Ridgefield

WUCC Complaint Form

Requester Information Your Name: Your Company: Jaimie Lemke NW Natural Your Phone Number: Your Email: 5036107639 jaimie.lemke@nwnatural.com Your Address: 250 SW Taylor St. Your City: Your State: Your Zip: **Portland** 97204 Oregon Was a locate requested from the call center? Yes No Ticket Number: Ticket Date: **Violation Information** Alleged Violation/Damage: RCW 19.122.030 Must call for marking two (2) full business days prior to digging. Other Section of Law Violated: Alleged Violation Date: RCW 19.122.030 Must call for marking two 04/15/2024 Address of alleged violation: 17606 NW 7th Ave City of Alleged Violation: State of Alleged Violation: Zip of Alleged Violation:

98642

Washington

Basic Description:

Gro Outdoor Living was trenching to install irrigation and landscaping. They didn't request locates prior to the excavation work. They used a mechanized trencher as well as hand tools including shovels and pick axe over gas mains and services. NWN personnel has engaged with crews regarding Washington dig laws on multiple sites and sent letters to notify them of their non-compliance. Gro continues to excavate with mechanized equipment within tolerance zones without requesting locates.

Company Name:			
Gro Outdoor Living			
Company Phone Number:		Company Email:	
3606059768		hello@wearegro.com	
Company Address:			
Company City:	Company State:		Company Zip:
Company City: Vancouver	Company State: Washington		Company Zip: 98662

Other

Additional Information:

NWN personnel has documented multiple other locations where Gro is excavating without locate requests:

2/22/24 3509 S 44th Ln. Ridgefield, WA 98642 4/3/324 3525 S 44th Ln. Ridgefield, WA 98642

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.