

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
4th Quarter 2016

Public

	Sep-2016	Oct-2016	Nov-2016	Dec-2016	Cumulative Total
Customers Enrolled	32,085	31,410	30,780	28,840	28,840
Customers De-activated					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated		1,081	984	2,206	4,271
New Customers		406	354	266	1,026

Note: confidential information is in bold numbers.