



Rob McKenna

ATTORNEY GENERAL OF WASHINGTON

Utilities and Transportation Division

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November 15, 2010

Helping Hands Moving Company
1009 Mukilteo Speedway
Mukilteo, WA 98275

RE: Notice of Intent to Send to Collections, Penalty Assessment No. TV-101006

Dear Sir or Madam:

As you are aware, on June 30, 2010, the Washington Utilities and Transportation Commission (“commission”) issued a Penalty Assessment against Helping Hands Moving Company (“Helping Hands”) in the amount of \$100 for violation of WAC 480-15-480, which requires household goods carriers to file an annual report with the commission by May 1 each year. Helping Hands has failed to file its annual report for 2009 and has incurred a penalty of \$100. In addition, Helping Hands failed to pay its 2009 regulatory fees in the amount of \$30.24, (including late fees and interest). The commission sent an Invoice on July 20, 2010 for the 2009 regulatory fees due and owing. The commission then sent a Second Notice on August 13, 2010, and a Final Notice on September 20, 2010. In addition, the commission sent a Second Notice on August 20, 2010, and a Final Notice on September 20, 2010, for annual report fees due and owing.

The commission has not received the \$130.24 payment due and owing.

This is to notify you that the commission intends to forward your outstanding debt to a collection agency for collection. You likely will incur additional expenses and fees, including costs of collection, attorney’s fees, and interest. These expenses and fees will be added to your outstanding \$130.24 balance.

If you have any questions about this letter or about the company’s obligations under commission rules, you may contact Sondra Walsh at (360) 664-1286.

Very truly yours,

Sally Brown
Senior Assistant Attorney General

cc: Kim Anderson, UTC Financial Services
Rae Lynn Carnes, UTC Financial Services
Sondra Walsh, Manager, UTC Finance and Facilities