|  |  |
| --- | --- |
|  |  |
|  |
|  | 805 Central Expressway SouthSuite 200Allen, Texas 75013Phone 972-908-4415Fax 214-383-2737Email: kimberly.a.douglass@ftr.com |
| December 20, 2013 |

Mr. Steven V. King

Executive Director and Secretary

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

Subject: **WAC 480-120-439 – November 2013 Service Quality Report**

Dear Mr. King:

Pursuant to WAC 480-120-439, enclosed is the Frontier Communications Northwest Inc. Service Quality Performance Report for November 2013.

Central office level detail is marked “Confidential per WAC 480-07-160” as it includes access line count and activity information that would have economic value to the Company’s current and potential competitors, such as in determining when and where to begin or modify competitive operations. In addition to the information required by WAC 480-120-439, we are also enclosing a twelve month running trouble report document at the request and for the convenience of the Commission Staff.

If you have any questions concerning this report, please call me at 972-908-4415.

Sincerely,



Kim Douglass

Manager - Regulatory Affairs

Enclosures