

Confidential Information – Confidential Treatment Requested.
October 9, 2014

Intrado provides the following information as clarification on topics discussed between representatives of the Federal Communications Commission (FCC), the Washington Utilities and Telecommunications Commission (WUTC), CenturyLink, and Intrado on Wednesday, October 8, 2014.

1. Relative to the issue about potential call impact in Idaho and Oregon, Intrado's review of the data showed that these calls were associated with call transfers and then accounted to PSAPs within the State of Washington. Neither the Portland BOEC (OR) or the Nez Perce County (ID) PSAPs are a part of the Intrado A9-1-1 network, other than for call transfer purposes (we don't route calls directly to these PSAPs, but do support call transfers through our network with neighboring WA PSAPs). Nez Perce, ID, and Whitcom PSAP in Whitman County, WA are able to transfer calls as are the Portland BOEC, OR, and the Clark Regional Emergency Services Agency PSAP in Clark County, WA.

Intrado's response to FCC questions dated June 26, 2013 (Question 4) included these calls with the Clark Regional Emergency Services Agency and Whitcom PSAPs, respectively. The attachment at that time (Attachment 3) was updated on September 12, 2014 but remains unchanged with this additional analysis.

2. Regarding the single [Confidential pursuant to WAC 480-07-160] [REDACTED] call in question, additional information would be required to research this further. Intrado has identified [Confidential pursuant to WAC 480-07-160] [REDACTED] as a carrier impacted by the incident on April 10th. Please let us know if there is additional information or data that would allow us to resolve this question.
3. With respect to the total number of 9-1-1 call attempts that were unable to be delivered on April 10th, Intrado provides the following:

- Intrado will provide an updated report under separate cover to the FCC relative to impacted carriers within Washington State. This updated report will include call attempts previously associated with [Confidential pursuant to WAC 480-07-160] Idaho, Oregon and the “Unknown” calls.

5 [Redacted]

6 [Redacted]