



**Mark E. Hepburn**  
Associate Director-Regulatory

**AT&T Long Distance**  
1010 N. St. Mary's Street  
Room 1335  
San Antonio, TX 78215  
Phone: 210-246-8041  
Fax: 210-246-8759  
Email: mh4424@att.com

July 2, 2007

Washington Commission  
ATTN: Carol Washburn  
1300 South Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

RECEIVED  
RECORDS MANAGEMENT  
07 AUG -6 AM 11:14  
STATE OF WASH.  
INT. AND TRANS.  
COMMISSION

RE: Docket # UT-061617, for SBC Long Distance LLC, d/b/a AT&T Long Distance.

Dear Ms: Washburn

Enclosed please find our July, 2007 quality of service report. I have included a Confidential Version on Yellow Paper, and a Redacted Version on White paper with this filing.

I will be sending the original copies over night.

Please call me if you have any questions or need additional information.

Sincerely,  
Mark Hepburn

*Mark Hepburn*  
Enclosures

**AT&T**  
**Washington**  
**Service Quality Report**  
**REDACTED VERSION**  
**Docket UT-061617**

Month: **July 2007**  
 AT&T Entity: **SBC Long Distance, LLC**  
 Access lines: **366**

Measure	Measurements
<p><b>Missed Appointments Report</b>                      WAC 480-120-439(3)</p>	<p><u>Installation Appointments:</u>                      Commitments Missed: [REDACTED]                      Total Commitments: [REDACTED]</p> <p><u>Repair Appointments Missed:</u>                      Commitments Missed [REDACTED]                      Total Commitments: [REDACTED]</p>
<p><b>Installation or Activation of Basic Service Report</b>                      WAC 480-120-439(4)</p> <p>(SBC Long Distance, LLC is unable to exclude orders for more than 5 access lines.)</p>	<p><u>(a) Number of Orders Taken – Central Office:</u> [REDACTED]</p> <p><u>Orders Not Completed within 5 days of due date</u> [REDACTED]</p> <p><u>(b) Number of Orders Taken – Central Office during the last 90 days:</u> [REDACTED]</p> <p><u>Orders Not Completed in 90 Days:</u> [REDACTED]</p> <p><u>(c) Number of Orders Taken – Central Office in the last 180 days:</u> [REDACTED]</p> <p><u>Orders Not Completed in 180 Days:</u> [REDACTED]</p>
<p><b>Trouble Reports</b>                      WAC 480-120-439(6)</p> <p>(SBC Long Distance, LLC is unable to exclude orders for more than 5 access lines.)</p>	<p><u>Total Troubles Received – Central Office</u> [REDACTED]</p> <p><u>Trouble as Ratio per 100 Lines Served (%):</u> [REDACTED]</p> <p><u>Causes of Troubles (if standard is exceeded):</u></p>

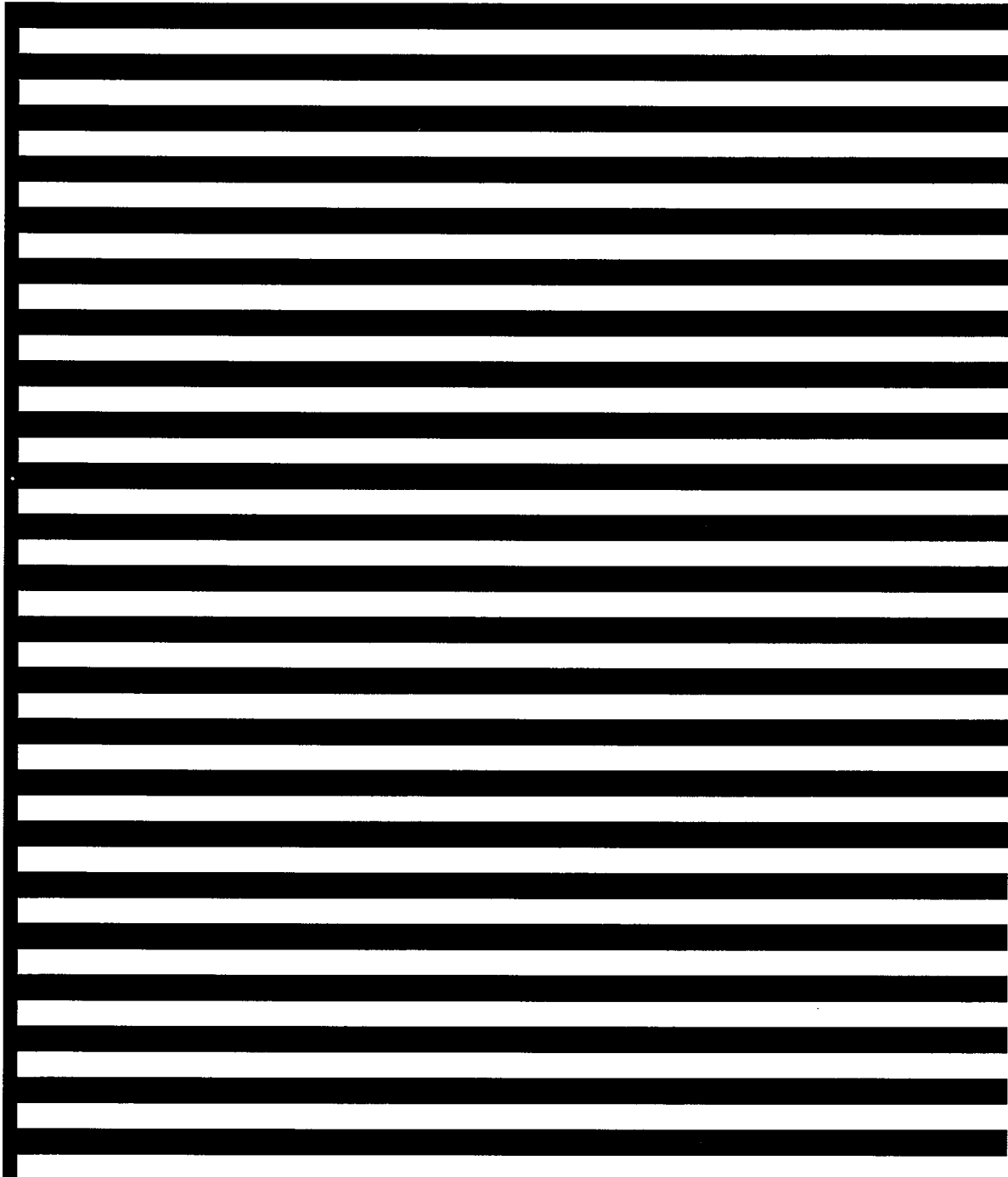
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**SBC Long Distance, LLC – (July 2007)**

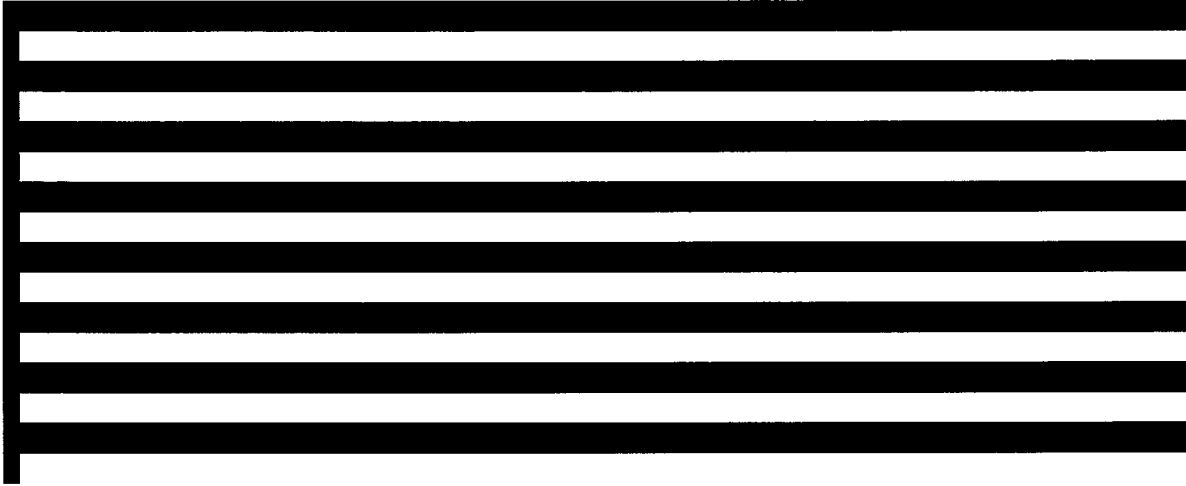
<p><b>Switching Report</b> WAC 480-120-439(7)</p>	<p><u>SBC Long Distance, LLC Switches Missing Dial Tone Standard:</u> ██████████</p> <p><u>SBC Long Distance, LLC Switches Missing the Intra-Switch Blocking Standard:</u> ██████████</p>
<p><b>Trunk Blocking Report</b> WAC 480-120-439(8)</p>	<p><u>SBC Long Distance, LLC Interoffice Trunk Blocking Standard:</u> ██████████</p> <p><u>SBC Long Distance, LLC E911 Interoffice Trunk Blocking Standard:</u> ██████████</p>
<p><b>Repair Report</b> WAC 480-120-439(9)</p>	<p><u>Total Out-of-Service Repairs Requested:</u> ██████████</p> <p><u>Out-of-Service Repairs Cleared &lt; 48 hours:</u> ██████████</p> <p><u>Total Non Out-of-Service Repairs Requested:</u> ██████████</p> <p><u>Non Out-of-Service Repairs Cleared &lt; 72 hours:</u> ██████████</p>

TRUNK GROUPS BLOCKING GREATER THAN .5 %  
STUDY WEEK HISTORY (TSS 658/668) STUDY PERIOD: 06/04/07  
SORTED BY STATE, A-LOCATION, Z-LOCATION  
RUN DATE: 07/25/07 PROGRAM: STPUCRPC  
STATE: WASHINGTON CATEGORY: CLEC

A-LOCATION	Z-LOCATION	CLCIDESC	ACNA	SW BSY	OFFD #	PCNT
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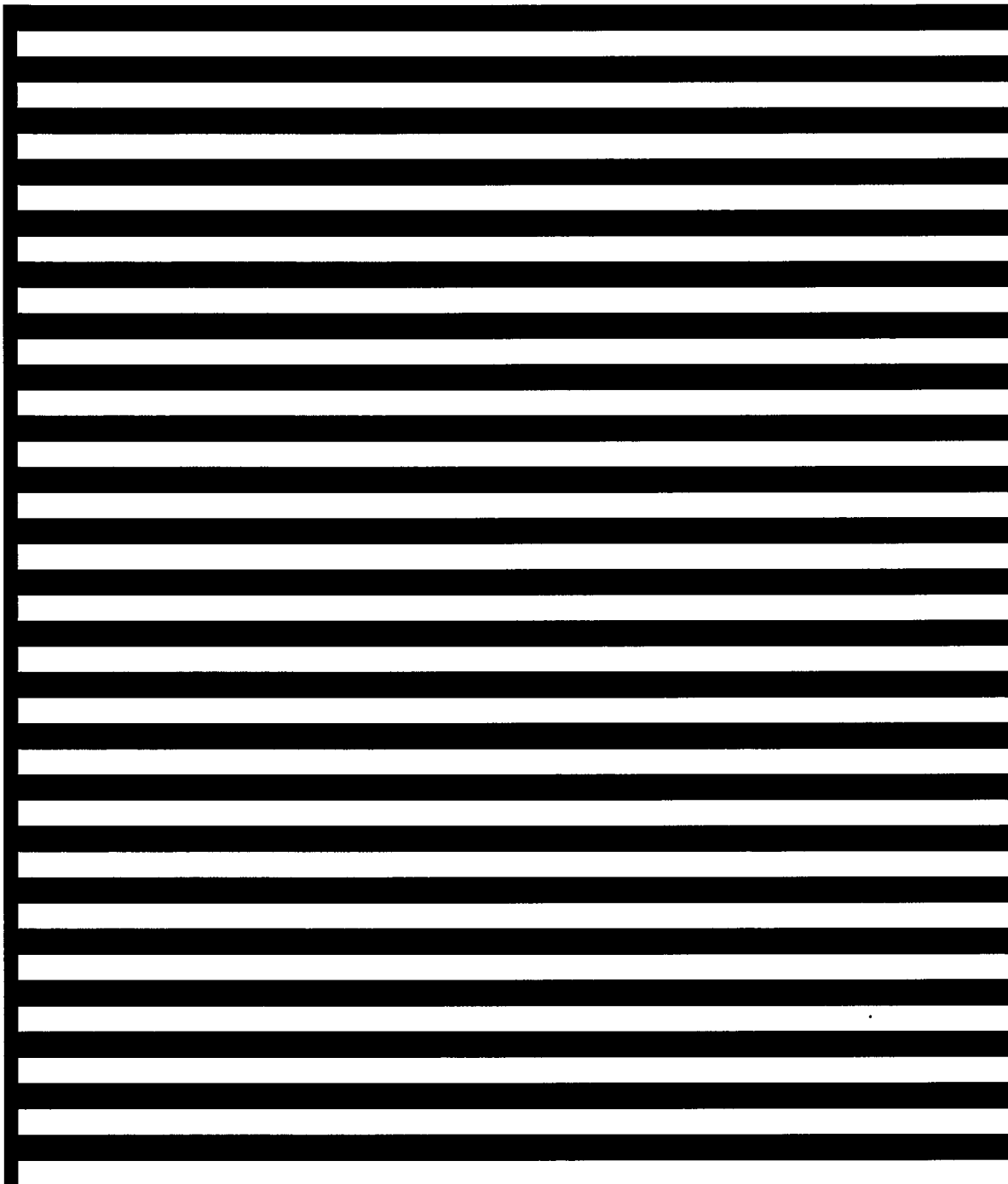


A-LOCATION	Z-LOCATION	CLCIDESC	ACNA	SW	BSY	OFFD #	PCNT
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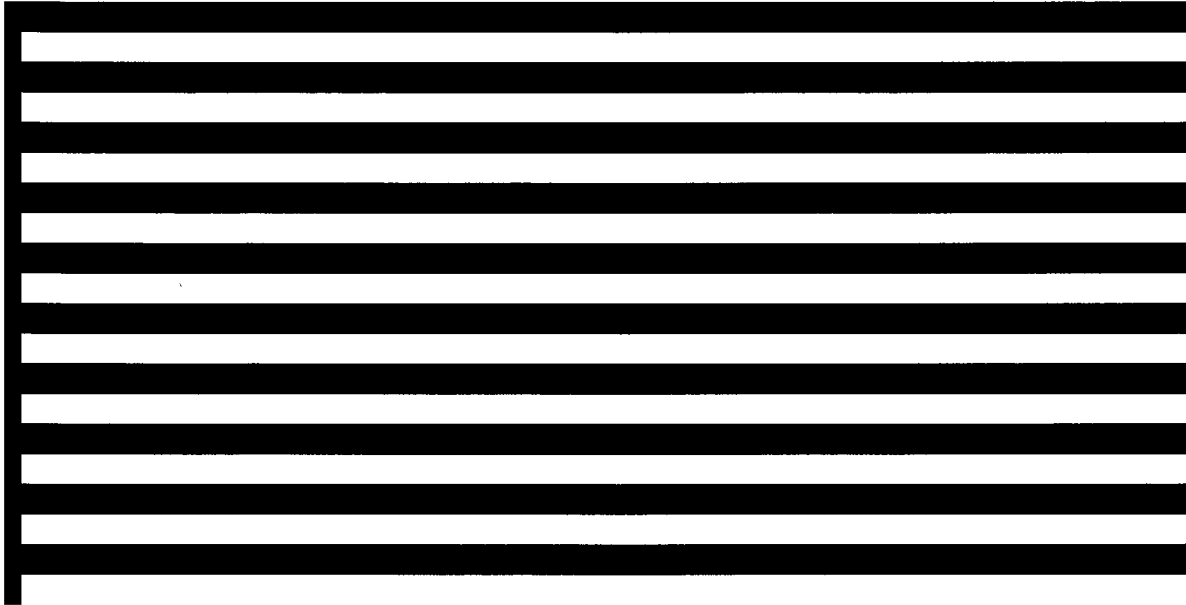
TRUNK GROUPS BLOCKING GREATER THAN .5 %  
STUDY WEEK HISTORY (TSS 658/668) STUDY PERIOD: 06/11/07  
SORTED BY STATE, A-LOCATION, Z-LOCATION  
RUN DATE: 07/25/07 PROGRAM: STPUCRPC  
STATE: WASHINGTON CATEGORY: CLEC

A-LOCATION	Z-LOCATION	CLCIDESC	ACNA	SW	BSY	OFFD #	PCNT
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**REDACTED VERSION**  
**Confidential Per Protective Order**  
**Docket UT-971063**

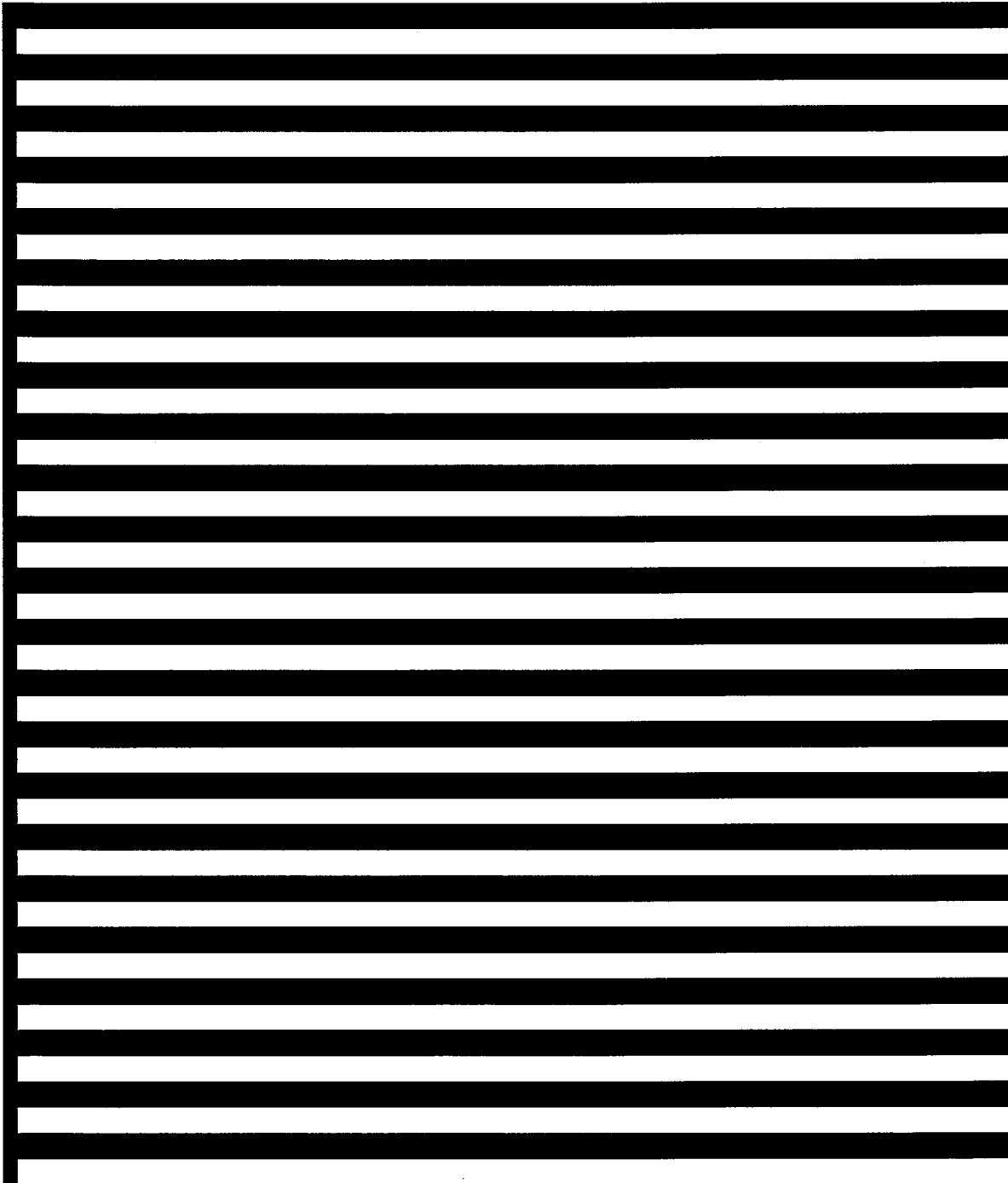
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TRUNK GROUPS BLOCKING GREATER THAN .5 %  
STUDY WEEK HISTORY (TSS 658/668) STUDY PERIOD: 06/18/07  
SORTED BY STATE, A-LOCATION, Z-LOCATION  
RUN DATE: 07/25/07 PROGRAM: STPUCRPC  
STATE: WASHINGTON CATEGORY: CLEC

A-LOCATION	Z-LOCATION	CLCIDESC	ACNA	SW BSY	OFFD #	PCNT
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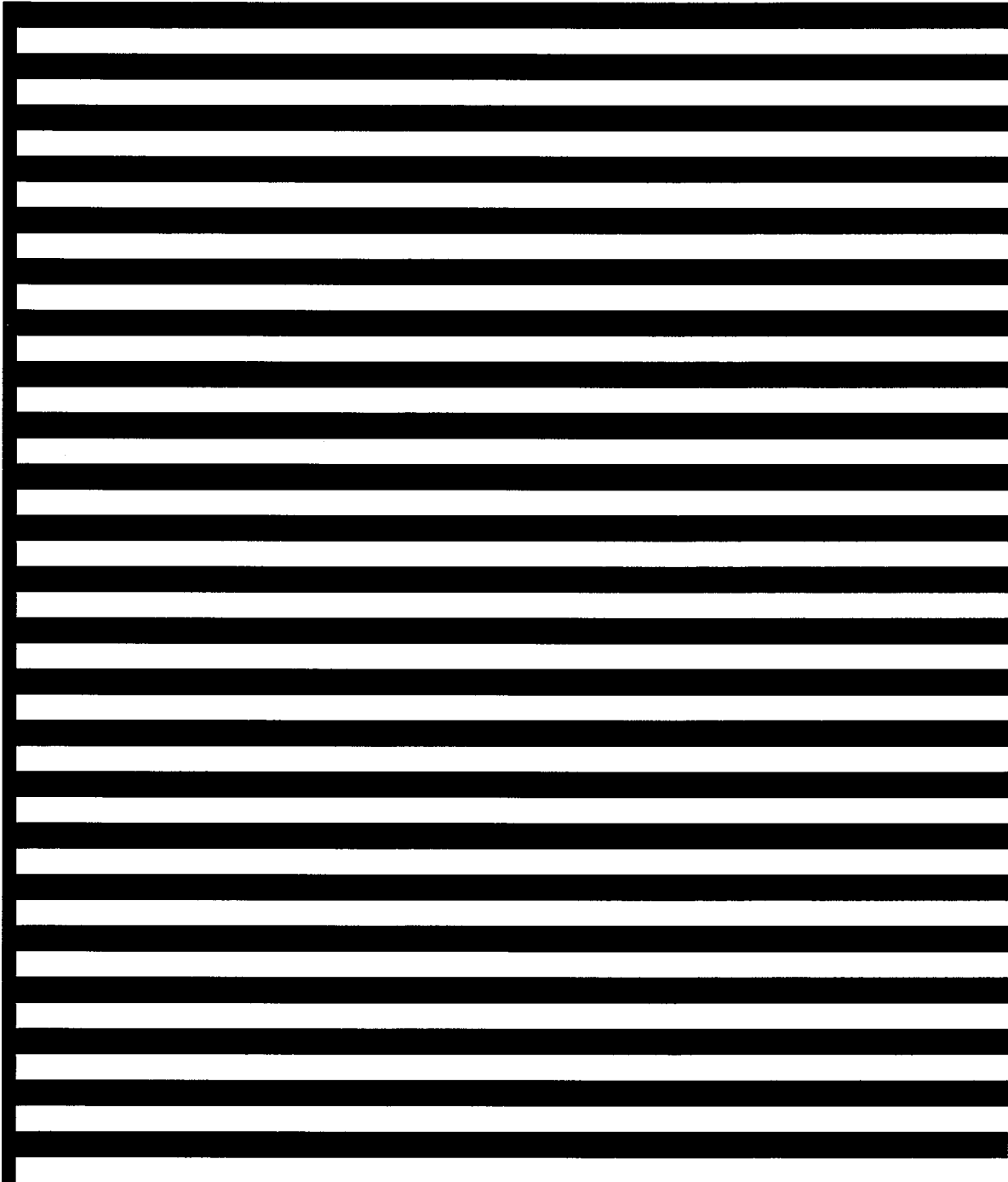
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A-LOCATION	Z-LOCATION	CLCIDESC	ACNA	SW TK	BSY HR	OFFD # CCS DYS	PCNT BLKG
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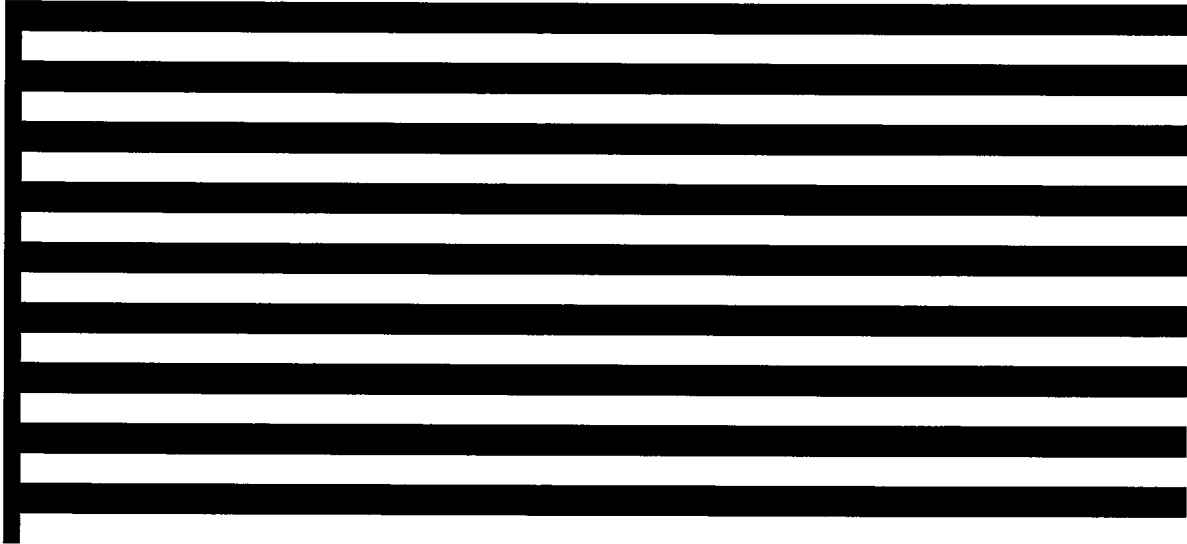
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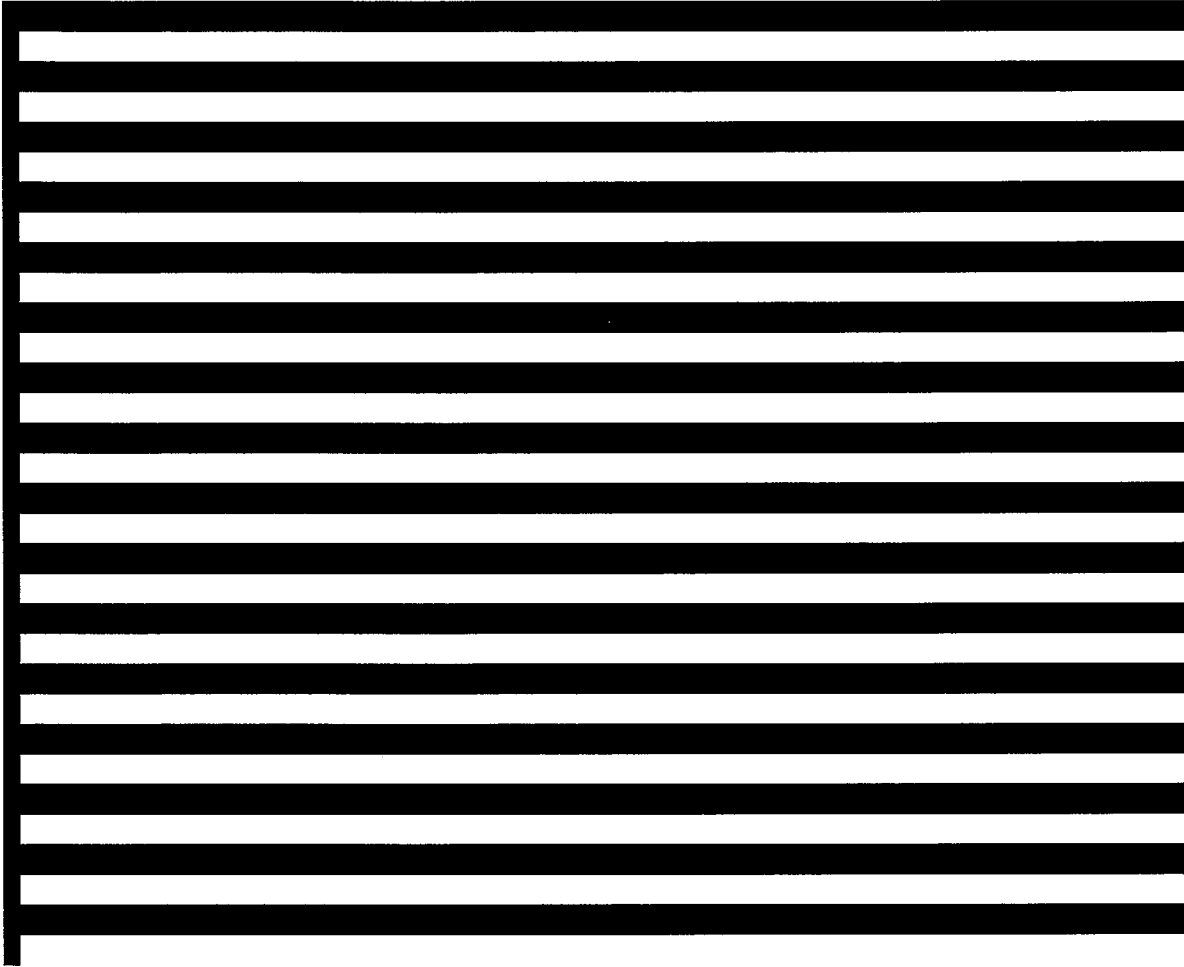
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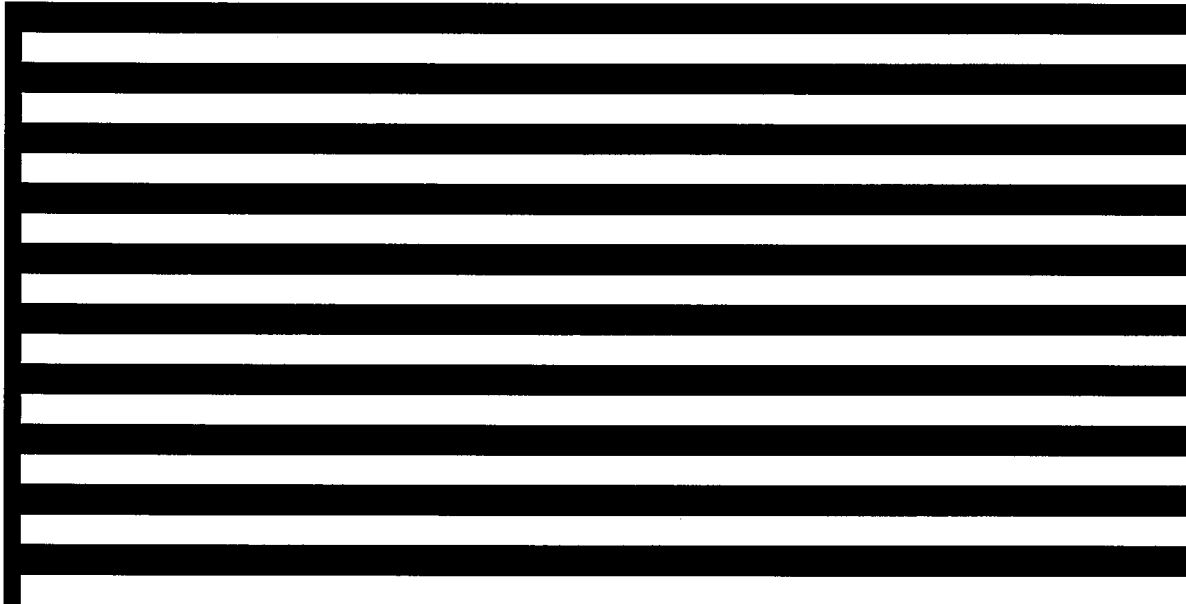
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STATE: WASHINGTON CATEGORY: INDEPENDENT COMPANY

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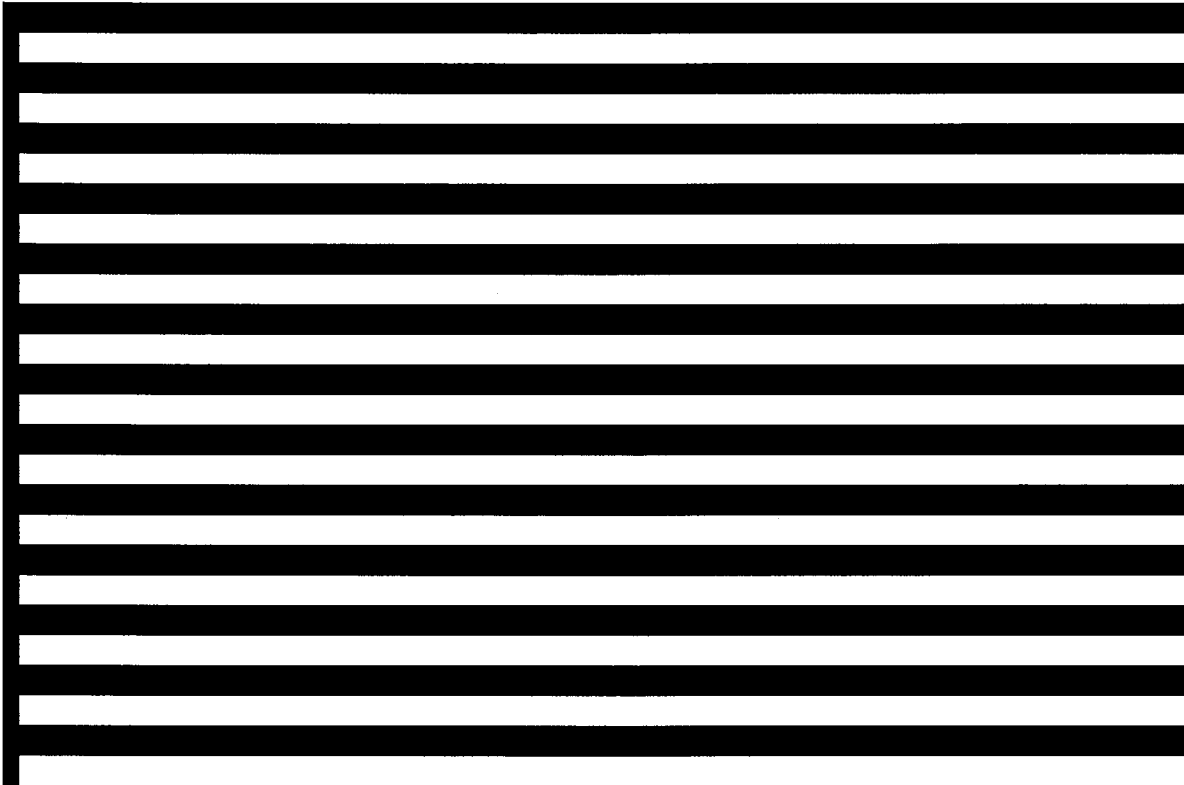
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