**Washington Semi-Annual Report**

**Retail OSS Integration Status**

**CenturyLink/Qwest Merger**

**Docket UT-100820 – Order No. 14, Appendix A to Settlement Agreement, Condition 22**

**July 29, 2014**

**Background**

The first paragraph of Condition 22 of the settlement agreement between CenturyLink/Qwest, the WUTC Staff and the Public Counsel, approved by the Commission in Order 14 in Docket UT100820, requires CenturyLink to submit a semi-annual retail OSS integration status report. The full text of the condition is stated below:

1. **OSS – Retail**

CenturyLink agrees to submit to Commission Staff and Public Counsel semi-annual integration status reports following the close of the Transaction. The initial report will be submitted within 90 days after the Transaction closes and will continue semi-annually for four years (reports will be provided within 30 days following the end of each semi-annual period). At a minimum, the reports will include a summary of integration-related activity completed since the last filed report and key milestones, deliverables and implementation timelines, and major risks and contingency plans for the upcoming quarter and beyond, if available, for all substantial integration team efforts.

In compliance with this condition, CenturyLink hereby provides its semi-annual status report concerning integration of retail OSS.

**Retail OSS Integration Status**

CenturyLink’s Integration Management Office is leading the analysis and implementation phases of Systems Integration for the Qwest merger. Pursuant to CenturyLink’s ongoing system review process, no additional system selection decisions were made during this reporting period regarding the integration or final disposition of customer facing Operational Support Systems (“OSS”) and other substantive systems. A summary of integration activity completed since the last report is below.

**Network Inventory Systems:** **Network Inventory Systems:** CenturyLink continues to progress in its implementation of the previously reported transport network inventory consolidation project. The initial phase of the transport network inventory systems conversion encompasses the replacement of the legacy CenturyLink inventory systems with the legacy Qwest TIRKS systems. As previously reported, the conversions will be conducted in phases by state or groups of states. The remaining phases are planned to be completed by the end of 2015. As part of the conversions CenturyLink provides CLECs advance notification of the conversion date and of any potential impacts or changes to the current processes associated with the inventory systems. The conversion for the Washington legacy CenturyLink companies remains on course to be completed in 2015.