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Avista Corp.

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November 8, 2021

Amanda Maxwell
Executive Director and Secretary
Washington Utilities & Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Dear Ms. Maxwell,

Pursuant to WAC 480-100-393, attached for filing is Avista Utilities' updated Electric Service Reliability Reporting Plan (Plan).

Avista's Plan was last updated in 2015, Docket No. UE-152403. The purpose of the 2015 update to the Plan was to incorporate reporting of the results of the Company's Service Quality Measures (SQM) Program.¹ For the 2019 Electric Service Reliability Report (calendar year 2018 data), as recommend by Commission Staff,² Avista separated its SQM Program report and reliability report.

WAC 480-100-393(2) states "Any modification to the plan must be filed with the commission before the modification is implemented." As such, the Company hereby submits an updated Plan to reflect the content to be included in the Electric Service Reliability Report in 2022 and beyond.

If you have any questions, please feel free to contact me at 509-495-2782.

Sincerely,

|s|Shawn Bonfield

Shawn Bonfield

Sr. Manager Regulatory Policy & Strategy

¹ The tariffs associated with the SQM Program were approved on June 25, 2015 (Dockets UE-140188 and UG-140189 (*Consolidated*) Order 06), with an effective date of July 1, 2015. As described in the SQM Program tariffs, the Company must include the yearly results of the SQM Program within its annual Electric Service Reliability and Monitoring Report (now titled Service Quality and Reliability Report), which the Company files on or before April 30th each year.

² Docket No. U-151958, Open Meeting Memo Attachment A: Reliability Reporting Inquiry, Staff Findings and Recommendations 2018, pg. 7.