

NORTHWEST NATURAL GAS COMPANY

WN U-6

Fourth Revision of Sheet J.1

Cancels Third Revision of Sheet J.1

SCHEDULE J
GAS RESIDENTIAL ENERGY ASSISTANCE TARIFF (GREAT)

APPLICABLE:

To Residential Customers (“Households”) that take service under Rate Schedule 1 or Rate Schedule 2 of this Tariff and that have qualified for bill payment assistance through a NW Natural authorized Delivery Agent.

PROGRAM YEAR:

Funds will be made available under this program on a continuous twelve-month basis. For accounting and ratemaking purposes, the program year will extend from October 1 through September 30 (“Program Year”).

PROGRAM FUNDING:

Total Program Funds (where Total Program Funds are equal to customer grants plus administrative and delivery costs) are subject to a combined program year cap of \$500,000. This cap may be exceeded as need upon discussion and consensus of the GREAT Advisory Group.

A surcharge will apply to the regular monthly bills of all Sales Service Class Customers that take service under Rate Schedules 1, 2, 3, 41 and 42. The surcharge will be designed to amortize the actual amount of Total Program Funds accumulated for the Program Year on an equal percent of margin basis, adjusted for revenue sensitive effects. The surcharge calculation will be included with the Company’s Annual Purchased Gas Cost Adjustment filing, and will be effective November 1 of each year. The surcharge amount for the respective Rate Schedules will be set forth in Schedule 230 of this Tariff.

PROGRAM ADMINISTRATION AND DELIVERY:

This program will be administered through designated agencies (“Delivery Agents”) that: (a) meet the criteria for a “Qualifying Organization” as defined in RCW 82.16.0497; (b) the Company determines is capable of meeting performance obligations under this program; and (c) executes a contract with the Company that is consistent with the terms of this Schedule.

Each Delivery Agent will have sole responsibility to screen and approve bill payment assistance applicants for eligibility. Each Agent shall follow the established protocols for the qualification of and disbursement to eligible participants in accordance with the guidelines established by the Washington Department of Commerce for disbursement of federal Low-Income Home Energy Assistance Program (LIHEAP) funds. Except that, for purposes of this program, income-eligibility will be based on gross household income (adjusted for household size) at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater. The GREAT Program will be available to eligible participants regardless of citizenship status.

(N)
(N)
(N)

(continue to Sheet J.2)

Issued August 20, 2024
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and after October 1, 2024

NORTHWEST NATURAL GAS COMPANY

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First Revision of Sheet L.1

Cancels Original Sheet L.1

**SCHEDULE L
RESIDENTIAL BILL DISCOUNT PROGRAM –
OPTIONAL FOR QUALIFYING CUSTOMERS**

APPLICABLE:

The purpose of this schedule is to implement an optional bill discount program for income-qualifying residential customers.

AVAILABLE:

To all income-qualified Residential Customers. Income qualified is defined as Customers with gross household income, inclusive of deductions in alignment with the Low-Income Home Energy Assistance Program (LIHEAP), at or below 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI), whichever is greater.

DESCRIPTION:

Participating income-qualified Customers will receive the following credit on their monthly bill, designed to lower a household's energy burden to 6% or less of annual household income

	Household Income Qualifying	Bill Discount Percentage
Tier 0	0-60% FPL	80%
Tier 1	61-120% FPL	40%
Tier 2	121%-150% FPL	20%
Tier 3	The greater of 151%-200% FPL or 80% AMI	15%

SPECIAL CONDITIONS:

1. An Applicant for this bill assistance program must be the account holder and is required to provide an application that includes a self-declaration of household size and income. Household size reflects all permanent residents in the home, including adults and children. Qualifying income refers to total gross annual income with deductions in alignment with LIHEAP, from all sources for all persons in the applicant's household.
2. Renewal of a Customer's enrollment is required every two years. The Company may allow senior, disabled, and other fixed income eligibility for a four-year period. It is the customer's responsibility to notify the Company if there is a change in income qualification status. (N)
3. NW Natural may also auto-enroll eligible customers that have received energy assistance or have participated in a qualifying low-income program. Auto-enrolled customers must re-enroll every two years, or every four years if fixed income. (N)
4. Participants that were not auto-enrolled may be subject to post-enrollment income verification sampling, which may include a showing of proof of household size and income. Bill discounts may be suspended for Customers found to be ineligible or non-responsive during post-enrollment verification. NW Natural will not retroactively bill a customer for any discounts provided under this schedule. Customers found to be ineligible or non-responsive during post-enrollment verification may re-apply for this program upon providing verification of eligibility.

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First Revision of Sheet L.2

Cancels Original Sheet L.2

**SCHEDULE L
RESIDENTIAL BILL DISCOUNT PROGRAM –
OPTIONAL FOR QUALIFYING CUSTOMERS**

SPECIAL CONDITIONS (continued):

- 5. Customers are only eligible to receive bill credits under this rate schedule at one residential location at any one time and only for new charges billed after enrollment or re-enrollment.
- 6. When state or federal financial assistance is applied (e.g., LIHEAP), the customer's bill discount will be paused. After state or federal assistance is applied, the customer's bill discount will resume. These provisions are not applicable to non-governmental, third-party payments such as those from friends, relatives, or churches.

(N)
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(N)

GENERAL TERMS:

This Schedule is governed by its terms, the General Rules and Regulations contained in this Tariff, any other Schedules that by their terms or by the terms of this Schedule apply to service under this Schedule, and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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