

EXHIBIT A

Lifeline Rates, Terms and Conditions

I. Gen Mobile Lifeline Rate Plan

Gen Mobile Lifeline Wireless Service Plans	Lifeline (Basic)	Lifeline (Tribal)	Lifeline (Tribal)¹
Minutes Included	1,000	Unlimited	Unlimited
Texts Included	1,000	Unlimited	Unlimited
Data Included	4.5 GB	11 GB	13GB
Cost of excess minutes	\$5 for 500 minutes	N/A as plan is unlimited	N/A as plan is unlimited
Cost of excess data	\$10 for 1 GB	\$10 for 1 GB	\$10 for 1 GB

Other features applicable to the plans:

Fee for calling 411	No added charges.
Fee for calling directory assistance	No added charges.
Restocking Fee	None
Deposit	None
Early Termination Fee	None
Nationwide Domestic Long Distance	No added charge.
Caller ID	No added charge.
Call Waiting	No added charge.
Call Forwarding	No added charge.
Voicemail	No added charge.
3-Way Calling	No added charge.
Rollover Unused Minutes/Text Option	N/A
Contract Needed	No minimum term.
Credit Check Needed	No
Fee for calling 911	None
Fee for calling 611 (customer care)	None
Fee for calling N11 special service numbers (211, 311, 511, 711, and 811)	None

II. Gen Mobile Terms and Conditions

Gen Mobile's General Terms and Conditions are available and maintained at <https://www.genmobile.com/pages/terms>

Gen Mobile's Lifeline Terms and Conditions are available and maintained at <https://www.genmobile.com/pages/lifeline-terms-and-conditions>

¹ Updated rate plan for Lifeline (Tribal) is due to recent changes in prepaid plans. Effective date at launch. Estimated launch date is March 21, 2025.

EXHIBIT B

Proposed Advertising

English



Buckslip 3.5" by 9.5"
English



FREE MOBILE SERVICE

See if you qualify for Gen Mobile's
FREE Talk, Text & Data

See below for more details.



(Phone not included)

The Lifeline Program ("Lifeline") is a federal government assistance program by the Federal Communications Commission ("FCC") that provides discounted mobile services to eligible households. You may be eligible for Lifeline based on income or other qualifying criteria. All Lifeline plans will have at least 1,000 voice minutes, 1,000 text messages, and 4.5 GB of data. Qualified residents in some states may receive more data based on additional state funding. There is only one monthly discount for your Lifeline-supported service per household, and it is not transferable to another person. You must use your Lifeline service at least once per 30 days or you will be de-enrolled from the program. Lifeline Gen Mobile plans do not include international/domestic roaming. To learn more about Lifeline, visit www.lifelinesupport.org. Customers are subject to Gen Mobile's and Lifeline's terms & conditions. Visit genmobile.com/terms for Gen Mobile terms & conditions, which are subject to change at any time. Customers can contact the Washington State Office of the Attorney General for assistance with unresolved questions or complaints.

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Buckslip 3.5" by 9.5"
Spanish



SERVICIO MÓVIL GRATUITO

Averigüe si califica para el plan
**GRATUITO de llamadas,
mensajes de texto y datos**
de Gen Mobile.

Consulte abajo para obtener más detalles.



(Teléfono no incluido)

El Programa Lifeline ("Lifeline") es un programa de asistencia del gobierno federal de la Comisión Federal de Comunicaciones ("FCC") que brinda servicios móviles con descuento a hogares elegibles. Puede ser elegible para Lifeline según sus ingresos u otros criterios de calificación. Todos los planes Lifeline tendrán al menos 1,000 minutos de voz, 1,000 mensajes de texto y 4.5GB de datos. Solo hay un descuento mensual por hogar para su servicio soportado por Lifeline y no es transferible a otra persona. Debe utilizar su servicio Lifeline al menos una vez cada 30 días o se le cancelará la inscripción de el programa. Los planes Lifeline Gen Mobile no incluye roaming internacional/nacional. Para obtener más información sobre Lifeline, visite www.lifelinesupport.org. Los clientes están sujetos a los términos y condiciones de Gen Mobile y Lifeline. Visite genmobile.com/terms para conocer los términos y condiciones de Gen Mobile, que están sujetos a cambios en cualquier momento. Clientes pueden comunicarse con la Oficina del Procurador General del Estado de Washington para obtener ayuda con preguntas o quejas no resueltas.

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Flyer 8.5" by 11"
English



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Flyer 8.5" by 11"
Spanish



SERVICIO MÓVIL GRATUITO

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Exhibit C

Lifeline Customer Application Form



Lifeline Program
CERTIFICATION FORM

Promo Code Enrollment ID Date (MM/DD/YYYY)

Applicant's Information

First Name Last Name Birthday Last 4 SSN

Address

Eligibility Method

Lifeline Program Enrollment ID

Lifeline is a federal program that lowers the monthly cost of phone or internet service to low-income household

Plan

Plan Name

Plan Description

LIFELINE Disclaimers

Lifeline is a federal program dedicated to making phone and internet service more affordable for low-income households. This application is used for the purpose of verifying your eligibility for and enrolling you in Lifeline benefits with Gen Mobile and will not be used for any other purpose. Lifeline benefits are subject to verification of eligibility by Gen Mobile and the National Verifier. You may transfer your Lifeline services to another provider subject to regulatory restrictions. Lifeline services are subject to availability and Gen Mobile's Terms & Conditions and Consumer Policies & Privacy are available at www.genmobile.com.
TO APPLY FOR LIFELINE WITH GEN MOBILE, YOU MUST ACKNOWLEDGE EACH OF THE CERTIFICATIONS BELOW UNDER PENALTY OF PERJURY.

Service Activation and Usage Requirement

Gen Mobile service is a prepaid service offered by the company to subscribers eligible for Lifeline discount benefits in states where it is authorized to do so. To maintain your service and benefits, you must personally activate the service by placing a call, initiating data usage, or responding to instructions from Gen Mobile to activate the service. To keep your account active, you must use the service at least once during any 30-day period by completing an outbound call, sending a text message, using cellular data, purchasing additional service from Gen Mobile, answering an in-bound call from someone other than Gen Mobile, or responding to a direct contact from Gen Mobile confirming that you want to continue receiving service from Gen Mobile. If your service goes unused for 30 days, you will no longer be eligible for Lifeline benefits and your service may be suspended (allowing only 911 calls and calls to the Gen Mobile's Customer Care) subject to a 15-day cure period during which you must use the service (as described above) in order to fully re-activate your service, keep your telephone number and remain enrolled in Lifeline.

☐ I hereby certify that I have read and understood the disclosures listed above regarding activation and usage requirements.

Lifeline: Disclosures, Authorizations and Certifications

Lifeline is a government benefit program operated by the Federal Communications Commission (FCC) that provides discounts on monthly broadband Internet access service and/or voice service. For more information about Lifeline and program eligibility requirements, call us at 1-855-436-4227 or visit www.genmobile.com/pages/lifeline-phone-program. Willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the Lifeline program. Only one Lifeline benefit is available per household. A household is not permitted to receive discounted Lifeline services from multiple providers. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one-per-household limitation constitutes a violation of the FCC's rules and will result in you being de-enrolled from the Lifeline program. Lifeline discount benefits are not transferable to other households or persons. Eligibility for Lifeline is determined by the National Verifier and National Lifeline Accountability Database (NLAD), administered by the Universal Service Administrative Company (USAC), or an alternative verification process approved by the FCC. Gen Mobile's complete Terms & Conditions and Consumer Policies & Privacy Notice apply and are available at www.genmobile.com.

☐ I hereby certify that I have read and understood the disclosures listed above regarding Lifeline benefits and consent to enroll in Lifeline with Gen Mobile.

Lifeline Eligibility Criteria and Electronically Initiated Certifications

☐ As stated in my enrollment application, I meet the income-based or program-based eligibility criteria for Lifeline in FCC rule 47 C.F.R. § 54.409.
☐ I will notify Gen Mobile within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit.
☐ If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in FCC rule 47 C.F.R. § 54.405(e).
☐ If I move to a new address, I will provide that new address to Gen Mobile within 30 days;
☐ My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
☐ The information contained in this certification form is true and correct to the best of my knowledge;
☐ I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and
☐ I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to FCC rule 47 C.F.R. § 54.405(e)(4).

Lifeline Benefit Transfer Consent

A subscriber already enrolled in Lifeline with another provider must consent to the transfer of their Lifeline benefit to Gen Mobile. The effect of a Lifeline benefit transfer is that your Lifeline benefit will be applied to Gen Mobile's Lifeline service and will no longer be applied to service retained from your former Lifeline service provider. You may be subject to your former Lifeline provider's undiscounted rates as a result of the transfer if you elect to maintain service from that provider.
☐ After receiving and reviewing the foregoing required disclosures, I consent to and authorize Gen Mobile to transfer my current Lifeline benefit to Gen Mobile, if I am found to already be receiving a Lifeline discount benefit from another Lifeline provider.

General Disclosures and Authorizations

☐ I authorize and give express consent for Gen Mobile and its contracted partners to contact me to validate my eligibility for, desire to participate in, or subscription to Gen Mobile's Lifeline offers and other products and services via email, telephone, or text messaging, including calls using an automated telephone dialing system, manually, or with pre-recorded/artificial voice messages. Text messaging and data rates may apply. I understand that opting out will not affect Gen Mobile's ability to contact me with notices and messages regarding Lifeline service and Connected Device benefits via the methods listed herein.
☐ I acknowledge that I am providing the information I have included in this form to Gen Mobile and its contracted partners and further authorize them to receive and use my information for enrollment verification and waste, fraud, and abuse mitigation purposes. I also authorize Gen Mobile and its contracted partners to receive and use my historic Lifeline enrollment information for verification and waste, fraud, and abuse mitigation purposes.
☐ I authorize Gen Mobile and its contracted partners, for the purpose of applying for, determining eligibility, enrolling in, and seeking reimbursement of Lifeline service and connected device benefits, to collect, use, share, and retain my personal information, including but not limited to information required for the purpose of establishing eligibility for and enrolling in the Lifeline, and including, but not limited to, full name, full residential address, date of birth, last four digits of social security number, telephone number, eligibility criteria and status, the date on which the Lifeline service discount was initiated, and, if applicable, terminated, usage status, and other compliance requirements, the amount of support being sought for the service, and information necessary to establish identity and verifiable address. This information may be shared with USAC to ensure proper administration of the Lifeline. Failure to provide consent will result in me being denied Lifeline service and connected device benefits.
☐ By checking this box, I choose to activate my Gen Mobile service immediately and request a pre-activated device to be shipped to me. I understand this is not required to receive any government benefit enrolled using this application. If I do not select this option, the device will not be activated until I contact Gen Mobile after it is shipped.

Certification of Truth and Correctness Under Penalty of Perjury

☐ By checking this box, I hereby certify, under penalty of perjury, that the information included in the foregoing applications and certifications is true and correct to the best of my knowledge.

E-sign Certification

☐ I consent to use of this electronic form. I understand I have the right to enroll in the service using non-electronic methods. I further understand that I have the right to withdraw this consent at any time prior to the activation of my service. Gen Mobile has advised me and I understand that I may request a paper copy of my contractual terms and associated fees or withdraw this consent by dialing 611 from my Gen Mobile provided wireless number or by calling 1-833-528-1380 and revoking consent.

Printed Name Date (MM/DD/YYYY)

Geolocation IP Address

E-Signature

Applicant Signature

Have Questions?

Call our Support phone number at: 1 (833) 538-1380.