NORTHWEST NATURAL GAS COMPANY

WN U-6 Eighteenth Revision of Sheet G.1

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SCHEDULE G ENERGY EFFICIENCY SERVICES AND PROGRAMS – RESIDENTIAL AND COMMERCIAL

APPLICABLE:

This program is intended to provide an economical and effective means for conserving Natural Gas through reduced heat loss and improved efficiencies in Residential dwellings and Commercial buildings.

AVAILABLE:

To all Residential Customers served on Rate Schedules 1, 2 and 27; and all Commercial Firm and Interruptible Sales Customers served on Rate Schedules 1, 3, 41 and 42 in all territory served by the Company under the Tariff of which this program is a part.

DESCRIPTION:

The Energy Trust of Oregon (Energy Trust) will deliver and administer a cost-effective energy efficiency program to NW Natural's Residential and Commercial Firm Sales and Interruptible Sales Customers in accordance with the Company's Energy Efficiency Plan. Energy Trust administered programs will offer applicable Customers incentive dollars for installing specific, cost-effective energy efficient measures, including rebates for energy efficient retrofit or replacement appliances. Program offerings may vary from time-to-time. Current offerings are described on the following Company webpage:

https://www.nwnatural.com/ways-to-save/savings-programs

Regional studies and market transformation are conducted in collaboration with the Northwest Power Council's Regional Technical Forum and the Northwest Energy Efficiency Alliance. NW Natural may offer limited time pilots outlined in the Company's Biennial Energy Efficiency Plan. Scope and duration of pilots are defined in collaboration with NW Natural's Energy Efficiency Advisory Group.

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OVERSIGHT

Oversight of these programs will be provided by the Energy Efficiency Advisory Group (EEAG), which is a group comprised of interested parties to the Company's 2008 general rate case. EEAG oversight is required per the stipulated agreement attached to Commission Order No. 04 to the Company's rate case, docketed as UG-080546. The Company will consult with the EEAG prior to making any significant program changes such as changing an incentive amount or adding program measures. The Company shall provide drafts of annual reports, annual plans, and all tariff adjustments to the EEAG for review at least 20 calendar days before filling.

REPORTING

The Company shall file a Biennial Energy Efficiency Plan (BEEP) by November 15 of each oddnumbered year. The BEEP shall describe anticipated demand-side management (DSM) activities for the upcoming calendar year and how the plan will help the Company achieve its biennial conservation target. The Company shall file an annual conservation report by June 15 of each year for prior year activity. The report shall describe the DSM program's targets and gas savings achieved and compare actual and forecasted expenses to the prior year.

CUSTOMER NOTIFICATION

This information may be provided through the use of bill inserts, displays, booklets, handouts, advertisements, and industry and public agency literature.

(continued to Sheet G.2)

(K) Transferred to Sheet G.1.

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SCHEDULE G ENERGY EFFICIENCY SERVICES AND PROGRAMS - RESIDENTIAL AND COMMERCIAL (continued)

FUNDING

The costs incurred for the administration and delivery of the services and programs offered under this Schedule will be recovered through a conservation tariff adjustment filing that the Company will make each year by September 15, with an effective date of November 1. Rates effective November 1 through October 31 of each year shall collect the forecasted expenses for that same time period plus the prior period deferral balance. The prior period deferral balance shall capture any variations between the forecasted amounts and actual expensed amounts for the same period. Deferred balances will accrue interest.

(M) Moved from Sheet G.1.

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