

## Mak, Chanda (ATG)

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**From:** Gafken, Lisa (ATG)  
**Sent:** Monday, September 26, 2022 8:17 AM  
**To:** Cindy Kisska  
**Cc:** Mak, Chanda (ATG)  
**Subject:** RE: Puget Sound Energy/ Docket UE-220066 (electric service)/ Raising our rates every year/ UTC comments/ Phone Conference # 834 6224 4485/ Sept. 28, 2022/ 6 PM

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Cindy,

Thank you for forwarding your message. AG Ferguson has been briefed on the PSE rate case, and I appreciate your participation in public comments. It is important for the Commissioners to hear directly from customers.

**Lisa W. Gafken**  
**Assistant Attorney General**  
**Public Counsel Unit Chief**  
**Direct: (206) 464-6595**  
**Cell: (206) 714-3551 (no text messaging)**

Pronouns: She/Her/Hers

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**From:** Cindy Kisska <boxofmoonlight@live.com>  
**Sent:** Thursday, September 22, 2022 3:24 PM  
**To:** Gafken, Lisa (ATG) <lisa.gafken@atg.wa.gov>  
**Subject:** Puget Sound Energy/ Docket UE-220066 (electric service)/ Raising our rates every year/ UTC comments/ Phone Conference # 834 6224 4485/ Sept. 28, 2022/ 6 PM

[EXTERNAL]

Dear Lisa, I hope you are doing okay. I wanted to send you a copy of the email I sent to the UTC earlier today. I also plan to read it at the UTC Phone Conference on Sept. 28.

I am hoping you will share this email with Bob Ferguson. I feel it is very important that he be made aware of the disparaging way PSE conducts itself as a utility company. Please let me know if you are able to share it with him. Thank you. Sincerely, Cindy (Sandra E.) Kisska

P.S. You might also mention to him that I am the whistle-blower for the case involving Value Village in Bellingham. I walked into their store one day, and there on a large display table they were boasting how "100% of ALL their profits went to supporting Non-profit Organizations." I wondered to myself, "If this is true, how do they pay their employees?" That is why I reported them. Bob Ferguson took up the case and sued them. Thank goodness.

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**From:** [Cindy Kisska](#)  
**Sent:** Thursday, September 22, 2022 12:42 PM  
**To:** [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
**Subject:** Puget Sound Energy/ Docket UE-220066 (electric service)/ Raising our rates every year/ UTC comments/ Phone Conference # 834 6224 4485/ Sept. 28, 2022/ 6 PM

The UTC treats PSE as if it is two separate companies – one that services its shareholders, and one that services its customers. The company is ONE company, NOT two.

The profits PSE makes, should be funneled down to its customers FIRST to lower our electric rates, NOT funneled upward FIRST TO PAY their ALREADY wealthy shareholders. The UTC's first and most important priority and concern is to protect the customers FIRST, because we are the ones struggling to pay our ever rising PSE bills, while still being able to afford to put food on our tables.

PSE, the UTC and the OAG should not rest easy thinking they have taken care of the financially poor people because they have such programs as the "H.E.L.P." program in place. KNOW FOR A FACT there are thousands and thousands of families who do not qualify financially for such programs BECAUSE they are only \$1 or \$5, etc. above the income level cut-off. These people, including children and the elderly, are still suffering day and night in their cold houses because they cannot afford to turn their thermostats up any higher than they already are. Tell this to PSE's already wealthy CEOs and Shareholders.

Somehow PSE is allowed to continuously share their profits with their shareholders, but when it comes to profit-sharing with their customers, which even UTC has ORDERED PSE to do, somehow PSE has found ways to get around this. They have NEVER shared their profits with us to lower our rates. If there are loop-holes in the way PSE has constructed its utility company financially, then these loop-holes need to be closed.

The UTC needs to stand up to PSE and MAKE them lower our rates. Being able to afford to stay warm in the winter should be a Human Right. UTC – do your job and DO WHAT IS RIGHT. PSE's moral obligations and financial obligations should be one and the same. Right now, there is a huge cavern between them. Cindy (Sandra E.) Kisska