

Date Received: March 13, 1997

Docket No.: TV-971477

Company: Amends WAC 480-12, Relating to Household Goods Movers

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STATE OF WASH.
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March 6, 1998

Kim Dobyms
Washington Utilities and Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Drive S.W.
Olympia, Washington 98504-7250

Re: Docket No. TV-971477

Dear Ms. Dobyms:

I recently learned that the Washington Transportation and Utilities Commission is reviewing its regulation of household movers. The Texas Department of Transportation (TxDOT), which regulates household movers in our state is currently undertaking the same task. I am a public member of the Household Goods Movers Advisory Committee, which is charged with reviewing the consumer protection rules and making a recommendation to the Department.

As part of our own review of Texas' regulation of household movers, our office recently conducted an analysis of complaints filed with TxDOT about the moving industry. Based on our analysis we are making several recommendations for improvements in the regulation of household movers. Obviously, this report is not directly applicable to the State of Washington, nor have I reviewed the current regulation of household movers in your state. However, I believe you may find the report interesting and perhaps useful in reviewing the regulations of household movers in your state. Five copies of the report are enclosed.

Please contact me if you have any questions about our report or the rule review currently underway in Texas.

Sincerely,

Jane Briesemeister
Senior Policy Analyst

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