

	April	May	June	July	August	September	October	November
Total Customer Base	18675	18666	22869	22941	23030	23649	23704	23723
Total # Of Payments By Type								
Total # of Choice Pay Payments	0	2	2	4	9	14	26	29
Total # of Money Gram Payments	2359	2383	2234	2467	2740	2889	3238	3168
Total # of ACE Payments	140	312	400	415	550	654	780	812
Total # of Other (Checks, Money Order, etc) Payments	13226	12819	17008	16880	16952	17560	16147	15883
Total # of Late Fees Billed	7985	7751	7548	8308	8181	8564	12221	10936
Total # of Paid Late Fees (Choice Pay)	0	2	1	1	4	11	13	11
Total Paid # of Late Fees(Money Gram)	1510	1578	1546	1677	1916	2107	2319	2074
Total # of Paid Late Fees (ACE)	117	194	233	244	312	378	444	425
Total Paid # of Late Fees(Other)	3408	2827	2543	3211	3170	3536	5932	4595
Total # of Paid Late Fees (VCI)	5035	4601	4323	5133	5402	6032	8708	7105
Total # of Consumers Disconnected	2950	3150	3225	3175	2779	2532	3513	3831
Total # customers paying late using payment agency	1627	1774	1780	1922	2232	2496	2776	2510
Total % of Customers Paid late @ Choice Pay	0.00%	0.11%	0.06%	0.05%	0.18%	0.44%	0.47%	0.44%
Total % of Customers Paid late @ Money Gram	92.81%	88.95%	86.85%	87.25%	85.84%	84.42%	83.54%	82.63%
Total % of Customers Paid late @ ACE	7.19%	10.94%	13.09%	12.70%	13.98%	15.14%	15.99%	16.93%