

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**NOTICE OF PENALTIES INCURRED AND DUE
FOR VIOLATIONS OF LAWS AND RULES**

PENALTY ASSESSMENT: TV-260286

PENALTY AMOUNT: \$1,400

West Pro Moving Services Inc.
d/b/a WPMS
17410 Clover Rd
Bothell, WA 98012
wpms.acctdept@gmail.com

The Washington Utilities and Transportation Commission (Commission) believes West Pro Moving Services Inc. d/b/a WPMS (WPMS or Company) violated Washington Administrative Code (WAC) 480-15-550, Cargo Insurance; WAC 480-15-555, Criminal Background Checks for Prospective Employees; and WAC 480-15-560, Vehicle and Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 C.F.R.) Part 391 – Qualifications of Drivers, Part 395 – Hours of Service of Drivers, and Part 396 – Inspection, Repair and Maintenance.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On April 20, 2026, Commission Motor Carrier Safety Investigator Tracy Cobile completed a routine safety investigation of WPMS and documented the following violations:

- **One violation of WAC 480-15-550 – Failing to maintain cargo insurance while operating a motor vehicle as required.** The Company operated a commercial motor vehicle (CMV) without the required cargo insurance on October 11, 2025.
- **Ten violations of WAC 480-15-555(1) - Failure to complete a national criminal background check for every person the carrier intends to hire.** The Company failed to obtain criminal background checks prior to hiring employees Axel Guinea Caballero, Crisian Cuero Calcedo, Luis Cuero Calcedo, Robert Altamirado Delgado, Luis Guerra, Erick Hernandez, Gabriel Murillo, Juan Jimenez Nicolas, Bonifacio Guardian Rojas, and Pablo E. Valenzuela.
- **One violation of 49 C.F.R. § 391.51(a) – Failing to maintain driver qualification file on each driver employed.** The Company failed to maintain a driver qualification file on driver Juan Jimenez Nicolas.
- **Thirty violations of 49 C.F.R § 395.8(a)(1) – Failing to require a driver to prepare a record of duty status using the appropriate method.** The Company failed to require driver Juan Jimenez Nicolas to prepare a record of duty status on 30 occasions between January 1, 2026, and January 30, 2026.

- **One violation of 49 C.F.R. § 396.3(b) - Failing to keep minimum records of inspection and vehicle maintenance.** The Company failed to maintain minimum records of inspection and vehicle maintenance for its CMV.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. **How serious or harmful the violations are to the public.** The violations noted are serious and potentially harmful to the public. Household goods moving companies that: (1) fail to maintain cargo insurance (2) fail to complete national criminal background checks for employees, (3) fail to maintain driver qualification files, (4) fail to require drivers to create a record of duty status, and (5) fail to keep minimum records of inspection and vehicle maintenance put their customers, their customers' belongings, and the traveling public at risk. These violations present significant safety concerns.
2. **Whether the violations were intentional.** Considerations include:
 - Whether the Company ignored Commission staff's (Staff) previous technical assistance; and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violations.

On February 2, 2023, driver Juan Jimenez Nicolas completed the instructor lead Household Goods Training provided by Commission Staff.

On June 14, 2024, the Commission received an application for household goods moving authority. In the application, Yesenia Silva, CEO, acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety laws and regulations.

On July 15, 2024, the Commission granted the Company temporary operating authority under permit no. THG071371.

The Company knew or should have known about these requirements.

3. **Whether the Company self-reported the violations.** WPMS did not self-report these violations.
4. **Whether the Company was cooperative and responsive.** The Company was cooperative and responsive throughout the safety investigation.
5. **Whether the Company promptly corrected the violations and remedied the impacts.** WPMS provided Staff with evidence that they corrected some of the violations.
6. **The number of violations.** Staff identified eight violation types with a total of 46 occurrences during the safety investigation. Of those violations, Staff identified five violation types with 43 individual occurrences that warrant a penalty in accordance with the Commission's Enforcement Policy.

7. **The number of customers affected.** WPMS reported travelling 15,000 miles on their investigation questionnaire for 2025. These safety violations present a public safety risk.
8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. The Company was cooperative and responsive throughout the safety investigation and took corrective actions during the safety investigation. Considering these factors, Staff believes the likelihood of recurrence is low.
9. **The Company's past performance regarding compliance, violations, and penalties.** The Company has no history of penalties for safety violations.
10. **The Company's existing compliance program.** Yesenia Silva and Krissia Henriquez Guardo are responsible for the Company's safety compliance program.
11. **The size of the Company.** The Company currently employs one driver and operates one CMV. The Company reported \$179,486 gross revenue in 2025.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.¹ The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize WPMS \$1,400 (Penalty Assessment), calculated as follows:

- One violation of WAC 480-15-550 – Failing to maintain cargo insurance while operating a motor vehicle as required. The Commission assesses a penalty of \$100 for this acute violation, for a total of \$100.
- Ten violations of WAC 480-15-555(1) - Failure to complete a national criminal background check for every person the carrier intends to hire. The Commission assesses a penalty of \$100 for each occurrence of these critical violations, for a total of \$1,000.
- One violation of 49 C.F.R. § 391.51(a) – Failing to maintain driver qualification file on each driver employed. The Commission assesses a \$100 penalty for this critical-type violation.

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

- Thirty violations of 49 C.F.R. § 395.8(a)(1) – Failing to require a driver to prepare a record of duty status using the appropriate method. The Commission assesses a \$100 “per category” penalty for these critical violations.
- One violation of 49 C.F.R. § 396.3(b) - Failing to keep minimum records of inspection and vehicle maintenance. The Commission assesses a \$100 penalty for this critical-type violation.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the Penalty Assessment.

Your penalty is due and payable now. If you believe the violation(s) did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for the violation(s) that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. *See* RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation.
- Admit the violation but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission’s web portal at <https://efiling.utc.wa.gov/Form> **within FIFTEEN (15) days** after you receive this Penalty Assessment.² If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you wish to make a payment online, please use this link: [Make a Payment Now \(wa.gov\)](https://www.utc.wa.gov/documents-and-proceedings/online-payments/make-payment-now).³

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide

² <https://efiling.utc.wa.gov/Form>.

³ <https://www.utc.wa.gov/documents-and-proceedings/online-payments/make-payment-now>

regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective May 7, 2026.

/s/ Connor Thompson
CONNOR THOMPSON
Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
PENALTY ASSESSMENT TV-260286

PLEASE NOTE: You must complete and sign this document and send it to the Commission within 15 days after you receive the Penalty Assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

1. **Payment of penalty.** I admit that the violation(s) occurred.
 Enclose \$1,400 in payment of the penalty.
 OR Attest that I have paid the penalty in full through the Commission's payment portal.
2. **Contest the violation(s).** I believe that the alleged violation(s) did not occur for the reasons I describe below (**if you do not include reasons supporting your contest here, your request will be denied**):
- a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.
- OR b) I ask for a Commission decision based solely on the information I provide above.
3. **Application for mitigation.** I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (**if you do not include reasons supporting your application here, your request will be denied**):
- a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.
- OR b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the state of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: _____ [month/day/year], at _____ [city, state]

Name of Respondent (company) – please print

Signature of Applicant

RCW 9A.72.020 "Perjury in the first degree."

- (1) A person is guilty of perjury in the first degree if in any official proceeding they make a materially false statement which they know to be false under an oath required or authorized by law.
- (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that their statement was not material is not a defense to a prosecution under this section.
- (3) Perjury in the first degree is a class B felony.