Service Date: March 8, 2021

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of

MIRACLE MAN MOVERS, LLC,

For Compliance with WAC 480-15-560 and WAC 480-15-570

**DOCKET TV-210128** 

NOTICE OF INTENT TO CANCEL PERMIT AS A HOUSEHOLD GOODS CARRIER

NOTICE OF BRIEF ADJUDICATIVE PROCEEDING; SETTING TIME FOR ORAL STATEMENTS (Set for April 15, 2021, at 9:30 a.m.)

- Pursuant to RCW 81.80.130, the Washington Utilities and Transportation Commission (Commission) has authority to regulate common carriers, including household goods carriers, with respect to safety of operations. WAC 480-15-450 provides that the Commission may cancel a household goods carrier's permit and operating authority for good cause, including when the carrier fails to comply with safety requirements. Commission staff (Staff) recommends that the Commission cancel the permit of Miracle Man Movers, LLC, (Miracle Man Movers or Company) for good cause due to the Company's ongoing failure to comply with applicable laws and Commission rules pertaining to the operation of household goods carriers, including safety requirements set in law or rule.
- WAC 480-15-999 adopts by reference Title 49 of the Code of Federal Regulations (C.F.R.), pertaining to safety requirements for household goods carriers. WAC 480-15-560 specifically requires carriers to comply with 49 C.F.R. Part 385. 49 C.F.R. § 385.13 prohibits motor carriers from operating beginning on the 61st day after the date of a notice of proposed unsatisfactory rating. Pursuant to 49 C.F.R. § 385.17, a carrier that receives a proposed unsatisfactory or conditional safety rating may request a change in its safety rating based on evidence that the company has taken corrective actions to address the identified violations and that the company's operations currently meet the safety fitness standards.
- 3 On December 20, 2019, the Commission granted the Company a provisional household goods carrier permit THG068778.
- 4 On February 22, 2021, Staff completed an investigation of the Company's compliance with the safety requirements in WAC 480-15. As a result of the compliance investigation, Staff documented 77 safety requirement violations and proposed a conditional safety rating for the Company. Staff notified the Company of this proposed rating on February 22, 2021.

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Under the circumstances presented in this case, the Commission determines that it will afford Miracle Man Movers the same opportunity as companies that have received a proposed unsatisfactory rating to provide evidence, in the form of an approved safety management plan, showing that the Company has taken corrective action to address the identified violations. The Company must come into compliance with applicable laws by obtaining a Commission approval of a safety management plan no later than April 23, 2021. If the Company fails to come into compliance by that date, the Commission will cancel its household goods carrier permit effective April 26, 2021. Thereafter, as an unregistered company, Miracle Man Movers would be prohibited from providing household goods carrier service in the state of Washington.

- THE COMMISSION GIVES NOTICE: That it intends to cancel the permit and authority of Miracle Man Movers to provide services as a household goods carrier effective April 26, 2021, for cause, following a hearing on the factual allegations set out above, unless the Company obtains Commission approval of a safety management plan prior to that date.
- The Company has the right to request a hearing in this matter. Due to the short timeframe determined by the upcoming deadline, and pursuant to RCW 34.05.482 and WAC 480-07-610, the Commission schedules a hearing on its own initiative and determines that a brief adjudicative proceeding is appropriate to determine whether the Commission should cancel Miracle Man Movers' provisional household goods carrier permit.
  - THE COMMISSION GIVES FURTHER NOTICE: That it will hold a virtual brief adjudicative proceeding in this matter at 9:30 a.m. on April 15, 2021. To participate by phone, please call (253) 372-2181 and enter the Conference ID: 973 267 759#. To participate via Microsoft Teams, please use the following link: Click here to join the meeting.
- The record in this case will consist of any documents regarding the matter that are considered by or prepared for the presiding officer for the brief adjudicative proceeding and a transcript of any oral statements given at the hearing, which statements will be given under oath.
- Written notice of any other stage in the proceeding or other formal proceedings that the Commission may deem appropriate will be given during the course of this case. The Commission will provide at its offices in Lacey, Washington, copies of documents in the current record for use by the parties or others who may want to review them.
- Miracle Man Movers must submit its proposed safety management plan no later than 5 p.m. on April 1, 2021. Parties wishing to submit any other documents for consideration at the brief adjudicative proceeding must file with the Commission a list enumerating and describing any such documents no later than 5 p.m. on April 8, 2021 and bring four (4)

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copies of those documents to the hearing. Filing shall be in accordance with WAC 480-07-140.

- 11 THE COMMISSION GIVES NOTICE: That any party who fails to attend or participate in the brief adjudicative proceeding set by this Notice, or any other stage of this proceeding, may be held in default under RCW 34.05.440 and WAC 480-07-450.
- 12 The names and mailing addresses of all parties and their known representatives are shown as follows:

Commission: Washington Utilities and

**Transportation Commission** 

P.O. Box 47250

Olympia, WA 98504-7250

Representative: Daniel J. Teimouri

**Assistant Attorney General** 

P.O. Box 40128

Olympia, WA 98504-0128

(360) 664-1189

daniel.teimouri@utc.wa.gov

Respondent: Miracle Man Movers, LLC

14602 NE Fourth Plain Blvd. #J

Vancouver, WA 98682

anna@miraclemanmovers.com

Representative: Unknown

13 Administrative Law Judge Rayne Pearson, from the Commission's Administrative Law Division, will preside during this proceeding.<sup>1</sup>

DATED at Lacey, Washington, and effective March 8, 2021.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARK L. JOHNSON **Executive Director and Secretary** 

<sup>&</sup>lt;sup>1</sup> Judge Pearson can be reached by email at rayne.pearson@utc.wa.gov or by phone at (360) 664-1136.

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Inquiries may be addressed to:

Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 Olympia, WA 98504-7250 (360) 664-1160

## **NOTICE**

Hearing facilities are accessible to persons with disabilities. Smoking is prohibited. If limited English-speaking, hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

If you need an interpreter, or have other special needs, please fill out and return this form to:

Washington Utilities and Transportation Commission

Attention: Mark L. Johnson

P.O. Box 47250

Olympia, WA 98504-7250

## (PLEASE SUPPLY ALL REQUESTED INFORMATION)

Docket:		
Case Name:		
Hearing Date:	Hearing Location:	
Primary Language:		
Hearing Impaired: (Yes)	(No)	
Do you need a certified sign lar	nguage interpreter:	
Visual	Tactile	
Other type of assistance needed	1:	
English-speaking person who c	an be contacted if there are questions:	
Name:		
Address:		
Phone ()		