**CENTURYLINK**

1600 7th Avenue, Room 1506

Seattle, Washington 98191

(206) 345-1568

Facsimile (206) 343-4040

**Mark S. Reynolds**

Northwest Region Vice President

Public Policy

July 29, 2014

# Via Email and

# Overnight delivery

Mr. Steven V. King

Executive Director and Secretary

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

Re: Docket UT-100820

CenturyLink’s Compliance with Condition No. 22 to the Joint Applicants’ Agreement with Commission Staff and Public Counsel

Order 14, Appendix A

Dear Mr. King,

Condition No. 22 in the Docket UT-100820 merger settlement agreement between CenturyLink, Commission Staff and Public Counsel, adopted by the Commission in its Order 14 in the docket, requires CenturyLink to submit a semi-annual retail OSS integration status report.

*22*. OSS - Retail

*CenturyLink agrees to submit to Commission Staff and Public Counsel semi-annual integration status reports following the close of the Transaction. The initial report will be submitted within 90 days after the Transaction closes and will continue semi-annually for four years (reports will be provided within 30 days following the end of each semi-annual period). At a minimum, the reports will include a summary of integration-related activity completed since the last filed report and key milestones, deliverables and implementation timelines, and major risks and contingency plans for the upcoming quarter and beyond, if available, for all substantial integration team efforts.*

Attachment 1 provides the semi-annual status report which contains the required information on CenturyLink’s integration of retail OSS.

If you have any questions regarding this report, please don’t hesitate to call me.

Sincerely,

Mark Reynolds

MSR/ldj

Attachment

cc: Jennifer Cameron-Rulkowski

Lisa Gafken