**BEFORE THE WASHINGTON**

**UTILITIES AND TRANSPORTATION COMMISSION**

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| In the Matter of A Complaint By The Joint CLECs Against the Joint Applicants Regarding OSS For Maintenance And Repair | Docket No. UT-111254**affidavit of bonnie johnson in support of the joint clecs’ motion for temporary relief** |
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STATE OF MINNESOTA )

 ) ss.

COUNTY OF HENNEPIN )

I, Bonnie Johnson, being duly sworn, states as follows:

 1. I am the Director of ILEC Relations at Integra Telecom and submit this affidavit in support of the motion of the Joint CLECs in the above-captioned matter for temporary relief.

 2. I am Integra’s primary representative in the Qwest Change Management Process (CMP).

 3. I participated in CMP when Qwest first submitted a request to implement the new repair system CTG (the name was later changed to MTG) and when Qwest deferred the change request in CMP.

 4. I personally attended all of the Qwest CMP meetings, including the CMP monthly meetings and ad-hoc calls related to Qwest’s new application to application interface called MTG, which Qwest said will be a replacement for legacy Qwest maintenance and repair OSS.

 5. I was either the recipient, copied on, or aware of most, if not all, of the email exchanges between Integra and Qwest CMP, Qwest and CenturyLink legal personnel, Qwest and CenturyLink’s business personnel, including Executives for each company.

 6. I am Integra’s point of contact for Qwest’s service manager.

 7. Communicating Qwest system/process changes and event notifications Qwest sends to make CLECs aware of system issues is under my direction.

8. Attached to this affidavit as Exhibit 1 is a true and correct copy of excerpts from a matrix containing responses from the Merged Company to questions from Integra regarding the implementation and integration of MTG as an intended replacement for legacy Qwest’s maintenance and repair OSS.[[1]](#footnote-2)

9. By this affidavit, I verify that the factual assertions concerning communications and activities in CMP relating to the implementation and integration of MTG as an intended replacement for legacy Qwest’s maintenance and repair OSS, that are contained in the Formal Complaint and Petition of the Joint CLECs in this proceeding are true and correct.

**FURTHER AFFIANT SAYETH NOT.**

Dated this \_\_ day of August 2011.

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 Bonnie Johnson

Subscribed and sworn to before me

this \_\_\_\_ day of August, 2011.

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Notary Public

My commission expires: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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1. Although the matrix is dated June 30, 2011, it was provided to CLECs via email on July 1, 2011. [↑](#footnote-ref-2)