



**STATE OF WASHINGTON**

**UTILITIES AND TRANSPORTATION COMMISSION**

**1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250**

**(360) 664-1160 • [www.utc.wa.gov](http://www.utc.wa.gov)**

Nov. 7, 2014

Steven V. King, Executive Director and Secretary  
Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
P.O. Box 47250  
Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Carrie Creech d/b/a Cope Quality Services*  
Commission Staff's Recommendation to accept payment and suspend penalties  
Docket TV-140345

Dear Mr. King:

On May 9, 2014, the Utilities and Transportation Commission entered Order 02 classifying Carrie Creech d/b/a Cope Quality Services as a household goods carrier. Ms. Creech was assessed a \$5,000 penalty for violations of RCW 81.80.075(1), which prohibits household goods carriers from operating for compensation in Washington without first obtaining the required permit from the commission. Order 02 suspended \$4,500 of the penalty for a period of two years on the condition that Ms. Creech cease and desist operating as a household goods carrier and comply with a payment plan for the remainder of the penalty.

Order 02 specified a payment of \$50 be paid on May 9, 2014, and future payments of \$150 were to be paid on June 9, July 9, and Aug. 8, 2014. If two consecutive payments were missed, the entire amount of the penalty, including the suspended portion of \$4,500, would become due and payable the day after the second missed payment. Ms. Creech made a \$50 payment on May 9, but did not further comply with the payment conditions specified in Order 02. On Oct. 8, 2014, the commission imposed the full penalty.

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On Oct. 9, 2014, Ms. Creech contacted the commission and informed staff that prior to the Oct. 8 letter, she had been unaware that the payments had not been made as she made arrangements with a third party to make the payments. On Oct. 17, 2014, Ms. Creech paid the remaining \$450 of the suspended penalty.

Staff recommends the remaining \$4,500 penalty be suspended per the conditions of Order 02.

Sincerely,

A handwritten signature in cursive script, appearing to read "S. Wallace".

Sharon Wallace, Assistant Director  
Consumer Protection and Communications