

Washington Utilities and Transportation Commission
1300 S. Evergreen Dr SW
PO Box 47250
Olympia, WA 98504-7250

RECEIVED
OCT 26 2007
WASHINGTON STATE
UTILITY BOARD

Re: Harrison Ray Rate Tariff Increase

OCT 20 2007

Commission and Staff:

CONSUMER AFFAIRS

I am asking for a denial of the current temporary and proposed rate increase and ask for a public meeting with the UTC locally for discussion of this matter.

I am enclosing examples to justify my request based on billing inconsistencies dating from 2003 to present.

My first example shows how in 2003 bills were sent in astronomical costs, then at the bottom of the bill it states: "If you have received this bill please disregard this one. Sorry for any inconvenience this has caused you. Hope all is good."

Also please note that this occurs several times.

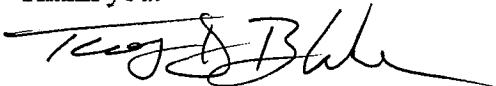
Also some examples show of incorrect billing costs.

Please note in some of my more recent examples enclosed we have changed from a mid month billing to a first of month billing, yet we do not receive bills until near the 10-15th of the month. This causes confusion and can cause extreme bill rates if meters are not read punctually and billings delivered.

A major complaint is that the breakdown of usage fees is not given, i.e. base rate and consumption costs based on usage increments. This is extremely unsettling as now if these rates start, a person may have to watch for errors more carefully, especially based on past history of the company.

I would hope that the UTC works as an advocate for the consumer on this issue in its request for denial until inconsistencies and problems are resolved.

Thank you.



Troy Blake

Printed Name;

Troy D Blake

Copies