

Docket No. TV-180208 - Vol. I

**In the Matter of: Deavondia Taylor d/b/a I Heart
Movers, LLC**

May 18, 2018



206.287.9066 | 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101

www.buellrealtime.com

email: info@buellrealtime.com



BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining) DOCKET TV-180208 the Proper Carrier) Classification of, and) Complaint for Penalties) against:

DEAVONDIA TAYLOR) d/b/a I HEART MOVERS, LLC.)

TRANSPORTATION COURT, VOLUME I

Pages 1-24

ADMINISTRATIVE LAW JUDGE LAURA CHARTOFF

May 18, 2018

1:30 p.m.

Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive Southwest Olympia, Washington 98504

REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358

Buell Realtime Reporting, LLC 1325 Fourth Avenue Suite 1840 Seattle, Washington 98101 (206) 287-9066 | Seattle (360) 534-9066 | Olympia (800) 846-6989 | National www.buellrealtime.com

OLYMPIA, WASHINGTON; MAY 18, 2018

1:30 P.M.

--o0o--

PROCEEDINGS

JUDGE CHARTOFF: Let's be on the record. Good afternoon. My name is Laura Chartoff. I am an administrative law judge with the Washington Utilities and Transportation Commission. I am the presiding officer for today's hearing being conducted at the Commission's headquarters in Olympia.

Today is Friday, May 18th, 2018, and the time is 1:30 p.m. Today's hearing involves a total of two household goods carriers.

So the first thing we will do is take a roll call to determine which companies are present. As you can see, there's a court reporter creating a record of today's proceedings. So when I call your name, raise your hand to identify yourself and also give a verbal response to the roll call like "here" or "present."

Okay. The first docket is TV-180208, Deavondia Taylor, doing business as I Heart Movers.

MR. TAYLOR: Present.

JUDGE CHARTOFF: Thank you.

The second docket is TV-180326, Anthony

APPEARANCES

ADMINISTRATIVE LAW JUDGE:

LAURA CHARTOFF Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1160

FOR COMMISSION STAFF:

BRIAN BRAUN Compliance Investigator Consumer Protection Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, Washington 98504 (360) 664-1129 brian.braun@utc.wa.gov

* * * * *

Wright, doing business as Man and a Van, Inc., Pick Up and Move, The Wright Move, and Tacoma Movers.

Hearing nothing. Okay. So -- okay. So that company has not entered an appearance today and we will --

MR. BRAUN: Judge, just to let you know that Mr. Wright had called around roughly 1 o'clock saying he was going to be ten, 15 minutes late. I just want to let you know that. So he is supposedly on his way and will be just a little bit late.

JUDGE CHARTOFF: Oh, okay. So we will -- I will call him again if he comes in.

Okay. So you are here because the Commission filed a complaint alleging that each of your company -- oh, okay. That your company was performing or advertising to perform work as a household goods carrier without the required permit.

I understand that one of the companies has recently obtained his household goods permit. So for that company, we're dealing with the past period where the Commission alleges you were operating without a permit. So the purpose of today's proceeding is to explain what your choices are and then hear from you regarding which option you wish to pursue.

So, in fact, since the other company is not

Page 5

1 here, usually I -- I explain all the options, but since
 2 we only have one party here today, why don't I have
 3 him -- I'll have him come forward and talk to him.
 4 MR. BRAUN: Okay.
 5 JUDGE CHARTOFF: So I call Deavondia Taylor,
 6 I Heart Movers. Yes, come on up. Oh, no, sit right
 7 there and turn on your microphone. Okay. So I'm going
 8 to explain -- and while you're here, before I forget, I
 9 will swear you in, and then I'll explain what your
 10 options are, okay? So please stand up and raise your
 11 right hand.
 12 (Deavondia Taylor sworn.)
 13 JUDGE CHARTOFF: So I'll start. So -- so
 14 you have two options. So the first option is to cease
 15 and desist, but since you --
 16 I believe he had got his permit?
 17 MR. BRAUN: Correct.
 18 JUDGE CHARTOFF: Okay. So you will just
 19 need to agree to maintain your permit, and if you were
 20 to lose your permit, you would agree to cease operating.
 21 Your other option is to ask for a formal
 22 classification hearing to show why you didn't need a
 23 permit prior to receiving it. And for that option, we
 24 would do a -- schedule a formal hearing at another date.
 25 So you have a right to be heard by the

Page 6

1 Commission. Commission Staff also has a right to be
 2 heard, and Mr. Brian Braun will be representing the
 3 Commission this morning. If you have not already met
 4 Mr. Braun, he is seated at the table to my right.
 5 Okay. I have sworn you in, and everything
 6 you tell the Court will be under oath and be -- can be
 7 considered sworn testimony. And in a minute, I will ask
 8 you to state your preference, and as you -- in each of
 9 the complaints, Commission Staff has also -- is also
 10 seeking penalties. The law sets the maximum penalty for
 11 each violation at \$5,000, and Staff will be making a
 12 penalty recommendation as part of any agreed order.
 13 Mr. Braun will be explaining that recommendation, but
 14 the Commission will be making the final decision about
 15 the amount of penalty to be imposed.
 16 Okay. So why don't I go ahead -- I will go
 17 ahead and swear you in.
 18 (Brian Braun sworn.)
 19 JUDGE CHARTOFF: Thank you.
 20 So -- so, Mr. Taylor, can you please state
 21 your -- your name, spelling your last name?
 22 MR. TAYLOR: Deavondia Taylor, T-a-y-l-o-r.
 23 JUDGE CHARTOFF: And what is your position
 24 with the company?
 25 MR. TAYLOR: The owner.

Page 7

1 JUDGE CHARTOFF: And do you understand the
 2 options that I laid out today?
 3 MR. TAYLOR: Yeah, slightly. So one of them
 4 is to cease and desist, the other is to just maintain my
 5 permit and conduct business, and then the third one is
 6 to set up a hearing?
 7 JUDGE CHARTOFF: Oh, let me explain again.
 8 My script that I go through is a little confusing with
 9 regard to you because you've acquired your permit --
 10 MR. TAYLOR: Okay.
 11 JUDGE CHARTOFF: -- I think May 9th, right?
 12 MR. TAYLOR: Yes.
 13 JUDGE CHARTOFF: So this -- what we're going
 14 to deal with today is -- like even though you have your
 15 permit now, there's still a penalty --
 16 MR. TAYLOR: Okay.
 17 JUDGE CHARTOFF: -- for past periods. And
 18 so what we're asking is, do you admit that you were
 19 operating as a household goods mover prior to obtaining
 20 your permit and agree that you will maintain your permit
 21 and cease operating if you aren't able to maintain it?
 22 MR. TAYLOR: Yes, to both questions.
 23 JUDGE CHARTOFF: Okay. So what we would be
 24 doing is --
 25 And do you have a recommendation regarding

Page 8

1 entering an order with him?
 2 MR. BRAUN: I do, Your Honor.
 3 JUDGE CHARTOFF: Okay. And you are -- and
 4 you would be willing to talk to him -- negotiate
 5 penalties?
 6 MR. BRAUN: Absolutely.
 7 JUDGE CHARTOFF: Okay. So when we take a
 8 recess, you'll have the opportunity to speak with
 9 Mr. Braun and see if you can agree to an order, and that
 10 order would say that you agree you were operating
 11 without a permit, that you advertised without a permit,
 12 and that you agree to maintain your permit or stop
 13 operating if you no longer have one.
 14 MR. TAYLOR: Yeah.
 15 JUDGE CHARTOFF: And then once you're
 16 satisfied and you understand all the terms of the order,
 17 you and Mr. Braun will both sign it, and it will most
 18 likely include an agreement about the amount of penalty
 19 to be imposed. But if not, you can make your case about
 20 why the penalty should be different than what Staff is
 21 recommending.
 22 MR. TAYLOR: I see.
 23 JUDGE CHARTOFF: Do you have any other --
 24 MR. TAYLOR: No.
 25 JUDGE CHARTOFF: -- questions --

Page 9

1 MR. TAYLOR: That makes sense now.
2 JUDGE CHARTOFF: Okay. So -- okay. So you
3 can return to your seat and wait for the recess, which
4 should be in a minute.
5 I will call -- I don't see him, but I will
6 call TV-180326, Anthony Wright? Hearing nothing. Okay.
7 We will take up that case after the recess.
8 So yeah, at this point, we're going to take
9 a recess, and as soon as you have a chance to review the
10 order and language with Staff, there will be some
11 negotiation about the penalty. It may be nominal
12 depending on the history of your company or there may be
13 a reason that Staff asks for a larger penalty, for
14 example, if you have appeared here before or have
15 previously held a household goods permit with the
16 Commission.
17 Typically a portion of the penalty is
18 suspended, which is meant to deter you from future
19 illegal operations. So you pay a portion today and the
20 remaining portion does not become payable until you
21 violate the order. And then I will call you back up
22 after the recess to make sure you understand the order,
23 and will sign it on the record today, and then you will
24 leave with a copy of it.
25 Is there anything else before we take a

Page 10

1 break?
2 MR. BRAUN: No, Your Honor.
3 JUDGE CHARTOFF: Okay. We are in recess.
4 (Recess taken from 1:42 p.m.
5 to 2:04 p.m.)
6 JUDGE CHARTOFF: Thank you. Let's be back
7 on the record. I understand that the order has been
8 explained and presented to the company, so I will call
9 TV-180208, Deavondia Taylor, doing business as I Heart
10 Movers back up.
11 Please come back up to the seat. Thank you.
12 So I have a copy of Order 02, stipulated initial order
13 classifying respondent as a household goods carrier
14 imposing and suspending penalties on condition of future
15 compliance. Mr. Taylor, did you have a chance to walk
16 through the order?
17 MR. TAYLOR: Yes.
18 JUDGE CHARTOFF: And do you understand all
19 five page -- all the pages before the signature page?
20 MR. TAYLOR: Yes.
21 JUDGE CHARTOFF: Okay. And just for the
22 record, Mr. Braun, it looks like you're recommending two
23 violations in this case, one for offering a move and one
24 for advertising?
25 MR. BRAUN: Yes, Your Honor.

Page 11

1 JUDGE CHARTOFF: And there is a \$5,000
2 penalty to be imposed, a four thousand -- look here,
3 \$4,750 portion of the penalty is suspended for a period
4 of two years from the date of the order and waived
5 thereafter provided you maintain your permit or cease
6 operating if you should not have your permit anymore.
7 MR. TAYLOR: Yes.
8 JUDGE CHARTOFF: Okay. And you're making a
9 payment today?
10 MR. TAYLOR: Mm-hmm, I have already.
11 JUDGE CHARTOFF: Okay. Okay. And do you
12 understand what you can and can't do?
13 MR. TAYLOR: I do, yes.
14 JUDGE CHARTOFF: Okay. Okay. I think
15 that's all I have. Do you have any additional questions
16 about the order?
17 MR. TAYLOR: No.
18 JUDGE CHARTOFF: Okay. So I will go ahead
19 and sign it and -- okay. So I will hand this down to
20 you, and Staff will make a copy and give it to you and
21 then you'll be free to go.
22 MR. TAYLOR: Okay.
23 JUDGE CHARTOFF: Okay. So I'm next going to
24 call -- so I'm going to call TV-180326, Anthony Wright.
25 MR. WRIGHT: Yes, ma'am.

Page 12

1 JUDGE CHARTOFF: You're present, okay.
2 Could you come forward?
3 MR. WRIGHT: Yes, I will.
4 JUDGE CHARTOFF: And I'll just -- it's
5 Anthony Wright, doing business as Man and a Van, Inc.,
6 Pick Up and Move, The Wright Move, and Tacoma Movers.
7 So you are here today because the Commission
8 filed a complaint alleging that your company is
9 performing or advertising to perform work as a household
10 goods carrier without the required permit. And the
11 purpose of today's proceeding is to explain what your
12 choices are and then hear from you regarding which
13 option you wish to pursue.
14 So you have one of -- you can choose one of
15 two options on behalf of your company. The first option
16 is to agree to cease and desist from providing,
17 offering, or advertising unpermitted household goods
18 services. And if you choose this option, you will need
19 to demonstrate what you have done to shut down your
20 business either completely or partially to avoid further
21 enforcement action by the Commission. The Commission is
22 going to want to see sufficient proof that you are no
23 longer performing unlawful services. For example, you
24 need to provide proof that you've taken down or changed
25 your website or other online advertisements for your

Page 13

1 business.
 2 The other option is to ask for a formal
 3 classification hearing to show why you don't need a
 4 permit. And if you choose this option, you are
 5 contesting the allegations in the complaint and claim
 6 not to be conducting household goods moving service.
 7 For this option, we will schedule a formal hearing for a
 8 date in the near future with a deadline two to three
 9 weeks from now for both your company and Commission
 10 Staff to declare all witnesses and file all exhibits.
 11 And Mr. Brian Braun will be representing the
 12 Commission this morning. If you have not already met
 13 Mr. Braun, he is seated at the table to my right, and he
 14 is a Commission compliance investigator.
 15 So in a moment, I will swear you in so that
 16 anything you tell the Court will be under oath and will
 17 be considered sworn testimony. And once you are sworn
 18 in, I will ask you if you understand your options for
 19 today's hearing and then ask you to state your
 20 preferences. If there is anything else you want to
 21 explain to me, you can do so at that time.
 22 And in each of the complaints, Commission
 23 Staff has not only alleged that you are providing
 24 household goods moving services without a permit, they
 25 are also seeking to have a penalty imposed. And the law

Page 14

1 sets the maximum penalty for each violation at \$5,000.
 2 Staff will be making a penalty recommendation as part of
 3 any agreed order. Mr. Braun will be explaining the
 4 recommendation, but the Commission will be making a
 5 final decision on the amount of penalty to be imposed.
 6 If you choose to testify about how you're
 7 getting out of the household goods business, I will
 8 allow you to make a statement stating how you plan to do
 9 that. Depending on what proof you can provide, you
 10 should be able to reach an agreed order resolving the
 11 matter with Commission Staff, and you can speak to
 12 Mr. Braun about that during the recess.
 13 Okay. And, Mr. Braun, I've already sworn
 14 you in, so -- okay.
 15 So I will swear you in now. Please stand
 16 and raise your right hand.
 17 (Anthony Wright sworn.)
 18 JUDGE CHARTOFF: Thank you. Please be
 19 seated.
 20 So please state your name.
 21 MR. WRIGHT: Anthony O'Bryant Wright.
 22 JUDGE CHARTOFF: Can you spell your last
 23 name?
 24 MR. WRIGHT: W-r-i-g-h-t.
 25 JUDGE CHARTOFF: And what is your position

Page 15

1 with the company?
 2 MR. WRIGHT: Owner.
 3 JUDGE CHARTOFF: So do you understand the
 4 options that I explained?
 5 MR. WRIGHT: I could use a little more
 6 explanation, but they seem pretty -- I understand part
 7 of them, yes, ma'am.
 8 JUDGE CHARTOFF: So are -- so do you have a
 9 specific question or -- about it?
 10 MR. WRIGHT: I think it might be going into
 11 the part where you -- I don't necessary -- I think with
 12 the second part where you said I could explain what is
 13 happening and so forth. So I could address some of
 14 the -- the work that's alleged as household good
 15 moving -- household goods moving, make sure that I'm in
 16 compliance.
 17 And I also would more like -- I would like
 18 to know where I'm not in compliance at and see how to
 19 make that work, because I did withdraw a formal request
 20 to become a household goods mover already that we had in
 21 with the Commission pursuing that so we could provide
 22 full services or at least be permitted. We're not
 23 looking to -- to break the law, we're looking to be a
 24 part of the -- providing services legally. And that was
 25 our intent with requesting to be licensed as a mover

Page 16

1 with a reputable DOT number. We paid the \$500 for that
 2 so we could be instated as that and move forward to
 3 provide services for people so we didn't have to hide
 4 and try to be like a company that -- you know, we wanted
 5 to be legitimate and -- and for people to know that we
 6 have guys who are legitimate able to come into those
 7 houses.
 8 So that request was withdrawn because of
 9 the, you know, issues with the Commission, and I
 10 understand that there's all of these things you need to
 11 go through. But anything that's been alleged against
 12 our company or against us or against myself as a
 13 background check or anything of that nature is over --
 14 over 20-some-odd years ago that anything would have been
 15 done.
 16 Anything that is done now -- like I said, we
 17 have attempted to move forward and do better, and I
 18 think that maybe some of the issues with the materials,
 19 with the website, and everything, we put labor only on
 20 those things, we've put those. So I just would need to,
 21 I guess, be clarified where -- where we're doing wrong
 22 so we can kind of shift from that because we're trying
 23 to be in compliance.
 24 JUDGE CHARTOFF: Okay. First of all, can
 25 you make sure your microphone is on?

1 MR. WRIGHT: Oh, yes, ma'am.
 2 JUDGE CHARTOFF: Hit the button.
 3 Okay. So are you -- you mentioned labor
 4 only, are you saying that you are not providing
 5 household goods services or are you saying you don't
 6 know if you are?
 7 MR. WRIGHT: Yeah, we are advertising like
 8 all of our advertisements, I attempt to put that labor
 9 only stamp on there and request that people would rent
 10 their own vehicles. We request that if they ask if
 11 we -- you know, I ask them to get a truck and we can
 12 drive it for them. We're trying to do that. We're
 13 trying to be in compliance.
 14 JUDGE CHARTOFF: Okay. So your options at
 15 this proceeding -- let me back up a little.
 16 MR. WRIGHT: I'm sorry, I didn't -- I kind
 17 of just -- it's all one big ball to me, so I
 18 apologize --
 19 JUDGE CHARTOFF: Oh, that's fine.
 20 MR. WRIGHT: -- if I've stepped ahead or
 21 anything.
 22 JUDGE CHARTOFF: No, that's fine. So you do
 23 not have a permit at this time. You -- you said you
 24 applied for one, but then you withdrew your application?
 25 MR. WRIGHT: Yes, ma'am, that's correct.

1 you are engaged in permitted -- in household goods
 2 moving services that require a permit?
 3 MR. WRIGHT: Well, my definition,
 4 understanding of the labor only is that you just --
 5 that's -- I don't know. I guess you don't offer -- I
 6 don't know exactly where I've been -- I haven't had a
 7 chance to review all of the materials to see where I'm
 8 in error at. But wherever I'm in error at, I would like
 9 to comply.
 10 JUDGE CHARTOFF: Okay. Okay. So -- so we
 11 will go ahead and take a recess, and you will have an
 12 opportunity to speak with Staff to see if you can agree
 13 on an order for entry. And if you are able to do that,
 14 once you are satisfied and you understand all the terms
 15 of the order, you and Mr. Braun will both sign it, and
 16 it will most likely include an agreement about the
 17 amount of penalty to be imposed. But if not, you can
 18 make your case about why the penalty should be different
 19 from what Staff is recommending. And -- okay.
 20 Do you have anything else before we take a
 21 break?
 22 MR. BRAUN: No, Your Honor.
 23 JUDGE CHARTOFF: Okay. So we'll take a
 24 break. You will meet with Staff and after the recess, I
 25 will call you back up. Do you have any questions?

1 JUDGE CHARTOFF: And so your options today
 2 are to agree to cease and desist from providing,
 3 offering, or advertising unpermitted household goods
 4 services. Or if you're not -- if you are saying you're
 5 not conducting household goods moving services, you can
 6 ask for a classification hearing where you would come
 7 back and we would do a formal hearing to determine if
 8 you are engaged in unpermitted moving services.
 9 MR. WRIGHT: Okay.
 10 JUDGE CHARTOFF: Do -- so we could -- it
 11 sounds like -- do you -- are you willing -- which of the
 12 options are you -- do you prefer?
 13 MR. WRIGHT: I would -- I would cease
 14 because that's our intent. I would choose the first one
 15 and just see how could I -- you know, how can I do a
 16 better job of being in compliance with that.
 17 JUDGE CHARTOFF: Okay. And does Staff have
 18 a recommendation on that? Or I guess my question is,
 19 are you willing to talk to Mr. Wright and see if you can
 20 come to an agreed order?
 21 MR. BRAUN: Yes, Judge, I am. Yes, Your
 22 Honor.
 23 JUDGE CHARTOFF: Okay. The difficulty might
 24 be -- so it sounds like you are not -- or tell me, are
 25 you willing to -- it sounds like you don't know whether

1 MR. WRIGHT: No, ma'am.
 2 JUDGE CHARTOFF: Okay. We're in recess.
 3 (Recess taken from 2:20 p.m.
 4 to 3:19 p.m.)
 5 JUDGE CHARTOFF: Let's be back on the
 6 record. So I -- this is TV-180326, Anthony Wright,
 7 doing business as Man and a Van. I have the order.
 8 So, Mr. Wright, did you have a chance to
 9 walk through this order?
 10 MR. WRIGHT: Yes, ma'am.
 11 JUDGE CHARTOFF: Did you understand all the
 12 pages prior to the signature page?
 13 MR. WRIGHT: Yes, ma'am.
 14 JUDGE CHARTOFF: Okay. I see that you and
 15 Mr. Braun both signed it?
 16 MR. WRIGHT: Yes.
 17 JUDGE CHARTOFF: So just for the record,
 18 Mr. Braun, it looks like you have recommended two
 19 violations in this case, one for offering a move and one
 20 for advertising?
 21 MR. BRAUN: That is correct.
 22 JUDGE CHARTOFF: And a \$5,000 penalty
 23 imposed. A 4,000 portion of that will be suspended, and
 24 the company will pay a thousand dollar penalty; is that
 25 correct?

Page 21

1 MR. BRAUN: That is correct, Your Honor.
 2 JUDGE CHARTOFF: Okay. And for the record,
 3 Mr. Wright, you are agreeing to stop providing household
 4 goods carrier services or advertising such services?
 5 MR. WRIGHT: Yes, ma'am.
 6 JUDGE CHARTOFF: Okay. And the suspension
 7 period is for two years from today's date. That means
 8 that if Staff finds an advertisement or you offer to
 9 move during that time, the remaining 4,000 becomes
 10 immediately due; do you understand that?
 11 MR. WRIGHT: Yes, ma'am.
 12 JUDGE CHARTOFF: Additionally, the order to
 13 cease is permanent, meaning it does not expire. So if
 14 even after the two-year period of the suspended penalty
 15 Staff discovers you are still operating, Staff can go
 16 straight to superior court and seek enforcement of this
 17 order, which will include significant additional
 18 penalties. So there's a very strong incentive for you
 19 to comply with the law. And I see there's a proposed
 20 payment schedule for the thousand dollar penalty. You
 21 will make a payment of \$250 today; is that correct?
 22 MR. WRIGHT: Yes, ma'am.
 23 JUDGE CHARTOFF: And then you will make a
 24 second payment on June 18th, 2018, the third payment on
 25 July 18th, 2018, and a final payment on

Page 22

1 August 20th, 2018?
 2 MR. WRIGHT: Yes, ma'am.
 3 JUDGE CHARTOFF: And do you understand that
 4 if you miss a payment, the entire amount including the
 5 \$4,000 penalty will become due and payable immediately?
 6 MR. WRIGHT: Yes.
 7 JUDGE CHARTOFF: And if for some reason
 8 you're going to be late making a payment, you will need
 9 to contact Staff and make arrangements. Failure to
 10 contact Staff will ensure that the entire penalty will
 11 be imposed. Okay. And I understand the first payment
 12 has been made?
 13 MR. WRIGHT: Yes, it has.
 14 JUDGE CHARTOFF: Okay. And do you
 15 understand legally what you can and can't do?
 16 MR. WRIGHT: Yes.
 17 JUDGE CHARTOFF: Remember that Commission
 18 Staff are always available to assist you if you have any
 19 questions. The Commission's goal is compliance.
 20 Are there any additional questions about the
 21 order? Okay. I will sign it and -- thank you. I will
 22 hand this down to Staff. They will make a copy of it,
 23 and when they get you a copy you -- and give it to you,
 24 you will be free to go.
 25 MR. WRIGHT: May I have comments, Your

Page 23

1 Honor?
 2 JUDGE CHARTOFF: (Nodding head.)
 3 MR. WRIGHT: I just wanted to say to the
 4 Court, I appreciate your time today, to the Commission
 5 for being so helpful in resolving this, and I apologize
 6 for the inconvenience of the Court. I do -- I did
 7 withdraw my application as a household goods mover
 8 because my application was unfortunately denied. But I
 9 do intend in the near future to resolve that by applying
 10 so I can be properly permitted to have a household
 11 goods, if not a license, a permit or something that
 12 would give us the opportunity to help people out and
 13 demonstrate that we are trustworthy so we can abide by
 14 the regulations that are through the State. Because I
 15 do -- I pay my taxes, all kinds of stuff. I try to be
 16 as in compliance as possible. So I will definitely be
 17 seeking that in the near future and doing all I can to
 18 be in proper compliance with the law.
 19 JUDGE CHARTOFF: Okay. Thank you.
 20 MR. WRIGHT: Yes, ma'am.
 21 JUDGE CHARTOFF: Okay. Anything further?
 22 MR. BRAUN: No, Your Honor.
 23 JUDGE CHARTOFF: Okay. So we are adjourned.
 24 (Adjourned at 3:25 p.m.)
 25

Page 24

1 C E R T I F I C A T E
 2
 3 STATE OF WASHINGTON
 4 COUNTY OF THURSTON
 5
 6 I, Tayler Garlinghouse, a Certified Shorthand
 7 Reporter in and for the State of Washington, do hereby
 8 certify that the foregoing transcript is true and
 9 accurate to the best of my knowledge, skill and ability.
 10
 11
 12
 13 Tayler Garlinghouse
 14 Tayler Garlinghouse, CCR 3358
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25



<p style="text-align: center;">A</p> <p>abide 23:13 ability 24:9 able 7:21 14:10 16:6 19:13 Absolutely 8:6 accurate 24:9 acquired 7:9 action 12:21 additional 11:15 21:17 22:20 Additionally 21:12 address 15:13 adjourned 23:23 23:24 administrative 1:12 2:2 3:8 admit 7:18 advertised 8:11 advertisement 21:8 advertisements 12:25 17:8 advertising 4:16 10:24 12:9,17 17:7 18:3 20:20 21:4 afternoon 3:7 ago 16:14 agree 5:19,20 7:20 8:9,10,12 12:16 18:2 19:12 agreed 6:12 14:3,10 18:20 agreeing 21:3 agreement 8:18 19:16 ahead 6:16,17 11:18 17:20 19:11 allegations 13:5 alleged 13:23 15:14 16:11 alleges 4:21 alleging 4:14 12:8 allow 14:8 amount 6:15 8:18</p>	<p>14:5 19:17 22:4 Anthony 3:25 9:6 11:24 12:5 14:17 14:21 20:6 anymore 11:6 apologize 17:18 23:5 appearance 4:4 appeared 9:14 application 17:24 23:7,8 applied 17:24 applying 23:9 appreciate 23:4 arrangements 22:9 asking 7:18 asks 9:13 assist 22:18 attempt 17:8 attempted 16:17 August 22:1 available 22:18 Avenue 1:22 avoid 12:20</p> <p style="text-align: center;">B</p> <p>back 9:21 10:6,10 10:11 17:15 18:7 19:25 20:5 background 16:13 ball 17:17 behalf 12:15 believe 5:16 best 24:9 better 16:17 18:16 big 17:17 bit 4:10 Braun 2:8 4:6 5:4 5:17 6:2,4,13,18 8:2,6,9,17 10:2,22 10:25 13:11,13 14:3,12,13 18:21 19:15,22 20:15,18 20:21 21:1 23:22 break 10:1 15:23 19:21,24</p>	<p>Brian 2:8 6:2,18 13:11 brian.braun@ut... 2:12 Buell 1:21 business 3:22 4:1 7:5 10:9 12:5,20 13:1 14:7 20:7 button 17:2</p> <p style="text-align: center;">C</p> <p>C 2:1 3:4 24:1,1 call 3:16,18,20 4:12 5:5 9:5,6,21 10:8 11:24,24 19:25 called 4:7 carrier 1:4 4:17 10:13 12:10 21:4 carriers 3:14 case 8:19 9:7 10:23 19:18 20:19 CCR 1:20 24:13 cease 5:14,20 7:4 7:21 11:5 12:16 18:2,13 21:13 Certified 24:6 certify 24:8 chance 9:9 10:15 19:7 20:8 changed 12:24 Chartoff 1:12 2:3 3:6,7,24 4:11 5:5 5:13,18 6:19,23 7:1,7,11,13,17,23 8:3,7,15,23,25 9:2 10:3,6,18,21 11:1 11:8,11,14,18,23 12:1,4 14:18,22 14:25 15:3,8 16:24 17:2,14,19 17:22 18:1,10,17 18:23 19:10,23 20:2,5,11,14,17 20:22 21:2,6,12 21:23 22:3,7,14 22:17 23:2,19,21</p>	<p>23:23 check 16:13 choices 4:23 12:12 choose 12:14,18 13:4 14:6 18:14 claim 13:5 clarified 16:21 classification 1:5 5:22 13:3 18:6 classifying 10:13 come 5:3,6 10:11 12:2 16:6 18:6,20 comes 4:12 comments 22:25 Commission 1:2,16 2:4,7,10 3:9 4:14 4:21 6:1,1,3,9,14 9:16 12:7,21,21 13:9,12,14,22 14:4,11 15:21 16:9 22:17 23:4 Commission's 3:11 22:19 companies 3:16 4:18 company 4:4,15,15 4:20,25 6:24 9:12 10:8 12:8,15 13:9 15:1 16:4,12 20:24 complaint 1:5 4:14 12:8 13:5 complaints 6:9 13:22 completely 12:20 compliance 2:9 10:15 13:14 15:16 15:18 16:23 17:13 18:16 22:19 23:16 23:18 comply 19:9 21:19 condition 10:14 conduct 7:5 conducted 3:10 conducting 13:6</p>	<p>18:5 confusing 7:8 considered 6:7 13:17 Consumer 2:9 contact 22:9,10 contesting 13:5 copy 9:24 10:12 11:20 22:22,23 correct 5:17 17:25 20:21,25 21:1,21 COUNTY 24:4 court 1:10 3:17 6:6 13:16 21:16 23:4 23:6 creating 3:17</p> <p style="text-align: center;">D</p> <p>D 3:4 d/b/a 1:8 date 5:24 11:4 13:8 21:7 deadline 13:8 deal 7:14 dealing 4:20 Deavondia 1:8 3:22 5:5,12 6:22 10:9 decision 6:14 14:5 declare 13:10 definitely 23:16 definition 19:3 demonstrate 12:19 23:13 denied 23:8 depending 9:12 14:9 desist 5:15 7:4 12:16 18:2 deter 9:18 determine 3:16 18:7 Determining 1:4 different 8:20 19:18 difficulty 18:23 discovers 21:15</p>
--	---	---	--	--

docket 1:4 3:21,25	first 3:15,21 5:14	hand 3:19 5:11	intend 23:9	6:10 13:25 15:23
doing 3:22 4:1 7:24	12:15 16:24 18:14	11:19 14:16 22:22	intent 15:25 18:14	21:19 23:18
10:9 12:5 16:21	22:11	happening 15:13	investigator 2:9	leave 9:24
20:7 23:17	five 10:19	head 23:2	13:14	legally 15:24 22:15
dollar 20:24 21:20	foregoing 24:8	headquarters 3:11	involves 3:13	legitimate 16:5,6
DOT 16:1	forget 5:8	hear 4:23 12:12	issues 16:9,18	Let's 3:6 10:6 20:5
drive 1:17 2:5,11	formal 5:21,24 13:2	heard 5:25 6:2		license 23:11
17:12	13:7 15:19 18:7	hearing 3:10,13 4:3	J	licensed 15:25
due 21:10 22:5	forth 15:13	5:22,24 7:6 9:6	job 18:16	little 4:10 7:8 15:5
E	forward 5:3 12:2	13:3,7,19 18:6,7	judge 1:12 2:2 3:6	17:15
E 2:1,1 3:4,4 24:1,1	16:2,17	Heart 1:8 3:22 5:6	3:8,24 4:6,11 5:5	LLC 1:8,21
either 12:20	four 11:2	10:9	5:13,18 6:19,23	longer 8:13 12:23
enforcement 12:21	Fourth 1:22	held 9:15	7:1,7,11,13,17,23	look 11:2
21:16	free 11:21 22:24	help 23:12	8:3,7,15,23,25 9:2	looking 15:23,23
engaged 18:8 19:1	Friday 3:12	helpful 23:5	10:3,6,18,21 11:1	looks 10:22 20:18
ensure 22:10	full 15:22	hide 16:3	11:8,11,14,18,23	lose 5:20
entered 4:4	further 12:20 23:21	history 9:12	12:1,4 14:18,22	M
entering 8:1	future 9:18 10:14	Hit 17:2	14:25 15:3,8	ma'am 11:25 15:7
entire 22:4,10	13:8 23:9,17	Honor 8:2 10:2,25	16:24 17:2,14,19	17:1,25 20:1,10
entry 19:13	G	18:22 19:22 21:1	17:22 18:1,10,17	20:13 21:5,11,22
error 19:8,8	G 3:4	23:1,22	18:21,23 19:10,23	22:2 23:20
Evergreen 1:17 2:5	Garlinghouse 1:20	household 3:14	20:2,5,11,14,17	maintain 5:19 7:4
2:11	24:6,13	4:16,19 7:19 9:15	20:22 21:2,6,12	7:20,21 8:12 11:5
exactly 19:6	getting 14:7	10:13 12:9,17	21:23 22:3,7,14	making 6:11,14
example 9:14 12:23	give 3:19 11:20	13:6,24 14:7	22:17 23:2,19,21	11:8 14:2,4 22:8
exhibits 13:10	22:23 23:12	15:14,15,20 17:5	23:23	Man 4:1 12:5 20:7
expire 21:13	go 6:16,16 7:8	18:3,5 19:1 21:3	July 21:25	materials 16:18
explain 4:23 5:1,8,9	11:18,21 16:11	23:7,10	June 21:24	19:7
7:7 12:11 13:21	19:11 21:15 22:24	houses 16:7	K	matter 1:4 14:11
15:12	goal 22:19	I	kind 16:22 17:16	maximum 6:10
explained 10:8 15:4	going 4:8 5:7 7:13	identify 3:19	kinds 23:15	14:1
explaining 6:13	9:8 11:23,24	illegal 9:19	know 4:6,9 15:18	meaning 21:13
14:3	12:22 15:10 22:8	immediately 21:10	16:4,5,9 17:6,11	means 21:7
explanation 15:6	good 3:7 15:14	22:5	18:15,25 19:5,6	meant 9:18
F	goods 3:14 4:16,19	imposed 6:15 8:19	knowledge 24:9	meet 19:24
F 24:1	7:19 9:15 10:13	11:2 13:25 14:5	L	mentioned 17:3
fact 4:25	12:10,17 13:6,24	19:17 20:23 22:11	labor 16:19 17:3,8	met 6:3 13:12
Failure 22:9	14:7 15:15,20	imposing 10:14	19:4	microphone 5:7
file 13:10	17:5 18:3,5 19:1	incentive 21:18	laid 7:2	16:25
filed 4:14 12:8	21:4 23:7,11	include 8:18 19:16	language 9:10	minute 6:7 9:4
final 6:14 14:5	guess 16:21 18:18	21:17	larger 9:13	minutes 4:8
21:25	19:5	including 22:4	late 4:8,10 22:8	Mm-hmm 11:10
finds 21:8	guys 16:6	inconvenience 23:6	Laura 1:12 2:3 3:7	moment 13:15
fine 17:19,22	H	initial 10:12	law 1:12 2:2 3:8	morning 6:3 13:12
		instated 16:2		move 4:2,2 10:23

<p>12:6,6 16:2,17 20:19 21:9 mover 7:19 15:20 15:25 23:7 Movers 1:8 3:22 4:2 5:6 10:10 12:6 moving 13:6,24 15:15,15 18:5,8 19:2</p> <hr/> <p style="text-align: center;">N</p> <p>N 2:1 3:4 name 3:7,18 6:21 6:21 14:20,23 National 1:24 nature 16:13 near 13:8 23:9,17 necessary 15:11 need 5:19,22 12:18 12:24 13:3 16:10 16:20 22:8 negotiate 8:4 negotiation 9:11 Nodding 23:2 nominal 9:11 number 16:1</p> <hr/> <p style="text-align: center;">O</p> <p>O 3:4 O'Bryant 14:21 o'clock 4:7 o0o-- 3:3 oath 6:6 13:16 obtained 4:19 obtaining 7:19 offer 19:5 21:8 offering 10:23 12:17 18:3 20:19 officer 3:10 oh 4:11,15 5:6 7:7 17:1,19 okay 3:21 4:3,3,11 4:13,15 5:4,7,10 5:18 6:5,16 7:10 7:16,23 8:3,7 9:2</p>	<p>9:2,6 10:3,21 11:8 11:11,11,14,14,18 11:19,22,23 12:1 14:13,14 16:24 17:3,14 18:9,17 18:23 19:10,10,19 19:23 20:2,14 21:2,6 22:11,14 22:21 23:19,21,23 Olympia 1:17,24 2:5,11 3:1,11 once 8:15 13:17 19:14 online 12:25 operating 4:21 5:20 7:19,21 8:10,13 11:6 21:15 operations 9:19 opportunity 8:8 19:12 23:12 option 4:24 5:14,21 5:23 12:13,15,18 13:2,4,7 options 5:1,10,14 7:2 12:15 13:18 15:4 17:14 18:1 18:12 order 6:12 8:1,9,10 8:16 9:10,21,22 10:7,12,12,16 11:4,16 14:3,10 18:20 19:13,15 20:7,9 21:12,17 22:21 owner 6:25 15:2</p> <hr/> <p style="text-align: center;">P</p> <p>P 2:1,1 3:4 p.m 1:15 3:2,13 10:4,5 20:3,4 23:24 page 10:19,19 20:12 pages 1:11 10:19 20:12 paid 16:1</p>	<p>Park 1:17 2:5,11 part 6:12 14:2 15:6 15:11,12,24 partially 12:20 party 5:2 pay 9:19 20:24 23:15 payable 9:20 22:5 payment 11:9 21:20,21,24,24,25 22:4,8,11 penalties 1:5 6:10 8:5 10:14 21:18 penalty 6:10,12,15 7:15 8:18,20 9:11 9:13,17 11:2,3 13:25 14:1,2,5 19:17,18 20:22,24 21:14,20 22:5,10 people 16:3,5 17:9 23:12 perform 4:16 12:9 performing 4:15 12:9,23 period 4:20 11:3 21:7,14 periods 7:17 permanent 21:13 permit 4:17,19,22 5:16,19,20,23 7:5 7:9,15,20,20 8:11 8:11,12 9:15 11:5 11:6 12:10 13:4 13:24 17:23 19:2 23:11 permitted 15:22 19:1 23:10 Pick 4:1 12:6 plan 14:8 please 5:10 6:20 10:11 14:15,18,20 point 9:8 portion 9:17,19,20 11:3 20:23 position 6:23 14:25</p>	<p>possible 23:16 prefer 18:12 preference 6:8 preferences 13:20 present 3:16,20,23 12:1 presented 10:8 presiding 3:9 pretty 15:6 previously 9:15 prior 5:23 7:19 20:12 proceeding 4:22 12:11 17:15 proceedings 3:18 proof 12:22,24 14:9 proper 1:4 23:18 properly 23:10 proposed 21:19 Protection 2:9 provide 12:24 14:9 15:21 16:3 provided 11:5 providing 12:16 13:23 15:24 17:4 18:2 21:3 purpose 4:22 12:11 pursue 4:24 12:13 pursuing 15:21 put 16:19,20 17:8</p> <hr/> <p style="text-align: center;">Q</p> <p>question 15:9 18:18 questions 7:22 8:25 11:15 19:25 22:19 22:20</p> <hr/> <p style="text-align: center;">R</p> <p>R 2:1 3:4 24:1 raise 3:18 5:10 14:16 reach 14:10 Realtime 1:21 reason 9:13 22:7 receiving 5:23 recess 8:8 9:3,7,9</p>	<p>9:22 10:3,4 14:12 19:11,24 20:2,3 recommendation 6:12,13 7:25 14:2 14:4 18:18 recommended 20:18 recommending 8:21 10:22 19:19 record 3:6,17 9:23 10:7,22 20:6,17 21:2 regard 7:9 regarding 4:24 7:25 12:12 regulations 23:14 remaining 9:20 21:9 Remember 22:17 rent 17:9 REPORTED 1:20 reporter 3:17 24:7 Reporting 1:21 representing 6:2 13:11 reputable 16:1 request 15:19 16:8 17:9,10 requesting 15:25 require 19:2 required 4:17 12:10 resolve 23:9 resolving 14:10 23:5 respondent 10:13 response 3:20 return 9:3 review 9:9 19:7 right 5:6,11,25 6:1 6:4 7:11 13:13 14:16 roll 3:15,20 roughly 4:7</p> <hr/> <p style="text-align: center;">S</p>
--	---	---	---	---

<p>S 2:1 3:4 satisfied 8:16 19:14 saying 4:7 17:4,5 18:4 schedule 5:24 13:7 21:20 script 7:8 seat 9:3 10:11 seated 6:4 13:13 14:19 Seattle 1:23,23 second 3:25 15:12 21:24 see 3:17 8:9,22 9:5 12:22 15:18 18:15 18:19 19:7,12 20:14 21:19 seek 21:16 seeking 6:10 13:25 23:17 sense 9:1 service 13:6 services 12:18,23 13:24 15:22,24 16:3 17:5 18:4,5,8 19:2 21:4,4 set 7:6 sets 6:10 14:1 shift 16:22 Shorthand 24:6 show 5:22 13:3 shut 12:19 sign 8:17 9:23 11:19 19:15 22:21 signature 10:19 20:12 signed 20:15 significant 21:17 sit 5:6 skill 24:9 slightly 7:3 soon 9:9 sorry 17:16 sounds 18:11,24,25 South 1:17 2:5,11</p>	<p>Southwest 1:17 speak 8:8 14:11 19:12 specific 15:9 spell 14:22 spelling 6:21 Staff 2:7 6:1,9,11 8:20 9:10,13 11:20 13:10,23 14:2,11 18:17 19:12,19,24 21:8 21:15,15 22:9,10 22:18,22 stamp 17:9 stand 5:10 14:15 start 5:13 state 6:8,20 13:19 14:20 23:14 24:3 24:7 statement 14:8 stating 14:8 stepped 17:20 stipulated 10:12 stop 8:12 21:3 straight 21:16 strong 21:18 stuff 23:15 sufficient 12:22 Suite 1:22 superior 21:16 supposedly 4:9 sure 9:22 15:15 16:25 suspended 9:18 11:3 20:23 21:14 suspending 10:14 suspension 21:6 SW 2:5,11 swear 5:9 6:17 13:15 14:15 sworn 5:12 6:5,7,18 13:17,17 14:13,17</p> <hr/> <p style="text-align: center;">T</p> <hr/> <p>T 24:1,1 T-a-y-l-o-r 6:22</p>	<p>table 6:4 13:13 Tacoma 4:2 12:6 take 3:15 8:7 9:7,8 9:25 19:11,20,23 taken 10:4 12:24 20:3 talk 5:3 8:4 18:19 taxes 23:15 Taylor 1:20 24:6,13 Taylor 1:8 3:22,23 5:5,12 6:20,22,22 6:25 7:3,10,12,16 7:22 8:14,22,24 9:1 10:9,15,17,20 11:7,10,13,17,22 tell 6:6 13:16 18:24 ten 4:8 terms 8:16 19:14 testify 14:6 testimony 6:7 13:17 thank 3:24 6:19 10:6,11 14:18 22:21 23:19 thing 3:15 things 16:10,20 think 7:11 11:14 15:10,11 16:18 third 7:5 21:24 thousand 11:2 20:24 21:20 three 13:8 THURSTON 24:4 time 3:13 13:21 17:23 21:9 23:4 today 3:12 4:4 5:2 7:2,14 9:19,23 11:9 12:7 18:1 21:21 23:4 today's 3:10,13,18 4:22 12:11 13:19 21:7 total 3:13 transcript 24:8 Transportation 1:2</p>	<p>1:10,16 2:4,10 3:9 truck 17:11 true 24:8 trustworthy 23:13 try 16:4 23:15 trying 16:22 17:12 17:13 turn 5:7 TV-180208 1:4 3:21 10:9 TV-180326 3:25 9:6 11:24 20:6 two 3:14 5:14 10:22 11:4 12:15 13:8 20:18 21:7 two-year 21:14 Typically 9:17</p> <hr/> <p style="text-align: center;">U</p> <hr/> <p>understand 4:18 7:1 8:16 9:22 10:7,18 11:12 13:18 15:3,6 16:10 19:14 20:11 21:10 22:3,11,15 understanding 19:4 unfortunately 23:8 unlawful 12:23 unpermitted 12:17 18:3,8 use 15:5 usually 5:1 Utilities 1:2,16 2:4 2:10 3:8</p> <hr/> <p style="text-align: center;">V</p> <hr/> <p>Van 4:1 12:5 20:7 vehicles 17:10 verbal 3:19 violate 9:21 violation 6:11 14:1 violations 10:23 20:19 VOLUME 1:10</p>	<p style="text-align: center;">W</p> <hr/> <p>W-r-i-g-h-t 14:24 wait 9:3 waived 11:4 walk 10:15 20:9 want 4:8 12:22 13:20 wanted 16:4 23:3 Washington 1:1,16 1:17,23 2:4,5,10 2:11 3:1,8 24:3,7 way 4:9 we'll 19:23 we're 4:20 7:13,18 9:8 15:22,23 16:21,22 17:12,12 20:2 we've 16:20 website 12:25 16:19 weeks 13:9 willing 8:4 18:11,19 18:25 wish 4:24 12:13 withdraw 15:19 23:7 withdrawn 16:8 withdrew 17:24 witnesses 13:10 work 4:16 12:9 15:14,19 Wright 4:1,2,7 9:6 11:24,25 12:3,5,6 14:17,21,21,24 15:2,5,10 17:1,7 17:16,20,25 18:9 18:13,19 19:3 20:1,6,8,10,13,16 21:3,5,11,22 22:2 22:6,13,16,25 23:3,20 wrong 16:21 www.buellrealti... 1:25</p>
---	---	---	---	--

X	5			
	5,000 6:11 11:1 14:1 20:22			
Y	500 16:1			
yeah 7:3 8:14 9:8 17:7	534-9066 1:24			
years 11:4 16:14 21:7	6			
Z	664-1129 2:12			
	664-1160 2:6			
0	7			
02 10:12	8			
1	800 1:24			
1 4:7	846-6989 1:24			
1-24 1:11	9			
1:30 1:15 3:2,13	98101 1:23			
1:42 10:4	98504 1:17 2:5,11			
1300 1:17 2:5,11	9th 7:11			
1325 1:22				
15 4:8				
18 1:14 3:1				
1840 1:22				
18th 3:12 21:24,25				
2				
2:04 10:5				
2:20 20:3				
20-some-odd 16:14				
2018 1:14 3:1,12 21:24,25 22:1				
206 1:23				
20th 22:1				
250 21:21				
287-9066 1:23				
3				
3:19 20:4				
3:25 23:24				
3358 1:20 24:13				
360 1:24 2:6,12				
4				
4,000 20:23 21:9 22:5				
4,750 11:3				

