

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION  
COMMISSION

In the Matter of the Application for  
Registration as a Telecommunications  
Company and Classification as a  
Competitive Telecommunications Company  
of :

Bell Atlantic Communications, Inc.  
d/b/a Verizon Long Distance  
f/k/a Bell Atlantic Communications, Inc.,  
GE Business Productivity Solutions, Inc.  
d/b/a GE Capital Communication Services  
f/k/a GE Capital Communication  
Services Corporation d/b/a GE Exchange  
and d/b/a GE Capital Exchange,  
Locus Telecommunications, Inc.  
f/k/a Locus Corporation,  
McLeodUSA Telecommunications  
Services, Inc.,  
Primus Telecommunications, Inc.,  
Southwestern Bell Communications  
Services, Inc. d/b/a Southwestern Bell Long  
Distance, d/b/a Nevada Bell Long Distance,  
Pacific Bell Long Distance d/b/a SBC  
Long Distance f/k/a Southwestern Bell  
Communications Services, Inc. d/b/a  
Southwestern Bell Long Distance,  
Touch America, Inc. f/k/a TRI Touch  
America, Inc.

ORDER RESCINDING REQUIREMENT  
TO PROVIDE BOND SUFFICIENT TO  
PROTECT CUSTOMER PREPAYMENTS  
OR DEPOSIT CUSTOMER  
PREPAYMENTS IN ESCROW OR TRUST  
ACCOUNT AND RESCINDING  
REPORTING REQUIREMENTS

DOCKET NO. UT-961499

DOCKET NO. UT-930884

DOCKET NO. UT-960950

DOCKET NO. UT-961647

DOCKET NO. UT-951213

DOCKET NO. UT-970798

DOCKET NO. UT-940148

**BACKGROUND**

- 1 In its Supplemental Orders granting the petitions to amend the above-named telecommunications companies' registration authority to include prepaid calling services, the Washington Utilities and Transportation Commission ("Commission") required each company to post a performance bond sufficient to cover any customer prepayments or hold customer prepayments in escrow or trust. The Commission imposed that requirement pursuant to *former* WAC 480-120-058.
- 2 Effective June 17, 2002, the Commission repealed WAC 480-120-058, and enacted WAC 480-120-127, which removes the mandatory customer prepayment protections. Given the change in the Commission's regulations, the Commission finds that it is consistent with the public interest to rescind its Supplemental Orders that required the above-named companies to provide a bond sufficient to cover customer prepayments or hold such prepayments in escrow or trust. The Commission retains the jurisdiction to

require any of the above-named companies to protect customer prepayments if the Commission finds such requirement to be in the public interest.

### DISCUSSION

- 3 Each of the above-named telecommunications companies petitioned to amend their registration as a telecommunications company in the state of Washington to offer prepaid calling services pursuant to RCW 80.36.350. Each company proposed to offer prepaid telecommunications services pursuant to *former* WAC 480-120-052.
- 4 Under *former* WAC 480-120-058, all telecommunications companies collecting customer prepayments were required to show that they met one of the following criteria:
- (a) The company has a corporate debt rating, according to Standard and Poor's of BBB or higher, or according to Moody's of BAA or higher, with respect to outstanding debt obligation; or
  - (b) The company has a performance bond satisfactory to the commission sufficient to cover any customer prepayments; or
  - (c) The company has made provision for deposit of customer prepayments in a federally insured interest bearing trust account maintained by applicant solely for customer advances. . . .
- 5 In addition, *former* WAC 480-120-058 required telecommunications companies collecting customer prepayments to file a report with the Commission within 15 days of the end of each calendar quarter detailing, with respect to Washington operations: (a) total outstanding balance of customer prepayments; (b) dollar amount of prepayments sold during the reporting period; (c) depleted usage of prepaid services during the reporting period; and (d) the total outstanding prepaid balances at the end of the reporting period.
- 6 On May 14, 2002, in Docket No. UT-991922, the Commission entered an order amending, repealing, and adopting rules permanently. In that order, the Commission repealed WAC 480-120-058.
- 7 Also on May 14, 2002, in Docket No. UT-991922, the Commission adopted WAC 480-120-127, which provides that the Commission, as a precondition to registration, may require a telecommunications company to file a performance bond sufficient to cover any prepayments the company collects from its customers or order that such prepayments be held in escrow or trust, as stated in RCW 80.36.350.
- 8 Because WAC 480-120-058 is repealed, there is no longer a rule that mandates such protection of customer prepayments. Blanket performance bond and trust agreement requirements have afforded minimal consumer protection. The blanket requirements and the Commission's corresponding review for compliance have been costly and burdensome for the registered companies and the Commission. It is consistent with the

public interest to remove the requirement that each of the above-named companies provide a performance bond sufficient to cover customer prepayments or deposit such prepayments in escrow or trust. For the same reasons, it is consistent with the public interest to remove the reporting requirements of each of the above-named companies regarding customer prepayments.

9 The Commission retains jurisdiction under RCW 80.01.040 to require any of the above-named telecommunications companies to provide a performance bond sufficient to cover any customer prepayments or require any of the above-named companies to deposit such prepayments in escrow or trust if the Commission determines that such requirement would be in the public interest.

10 This matter was brought before the Commission at its regularly scheduled open meeting on September 25, 2002. The Commissioners, having determined this action to be consistent with the public interest, directed the Secretary to enter this order.

### FINDINGS OF FACT

11 Having considered the prior Supplemental Orders relating to each named telecommunications company and based on the foregoing discussion, the Commission now makes the following summary findings of fact. Those portions of the above discussion that include findings pertaining to the ultimate decisions of the Commission are incorporated by reference.

12 (1) The Washington Utilities and Transportation Commission is an agency of the State of Washington vested by statute with the authority to regulate telecommunications companies.

13 (2) The above-named telecommunications companies are registered to provide telecommunications services for hire to the public in the state of Washington.

(3) Rescinding the requirement that each of the above-named companies provide a performance bond sufficient to cover any customer prepayments or deposit such prepayments in escrow or trust is consistent with the public interest.

14 (4) Rescinding the customer prepayment reporting requirements imposed on each of the above-named companies is consistent with the public interest.

15 (5) By removing the requirements regarding protection of customer prepayments required by *former* WAC 480-120-058, the Commission in no way endorses the financial viability of the above-named companies nor the investment quality of any securities they may issue.

### CONCLUSIONS OF LAW

16 Having discussed above in detail all matters material to our decision, and having stated general findings and conclusions, the Commission now makes the following summary

conclusions of law. Those portions of the preceding detailed discussion that state conclusions pertaining to the ultimate decisions of the Commission are incorporated by this reference.

- 17 (1) The Washington Utilities and Transportation Commission has jurisdiction over the parties and subject matter of this proceeding under RCW 80.01, RCW 80.04, RCW 80.36, WAC 480-120, and WAC 480-121.
- 18 (2) Pursuant to RCW 80.04.210, the Commission's Supplemental Orders regarding each of the above-named telecommunications companies should be changed to rescind the requirement that each company either provide a performance bond sufficient to cover any customer prepayments or deposit such prepayments in escrow or trust.
- 19 (3) Pursuant to RCW 80.04.210, the Commission's Supplemental Orders regarding each of the above-named telecommunications companies should be changed to rescind the reporting requirements regarding customer prepayments.
- 20 (4) The Commission retains jurisdiction under RCW 80.01.040 to require any of the above-named telecommunications companies to provide a performance bond sufficient to cover any customer prepayments or require any of the above-named companies to deposit such prepayments in escrow or trust if the Commission determines that such requirement would be in the public interest.

### **ORDER**

#### THE COMMISSION ORDERS:

- 21 (1) The Commission's prior Supplemental Orders regarding each of the above-named telecommunications companies are changed to rescind the requirement that each company either provide a bond sufficient to cover any customer prepayments or deposit such prepayments in escrow or trust.
- 22 (2) The Commission's prior Supplemental Orders regarding each of the above-named telecommunications companies are changed to rescind the reporting requirements regarding customer prepayments.

DATED at Olympia, Washington, and effective this 25th day of September, 2002.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

CAROLE J. WASHBURN, Secretary