Service Date: February 28, 2025

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-250082 PENALTY AMOUNT: \$200

Let's Move LLC d/b/a Let's Move 15733 35th Dr SE Bothell, WA 98012 book@letsmoveyourstuff.com

The Washington Utilities and Transportation Commission (Commission) believes Let's Move LLC d/b/a Let's Move (Let's Move or Company) violated Washington Administrative Code (WAC) 480-15-560, Vehicle and Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (49 C.F.R.) Part 390 - Safety Regulations, General.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On February 11, 2025, Commission Motor Carrier Safety Investigator Sandra Yeomans completed a routine safety investigation of Let's Move and documented the following violations:

• Two violations of 49 C.F.R. § 390.35 - Making or causing to make a fraudulent or intentionally false entry on a record in a driver qualification file. Let's Move signed annual driver reviews prior to acquiring the motor vehicle reports for drivers Dominic Benedetto and Vincent Benedetto.

The Commission considered the following factors in determining the appropriate penalties for these violations:

- 1. How serious or harmful the violations are to the public. The violations noted are serious and potentially harmful to the public. Household goods moving companies that make false statements or entries on driver records put their customers' belongings and the traveling public at risk. These violations present serious safety concerns.
- 2. Whether the violations were intentional. Considerations include:
 - Whether the Company ignored Commission staff's (Staff) previous technical assistance; and
 - Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violations.

On March 14, 2022, the Commission received the Company's application for household goods moving authority. In the application, Vincent Benedetto, co-owner of Let's Move,

acknowledged the Company's responsibility to understand and comply with applicable motor carrier safety laws and regulations.

Vincent Benedetto completed Commission sponsored household goods training on April 3, 2022, and acknowledged receiving training pertaining to motor carrier safety regulations.

The Company knew or should have known about these requirements.

- 3. Whether the Company self-reported the violations. Let's Move did not self-report these violations.
- 4. Whether the Company was cooperative and responsive. The Company was cooperative throughout the safety inspection.
- 5. Whether the Company promptly corrected the violations and remedied the impacts. Let's Move provided staff with evidence that it started correcting the violations.
- 6. **The number of violations.** Staff identified eight violation types with a total of 10 occurrences during the routine safety investigation of Let's Move. Of those violations, Staff identified one violation type with two individual occurrences that warrant a penalty in accordance with the Commission's Enforcement Policy.
- 7. **The number of customers affected**. Let's Move last reported traveling 30,000 miles in 2024. These safety violations present a public safety risk.
- 8. **The likelihood of recurrence.** The Company was cooperative throughout the safety investigation. Staff provided technical assistance with specific remedies the Company could use to assess how well its safety management plan operates and how to begin improving its safety performance. In light of these factors, Staff believes the likelihood of recurrence is low.
- 9. The Company's past performance regarding compliance, violations, and penalties. On April 24, 2024, Let's Move was penalized \$6,300 in Docket TV-240223 for violations of WAC 480-15-555 and WAC 480-15-560.

On May 7, 2024, the Company responded to the penalty assessment by admitting to the violations and requesting a mitigation of fees.

On May 28, 2024, the Commission granted mitigation, suspending \$3,150 of the penalty, subject to conditions.

- 10. **The Company's existing compliance program.** Dominic Benedetto and Vincent Benedetto, co-owners, are responsible for the Company's safety compliance program.
- 11. **The size of the Company.** The Company employs three drivers and operates two commercial motor vehicles. The Company reported \$224,000 gross revenue in 2024.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation. The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize Let's Move \$200 (Penalty Assessment), calculated as follows:

• Two violations of 49 C.F.R. § 390.35 - Making or causing to make a fraudulent or intentionally false entry on a record in a driver qualification file. The Commission assesses a penalty of \$100 for each occurrence of these first-time violations, for a total of \$200.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the Penalty Assessment.

Your penalty is due and payable now. If you believe the violations did not occur, you may deny committing the violations and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violations or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violations or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation.
- Admit the violation but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission's web portal at https://efiling.utc.wa.gov/Form within FIFTEEN (15) days after

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

you receive this Penalty Assessment.² If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you wish to make a payment online, please use this link: Make a Payment Now (wa.gov).³

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective February 28, 2025.

/s/ Connor Thompson **CONNOR THOMPSON** Acting Director, Administrative Law Division

² https://efiling.utc.wa.gov/Form.

³ https://www.utc.wa.gov/documents-and-proceedings/online-payments/make-payment-now

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION PENALTY ASSESSMENT TV-250082

PLEASE NOTE: You must complete and sign this document and send it to the Commission within 15 days after you receive the Penalty Assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, competent to testify to the matters set forth below, and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

[] 1. OR	Payment of penalty. I admit that the violations occurred. [] Enclose \$200 in payment of the penalty. [] Attest that I have paid the penalty in full through the Commission's payment portal.		
[] 2.	Contest the violations. I believe that the alleged violations did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):		
	/	I ask for a hearing to present evide nistrative law judge for a decision.	ence on the information I provide above to
OR	[] b)	I ask for a Commission decision ba above.	pased solely on the information I provide
[] 3.	Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):		
	[] a)	I ask for a hearing to present evide an administrative law judge for a c	ence on the information I provide above to decision.
OR	[] b)	I ask for a Commission decision ba above.	pased solely on the information I provide
		enalty of perjury under the laws of the ation I have presented on any attach	he state of Washington that the foregoing, ments, is true and correct.
Dated:		[month/day/year], at	[City, State]
Name o	of Respond	dent (company) – please print	Signature of Applicant

RCW 9A.72.020 "Perjury in the first degree."

- (1) A person is guilty of perjury in the first degree if in any official proceeding they make a materially false statement which they know to be false under an oath required or authorized by law.
- (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that their statement was not material is not a defense to a prosecution under this section.
- (3) Perjury in the first degree is a class B felony.