BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Eric Stewart d/b/a Ironman Moving Services, Request for Mitigation of Penalty Assessment DOCKET TV-120268

NARRATIVE IN SUPPORT OF SETTLEMENT AGREEMENT

I. INTRODUCTION

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This Narrative Supporting Settlement Agreement ("Narrative") is filed pursuant to WAC 480-07-740(2)(a) on behalf of Eric Stewart d/b/a Ironman Moving Services ("Ironman") and Staff of the Utilities and Transportation Commission ("Commission Staff") (collectively, "the Parties"). Both parties have signed the Settlement Agreement ("Agreement"), which is attached to this Narrative. This Narrative summarizes the Agreement. It is not intended to modify any terms of the Agreement.

II. PROPOSAL FOR REVIEW PROCEDURE

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The Parties submit that this matter is considerably less complex than a general rate proceeding and request that review proceed on a timetable for less complex matters, as provided in WAC 480-07-740(1)(b). To the knowledge of either party, there are no opponents of the settlement. Because of the less complex nature of the matter and the uncontested status of the settlement, the Parties suggest that a formal settlement hearing along with the opportunity for public comment are unnecessary in this case.

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The Parties do not intend to file documentation supporting the Agreement, with the exception of the Agreement itself and this Narrative. If the Commission requires supporting documents beyond the Agreement, Narrative, and the other documents on file in this docket, the Parties will provide documentation as needed.

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In keeping with WAC 480-07-740(2)(b), the Parties are prepared to present one or more witnesses each to testify in support of the proposal, and answer questions concerning the settlement agreement's details and its costs and benefits, should such testimony be required.

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The Parties request a streamlined review of the proposed settlement. To that end, the Parties would prefer an informal review on a paper record. In accordance with WAC 480-07-730, the Parties propose the foregoing procedural alternatives for review of the proposed Agreement.

III. SCOPE OF THE UNDERLYING DISPUTE

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The underlying dispute concerns a penalty assessment issued by the Commission against Ironman on July 26, 2012. In 2012, Commission Staff conducted a formal follow-up investigation of the business practices of Ironman, with the intention of determining whether Ironman was in compliance with Commission statutes and rules. In July 2012, Commission Staff completed an Investigation Report that contained, among other things, its findings that Ironman had violated certain Commission rules.

IV. SUMMARY OF PROPOSED SETTLEMENT

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The settlement resolves all of the issues in dispute. Ironman admits that it violated Commission rules and agrees to pay a \$600 penalty for violations of RCW 81.04, WAC 480-15, and Tariff 15-C, including failure to timely respond to the Commission's data request, failure to properly format and complete estimates, failure to properly format and complete bills of lading, use of an unauthorized trade name, failure to adhere to advertising requirements, and failure follow the terms, conditions, rates, and other requirements of Tariff 15-C. The \$600 penalty represents a \$100 penalty for each of six categories of offenses identified in the Penalty Assessment and detailed in the Commission's NARRATIVE IN SUPPORT OF SETTLEMENT AGREEMENT - 2

Investigation Report in this docket. The penalty will be paid within 30 days of the entry of the Commission's Initial Order in this docket, in the event the Commission approves this Settlement. The Company agrees that Kelly and Eric Stewart and at least one other employee will attend the Commission's upcoming October 10, 2012, Household Goods Carrier Training. Ironman commits to compliance with Commission statutes and rules.

Finally, the Commission is not precluded from pursuing penalties for violations of Commission statutes and rules unrelated to the subject matter of this Agreement, or for violations of the rules stated therein, subsequent to the Agreement.

V. STATEMENT OF PARTIES' INTERESTS AND THE PUBLIC INTEREST

As stated in the Agreement, the settlement represents a compromise of the positions of the two parties. The Parties find it is in their best interests to avoid the expense, inconvenience, uncertainty, and delay inherent in a litigated outcome. It is in the public interest that this dispute conclude without further expenditure of public resources on litigation. Likewise, it is in the public interest that the Agreement includes Ironman's admission that it violated Commission rules. It is also in the public interest that the Agreement does not limit the Commission's enforcement abilities with respect to future violations, or violations of Commission statutes and rules unrelated to the subject matter of the docket. Also, since being notified of the violations and the technical assistance contained in the Investigation Report, the Company has demonstrated to Commission Staff sincere efforts to achieve and maintain compliance going forward, including attending Commission-sponsored household goods training in September, 2012, providing Commission Staff with copies of new compliant estimate and bill of lading forms, correcting its website, and working with Commission Staff to update its corporate structure and trade name to conform with Commission rules.

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For the above reasons, the Agreement is in the public interest. The Parties recommend that the Commission approve the Agreement in its entirety.

VI. LEGAL POINTS THAT BEAR ON PROPOSED SETTLEMENT

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In WAC 480-07-700, the Commission expresses its support for parties' informal efforts to resolve disputes without the need for contested hearings when doing so is lawful and consistent with the public interest. The Parties have resolved all of the issues in dispute between them, and their resolution complies with Commission rules and, as explained above, is consistent with the public interest.

VII. CONCLUSION

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Because the Parties have negotiated a compromise on all of the issues in this dispute, and because the settlement is in the public interest, both parties request that the Commission approve the attached Settlement Agreement.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

ERIC STEWART D/B/A IRONMAN MOVING SERVICES

ROBERT M. MCKENNA Attorney General

MICHAEL A. FASSIO
Assistant Attorney General
Counsel for the Washington Utilities and

Transportation Commission Staff

Dated: September 26, 2012

ERIC STEWART

President

Dated: 9 - 26 , 2012