



Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
PSE.com

January 31, 2020

***Filed Via Web Portal***

Mr. Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

**Re: PSE Meter and Billing Performance Annual Filing  
Docket Nos. UE-111048 and UG-111049 (consolidated)**

Dear Mr. Johnson,

In compliance with the terms of the Partial Settlement RE: Meter and Billing Performance Standards in consolidated Docket Nos. UE-111048 and UG-111049 Order 08 (“Order 08”); Puget Sound Energy submits its seventh Meter and Billing Performance Annual Report. The applicable reporting period for this annual report includes January 1, 2019, through December 31, 2019 (per Partial Settlement paragraph 23).

This report also presents the results, as of December 31, 2019, of the on-going zero consumption 180-day customer notification process that was launched on June 1, 2013 (per Partial Settlement paragraph 18).

Please contact Veronica Martin at [veronica.martin@pse.com](mailto:veronica.martin@pse.com) or (425) 457-5624 for additional information about this filing. If you have any other questions please contact me at (425) 456-2142.

Sincerely,

*/s/ Jon Piliaris*

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Attachment:  
2019 Puget Sound Energy Meter and Billing Performance Annual Report

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