

AMENDATORY SECTION (Amending Order No. R-469, Docket No. TR-981101, filed 1/21/00, effective 2/21/00)

WAC 480-66-120 Contacting the commission. You may contact the commission in writing, in person, by telephone, by e-mail, or by facsimile.

The commission's location, mailing address, e-mail address, and telefax numbers are found in WAC ((~~480-09-100~~)) 480-07-125. The commission's Internet home page address is found in WAC ((~~480-04-050~~)) 480-040-035.

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WAC 480-66-140 Rules of practice and procedure. The commission's rules governing administrative practices and procedures are in chapter ((~~480-09~~)) 480-07 WAC. When a rule in this chapter conflicts with a rule in chapter ((~~480-09~~)) 480-07 WAC, the rule in this chapter applies to railroad companies.

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WAC 480-66-150 Exemptions from rules. (1) The commission may grant an exemption of any rule in this chapter, if consistent with the public interest, the purposes underlying regulation, and applicable statutes.

(2) To request a rule exemption, a person must file with the commission a written request identifying the rule for which an exemption is sought, and giving a full explanation of the reason the exemption is requested.

(3) The commission will assign the request a docket number, if needed, and schedule the request for consideration at one of its regularly scheduled open meetings or, if appropriate under chapter 34.05 RCW, in an adjudication. The commission will notify the person requesting the exemption, and other interested persons, of the date the commission will consider the request.

(4) The commission will enter an order granting or denying the request, or setting it for hearing pursuant to chapter ~~((480-09))~~ 480-07 WAC.

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WAC 480-66-160 Filing a complaint. Any interested person who believes that available sanitary or shelter facilities are inadequate or unsatisfactory under the rules in this chapter may file an informal or formal complaint with the commission pursuant to WAC ~~((480-09-150))~~ 480-07-910 and ~~((480-09-400))~~ 480-07-370 requesting the responsible party or parties to correct the condition. Upon investigating the complaint, the commission may issue an order, with or without hearing, directing that the conditions complained of be corrected.