KPMG Consulting makes the following corrections to errors contained in our Final Report on Qwest Communications OSS Evaluation Version 2.0 dated May 28, 2002:

1. Change to the Comments section of Evaluation Criterion 14-1-14, found on pages 187 and 188 of the Report, to reflect the correct final status of Observation 3054, which was Closed/Resolved.

14-1-14	Qwest provisions EEL circuits by adhering to documented method and procedure tasks.	Not Satisfied	Qwest provisions EEL circuits by adhering to documented method and procedure tasks.
			In the absence of a documented Qwest standard or PID for accuracy of provisioning, KPMG Consulting applied a benchmark of 95%.
			During initial testing, KPMG Consulting observed 79 tasks (11 EELs). Of these, Qwest provisioned 69 (87.3%) in accordance with Qwest documented methods and procedures. As a result, KPMG issued Exception 3104.
			During retesting, KPMG Consulting observed 15 tasks (2 EELS). Of these, Qwest provisioned 9 (60.0%) in accordance with Qwest documented methods and procedures. See Exception 3104 for additional information on this issue. As discussed during a ROC TAG conference call, testing was subsequently suspended because of low commercial volume. See Exception 3104 for additional information on this issue. Exception 3104 is closed.
			KPMG Consulting also formally identified inconsistencies that exist in Qwest's Enhanced Extended Loop (EEL) DS1 provisioning documentation.
			Qwest subsequently revised its EEL methods and procedures documentation. KPMG Consulting reviewed the revised documentation, and found that the inconsistencies had been removed. These issues ~~were~~ are subsequently closed/~~un~~resolved.

2. Change to the Result on Evaluation Criterion 14-1-43, found on page 201 of the Report, from Unable to Diagnostic to reflect the fact the result of this Evaluation Criterion was governed by a Diagnostic PID.

14-1-43	Qwest meets the performance benchmark for PID OP-15 – Interval for Pending Orders Delayed Past Due Date – All Products.	Diagnostic	The P-CLEC had no pending orders delayed past the due date as of the end of the reporting period[1].

3. Change table in Section III, found on page 30 of the Report, to reflect the change to result on Evaluation Criterion 14-1-43 from Unable to Diagnostic.

Evaluation Criteria – Unable to Determine		
14-1-37	Qwest meets the parity performance requirements for PID OP-6A - Delayed Days Business POTS.	
14-1-38	Qwest meets the parity performance requirements for PID OP-6A - Delayed Days Residential POTS.	
14-1-39	Qwest meets the parity performance requirements for PID OP-6A - Delayed Days UNE-P POTS.	
14-1-44	Qwest-produced measures of ordering and provisioning (OP) performance results for HPC transactions are consistent with KPMG Consulting-produced HPC measures.	
Evaluation Criteria – Diagnostic		
14-1-41	Qwest meets the performance benchmark for PID OP-7 – Coordinated "Hot Cut" Interval – Unbundled Loop.	
14-1-42	Qwest meets the performance benchmark for PID OP-13B – Coordinated Cuts on Time – Unbundled Loop – Cuts Started Without CLEC Approval.	
14-1-43	Qwest meets the performance benchmark for PID OP-15 – Interval for Pending Orders Delayed Past Due Date – all Products.	

4. Change the Comment associated with Evaluation Criterion 12-11-4, found on pages 98 and 99 of the Report, to correct a typographical error. The Observation number 3310 found in the last sentence should be 3110.

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[1] For purposes of this evaluation, the reporting period is defined as the start of transaction testing to the completion of the last transaction.

KPMG Consulting