

**BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION
COMMISSION**

WASHINGTON UTILITIES &
TRANSPORTATION
COMMISSION,

Complainant,

v.

Northwest Natural Gas Company,

Respondent.

DOCKET UG-080546

OFFER OF PUBLIC TESTIMONIAL
EXHIBIT NO. 4

1. The Public Counsel Section of the Washington State Attorney General's Office (Public Counsel) hereby offers Exhibit No. 4 for admission into the record of this proceeding.
2. Exhibit No. 4. The exhibit consists of letters, e-mails, and written comments collected at public hearings, and other written materials submitted by the public commenting on the general rate case of Northwest Natural Gas Company (NW Natural). These comments were sent to the Commission or to Public Counsel and are submitted in hardcopy form.
3. The Commission categorized the comments it received based on the format in which they were provided: (1) comments received via its online comment form, e-mail, or phone, and (2) hard copies mailed to the Commission or delivered at the public hearing. Commission Consumer Protection and Communications Staff created a database that contains all comments it received. In the case of comments received via internet or e-mail, which have no original hard copy to submit, the text of the comments was directly input into the database. In the case of comments received by phone, the content of the phone call was summarized in the database. For

comments received via mail, information about the consumer and a reference to their comment was included in the database. The actual hard copy of the comment was scanned into one of seven different .pdf formatted files and the name of that file was referenced in the corresponding record in the database.

4. The submitted document includes the text of all comments received in this proceeding. The internet, e-mail, and phone comments received by the Commission have been printed from the database and included in hard copy form. All comments received by the Commission via mail have been printed from the files to which they were scanned and are included in hardcopy form as well. Finally, the submitted document also includes printed copies of comments received in e-mail and in letter form by Public Counsel.

5. The submitted material has been counted as follows:

a. Comments received by the Commission

Opposing the rate increase	146
Supporting the rate increase	1
Other comments	1

b. Comments received by Public Counsel

Opposing the rate increase	21
Supporting the rate increase	0
Other comments	0

6. In summary, Exhibit No. 4 includes a total of 169 public comments with 167 opposing the requested rate increase. One (1) comment supports the request. One (1) comment neither opposes nor supports NW Natural's request.
7. DATED this 25th day of November, 2008.

ROBERT M. McKENNA
Attorney General

Sarah A. Shifley
Assistant Attorney General
Public Counsel