[Service date: May 20, 2011]

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Petition of

YOURTEL AMERICA, INC.

Docket No. UT-110423

For Limited Designation as an Eligible Telecommunications Carrier and for Waiver of Certain Requirements in WAC 480-123-030

## FOURTH AMENDMENT TO PETITION FOR LIMITED DESIGNATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER AND FOR WAIVER OF CERTAIN REQUIREMENTS IN WAC 480-123-030

YourTel America, Inc. ("YourTel"), hereby amends Section II. C.(2)(e) of its Petition, Access to Emergency Services, filed on March 2, 2011, as follows:

## e. Access to Emergency Services

YourTel will provide nationwide access to 911 emergency services for all of its customers. The company's Lifeline customers will be able to have access to 911 and E911 service regardless of activation status and availability of prepaid minutes. YourTel also complies with the FCC's regulations governing the deployment and availability of E911 compatible handsets, and all the handsets the company provides to Lifeline customers will be E911 compliant. The company will replace, at no additional charge to the Lifeline customer, any

Page 1 – Fourth Amendment to Petition for Limited Designation as an Eligible Telecommunications Carrier and for Waiver of Certain Requirements in WAC 480-123-030

ATER WYNNE LLP Lawyers 601 Union Street, Suite 1501 Seattle, Washington 98101 (206) 623-4711 noncompliant handsets. YourTel has obtained an E911 Compliance Certification letter from the E911 Program Office of the Washington Military Department Emergency Management Division. The letter confirms that the company has wireless location capability in providing its customers with access to E911. The E911 Compliance Certification letter was attached as Exhibit I to the Second Amendment to the Petition.

YourTel also hereby amends the portion of Section III of its Petition, entitled "YourTel Has Internal Controls in Place to Prevent Subscribers from Receiving More Than One Lifeline Discount", as follows:

YourTel will implement customer verification procedures by which it will require its customers to self-certify prior to enrollment that they are the head of household and receive Lifeline-supported service only from the company. Annually thereafter, the company will notify each Lifeline customer prior to the service anniversary date, requiring them to confirm the continued eligibility by self-certification. Any customers who do not confirm their eligibility within 30 days of receipt of the verification notice will be removed from the Lifeline program. The company will deal directly with the customer to certify and verify the customer's Lifeline eligibility. The company will have direct contact with the customer, whether by telephone, fax, Internet, in-person consultation or otherwise, when establishing initial and continued eligibility. The company will track addresses of its Lifeline customers to prevent customers from receiving multiple Lifeline subsidies at the same address from the company.

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Page 2 – Fourth Amendment to Petition for Limited Designation as an Eligible Telecommunications Carrier and for Waiver of Certain Requirements in WAC 480-123-030

ATER WYNNE LLP Lawyers 601 Union Street, Suite 1501 Seattle, Washington 98101 (206) 623-4711 YourTel's standard customer terms and conditions in connection with its wireless service offering were attached to the original Petition as **Exhibit "H"**.

RESPECTFULLY SUBMITTED this 20th day of May, 2011.

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By

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