies and procedures had been put in place to
20 correct the problems identified in Order 01?**

21 A Not as such. There were vague references in
22 the letter attached to the application, but no indication
23 as to what those corrections actually were.

24 **Q And did the application contain any
25 inaccuracies regarding Marsik's history before the**

1 First, I would like to start with the
2 website Marsik Movers, what we have. Like, we pay for
3 the domain each two years. And the website still stayed
4 visible.

5 But if you check the Google page that
6 directs you to the website, it says temporary closed.
7 All the platforms we were using for advertising, they
8 were stopped. And I can provide statements, like, there
9 is no advertising during these months.

10 I have attempted collection for about
11 \$3500 for Yelp and Google, what they're extending from
12 December of last year. I was not able to cover them
13 anymore and we cannot provide any more advertising, what
14 we didn't provide. But the website still stayed visible,
15 but everywhere it's mentioned it's temporary closed.
16 We're not open. We don't provide any services.

17 The second testimony what I have to
18 provide is, like, we got to hire a company. It's called
19 Safety System, LLC. What they -- they help me. And we
20 have, like, all of the emails going through with UTC
21 about what we can do to solve the problem.

22 And they started to work with the Data Q
23 base. They removed some of the violations, what was very
24 acute.

25 And they're, like, kind of right now

1 **Commission?**

2 A Yes. In Question 12 of the application, Has
3 any person named in this application been found to have
4 violated commission rules, the company answered no.

5 **Q To your knowledge, did Marsik separately
6 contact staff for technical assistance to correct any of
7 the problems identified by the order?**

8 A No. I am not aware of any contact for
9 technical assistance following the cancellation of the
10 company's permit.

11 **Q And did staff receive any other information
12 that might have led it to believe Marsik had corrected
13 the problems identified in the order?**

14 A No, not that I'm aware of.

15 ATTORNEY O'BRIEN: That's all my
16 questions, your Honor.

17 JUDGE BONFRISCO: Okay. Thank you.

18 And I guess with that, I am going to --
19 Mr. Filip, if you would like to provide your testimony,
20 this is really your chance to kind of respond from what's
21 been presented, and, you know, outline what you'd like
22 the court to consider.

23 UNSWORN NARRATIVE TESTIMONY

24 MR. FILIP: Yes. Thank you for this opportunity.
25

1 representing the company. And I hired them for this
2 matter, like, to help me to keep all the documentation
3 right on files and be -- like, be able to provide them
4 anytime I need them. They help me.

5 And even the training, what I have
6 received, I guess, in March -- yeah, I got to receive a
7 new training from UTC. And I got more familiar with all
8 the regulations, what UTC are requesting from a moving
9 company to have them on file. And yeah, pretty much
10 that's it for now.

11 JUDGE BONFRISCO: Okay. I guess I have
12 some, you know, follow-up questions for you.

13 I guess specifically, what do you believe
14 are the corrective actions or steps you've taken to
15 demonstrate that you're currently meeting -- or that you
16 have brought the company safety practices into compliance
17 with all of the different commission requirements, rules,
18 and regulations that have been outlined in these other
19 matters of those prior violations?

20 MR. FILIP: Well, to be honest, when I got
21 the -- obtained the permit for moving and had the first
22 training, I was about, like, 23 years old. I was very
23 young. And on my mind was just money, and to wake up,
24 maybe about 5:00 a.m, do a good job, and work on my
25 dream.

<p style="text-align: right;">Page 25</p> <p>1 I wasn't paying that much attention for 2 all the safety regulations. I didn't think they were 3 that important. For example, the hours of operation, 4 like I was doing them, but I was not doing them right. 5 There was, like, a lot of mistakes that got to be 6 repeated. 7 But more times we get in this situation, 8 like, you understand how important they are. And even 9 when I got to obtain the last training and when I wrote 10 the SMP plan, like, I got to understand how important 11 they are. 12 And it's not just the part what the 13 (inaudible) customer to be on time and do a good job. 14 There's something in the background, what I have to 15 provide daily basis, not just for me, but to have them on 16 file for the UTC commission and make sure, like, everyone 17 know how the company is running. 18 It's taken time. It's taken time to 19 understand many things. It's been five years, five years 20 from 2002 [sic] when I obtained this permit. And I'm 21 pretty sure that, like, the safety system, the company, 22 what I got hired, they got to change many things on my 23 safety record. 24 And as well, I got to understand for 25 myself, like, how important is -- to have all these</p>	<p style="text-align: right;">Page 27</p> <p>1 But still, I'm pretty sure I'm not, like, 2 the worst owner for a moving company. I don't have any 3 claims from the customers that they are complaining with 4 the service what we provided. 5 And I'm pretty sure we can try it one more 6 time, at least, let's say for another six months, and 7 maybe the last option is what we have for the six months. 8 But I'm willing to try again. I'm willing to try again 9 and for coming back -- 10 JUDGE BONFRISCO: Let me ask you, because 11 I'm not really clear if you've addressed this. You keep 12 referencing that you've hired this company to help you 13 get the paperwork and other prior violations addressed 14 and rectified. What is your understanding of the 15 violations that need to be rectified? 16 MR. FILIP: Well, the hours of operation, 17 that's one. 18 The driver application file, it wasn't 19 right. And I had a driver with a different driver's 20 license not from Washington State. 21 And there was as well -- with the DOT 22 inspection for the trucks, there was some issues. 23 Those were the three main ones, what I 24 can't -- I didn't pay much attention for them. 25 JUDGE BONFRISCO: So I guess again, I</p>
<p style="text-align: right;">Page 26</p> <p>1 files. For me, I always think they're not that 2 important, like, again, but they are. 3 Even the last time when I was applying for 4 -- to reinstate the permit in May, I got to pay the 5 insurance, like about \$5,200, like, just for an 6 assessment and have it on file. It got denied. And I 7 got to lose, like, a bunch of money for spending time on 8 waiting. 9 And as well, like there is a lot of even 10 -- I paid for two months in advance, still was waiting 11 for the permit. There's another 2,500 I have to pay for 12 the insurance. And there was just a bunch of collection 13 on my end what I cannot cover at this moment. 14 But, yeah, I'm kind of ready to do -- to 15 provide and make sure, like, all the safety regulations 16 what they're asking for us from the company to be on a 17 daily basis. And this company who I got hired, Safety 18 System, they will do all this work for me. 19 And I guess I got to understand my lesson, 20 learn it. Once you have to pay more money, like, you 21 learn it much faster. And the penalty what I got to 22 receive for my violations, it was, like, a very low 23 amount for the penalty, and, like, compared to the other 24 companies who had the same issues. And I'm thankful that 25 I think I got, like, a very big penalty.</p>	<p style="text-align: right;">Page 28</p> <p>1 guess the follow-up question I would have is what steps 2 have you taken to assure the commission that the nature 3 and extent of your past violations are not going to 4 interfere with your proper operation? 5 And I'm still not clear what corrective 6 actions have been taken currently to demonstrate you're 7 able to demonstrate you'd be in compliance. 8 MR. FILIP: The corrective actions what I 9 brought in the SMP plan, like what we will do for future 10 to not -- I pretty much wrote in there, like, we'll make 11 sure, like, once we hire a driver, like, we have a 12 checklist what they need to provide to us to be hired. 13 We have a checklist on the calendar for 14 the next DOT inspection, when they need to be provided, 15 and we'll have to check the trucks in advance. 16 For the hours of operation, we have to do 17 it, like, on a daily basis and make sure I know, like, 18 when I left the parking lot and when I got back and how 19 many hours I've been on the job during from parking lot 20 to parking lot arrival. 21 JUDGE BONFRISCO: Okay. Does staff have 22 any redirect? 23 ATTORNEY O'BRIEN: Just a couple of 24 questions, your Honor. 25</p>

7 (Pages 25 to 28)

1 JUDGE BONFRISCO: Okay. Sure.
 2
 3 UNSWORN CROSS-EXAMINATION BY ATTORNEY O'BRIEN
 4 ATTORNEY O'BRIEN: So Mr. Filip, in past
 5 cases with the commission, past times when your permit
 6 was potentially going to be canceled, staff worked with
 7 you to create a safety management plan, an SMP, correct?
 8 MR. FILIP: Yes.
 9 ATTORNEY O'BRIEN: And staff offered
 10 probably large amounts of technical guidance on how to
 11 correct things that led to violations, correct?
 12 MR. FILIP: Yes.
 13 ATTORNEY O'BRIEN: And I guess the thing
 14 that I'm confused about is why is this safety company,
 15 Safety Systems, LLC -- what are they doing for you that
 16 is more than what staff did during all these past
 17 cases?
 18 MR. FILIP: In my case, like, I'm lucky to
 19 -- I'm a small company. And being pretty much one-man
 20 company, and taking care of all these things, you kind of
 21 get -- like, I'm a human being, too, and you kind of get
 22 exhausted doing things on a daily basis. And besides the
 23 company and doing all the papers, I have a little bit to
 24 leave for me. And once you get more time for yourself to
 25 live, like, you don't do all the things on purpose.

1 base. They got to remove some violations because they
 2 was old, it was like maybe two or three more years old.
 3 And they said, like, it's possible to remove them from
 4 the record and keep the record clean and go forward with
 5 what we can start again.
 6 ATTORNEY O'BRIEN: So that was before your
 7 last cancellation, though?
 8 MR. FILIP: Yeah, when I had the last
 9 safety audit problem in November last year, yeah. That
 10 was the time when I started to chat with them and provide
 11 all the information, all the documentation that I was
 12 receiving from UTC.
 13 ATTORNEY O'BRIEN: So why only seek out
 14 this company to help after the third time that you had a
 15 failed safety investigation?
 16 MR. FILIP: I was thinking I'm still doing
 17 everything right. I'm able to do it. But I was wrong.
 18 ATTORNEY O'BRIEN: And last question: You
 19 referenced a new training that you had in March of 2024.
 20 What was that?
 21 MR. FILIP: The safety training what UTC
 22 provide when you open a moving company. They get you
 23 familiar with -- starting from driver application, with
 24 hours of service, and everything what the company need to
 25 keep on file for satisfactory records. And I got to

1 And it's better to have someone who is
 2 specialized in something to take care of it than doing
 3 everything myself. Like, I don't have a problem with,
 4 like, waking up at 5:00 a.m. and going to bed at 10:00
 5 p.m. But still, there is not enough time to do
 6 everything that they want in this day and to make sure,
 7 like, I got my lunch, I did all the papers, and I put
 8 everything on file. That's a lot of work to do.
 9 And if they are specialized in this --
 10 like, they work with many trucking companies. I'm the
 11 first moving company for them. It's for them, like, as
 12 well, experience. But they're -- pretty much they will
 13 take care of it. And they'll provide all the
 14 information, whatever I need, and I will provide all the
 15 information from my side for them to keep the files and
 16 safety record to be clear for everyone and correct.
 17 ATTORNEY O'BRIEN: And when did you first
 18 hire this company or contract with this company?
 19 MR. FILIP: Yeah. I started to speak with
 20 them -- like, I know this company for a while. But the
 21 first I started to talk with them, like, when I had the
 22 third safety audit for the company. Like, I was more
 23 confused than ever. And I give them a call, ask it what
 24 they can help and what they can do for me.
 25 And they started to work with the Data Q

1 receive again this training.
 2 And to be honest, like, a difference of
 3 five years, and my mind got changed. And I got to
 4 receive the information like something more new. I got
 5 to receive more information. It was the same
 6 information. But my mind receive it different because --
 7 yeah, it's been a while of time.
 8 ATTORNEY O'BRIEN: All right. That's all
 9 my questions, your Honor. Thank you. And you're muted,
 10 your Honor.
 11 JUDGE BONFRISCO: Thank you. I guess,
 12 Mr. Filip, would you like to make a closing statement?
 13
 14 CLOSING STATEMENT BY THE COMPANY
 15 MR. FILIP: Closing statement, I think I
 16 pretty much said everything what I needed to say. Like,
 17 it's already the decision on you.
 18 But I would like to have a new chance,
 19 let's say for the next half year. I'll have to apply for
 20 new insurance. It will take some time to get some funds
 21 and pay the debt what I have for the last insurance. But
 22 I can get a new chance and see if I get the satisfactory
 23 record next time.
 24 JUDGE BONFRISCO: And thank you,
 25 Mr. Filip.

Page 33

1 And Mr. O'Brien, do you have any closing
 2 statements?
 3 ATTORNEY O'BRIEN: Just briefly, your
 4 Honor.
 5
 6 CLOSING STATEMENT BY STAFF
 7 ATTORNEY O'BRIEN: So the issue here is
 8 ultimately fairly simple. WAC 480-15-450(4) requires a
 9 company to correct all conditions that led to the
 10 cancellation of their permit.
 11 What Marsik has provided here is exactly
 12 in line with the past rounds that we have gone through of
 13 BAPs and investigations with them. They offer
 14 assurances. They offer -- even in the case of prior
 15 investigations, they offer safety management plans that
 16 staff goes through with them.
 17 Staff has done trainings with them in the
 18 past. Staff is the ones that know these regulations
 19 inside and out.
 20 Now they're claiming that this outside
 21 company is somehow going to bring them into compliance
 22 despite three rounds of investigations already that have
 23 shown that they have a problem with being in compliance,
 24 and Revised Order 01 that has identified a systemic issue
 25 within the company with being in compliance, and a

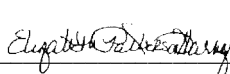
Page 34

1 consistent flaunting of the rules. That's the order's
 2 language.
 3 And I simply don't see anything here, and
 4 I would say staff doesn't see anything here, that should
 5 lead the commission to believe the company will somehow
 6 fix things on the fourth go-around when it's already had
 7 three times before to try, and as Mr. Filip has
 8 testified, he wasn't paying much attention to the safety
 9 regulations and was only focused on money.
 10 I would say that the commission and staff
 11 can't in good conscience allow such a company to operate
 12 when the company has shown nothing that would clear the
 13 high bar that Revised Order 01 has set.
 14 Thank you, your Honor.
 15 JUDGE BONFRISCO: Okay. Thank you. I
 16 appreciate you both presenting your cases. I am going to
 17 be taking this under advisement and issue an order soon.
 18 But before I adjourn, I'd like to request
 19 if the parties will waive the requirement of issuing the
 20 order in ten days, because I'd like to be able to have
 21 the transcript available when I'm writing my decision.
 22 And so usually, it can take up to ten days to get that
 23 transcript. Are the parties willing to waive the ten-day
 24 requirement?
 25 ATTORNEY O'BRIEN: If you could give me

Page 35

1 just half a second to consult with my client, your
 2 Honor?
 3 JUDGE BONFRISCO: Sure.
 4 ATTORNEY O'BRIEN: No problem with
 5 waiving, your Honor.
 6 JUDGE BONFRISCO: Okay. Mr. Filip, do you
 7 have any concerns with waiving that requirement?
 8 I can't hear you.
 9 MR. FILIP: I don't have any problem.
 10 JUDGE BONFRISCO: Okay.
 11 MR. FILIP: I will wait (inaudible).
 12 JUDGE BONFRISCO: And my goal will be,
 13 once have I the transcript, to try to get it out within,
 14 you know, five business days. So my goal will be to get
 15 it out as quickly as possible upon receipt of that
 16 transcript.
 17 So if either party doesn't have anything
 18 further, we will close today's proceeding and go off the
 19 record.
 20 Thank you, Mr. Filip.
 21 Thank you Mr, O'Brien.
 22 ATTORNEY O'BRIEN: Thank you, your Honor.
 23 JUDGE BONFRISCO: All right. Have a good
 24 day.
 25 (Proceedings concluded at 10:10 a.m.)

Page 36

1 CERTIFICATE
 2 STATE OF WASHINGTON)
 3) ss
 4 COUNTY OF KING)
 5
 6 I, Elizabeth Patterson Harvey, a Certified
 7 Court Reporter and Registered Professional Reporter
 8 within and for the State of Washington, do hereby
 9 certify under penalty of perjury that the foregoing legal
 10 recordings were transcribed under my direction; that I
 11 received the electronic recording in the proprietary
 12 format; that I am not a relative or employee of any
 13 attorney or counsel employed by the parties hereto, nor
 14 financially interested in its outcome.
 15 IN WITNESS WHEREOF, I have hereunto set my
 16 hand this 2nd of October, 2024.
 17
 18
 19
 20
 21 
 22 Elizabeth Patterson Harvey, WA CCR 2731
 23
 24
 25

<p style="text-align: center;">A</p> <p>a.m 24:24 30:4 35:25 AAG 4:18 able 23:12 24:3 28:7 31:17 34:20 achieving 14:19 action 14:23 actions 13:1 24:14 28:6,8 active 15:15 activities 15:10 acute 23:24 address 4:24 5:3 8:13 addressed 27:11,13 adjourn 34:18 ADJUDICATIVE 1:9 adjudicatory 4:9 Administration 13:14 administrative 1:10 4:8 admission 8:25 9:2 admitted 3:18 9:9 advance 26:10 28:15 advertises 15:16 advertising 15:4,23 23:7,9,13 advisement 34:17 affirm 11:19 17:24 ahead 4:15 8:20 11:18 allegations 6:8 Alliance 13:15 allow 34:11 allowing 6:21 amount 26:23 amounts 29:10 Amy 1:11 4:7 annual 21:8 answered 19:19 22:4</p>	<p>anymore 23:13 anytime 24:4 Apartment 5:4 apparently 7:14 appear 7:10 8:25 appearances 4:14 appearing 4:18 applicable 19:14,24 applicant 6:12 20:25 application 6:1,15 15:1 16:1,2,7 18:23 20:10,24 21:10,12,18,22,24 22:2,3 27:18 31:23 applications 19:9 19:11,12,18 apply 20:18,20 32:19 applying 26:3 appreciate 10:5 34:16 Apt 2:10 arrival 28:20 asking 9:5 26:16 assessment 26:6 assign 12:21 assistance 16:11 22:6,9 associated 15:2 20:8 assurances 33:14 assure 28:2 attached 21:22 attempted 23:10 attention 25:1 27:24 34:8 attorney 2:4 3:10 3:12,14 4:17 7:13 8:11,18,21 9:4,8 9:17,22,25 10:2 10:25 11:11,15 12:9 14:6,12,13 16:16 17:5,20</p>	<p>18:11 22:15 28:23 29:3,4,9,13 30:17 31:6,13,18 32:8 33:3,7 34:25 35:4 35:22 36:13 Auburn 2:10 5:4 audit 30:22 31:9 authority 6:2,4 14:21,24 15:1 20:19 available 34:21 Ave 2:10 Avenue 5:4 aware 5:11 6:11 15:9 20:6 22:8,14</p> <p style="text-align: center;">B</p> <p>B 3:16 back 27:9 28:18 background 5:12 25:14 BAPs 33:13 bar 34:13 base 23:23 31:1 based 12:24 14:16 basically 5:24 6:20 10:18 basis 25:15 26:17 28:17 29:22 bed 30:4 beginning 11:14 behalf 14:5 believe 8:6 22:12 24:13 34:5 better 30:1 big 26:25 bit 29:23 Bonfrisco 1:11 4:4 4:7,20 5:6,9 6:24 7:5,7,18,22 8:5,16 8:19,23 9:7,11,20 9:24 10:1,3,11 11:2,6,13,16 12:5 14:9 16:18 17:7 17:17,22 18:3 22:17 24:11 27:10</p>	<p>27:25 28:21 29:1 32:11,24 34:15 35:3,6,10,12,23 bottom 5:20 Box 2:5 brief 1:9 4:9 briefly 4:14 33:3 bring 33:21 brought 24:16 28:9 bunch 26:7,12 burden 6:12 business 35:14</p> <p style="text-align: center;">C</p> <p>C 2:1 3:1 36:1,1 calendar 28:13 call 11:12 17:21 30:23 called 23:18 calling 17:19 camera 11:10 canceled 1:4 4:11 6:4 20:21 21:2,4 21:17 29:6 cancellation 20:8 22:9 31:7 33:10 capacity 12:14 18:17 captioned 4:11 care 29:20 30:2,13 carrier 6:5,9 12:17 12:20 13:13 carriers 12:25 case 6:13,18 9:3 10:20 14:1 21:15 29:18 33:14 cases 14:7 29:5,17 34:16 cause 14:20 21:3,7 caused 21:17 CCR 1:24 36:22 cease 15:2 ceasing 15:22 Certified 36:6 certify 36:9 chance 6:21 22:20</p>	<p>32:18,22 change 25:22 changed 32:3 chart 5:19 chat 5:21 31:10 check 8:14 23:5 28:15 checklist 28:12,13 claiming 33:20 claims 27:3 clarify 7:8,12 11:14 17:9 clarifying 10:6 clean 31:4 clear 9:11 27:11 28:5 30:16 34:12 client 35:1 close 35:18 closed 23:6,15 closing 3:4,5 6:21 32:12,14,15 33:1 33:6 code 5:4 Colin 2:3 4:18 colin.obrien@atg... 2:4 collection 23:10 26:12 coming 27:9 Commence 3:3 Commercial 13:14 commission 1:2,14 2:2 4:8,16 5:25 6:18 12:16,24 13:4,12 14:17 15:16 16:6,9 18:19,25 19:2,3,7 22:1,4 24:17 25:16 28:2 29:5 34:5,10 commission's 6:14 common 6:9 21:3,6 communications 16:13 companies 26:24</p>
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<p>30:10 company 2:8 3:4 4:21,23 13:19,22 13:23 15:13,15,21 16:7 19:11,12 20:4,6 21:2,9,15 22:4 23:18 24:1,9 24:16 25:17,21 26:16,17 27:2,12 29:14,19,20,23 30:11,18,18,20,22 31:14,22,24 32:14 33:9,21,25 34:5 34:11,12 company's 6:1 13:21 14:21,25 20:8,10 22:10 compared 26:23 complaining 27:3 completed 19:10,13 completion 19:18 compliance 7:10,17 24:16 28:7 33:21 33:23,25 concerning 15:18 15:20 concerns 5:16 6:22 35:7 concluded 14:16 35:25 conditions 33:9 conferred 16:8 confused 17:18 29:14 30:23 conscience 34:11 consider 22:22 consistent 34:1 consult 35:1 contact 16:10 22:6 22:8 contain 21:18,24 contained 6:8 contract 30:18 copy 7:2,23,24 8:7 correct 5:7 9:16</p>	<p>15:7,8 16:11 21:20 22:6 29:7 29:11,11 30:16 33:9 corrected 22:12 correcting 21:1 correction 21:9,16 corrections 21:23 corrective 24:14 28:5,8 counsel 36:13 COUNTY 36:4 couple 28:23 court 22:22 36:7 cover 23:12 26:13 create 29:7 creates 15:24 Cross-Examinati... 3:10,14 17:1 29:3 cross-reference 14:10 cross-referenced 9:13,15 10:5 cross-referencing 8:8 9:12 current 13:6,11 19:5 currently 15:6 24:15 28:6 customer 25:13 customers 27:3</p> <hr/> <p style="text-align: center;">D</p> <p>D 3:1,1,16 daily 25:15 26:17 28:17 29:22 Data 23:22 30:25 day 30:6 35:24 days 34:20,22 35:14 debt 32:21 December 7:11 23:12 decision 32:17 34:21 definitely 5:19</p>	<p>demonstrate 14:18 24:15 28:6,7 demonstrates 15:21 denied 26:6 deny 6:1,15 21:11 despite 15:9 33:22 determination 21:11,14 difference 32:2 different 9:14 24:17 27:19 32:6 Direct 3:10,12 18:10 direction 36:10 directs 23:6 dismissed 14:25 distributed 20:16 distribution 20:7 20:16 Division 2:5 docket 1:6 4:10 6:3 7:17,19,21 9:18 14:5 16:3 20:12 dockets 9:6,10,12 9:13,19,22 14:8 documentation 24:2 31:11 doing 5:10 25:4,4 29:15,22,23 30:2 31:16 domain 17:4 23:3 DOT 27:21 28:14 dozen 19:12 dream 24:25 driver 27:18,19 28:11 31:23 driver's 27:19 duly 12:1 18:6 duplicates 7:10 duties 12:23</p> <hr/> <p style="text-align: center;">E</p> <p>E 2:1,1 3:1,1,1,16 3:16 36:1,1 e-mail 8:6,12,13</p>	<p>16:7 20:16 earlier 14:8 20:8 easier 5:21 easiest 8:6 education 13:9 19:20 effectively 6:3 effort 5:17 eight 13:5 either 9:9 35:17 electronic 36:11 Elizabeth 1:24 36:6 36:22 emails 23:20 employed 12:13,15 13:3 18:16,18 19:1,3 36:13 employee 36:12 ensure 4:24 ensures 20:25 evaluate 20:23 evidence 6:16 21:18 exactly 33:11 Examination 3:7 3:10,12 12:8 18:10 example 21:3 25:3 exhausted 29:22 exhibit 6:25 7:19 7:20 8:7 9:13 exhibits 3:18 6:25 7:1,9,15 9:1,2,8,9 10:4 exist 14:20 experience 30:12 explain 6:9 extend 14:21 extending 23:11 extent 28:3</p> <hr/> <p style="text-align: center;">F</p> <p>F 3:1 36:1 failed 31:15 failure 21:7 fairly 33:8</p>	<p>familiar 8:3 13:17 13:19,25 14:3 16:2,5 20:4,11,14 20:15 24:7 31:23 far 5:23 faster 26:21 Federal 13:13 Fil-eeep 5:7 file 7:14 24:9 25:16 26:6 27:18 30:8 31:25 files 8:2 24:3 26:1 30:15 filings 21:5,6 Filip 2:9 3:10,13,13 5:1,2,8 6:6,11,23 7:2,4,6,24 8:1,6 8:11,14 10:7,9,16 10:21 11:2,4 16:13,19,22 17:2 17:6,9,15 22:19 22:25 24:20 27:16 28:8 29:4,8,12,18 30:19 31:8,16,21 32:12,15,25 34:7 35:6,9,11,20 FilipMarcel01@... 8:13 financially 36:14 findings 12:25 fine 5:22 7:22 first 4:22 6:16 19:7 19:25 21:2 23:1 24:21 30:11,17,21 five 19:4 25:19,19 32:3 35:14 fix 34:6 flaunting 34:1 focused 34:9 follow 15:21 follow-on 13:1 follow-up 17:12 24:12 28:1 following 6:2,14 16:15 22:9</p>
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<p>follows 12:3 18:8 foregoing 36:9 format 36:12 forward 7:23 31:4 found 22:3 fourth 34:6 front 9:5 fully 20:17 function 5:20 funds 32:20 further 16:16 35:18 future 28:9</p> <hr/> <p style="text-align: center;">G</p> <hr/> <p>G 3:1 General 2:4 give 6:21 8:16 9:18 11:20 17:25 30:23 34:25 giving 5:23 go 4:15 8:20 11:18 31:4 35:18 go-around 34:6 goal 35:12,14 goes 33:16 going 4:15 5:11 6:15 8:10,21 9:5 11:11 17:7 22:18 23:20 28:3 29:6 30:4 33:21 34:16 good 4:6,17 5:1 12:10 14:20 18:12 24:24 25:13 34:11 35:23 goods 1:4 4:11 6:5 14:24 15:4,6,11 15:13,23 19:9,12 20:21 21:3 Google 23:5,11 grabbed 7:15 grant 20:18 great 4:4,20 11:6 11:16 12:5 guess 8:19 10:7,11 10:23 11:9 17:17 17:18 22:18 24:6</p>	<p>24:11,13 26:19 27:25 28:1 29:13 32:11 guidance 29:10</p> <hr/> <p style="text-align: center;">H</p> <hr/> <p>H 3:16 half 32:19 35:1 hand 11:17 13:16 17:23 20:3 36:16 Harvey 1:24 36:6 36:22 hear 10:16 35:8 hearing 5:10 6:7,13 6:20 14:4 held 1:5 4:12 help 16:11 23:19 24:2,4 27:12 30:24 31:14 helpful 5:20 hereto 36:13 hereunto 36:15 high 34:13 hire 23:18 28:11 30:18 hired 24:1 25:22 26:17 27:12 28:12 history 21:25 holds 15:6 honest 24:20 32:2 Honor 4:18 7:13 8:18 9:4 11:1 14:7,12 16:17 17:5,20 18:2 22:16 28:24 32:9 32:10 33:4 34:14 35:2,5,22 hoping 7:8 hours 25:3 27:16 28:16,19 31:24 household 1:4 4:11 6:4 14:24 15:4,6 15:11,12,23 19:9 19:12 20:21 21:3 human 29:21 hundreds 19:10</p>	<hr/> <p style="text-align: center;">I</p> <hr/> <p>identified 16:12 21:20 22:7,13 33:24 identify 5:15 14:15 immediately 15:2 important 25:3,8 25:10,25 26:2 inaccuracies 21:25 inaudible 9:8 20:17 25:13 35:11 include 12:23 21:1 included 15:3,23 including 19:11 INDEX 3:7 indication 21:22 individual 9:18,19 industries 18:24 information 4:25 8:2,3,10 17:13 22:11 30:14,15 31:11 32:4,5,6 initial 20:9 initiated 6:14 inside 33:19 inspection 27:22 28:14 instance 21:5 insurance 18:24 21:4,5 26:5,12 32:20,21 intent 5:25 6:14 intentional 7:12 interested 36:14 interfere 28:4 intrastate 15:3,12 introduce 11:8 investigation 7:16 12:22 13:20 31:15 investigations 33:13,15,22 investigator 13:12 investigators 12:21 involuntarily 20:21 involved 19:17</p>	<p>issuance 6:2 issue 5:14 13:16 33:7,24 34:17 issued 5:25 6:13 issues 5:18 21:16 26:24 27:22 issuing 34:19</p> <hr/> <p style="text-align: center;">J</p> <hr/> <p>Jason 3:9 11:12 12:1,12 job 24:24 25:13 28:19 judge 1:10 4:4,8,20 5:6,9 6:24 7:5,7 7:18,22 8:5,16,19 8:23 9:7,11,20,24 10:1,3,11 11:2,6 11:13,16 12:5 14:9 16:18 17:7 17:17,22 18:3 22:17 24:11 27:10 27:25 28:21 29:1 32:11,24 34:15 35:3,6,10,12,23 judicial 14:7,10</p> <hr/> <p style="text-align: center;">K</p> <hr/> <p>keep 24:2 27:11 30:15 31:4,25 kind 22:20 23:25 26:14 29:20,21 KING 36:4 know 4:14 5:15,16 5:19,22 6:17 7:24 7:24 8:10 9:5 10:4,18,21 17:13 20:17 22:21 24:12 25:17 28:17 30:20 33:18 35:14 knowledge 22:5</p> <hr/> <p style="text-align: center;">L</p> <hr/> <p>labeled 7:19,21 Lacey 1:15 2:6 lack 21:4</p>	<p>language 34:2 large 29:10 largely 19:13 law 1:10 4:8 lead 34:5 learn 26:20,21 leave 20:18 29:24 led 22:12 29:11 33:9 left 28:18 legal 36:9 lesson 26:19 let's 4:4 6:25 9:20 27:6 32:19 letter 21:22 license 27:20 licensing 16:8 18:20 19:16 20:2 line 33:12 list 7:1 lists 20:7 little 17:18 29:23 live 29:25 LLC 1:6 4:12 6:7 13:17 23:19 29:15 long 13:3,6 19:1,5 looking 7:9 Loop 1:15 lose 26:7 lot 25:5 26:9 28:18 28:19,20 30:8 low 26:22 lucky 29:18 lunch 30:7</p> <hr/> <p style="text-align: center;">M</p> <hr/> <p>main 27:23 making 14:18 management 13:1 13:23 29:7 33:15 manager 18:20 19:17 20:2 map 5:23 Marcel 2:9 3:13 5:2 6:6 March 24:6 31:19</p>
--	--	--	---	---

<p>marked 7:1 Marshall 2:10 5:3 Marsik 1:6 4:12 5:2 6:6 13:17 14:17 15:2,6,10 16:10 20:4,18 21:12,15 22:5,12 23:2 33:11 Marsik's 6:4 14:15 14:24 16:2 21:18 21:25 MarsikMovers.c... 15:16 marsikmovers@... 2:9 matter 1:4 4:11 8:8 14:11 20:3 24:2 matters 9:14,15 10:5 24:19 meaning 16:20 meet 21:6 meeting 24:15 meets 20:25 mentioned 23:15 microphone 5:13 mind 24:23 32:3,6 mistake 7:14 mistakes 25:5 moment 8:17 26:13 money 24:23 26:7 26:20 34:9 months 23:9 26:10 27:6,7 morning 4:6,17 5:1 12:10 18:12 motor 12:16,20,25 13:13 move 9:2 mover 14:24 15:7 15:11 Movers 1:6 4:12 5:2 6:6 13:17 15:2 20:4 21:12 21:15 23:2 Movers' 14:17</p>	<p>moves 15:4,13 moving 15:23 16:1 19:9 24:8,21 27:2 30:11 31:22 mute 5:13 muted 32:9</p> <hr/> <p style="text-align: center;">N</p> <hr/> <p>N 2:1 3:1,1,16 name 4:7,18,22 5:1 9:18 12:11,11,12 18:13,13,14 named 22:3 NARRATIVE 22:24 nature 28:2 nearly 19:3 need 5:14 24:4 27:15 28:12,14 30:14 31:24 needed 32:16 new 21:5,19 24:7 31:19 32:4,18,20 32:22 noise 5:12 noncompliance 14:17 normally 15:10 20:23 note 7:8 15:15 notice 5:25 6:8,14 9:5 10:3 14:7,10 notification 16:6 November 31:9 number 3:17 4:24 5:3 numbers 9:18</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>O 3:1,1 O'Brien 2:3 3:10 3:12,14 4:17,18 7:8,13,20 8:5,11 8:17,18,20,21 9:4 9:8,17,22,25 10:2 10:13,23,25 11:7</p>	<p>11:11,15 12:5,9 14:6,12,13 16:16 17:5,18,20 18:4 18:11 22:15 28:23 29:3,4,9,13 30:17 31:6,13,18 32:8 33:1,3,7 34:25 35:4,21,22 o0o- 4:2 oath 12:2 18:7 object 5:14 17:6 objection 17:8 obtain 25:9 obtained 24:21 25:20 obtaining 13:24 21:5 October 36:16 offer 21:16 33:13 33:14,15 offered 29:9 Office 2:4 oh 7:21 11:13 Okay 4:4 5:6,9 6:24 7:5,18 8:5,23 9:7 9:22,24 10:1,3,11 11:2,6,15,16,16 12:5 14:9 16:18 17:17,22 18:3 22:17 24:11 28:21 29:1 34:15 35:6 35:10 old 24:22 31:2,2 on-the-job 19:14 19:22 once 26:20 28:11 29:24 35:13 one-man 29:19 ones 27:23 33:18 open 23:16 31:22 opening 10:13,14 10:15,24 11:1,3 operate 34:11 operating 14:21 operation 25:3</p>	<p>27:16 28:4,16 operations 14:15 14:18 15:2,22 opportunity 6:7 17:10,11 22:25 option 20:20 27:7 order 6:3 9:16 13:25 14:3,14,14 14:16,23,25 15:14 15:22 16:12,15 20:11,14,15,18 21:20 22:7,13 33:24 34:13,17,20 order's 34:1 ordered 15:1 orders 9:9 20:8 originally 5:25 outcome 36:14 outline 22:21 outlined 24:18 outside 33:20 oversee 18:23 owner 5:2 6:6 27:2</p> <hr/> <p style="text-align: center;">P</p> <hr/> <p>P 2:1,1 3:1 p.m 30:5 page 3:2,8,17 9:21 23:5 PAGES 1:8 paid 26:10 papers 29:23 30:7 paperwork 27:13 parking 28:18,19 28:20 part 12:23 25:12 participated 14:4 parties 5:11 34:19 34:23 36:13 party 6:21 35:17 Patrick 3:11 17:21 18:6,14 pattern 14:16 Patterson 1:24 36:6 36:22 pay 17:3 23:2 26:4</p>	<p>26:11,20 27:24 32:21 paying 25:1 34:8 PDF 8:2 penalty 26:21,23 26:25 36:9 Perfect 5:6,9 7:7 8:23 17:22 perform 12:21 performed 15:14 period 13:21 perjury 36:9 permanent 15:1 permit 1:4 4:12 6:2 6:9,12 15:3,7 20:21 21:1,4 22:10 24:21 25:20 26:4,11 29:5 33:10 permits 19:10 permitting 18:23 person 20:1 22:3 personally 19:10 phone 4:23 5:2 place 21:2,19 plan 25:10 28:9 29:7 plans 13:2,23 33:15 platforms 23:7 please 4:21,23 11:17 12:10 18:12 PO 2:5 point 14:6 policies 21:19 position 4:22 12:16 12:19 13:7,11 18:19,22 19:6 possible 31:3 35:15 potentially 29:6 PR-1 7:1 9:14 PR-2 7:1,9 PR-3 7:1,10 PR-4 7:1 practices 24:16 prefiled 9:1</p>
---	---	--	---	--

<p>present 6:18 9:3 17:16</p> <p>presented 6:19 10:20 17:14 22:21</p> <p>presenting 8:9 34:16</p> <p>presiding 4:9</p> <p>pretty 8:1 21:8 24:9 25:21 27:1,5 28:10 29:19 30:12 32:16</p> <p>previous 21:7</p> <p>previously 7:19 20:1</p> <p>prior 9:6,9,12,13 13:11 24:19 27:13 33:14</p> <p>probably 29:10</p> <p>problem 23:21 30:3 31:9 33:23 35:4,9</p> <p>problems 14:14 16:11 21:20 22:7 22:13</p> <p>procedures 19:23 21:19</p> <p>proceed 10:8,22 12:6 18:3 21:10</p> <p>proceeding 1:9 4:9 35:18</p> <p>Proceedings 3:2,3 35:25</p> <p>process 18:24</p> <p>processed 19:8,10</p> <p>processing 19:17 20:9</p> <p>Professional 36:7</p> <p>progress 14:19</p> <p>pronounced 5:7</p> <p>proper 8:13 28:4</p> <p>proprietary 36:11</p> <p>provide 4:23 10:13 10:22,22 16:20 21:7 22:19 23:8 23:13,14,16,18 24:3 25:15 26:15</p>	<p>28:12 30:13,14 31:10,22</p> <p>provided 17:13 20:22 27:4 28:14 33:11</p> <p>providing 12:23 15:3 17:10</p> <p>provisional 6:4 13:21 14:21</p> <p>purpose 29:25</p> <p>pursuant 1:7 4:12</p> <p>put 21:19 30:7</p> <hr/> <p style="text-align: center;">Q</p> <hr/> <p>question 9:6 19:19 22:2 28:1 31:18</p> <p>questions 10:8,10 16:17,21 17:12,14 17:16 22:16 24:12 28:24 32:9</p> <p>quickly 35:15</p> <hr/> <p style="text-align: center;">R</p> <hr/> <p>R 2:1 3:1 36:1</p> <p>R-E-M-F-R-E-Y 18:15</p> <p>raise 5:14 11:17 17:23</p> <p>rating 13:24 14:20</p> <p>RCW's 19:15,24</p> <p>read 8:2 20:17</p> <p>ready 26:14</p> <p>really 22:20 27:11</p> <p>reason 21:2</p> <p>receipt 35:15</p> <p>receive 7:2 22:11 24:6 26:22 32:1,4 32:5,6</p> <p>received 6:25 8:1,3 13:10 16:6 19:20 24:6 36:11</p> <p>receiving 13:12 31:12</p> <p>recommendations 12:24</p> <p>record 4:5,15 10:6</p>	<p>12:11 18:13 25:23 30:16 31:4,4 32:23 35:19</p> <p>recording 36:11</p> <p>recordings 36:10</p> <p>records 4:25 31:25</p> <p>rectified 27:14,15</p> <p>redirect 16:19 28:22</p> <p>referenced 14:4,8 31:19</p> <p>references 21:21</p> <p>referencing 19:14 19:23 27:12</p> <p>regarding 14:23 16:14 17:14 21:25</p> <p>Registered 36:7</p> <p>regulated 15:16</p> <p>regulates 18:25</p> <p>regulations 14:17 24:8,18 25:2 26:15 33:18 34:9</p> <p>reinstate 16:14 20:21 26:4</p> <p>reinstated 6:10</p> <p>reinstatement 6:1 6:15 16:2,8 20:10 20:19,24 21:12</p> <p>related 13:10</p> <p>relating 19:20</p> <p>relative 36:12</p> <p>Remfrey 3:11 11:9 17:19,21,23 18:6 18:12,14</p> <p>remove 31:1,3</p> <p>removed 23:23</p> <p>repeated 25:6</p> <p>report 7:17 21:8</p> <p>Reporter 36:7,7</p> <p>reports 12:22 13:21</p> <p>representing 24:1</p> <p>request 34:18</p> <p>requested 6:7</p> <p>requesting 24:8</p> <p>requirement 21:6</p>	<p>34:19,24 35:7</p> <p>requirements 21:1 24:17</p> <p>requires 33:8</p> <p>respond 6:8,18 22:20</p> <p>responsibilities 12:18 18:21</p> <p>result 13:23</p> <p>review 7:11 12:22 14:11</p> <p>reviewed 13:20</p> <p>reviewing 13:1,22</p> <p>revised 6:2,3 9:16 13:25 14:25 15:14 15:22 16:12,15 20:11 33:24 34:13</p> <p>right 8:12,14 11:17 13:16 17:23 20:3 23:25 24:3 25:4 27:19 31:17 32:8 35:23</p> <p>road 5:23</p> <p>role 13:10 19:21 20:1</p> <p>rounds 33:12,22</p> <p>rules 22:4 24:17 34:1</p> <p>running 25:17</p> <hr/> <p style="text-align: center;">S</p> <hr/> <p>S 2:1 3:1</p> <p>S-H-A-R-P 12:12</p> <p>safety 12:17,20 13:1,12,13,14,20 13:23,24 14:20 21:16 23:19 24:16 25:2,21,23 26:15 26:17 29:7,14,15 30:16,22 31:9,15 31:21 33:15 34:8</p> <p>satisfactory 13:24 14:19 31:25 32:22</p> <p>says 23:6</p> <p>screen 5:21</p> <p>SE 1:15 2:10 5:4</p>	<p>second 23:17 35:1</p> <p>section 16:9</p> <p>see 9:14 32:22 34:3 34:4</p> <p>seek 31:13</p> <p>send 8:15</p> <p>separate 13:22</p> <p>separately 16:10 22:5</p> <p>September 1:12 4:1 4:6</p> <p>service 27:4 31:24</p> <p>services 15:5,17,24 16:9 18:20 19:17 20:2 23:16</p> <p>set 34:13 36:15</p> <p>Seven 13:8</p> <p>Sharp 3:9 11:12,17 12:1,10,12 16:21 17:12</p> <p>show 5:20 6:12</p> <p>shown 33:23 34:12</p> <p>sic 25:20</p> <p>side 30:15</p> <p>simple 33:8</p> <p>simply 34:3</p> <p>situation 25:7</p> <p>six 27:6,7</p> <p>small 29:19</p> <p>SMP 25:10 28:9 29:7</p> <p>solve 23:21</p> <p>soon 34:17</p> <p>sort 14:14 19:19</p> <p>speak 11:5 30:19</p> <p>speaking 5:12,15</p> <p>specialist 19:8</p> <p>specialized 30:2,9</p> <p>specific 17:12,14 21:16</p> <p>specifically 24:13</p> <p>spell 12:11 18:13</p> <p>spelled 18:14</p> <p>spending 26:7</p> <p>Square 1:15</p>
--	--	--	--	--

<p>ss 36:3 staff 2:2 3:5 4:16 4:19 6:16,18 9:1 10:17,20,25 11:11 14:5 15:18 16:10 20:23,25 22:6,11 28:21 29:6,9,16 33:6,16,17,18 34:4,10 staff's 6:25 8:9 9:1 12:24 start 4:16 23:1 31:5 started 19:25 23:22 30:19,21,25 31:10 starting 31:23 state 4:22 12:11 18:13 27:20 36:2 36:8 statement 3:4,5 6:21 10:13,14,15 10:24 11:3 32:12 32:14,15 33:6 statements 23:8 33:2 stayed 23:3,14 steps 24:14 28:1 stipulation 8:25 stopped 23:8 straightforward 21:8 structure 10:12 submitted 16:7 submitting 7:15 substantial 14:19 supervise 12:20 supervisor 12:17 sure 7:24 8:1,9,12 25:16,21 26:15 27:1,5 28:11,17 29:1 30:6 35:3 sustain 17:7 swear 6:17 10:18 10:21 11:8,18,19 17:24 sworn 12:2 18:7</p>	<p>system 20:16 23:19 25:21 26:18 systemic 33:24 Systems 29:15</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>T 3:16 36:1,1 take 14:9,23 15:14 30:2,13 32:20 34:22 taken 15:11 24:14 25:18,18 28:2,6 talk 5:17 30:21 talking 14:13 technical 5:18 16:11 22:6,9 29:10 temporary 23:6,15 ten 34:20,22 ten-day 34:23 tender 6:16 10:18 terms 15:22 testified 12:2 18:7 34:8 testifying 17:6 testimony 3:13 10:22 11:19 17:10 17:16,24 22:19,24 23:17 thank 4:20 8:18 14:11,12 16:18 22:17,25 32:9,11 32:24 34:14,15 35:20,21,22 thankful 26:24 THG068754 1:4 4:12 thing 8:24 29:13 things 25:19,22 29:11,20,22,25 34:6 think 25:2 26:1,25 32:15 thinking 31:16 third 14:22 30:22 31:14</p>	<p>three 13:20,22 27:23 31:2 33:22 34:7 time 4:7 14:22 20:2 25:13,18,18 26:3 26:7 27:6 29:24 30:5 31:10,14 32:7,20,23 timeline 16:14 times 20:17 25:7 29:5 34:7 today 5:23,24 8:9 11:20 17:25 today's 4:9 35:18 trained 19:25 training 13:9,13 19:13,14,20,23 24:5,7,22 25:9 31:19,21 32:1 trainings 33:17 transcribed 1:24 36:10 transcript 34:21,23 35:13,16 transmit 7:16 transportation 1:2 1:14 2:5 12:16 18:19,24 19:8,11 trucking 30:10 trucks 27:22 28:15 truth 11:20,20,21 17:25,25 18:1 try 27:5,8,8 34:7 35:13 trying 11:14 turn 6:25 11:10 turning 13:16 20:3 TV-231020 6:3 14:1 20:12 21:17 TV-240403 1:6 4:10 two 17:4 19:16 23:3 26:10 31:2</p> <hr/> <p style="text-align: center;">U</p> <hr/> <p>ultimately 33:8</p>	<p>unaware 15:12 understand 11:15 25:8,10,19,24 26:19 understanding 5:24 27:14 undertaken 15:10 Unsworn 3:13,14 22:24 29:3 up-to-date 4:23 8:10 updated 4:25 use 5:19 usually 34:22 UTC 15:7 23:20 24:7,8 25:16 31:12,21 Utilities 1:2,14 2:5 12:15 18:18</p> <hr/> <p style="text-align: center;">V</p> <hr/> <p>vague 21:21 valid 21:4 Vehicle 13:14 verbally 5:22 violated 22:4 violation 15:24 violations 23:23 24:19 26:22 27:13 27:15 28:3 29:11 31:1 VIRTUAL 1:9 visible 23:4,14 VOL 1:9</p> <hr/> <p style="text-align: center;">W</p> <hr/> <p>WA 1:24 36:22 WAC 1:7 4:13 15:25 20:22 33:8 WAC's 19:24 WACs 19:14 wait 11:4 35:11 waiting 8:20 26:8 26:10 waive 34:19,23 waives 10:25</p>	<p>waiving 35:5,7 wake 24:23 waking 30:4 want 7:23,23 10:12 30:6 wanted 8:9 Washington 1:1,14 1:15 2:6,10 5:4 12:15 15:11 18:18 27:20 36:2,8 wasn't 25:1 27:18 34:8 way 8:22 10:12 we'll 5:16 10:21 28:10,15 we're 5:10,24 8:10 8:20 9:21 23:16 we've 8:12 website 15:15 17:3 23:2,3,6,14 Wednesday 4:6 WHEREOF 36:15 willing 27:8,8 34:23 witness 3:8 10:18 11:8,8,22 12:1 16:20 17:19,21 18:2,6 36:15 Woodland 1:15 work 12:21 23:22 24:24 26:18 30:8 30:10,25 workable 9:3 worked 13:22 29:6 working 12:25 13:11 worst 27:2 writing 34:21 wrong 7:14 31:17 wrote 25:9 28:10</p> <hr/> <p style="text-align: center;">X</p> <hr/> <p>X 3:1,16,16</p> <hr/> <p style="text-align: center;">Y</p> <hr/> <p>yeah 7:22 8:19 9:20</p>
---	--	---	--	--

24:6,9 26:14	2nd 36:16		
30:19 31:8,9 32:7			
year 20:9 21:7	3		
23:12 31:9 32:19	302-217-8320 5:3		
years 13:5 17:4	302.217.8320 2:11		
19:4,7,16 23:3	31 7:11		
24:22 25:19,19	32 3:4		
31:2 32:3	33 3:5		
Yelp 23:11	3500 23:11		
young 24:23	360.664.1188 2:6		
Z	4		
zip 5:4	4 3:3 20:22		
Zoom 5:10	47250 2:5		
0	480-15-180 15:25		
01 13:25 16:12	480-15-450 20:22		
20:11 21:20 33:24	480-15-450(4) 33:8		
34:13	480-51-150 4:13		
1	480-51-150(1)(d)		
1 14:25 15:14,22	1:7		
16:15	5		
1-36 1:8	5,200 26:5		
10:00 30:4	5:00 24:24 30:4		
10:10 35:25	6		
12 3:10 22:2	621 1:15		
17 3:10	7		
18 1:12 3:12 4:1,7	7171 2:10 5:3		
2	8		
2,500 26:11	9		
2.5 19:7	9:28 4:7		
2002 25:20	98092 2:10 5:4		
2021 7:11	98503 2:6		
2024 1:12 4:1,7	98504 1:15		
31:19 36:16			
207 2:10 5:5			
22 3:13			
220168 9:23			
220169 9:25			
23 24:22			
230061 7:17 10:2			
231020 10:2			
2731 1:24 36:22			
29 3:14			