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Wholesale

Training & Notices

Course Catalog

Training

▶ Course Catalog

▶ Course Schedule & Registration

▶ Course Feedback

Providing training to build and update skills.

Below is a listing of Qwest Wholesale course offerings. If you would like to contact course description, click on the title of the course.

- CLECs & Resellers
- Interested [Carriers](#)
- Wireless Carriers
- Payphone Service Providers
- Enhanced Service Providers
- ISPs & ASPs
- Account Team

Title	Type of Training	Delivery Method	Status
Advanced Intelligent Network (AIN) Web Site User Introduction	Product	Downloadable	Click Here to Download
Analog Private Line	Product	Web-Based	Click Here to Register
ASR CCSAC/SS7	Process	Instructor-Led	Accepting June registrations
ASR LIS Trunking	Process	Instructor-Led	Registration begins in July for August classes
ASR Private Line	Process	Instructor-Led	Accepting June registrations
ASR Switched Access	Process	Instructor-Led	Accepting June registrations

ASR Wireless Training	Process	Instructor-Led	Not offered in June. Click here to waitlist.
CCSAC/SS7 Product	Product	Downloadable	Click Here to Download
CEMR Classic	System	Instructor-Led	Currently, not offered 3Q02.
CEMR User Guide	System	Downloadable	Click Here to Download
CEMR Hands On	System	Instructor Led	Accepting June and July registrations
Centrex Resale	Process, and System	Instructor-Led	Class cancelled for June -- not offered in July or August Click here to waitlist
Centrex Systems	Product	Web-Based	Click Here to Register
Collocation	Product	Web-Based	Click Here to Register
CTAG (CLEC Telephone and Address GUI) Users Guide	System	Downloadable	Click here to Download
Digital Data Service (DDS)	Product	Web-Based	Click Here to Register
Digital Switched Service (DSS)	Product	Web-Based	Click Here to Register
Directory Assistance List (DAL) User guide	Process	Downloadable	Click here to Download
DC1	Product	Web Based	Click Here to

DS1 Resale via IMA	Process, System	Web-Based	Click Here to Register
DS3	Product	Web-Based	Click Here to Register
DS3 Resale via IMA	Process, System	Web-Based	Click Here to Register
DSL Resale via IMA	Process, System	Web-Based	Click Here to Register
EDATA	System	Downloadable	Click Here to Download
EEL via IMA	Process, System	Web-Based	Click Here to Register
Facility-Based CLECs and Reseller/Unbundled Network CLECS Directory Listing User Document.	Process	Downloadable	Click Here To Download
Fiber Data Reports - User Guide	System	Downloadable	Click Here to Download
FORCAST training for CLECs	Process, System	Web-Based	Click Here to Register
FORCAST training for Wireless Service Providers	Process, System	Web-Based	Click Here to Register
Frame Relay	Product	Web-Based	Click Here to Register
Held, Escalated & Expedited Tool (HEET) Job Aid	System	Downloadable	Click Here to Download
I-Chart to Qwest LSOG Migration Training	Process, System	Web-Based	Click Here To Register
IDSL via IMA	Process,	Web-Based	Click Here To

	System	Register
IMA Classic	System	Currently, not offered 3Q02.
IMA Facility Based Directory Listing	System	Accepting June and July registrations
IMA "Hands On"	System	Accepting June and July registrations
IMA Release 9.0 CLEC Overview	System	Download IMA 9.0 CLEC Training Download IMA 9.0 Overview
		IMA 9.0 Appointment Scheduler Addendum
IMA Release 9.01 CLEC Overview	System	Download IMA 9.01 CLEC PowerPoint Overview
		Download IMA 9.01 CLEC Overview
IMA Release 10.0 CLEC Overview	System	Accepting June Registrations Download IMA 10.0 CLEC PowerPoint Overview
		Download IMA 10.0 CLEC Overview

				Download IMA 10.0 CLEC Common Errors
Introduction to Service Requests & Billing for CLECs	Process, and System	Web-Based		Click Here To Register
ISDN-PRS	Product	Web-Based		Click Here to Register
LIS Trunking Product	Product	Web-Based		Click Here to Register
Local Number Portability (LNP) Product	Product	Web-Based		Click Here to Register
Local Number Portability (LNP)	Process, and System	Instructor-Led		Registration begins in July for August classes
Loop Mux Combination	Product	Downloadable		Click Here to Download
Loop Qualification and Raw Loop Data - CLEC Job Aid	Process	Downloadable		Click Here To Download
Loss/Completion Sample Reports Job Aid	Process	Web-Based		Click Here to Register
MTE-POI and IBC	Product	Web-Based		Click Here to Register
Originating Line Number Screening	Product	Downloadable		Click Here to Download
PBX Trunks	Product	Web-Based		Click Here to Register
PIC and LPIC Verification Job Aid	Product	Downloadable		Click Here to Download
Presubscribed Interexchange	Process	Downloadable		Click Here to

Carrier Charge (PICC) Information Package				Download
Poles Ducts & Rights of Way	Product	Downloadable		Click Here to Download
POTS Product Overview	Product	Instructor-Led		Accepting July registrations
POTS Resale	Process, and System	Instructor-Led		Accepting July registrations
Private Line to Unbundled Loop Pricing Conversion - CLEC Job Aid	Product	Downloadable		Click Here to Download
Qwest 101 "Doing Business with Qwest"	Product, Process, and System	Instructor-Led		Accepting July registrations
RCE User Guide	System	Downloadable		Click Here to Download
Self-Healing Network Services (SHNS)	Product	Web-Based		Click Here to Register
Shared Loop via IMA	Process, System	Web-Based		Click Here to Register
Sold Central Office Provisioning (SCOP) Buyer Web Interface User Guide	Process	Downloadable		Click Here to Download
SONET Ring Service (SRS)	Product	Web-Based		Click Here to Register
Switched Access	Product	Web-Based		Click Here to Register
Synchronous Service Transport (SST)	Product	Web-Based		Click Here to Register

Unbundled Dark Fiber (UDF)- CLEC Job Aid Phase One Mechanized Order Process	Process	Downloadable	Click Here To Download
Unbundled Dark Fiber: Mechanized Ordering Phase One- Overview	Process	Downloadable	
UDF Overview	Process	Downloadable	Click Here To Download
UDF PreOrder	Process	Downloadable	Click Here To Download
UDF Order	Process	Downloadable	Click Here To Download
UDF Post Order	Process	Downloadable	Click Here To Download
Unbundled Dedicated Interoffice Transport (UDIT)	Product	Web-Based	Click Here to Register
Unbundled Loop (UBL)	Process, and System	Instructor-Led	Registration begins in July for August classes
Unbundled Loop Elements (ULE)	Product	Web-Based	Click Here to Register
Unbundled Network Element - Switching	Product	Web-Based	Click Here to Register
UNE-P Centrex via IMA	Process, System	Web-Based	Click Here to Register
UNE-P DSS via IMA	Process, System	Web-Based	Click Here to Register
UNE-P ISDN-PRI via IMA	Process, System	Web-Based	Click Here to Register
UNE-P PBX via IMA	Process, System	Web-Based	Click Here to Register

UNE-P POTS	Process, and System	Instructor-Led	Accepting July registrations
Wholesale Web Site Tour	System	Instructor-Led & Conference Calls	Accepting June registrations
			Download Wholesale Web Site Tour



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Qwest cannot provide interLATA long distance service originating, interLATA 8XX service terminating, or interLATA private line or data circuits with either end in the states of AZ, CO, ID, IA, MN, MT, NE, NM, ND, OR, SD, UT, WA, and WY. Qwest provides Internet services in these states in conjunction with a separately billed, required Global Service Provider (GSP).



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Wholesale

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Training & Notices

Course Schedule & Registration

Training

Providing training to build and update skills...

▶ Course Catalog

Below is the schedule for Qwest Wholesale Customers 1Q02 course offerings:

▶ Course Schedule & Registration

- Instructor-Led Training
- Web-Based On-Line Support
- Web-Based Training

▶ Course Feedback

Instructor-led courses typically begin registration three to four weeks prior to the beginning of each class. Qwest, at its discretion, may cancel a course based on the number of attendees and the needs of the business.

Please click here to register for one or more instructor-led courses.

Effective November 12, 2001, a customer may request on-line to be placed on a wait list for a filled class. After a class has been filled and registration is closed the "Registration Status/Location" field for this class will contain a link "**click here to submit a Wait List Request**". The customer may complete this form and submit it to Qwest. Qwest will contact the customer to confirm the receipt and processing of the request. If a seat becomes available, Qwest will send a class confirmation to and admit the first customer on the wait list. For additional information on the wait list process, please read the Qwest communication to customers regarding this process.

INSTRUCTOR-LED TRAINING

ASR CCAC-SS7	No Charge	1 day	06/13/02	06/13/02	Denver	1801 California Click Here to Register
			08/29/02	08/29/02	Omaha	1314 Douglas On The Mall
			09/12/02	09/12/02	Denver	1801 California
			09/19/02	09/19/02	Seattle	Bell Plaza, 1600 7th Ave (7th and Pine)
ASR LIS Trunking	No charge	1 day	08/28/02	08/28/02	Omaha	1314 Douglas On The Mall
ASR Private Line	No charge	1 day	06/11/02	06/11/02	Denver	1801 California Click Here to Register
			08/27/02	06/11/02	Omaha	1314 Douglas On The Mall
			09/10/02	09/10/02	Denver	1801 California
ASR Switched Access	No charge	1 day	06/12/02	06/12/02	Denver	1801 California Click Here to Register
			09/11/02	09/11/02	Denver	1801 California
ASR Wireless	No charge	2 days	09/17/02	09/18/02	Seattle	Bell Plaza, 1600 7th Ave (7th and Pine)
CEMR Hands On	No charge	1 day	06/25/02	06/25/02	Denver	1005 17th Street. Click Here to Register
			06/26/02	06/26/02	Seattle	Bell Plaza, 1600 7th Ave (7th and Pine). Click Here to Register
			07/10/02	07/10/02	Minneapolis	200 S 5th Street Click Here to

			07/17/02	07/17/02	Phoenix			Register 20 E. Thomas Click Here to Register
			07/18/02	07/18/02	Phoenix			20 E. Thomas Click Here to Register
			08/07/02	08/07/02	Denver			1005 17th Street
			09/11/02	09/11/02	Seattle			Bell Plaza, 1600 7th Ave (7th and Pine)
			09/25/02	09/25/02	Minneapolis			200 S 5th Street
Centrex Resale	No charge	2 days	06/26/02	06/27/02	Seattle			Class Cancelled
			09/17/02	09/18/02	Minneapolis			200 S 5th Street
IMA Facility Based Directory Listing	No charge	1.5 days	06/05/02	06/06/02	Denver			1005 17th Street Click Here to Register
			07/30/02	07/31/02	Portland			735 SW Stark Click Here to Register
			09/11/02	09/12/02	Denver			1005 17th Street
IMA "Hands On"	No charge	1 day	06/25/02	06/25/02	Seattle			Bell Plaza, 1600 7th Ave (7th and Pine) Click Here to Register
			06/27/02	06/27/02	Denver			1005 17th Street. Click Here to Register
			07/09/02	07/09/02	Minneapolis			200 S 5th Street Click Here to Register
			07/16/02	07/16/02	Phoenix			20 E. Thomas Click Here to Register

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09/10/02	09/10/02	Seattle	Bell Plaza, 1600 7th Ave (7th and Pine)
09/24/02	09/24/02	Minneapolis	200 S 5th Street
06/03/02	06/03/02	Phoenix	20 E. Thomas Click Here to Register
06/03/02	06/03/02	Phoenix	20 E. Thomas Click Here to Register
6/06/02	6/06/02	Minneapolis	200 S. 5th St. Click Here to Register
06/11/02	06/11/02	Conference Call	Click Here to Register
06/13/02	06/13/02	Conference Call	Click Here to Register

IMA Release 10.0
 No charge
 8:00 a.m. to 12:00 p.m. **or** 1:00 p.m. to 5:00 p.m.
 8:00 a.m. to 12:00 p.m. **or** 1:00 p.m. to 5:00 p.m.
 8:00 a.m. to 12:00 p.m. **or** 1:00 p.m. to 5:00 p.m.
 10:00 a.m. to 12:00 p.m. **or** 1:00 p.m. to 3:00 p.m.
 10:00 a.m. to 12:00 p.m. **or** 1:00 p.m. to 1:00

Local Number Portability (LNP)	No charge	.5 day	08/14/02	08/14/02	Minneapolis	200 S 5th Street
POTS Product Overview	No charge	1 day	07/08/02	07/08/02	Minneapolis	200 S 5th Street Click Here to Register
			09/16/02	09/16/02	Denver	1005 17th Street
POTS Resale	No charge	2 days	07/09/02	07/10/02	Minneapolis	1005 17th Street. Click Here to Register
			09/17/02	09/18/02	Denver	1005 17th Street
Qwest 101 "Doing Business with Qwest"	No charge	2 days	07/16/02	07/17/02	Denver	1005 17th Street Click Here to Register
UBL Unbundled Loop (UBL)	No charge	1.5 days	08/13/02	08/14/02	Minneapolis	200 S 5th Street
UNE-P POTS	No charge	1 day	07/11/02	07/11/02	Minneapolis	200 S 5th Street Click Here to Register
			09/19/02	09/19/02	Denver	1005 17th Street
Wholesale Web Site Tour	No charge	9:00 a.m. to 11:00 a.m.	06/04/02	06/04/02	Conference Call	Click Here to Register
			06/06/02	06/06/02	Conference	Click Here to

		Call	Register
p.m. to 5:00 p.m.			
9:00 a.m. to 11:00 a.m.	08/20/02	08/20/02 Conference Call	Registration begins in July for August classes
1:00 p.m. to 3:00 p.m.	08/20/02	08/20/02 Conference Call	Registration begins in July for August classes
10:00 a.m. to 12:00 p.m.	08/21/02	08/21/02 Conference Call	Registration begins in July for August classes
2:00 p.m. to 4:00 p.m.	08/21/02	08/21/02 Conference Call	Registration begins in July for August classes

WEB-BASED ON-LINE SUPPORT

Title	Tuition	Enroll/Log In
Introduction to Service Requests & Billing for CLECs	No Charge	Click Here to Register

WEB-BASED TRAINING

Title	Tuition	Enroll/Log In
Analog Private Line	No Charge	Click Here to Register
Centrex Systems	No Charge	Click Here to Register
Collocation	No Charge	Click Here to Register
Digital Data Services (DDoS)	No	Click Here to

DS1	No Charge	Click Here to Register
DS1 Resale via IMA	No Charge	Click Here to Register
DS3	No Charge	Click Here to Register
DS3 Resale via IMA	No Charge	Click Here to Register
DSL Resale via IMA	No Charge	Click Here to Register
Digital Switched Service (DSS)	No Charge	Click Here to Register
EEL via IMA	No Charge	Click Here to Register
FORCAST training for CLECs	No Charge	Click Here to Register
FORCAST training for WSPs	No Charge	Click Here to Register
Frame Relay	No Charge	Click Here to Register
I-Chart to Qwest LSOG Migration Training	No Charge	Click Here to Register
IDSL via IMA	No Charge	Click Here to Register
ISDN-PRS	No Charge	Click Here to Register
LIS Trunking Product	No Charge	Click Here to Register

Local Number Portability (LNP)	No Charge	Click Here to Register
Loss/Completion Sample Reports Job Aid	No Charge	Click Here to Register
MTE-POI and IBC	No Charge	Click Here to Register
PBX Trunks	No Charge	Click Here to Register
Shared Loop via IMA	No Charge	Click Here to Register
Self-Healing Network Service (SHNS)	No Charge	Click Here to Register
SONET Ring Service (SRS)	No Charge	Click Here to Register
Synchronous Service Transport (SST)	No Charge	Click Here to Register
Switched Access	No Charge	Click Here to Register
Unbundled Network Element - Switching	No Charge	Click Here to Register
Unbundled Dedicated Interoffice Transport (UDIT)	No Charge	Click Here to Register
Unbundled Loop Elements (ULE)	No Charge	Click Here to Register
UNE-P Centrex via IMA	No Charge	Click Here to Register
UNE-P DSS via IMA	No Charge	Click Here to Register

UNE-P ISDN-PRI via IMA

No Charge
Click Here to Register

UNE-P PBX via IMA

No Charge
Click Here to Register

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