Service Date: July 12, 2021

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-210517 PENALTY AMOUNT: \$400

South Sound Moving LLC 3105 Judson St., Ste. E Gig Harbor, WA 98335

The Washington Utilities and Transportation Commission (Commission) believes South Sound Moving LLC (South Sound Moving or Company) violated Washington Administrative Code (WAC) 480-15-555, Criminal Background Checks for Prospective Employees, and WAC 480-15-570, Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 CFR) Part 395 – Hours of Service of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On June 30, 2021, Commission Motor Carrier Investigator Edward Steiner completed a routine safety investigation of South Sound Moving and documented the following violations:

- Three violations of WAC 480-15-555 Failing to conduct or retain paperwork containing criminal background check for a household goods employee in the state of Washington as required. South Sound Moving failed to conduct criminal background checks for Michael Brussard, Francesco Holt, and Nathan Neal prior to employment.
- Sixty violations of 49 CFR § 395.8(a)(1) Failing to require a driver to prepare a record of duty status using the appropriate method. The Company failed to maintain records of duty status for drivers Michael Brussard and Francesco Holt on 60 occasions between April 1 and April 30, 2021.

The Commission considered the following factors in determining the appropriate penalties for these violations:

- 1. How serious or harmful the violations are to the public. The violations noted are serious and potentially harmful to the public. Household goods moving companies that fail to conduct criminal background checks on their employees and fail to maintain records of duty status put their customers, their customers' belongings, and the traveling public at risk. These violations present serious safety concerns.
- 2. Whether the violations were intentional. Considerations include:
 - Whether the Company ignored Commission staff's (Staff) previous technical assistance; and

• Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

On January 30, 2019, the Commission received the Company's application for household goods moving authority. In the application, Robert York, owner of South Sound Moving, acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety rules. The Company knew or should have known about these requirements.

- 3. Whether the Company self-reported the violations. South Sound Moving did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. The Company was cooperative throughout the safety investigation.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. South Sound Moving corrected the violations of WAC 480-15-555 by conducting criminal background checks for Michael Brussard, Francesco Holt, and Nathan Neal in May 2021.
- 6. **The number of violations.** Staff identified eight violation types with a total of 72 individual occurrences during the routine safety investigation of South Sound Moving. Of those violations, Staff identified two violation types with a total of 63 individual occurrences that warrant penalties in accordance with the Commission's Enforcement Policy.
- 7. **The number of customers affected.** South Sound Moving estimated traveling 2,000 to 3,000 miles in 2020. These safety violations presented a public safety risk.
- 8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. South Sound Moving was cooperative and made corrections during the safety investigation. Considering these factors, Staff believes the likelihood of recurrence is low.
- 9. The Company's past performance regarding compliance, violations, and penalties. This is the Company's first routine safety investigation. South Sound Moving has no history of violations or penalties with the Commission.
- 10. **The Company's existing compliance program.** Robert York is responsible for the Company's safety compliance program.
- 11. **The size of the Company.** South Sound Moving currently operates two commercial motor vehicles and employs two drivers. The Company reported \$245,824 in gross revenue for 2020.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation. The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize South Sound Moving \$400, calculated as follows:

- Three violations of WAC 480-15-555 Failing to conduct or retain paperwork containing criminal background check for a household goods employee in the state of Washington as required. The Commission assesses a penalty of \$100 for each occurrence of this violation, for a total of \$300.
- Sixty violations of 49 CFR § 395.8(a)(1) Failing to require a driver to prepare a record of duty status using the appropriate method. The Commission assesses a "per category" penalty of \$100 for these first-time critical violations.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

• Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission's web portal **within FIFTEEN** (15) **days** after you receive this notice. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective July 12, 2021.

/s/Rayne Pearson RAYNE PEARSON Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TV-210517

PLEASE NOTE: You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

		g statements.	ge of those matters. Thereby make, under
[] 1.	Payment of penalty. I admit that the violations occurred and enclose \$400 in payment of the penalty.		
[] 2.	Contest the violation(s). I believe that the alleged violation(s) did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):		
		I ask for a hearing to present evidenistrative law judge for a decision.	ence on the information I provide above to
OR	[] b)	I ask for a Commission decision b above.	pased solely on the information I provide
[] 3.	Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):		
	[] a)	I ask for a hearing to present evide an administrative law judge for a	ence on the information I provide above to decision.
OR	[] b)	I ask for a Commission decision b above.	pased solely on the information I provide
	_	enalty of perjury under the laws of t ation I have presented on any attach	the State of Washington that the foregoing, ments, is true and correct.
Dated: _		[month/day/year], at _	[city, state]
Name o	f Respond	lent (company) – please print	Signature of Applicant

RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony."