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**NORTHWEST NATURAL GAS COMPANY**

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(N)

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Original of Sheet L.1

(N)

**SCHEDULE L  
RESIDENTIAL BILL DISCOUNT PROGRAM –  
OPTIONAL FOR QUALIFYING CUSTOMERS**

**APPLICABLE:**

The purpose of this schedule is to implement an optional bill discount program for income-qualifying residential customers.

**AVAILABLE:**

To all income-qualified Residential Customers. Income qualified is defined as Customers with gross household income, inclusive of deductions in alignment with the Low-Income Home Energy Assistance Program (LIHEAP), at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater.

**DESCRIPTION:**

Participating income-qualified Customers will receive the following credit on their monthly bill, designed to lower a household's energy burden to 6% or less of annual household income:

	Household Income Qualifying	Bill Discount Percentage
Tier 0	0-60% FPL	80%
Tier 1	61-120% FPL	40%
Tier 2	121%-150% FPL	20%
Tier 3	The greater of 151%-200% FPL or 80% AMI	15%

**SPECIAL CONDITIONS:**

1. An Applicant for this bill assistance program must be the account holder and is required to provide an application that includes a self-declaration of household size and income. Household size reflects all permanent residents in the home, including adults and children. Qualifying income refers to total gross annual income with deductions in alignment with LIHEAP, from all sources for all persons in the applicant's household.
2. Renewal of a Customer's enrollment is required every two years.
3. NW Natural may also auto-enroll eligible customers that have received energy assistance or have participated in a qualifying low-income program. Auto-enrolled customers must re-enroll every two years.
4. Participants that were not auto-enrolled may be subject to post-enrollment income verification sampling, which may include a showing of proof of household size and income. Bill discounts may be suspended for Customers found to be ineligible or non-responsive during post-enrollment verification. NW Natural will not retroactively bill a customer for any discounts provided under this schedule. Customers found to be ineligible or non-responsive during post-enrollment verification may re-apply for this program upon providing verification of eligibility.

(N)

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Original of Sheet L.2

**SCHEDULE L  
RESIDENTIAL BILL DISCOUNT PROGRAM –  
OPTIONAL FOR QUALIFYING CUSTOMERS  
(continued)**

(N)

**SPECIAL CONDITIONS (continued):**

- 5. Customers are only eligible to receive bill credits under this rate schedule at one residential location at any one time and only for new charges billed after enrollment or re-enrollment.

**GENERAL TERMS:**

This Schedule is governed by its terms, the General Rules and Regulations contained in this Tariff, any other Schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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Original of Sheet 231.1

**SCHEDULE 231  
TEMPORARY ADJUSTMENTS TO RATES FOR RESIDENTIAL BILL DISCOUNT PROGRAM**

(N)

**APPLICABLE:**

To identify adjustments to rates in the Rate Schedules listed below that relate to the amortization of a balancing account for the Company's residential bill discount program (Schedule L).

**APPLICABLE:**

Schedule 1      Schedule 2      Schedule 3      Schedule 27      Schedule 41      Schedule 42  
Schedule 43

**APPLICATION TO RATE SCHEDULES:**

**Effective: January 1, 2024**

The Total Adjustment amount shown below is included in the Temporary Adjustments reflected in the above-listed Rate Schedules. NO ADDITIONAL ADJUSTMENT TO RATES IS REQUIRED.

Schedule	Block	Adjustment (per therm)	Schedule	Block	Adjustment (per therm)
1R		\$0.02419	42C SI	Block 1	\$0.00426
1C		\$0.02047		Block 2	\$0.00382
2		\$0.01427		Block 3	\$0.00293
3C		\$0.01273		Block 4	\$0.00234
3I		\$0.01150		Block 5	\$0.00156
27		\$0.01443		Block 6	\$0.00059
41C FS	Block 1	\$0.01000	42I SI	Block 1	\$0.00485
	Block 2	\$0.00881		Block 2	\$0.00434
41I FS	Block 1	\$0.00878		Block 3	\$0.00333
	Block 2	\$0.00774		Block 4	\$0.00266
41C SI	Block 1	\$0.00997		Block 5	\$0.00177
	Block 2	\$0.00879		Block 6	\$0.00067
41I SI	Block 1	\$0.00910	42 CTF	Block 1	\$0.00375
	Block 2	\$0.00802		Block 2	\$0.00336
41C FT	Block 1	\$0.01009		Block 3	\$0.00258
	Block 2	\$0.00889		Block 4	\$0.00206
41I FT	Block 1	\$0.00921		Block 5	\$0.00137
	Block 2	\$0.00812		Block 6	\$0.00052
42C SF	Block 1	\$0.00594	42 ITF	Block 1	\$0.00381
	Block 2	\$0.00531		Block 2	\$0.00341
	Block 3	\$0.00408		Block 3	\$0.00261
	Block 4	\$0.00326		Block 4	\$0.00209
	Block 5	\$0.00217		Block 5	\$0.00139
	Block 6	\$0.00081		Block 6	\$0.00052
42I SF	Block 1	\$0.00487	42C TI	Block 1	\$0.00355
	Block 2	\$0.00436		Block 2	\$0.00318
	Block 3	\$0.00335		Block 3	\$0.00244
	Block 4	\$0.00268		Block 4	\$0.00195
	Block 5	\$0.00178		Block 5	\$0.00130
	Block 6	\$0.00067		Block 6	\$0.00049
43TF		\$0.00012	42I TI	Block 1	\$0.00369
43TI		\$0.00012		Block 2	\$0.00330
				Block 3	\$0.00253
				Block 4	\$0.00203
				Block 5	\$0.00135
				Block 6	\$0.00051

(N)

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**SCHEDULE 231**  
**TEMPORARY ADJUSTMENTS TO RATES FOR RESIDENTIAL BILL DISCOUNT PROGRAM**  
(continued)

(N)

**GENERAL TERMS:**

This Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff, any other schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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