

Allied Waste's Planned Response to Flooding in South King County

Chris Guimond, General Manager
AWS of South King County

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Meeting Our Commitments,
Exceeding Your Expectations

Status Summary

- ❑ Evacuation Plan in Place
- ❑ Assistance Plan for Affected Employees
- ❑ Operations & Continuity Plan



Meeting Our Commitments,
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Evacuation Plan

- Management Team Registered on Reverse 911 Systems
- Calling Tree Employed
- Relocate Assets to Strategic Locations
- Support Staff Move to Sister Facilities



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Assistance Plan

- Employee Relief Fund
- Provides Financial Support to Employees Negatively Affected by Disasters
- Hotels, Groceries, Supplies, etc...



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Operations and Recovery Plan

- Maintenance at Sister Facilities
- Non-Flood Affected Areas May See Minor delays in Service
- Flood Affected Areas Will be Serviced as Conditions & Safety Allow
- Ongoing Surveys of Affected Areas



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Operations and Continuity Plan

- Contact Methods Remain Unchanged
- Full Access to Additional Crews and Equipment to Speed Cleanup Efforts
- Continuous Updates Via Website
www.alliedwastekent.com
- Mobile Command Center Coordinates All Activities



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Technology

- GPS on All Trucks
- Communications Plan in Place
- Remote Management Capable
- Customer Service System Uninterrupted



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Staff Resources

- Chris Guimond-General Manager
- Todd Richardson-Operations Mgr
- Caren Crowley-Customer Service Mgr
- Zach Spengler-Safety Manager
- Mike Stokes-Maintenance Manager
- Nate Echols, Paul Dionne, Jeff Bennett,
Chris Jones-Driver Supervisors



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What's Next?

- Continuous Improvement Process
- Increased Communications with Customers and Governments



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Questions or Comments?



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