First Revision of Sheet No. 1 Canceling Original Sheet No. 1

WN U-2

Blue Rock Water Company LLC

For Commission's Receipt Stamp

Blue Rock Water Company, LLC

NAMING RATES FOR

Water Service

For

Portions of Clallam, Island, Jefferson, King, Kitsap, Lincoln, Pierce, and Snohomish Counties, Washington

and

CONTAINING RULES AND REGULATIONS GOVERNING SERVICE

Issued Date: October 11, 2023 Effective Date October 27, 2023

Issued By: Blue Rock Water Company LLC

By: Jason Dorland Title General Manager

Address: PO Box 2440

Sun Valley, ID 83353-2440

Telephone No.: (206) 764-3345 E-mail: service@bluerockmgt.com

Original Sheet No. 2 WN U-2

Blue Rock Water Company LLC

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LEGEND OF SYMBOLS

The following symbols are applicable to all tariff schedules and rules of the utility:

- Ddiscontinued rate, service, regulation, or condition
- new rate service, regulation, condition, or sheet; N -
- | a rate increase:
- a rate reduction: R-
- changed condition or regulation; C
 - that material has been transferred to another sheet in the tariff. (A footnote is
- K required on the tariff sheet to identify the new sheet number);
 - that material has been transferred from another sheet in the tariff. (A footnote is
- required on the tariff sheet to identify the former sheet number); M -
- T a change in test for clarification;
 - no change (This symbol is discretionary unless specifically requested by the
- 0 -Commission).

Contact Information

PO Box 2440 Sun Valley, ID 83353-2440 (206) 764-3345

Email: service@bluerockmgt.com http://bluerockmgt.com

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WATER SERVICE RULES AND REGULATIONS

Rule 1 – Adoption of Rules of Regulatory Authorities

The regulation rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are hereby adopted and made a part of this tariff.

Rule 2 – Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits for ground water withdrawal. All schedules for water service apply to applicants for customers receiving water service from the Utility.

No officer, employee or agent of the company has any authority to waive, alter or amend in any respect these rules, rates and conditions, or any part thereof, or to make any agreements inconsistent with these rules, rates and conditions.

Rule 3 – Application and Agreement for Service

Each prospective customer desiring water service will be required to sign the Utility's standard form of application before service is supplied.

An application for service is notice that the prospective Customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the Customer will constitute an agreement by and between the Utility and the Customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

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WATER SERVICE RULES AND REGULATIONS

Rule 4 – Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The Customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the Customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the Customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the Customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

Rule 5 – Disconnection Visit Charge

When a Utility employee is dispatched (single visit) to disconnect service and service is not disconnected, that employee must accept payment of a delinquent account and disconnect visit charge if specified in Schedule A. If amount owning is tendered in cash, Utility employee will not be required to dispense change for excess over the amount due and owing. Any excess payment will be credited to the Customer's account. Except for Company shut off, disconnection visits will only be made following the required notice to the Customer.

If the Customer requests shut off, the Service Visit charge specified on Schedule A will apply.

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WATER SERVICE RULES AND REGULATIONS

Rule 6 – Reconnection Visit Charge

When a Utility employee is dispatched (single visit) to reconnect service to the Utility distribution system, a reconnection visit charge will apply if specified in Schedule A. Such charge is to apply only in cases where service (which includes, but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from Customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

Rule 7 – Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size, as determined by the Utility, from its distribution mains to the applicant's property. The Utility reserves the right to refuse to construct a service connection to any property in use of a reasonable doubt as to continuity of service or if the applicant's pipes are not properly constructed and protected.

Applicant shall pay the appropriate service connection charge, see Schedule 4, prior to receiving service from the Company.

Rule 8 – Distribution Main Extension

Where elevation and construction conditions permit and one or more bona fide prospective permanent customers request a main extension and the utility so desires to provide service, the main extension may be constructed pursuant to a developer extension contract executed for such construction.

Rule 9 – Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the Customer will be on the property line of the Customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the Customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

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WATER SERVICE RULES AND REGULATIONS

Rule 9 – Responsibility for, and Maintenance of, Services (cont'd)

The Customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility, after water has passed the Point of Delivery. Nor shall the Utility be responsible for any condition, equipment, pipes of other water line improvements

on the Customer's premises. If the Customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the Customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the Customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devises to be used during cold weather conditions instead of permitting water to run continuously from faucets.

The Customer shall be responsible for installation and maintenance of any pressure system or booster pumps required to maintain adequate pressure between the Point of Delivery and the Customer's premises where the distance or elevated location of Customer's premises from Point of Delivery requires such pressure system or booster pump.

Where the Customer develops or creates a condition on Customer's premise which causes a backflow into utility's system, Customer shall, at Customer's expense, install and maintain equipment to prevent such backflow.

Rule 9.1 – Access to Premises Winter No-read Period

(Applicable to Sunnyhills Water System (DOH WFI#23391F) only)

Unforeseen circumstances or periods of inclement weather may prevent meter reading. The lack of access shall not be considered the Customer's responsibility. For this Tariff, the Winter No-ead Period is defined as the months of November, December, January, February, and March when meters cannot be read due to snow, ice, and frozen ground. During the Winter No-read Period, the Utility will bill the Customer all applicable Monthly Charges except Usage Rates per Schedule 1. Usage charges will continue to accrue during the Winter No-read Period, but they will not be payable until they can be measured. Following a Winter No-read Period, the Usage charges will be calculated by dividing the total use for the period by the Winter No-read Period months. The average monthly use will then be multiplied by the rates shown in Schedule 1 and summed. The Customer will have the option of paying the accrued Usage charge in a single payment or in equal payments over a period equivalent to the Winter No-read Period.

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WATER SERVICE RULES AND REGULATIONS

Rule 10 – Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the Customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Rule 11 – Service Visit Charge

The Customer will pay a Service Visit Charge as specified in Schedule A when:

- 1. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the Customer. In the event, that any such actions or time required exceed fifteen (15) minutes, the cost to the Utility shall be assessed to the Customer. The work performed by the Utility shall be billed at the hourly rate as established in Schedule A to be charged in 15-minute increments (rounded up) plus any materials. Charges shall be billed to the Customer on their next routine bill. Payment shall be due and payable after receipt of invoices.
- 2. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

If a service visit is scheduled, but then canceled, the Service Visit Charge specified on Schedule A will apply in full if the visit is canceled after a technician is dispatched. No charge will be assessed if the service visit is canceled at least one business day in advance.

Rule 12 – Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where a shut-off is necessary for repair, reconstruction, damage prevention, or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

In any event, the utility's liability for damages caused by an interruption in service shall be limited_

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WATER SERVICE RULES AND REGULATIONS

Rule 12 – Interruption to Service (cont'd)

to a credit, based on pro-rata calculation, of any day or days for which an interruption in service occurs as described in Rule 32.

Rule 13 – Bills

All bills shall be paid monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to Customer or three (3) days following the deposit of the bill in the United States mail to the Customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Rule 14 – Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late fifteen (15) days after the bill mailing date. A Late Payment Charge as specified in Schedule A of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury, and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the Customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the Customer.

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WATER SERVICE RULES AND REGULATIONS

Rule 15 – Deposits (cont'd)

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC's for establishing credit and deposits for water utilities.

Rule 16 - Responsibility for Delinquent Accounts

A water company must not refuse or discontinue service to an applicant or Customer when there are unpaid bills from a prior customer at the same premises unless the company believes, based on objective evidence, that the applicant is acting on behalf of the prior Customer with the intent to avoid payment.

A water company cannot permanently deny service to an applicant or Customer because of a prior obligation to the company. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment. on objective evidence, that the applicant is acting on behalf of the prior Customer with the intent to avoid payment.

Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

- 1. Unpaid bills, as provided for in this tariff.
- 2. Water uses for purposes or properties other than those specified in the Customer's application for service.
- 3. Willful waste of water through improper or defective piping, equipment, or otherwise.
- 4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
- 5. Tampering with the Utility's property.
- 6. Vacating the premises.
- 7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
- 8. Refusing to allow access as required in commission Rules.
- 9. Violating rules, service agreements, or effective tariffs, including violation of outdoor

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WATER SERVICE RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

- 10. Watering instructions given to customers in order to curtail water use during time of shortage.
- 11. Use of equipment that detrimentally affects the Utility's service to its other customers.
- 12. Service obtained by fraud.
- 13. Fails to comply with cross-connection control requirements.
- 14. Any other cause allowed under WAC 480-110-355.

Discontinuance of service by a customer - Customer shall be required to give notice to the Utility of their intention to discontinue service.

Discontinuance of service by a company - The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the Customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the Customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one the two options listed below.

- a. Delivered notice The Utility must deliver a second (2nd) notice to the Customer and attach it to the Customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the of delivery that allows the Customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

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WATER SERVICE RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) Blue Rock Water Company LLC will not disconnect any residential customer (including residents of metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, an excessive heat watch, or similar alert for the area in which the residential user's address is located.

In the event the National Weather Service issues or intends to issue a heat-related alert in the customer's area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Blue Rock Water Company LLC at (206) 764-3345. Upon receipt of such a requestion, Blue Rock Water Company LLC wil promptly make a reasonable attempt to restore the customer's water service and water service remain active for the duration of the heat-related event.

Rule 18 - Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

Rule 19 – Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one Customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed.

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WATER SERVICE RULES AND REGULATIONS

Rule 20 – Account Set-Up Charge

An account set-up charge as specified in Schedule A will be made for each new account, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the Customer. An additional charge is applicable when the Utility dispatches an employee to establish a base meter reading. An account set-up charge does not apply to:

- 1. Installation of a new meter.
- 2. Owners or agents assuming temporary responsibility for service to vacant premises.

Rule 21 – Non-Sufficient Funds (NSF) Charge

An NSF check charge as specified in Schedule A will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the Customer. A returned check is considered to be a nonpayment.

Rule 22 – Water Availability Letter Charge

Any prospective customer seeking a water availability letter or certificate of water availability from the Utility must first pay the appropriate charge as specified in Schedule A. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

Rule 23 – Cross Connection Control

The Customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The Customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the Customer's expense. Cross connection control program is outlined in Schedule 8.

Rule 24 – Backflow Assembly Testing and Inspection

If the Customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists

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WATER SERVICE RULES AND REGULATIONS

Rule 24 – Backflow Assembly Testing and Inspection (cont'd)

that are acceptable to the Utility and the Customer may choose from any such BAT specialist on the Utility's list or the Customer may elect the Utility to provide this service and charge the Customer its current annual Backflow Assembly Testing Fee listed on Schedule A. The Utility service for annual backflow assembly testing shall be subscribed to on an annual basis and is not subject to cancellation or reduction for partial periods.

The Customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of

disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect Customer's service as specified in Rule 17 of this tariff.

If service is disconnected, the Utility will charge the Customer its current Reconnection Visit Charge as specified in Rule 6 of this tariff.

Rule 26 – Limitations of Liability

The Utility's liability, if any, for its gross negligence, willful misconduct or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE UTILITY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THOSE SPECIFICALLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

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WATER SERVICE RULES AND REGULATIONS

Rule 27 – Unauthorized Use of Service

Where service has been disconnected either through the request of the Customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter lock, the Customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility's property and service, plus a Service Visit Charge for inspection of damages in accordance with Rule 11 in this tariff.

In addition, the Utility will charge the Customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees pursuant to Commission rules for discontinuing of service for water utilities.

Rule 28 – Damage and Repairs Charge

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer category or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the Customer will be responsible for paying the Damage and Repairs Charge as specified in Schedule A.

Rule 29 – Water Leak Procedures

When the Utility determines that a customer has 'high usage', the Utility will notify the Customer by phone, email or on their bill. If the high-use is caused by a leak, the Customer may request a leak adjustment for customer-side leaks, once every twenty-four (24) months for a maximum of two billing periods. The Utility will issue a leak credit by adjusting the Customer's bill using the following procedures:

- 1. Customer-side leak repairs shall be completed within 60 days after the initial notification of high usage. If additional time is needed, a customer may request an extension. For customer-side leaks, customers shall provide the Utility with proof of repairs (e.g., receipt, invoice).
- 2. Upon customer request and presentation of proof of repairs, the Utility will estimate the Customer's 'projected normal usage' during the relevant period(s).
- 3. The Utility will recalculate the bill by multiplying the results of Step 2 by one-fifth (20%) of the Schedule 1 usage rate for the appropriate meter size.
- 4. The leak credit will be the difference between the original bill for the relevant period(s) and the recalculated bill described in Step 3.

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WATER SERVICE RULES AND REGULATIONS

Rule 29 – Water Leak Procedures (cont'd)

'High Usage' - a property's higher-than-average metered water consumption as evidenced by a customer's utility service bill. For the purposes of this rule, higher than average water consumption is considered approximately 50 percent or more than the previous year's usage for the same period.

'Projected Normal Usage' – an estimate of the Customer's water consumption had there been no leak. This estimate will be based on the previous year's usage for the same period.

Rule 31 – Collection Costs

Should legal action be necessary to collect any sums due the utility, the costs of suit, including, but not limited to attorney fees, accounting fees, and collection costs may be recoverable. The Utility will not refuse service pending recovery of these fees but may refuse service for other reasons.

Rule 32 – Credit for Interruption to Service

- 1. <u>Allowance for Interruption of Service When</u>. In the event of an interruption to the service which is due to causes beyond the control of the Customer, an allowance will be made, upon request, if the interruption continues for more than twenty-four hours from the time it is reported to the company.
- 2. <u>Allowance for Interruption of Service How Calculated.</u> The allowance will be the prorated portion of the monthly rate for the service or the portion of the service made inoperative and will begin twenty-four hours after the time the interruption to the service was first reported to the company.

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SERVICE AREA

Water System List

DOH WFI #
019595
85257Q
DOH WFI #
32027B
266511
00567T
01591J
632160
DOH WFI #
31203Y
51530M
619472
31141U
094045
187072
12451F
64340V
DOH WFI #
26995Н
620345

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SERVICE AREA

Water System List

DOH WFI # 225905 09264E 23101W	
09264E	
23101W	
DOH WFI#	
231917	
DOH WFI #	
23391F	
DOH WFI #	
602030	
	231917 DOH WFI # 23391F DOH WFI #

(moved from Original sheet No. 17)

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