

WUCC Complaint Form

Requester Information

Your Name:

Tom Hastings

Your Company:

Snoqualmie Pass Utility District

Your Phone Number:

4254346600

Your Email:

thastings@snopass.org

Your Address:

932 Hyak Drive East

Your City:

Snoqualmie Pass

Your State:

WA

Your Zip:

98068

Was a locate requested from the call center? Yes No

Ticket Number:

23488759

Ticket Date:

12/13/2023

Violation Information

Alleged Violation/Damage:

RCW 19.122.030 Must call for marking two (2) full business days prior to digging.

Other

Section of Law Violated:

1234

Alleged Violation Date:

12/13/2023

Address of alleged violation:

210 N Olson

City of Alleged Violation:

Snoqualmie Pass

State of Alleged Violation:

WA

Zip of Alleged Violation:

98068

Basic Description:

Potelco called in another emergency locate and are not on site. See ticket for start time of 5:30 when locate generated but then request locators to wait 2 hours to respond.

Alleged Violator

Company Name:

Potelco Inc

Company Phone Number:

425-882-4445

Company Email:

potoc@pse.com

Company Address:

Company City:

Sumner

Company State:

WA

Company Zip:

98390

Names of Employees on Site:

Katlyn Sagnella on ticket

Other

Additional Information:

you should not be calling in emergency unless there is a true emergency. There can not be a true emergency if you are not on site. Plus waiting us to ask to respond for two hours. That is NOT an emergency.

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.

Washington One Call

Ticket No: 23488759
++EMERGENCY++
Original Call Date: 12/13/23 05:19 pm
Work to Begin Date: 12/13/23 05:30 pm
Expiration Date: 01/27/24 05:30 pm

CALLER INFORMATION

Company Name: POTELCO
Type of Excavator:
Contact Name: KATLYN SAGNELLA
Phone: 425-882-4445
Alt. Contact:
Phone:

Fax Phone:
Caller Address: 14103 STEWART RD SUMNER, WA 98390
Email Address: Potoc@pse.com

DIG SITE INFORMATION

Type of Work: EMERGENCY - REPAIR ELEC SERVICE UNDERGROUND
Directional Drilling:
Type(s) of Excavation
Equipment:
Work Being Done For: PSE

DIG SITE LOCATION

State: WA
County: KITTITAS
Place: SNOQUALMIE PASS
Address: 210
Street: OLSON DR
Intersecting Street: KEARNEY DR
Location of Work: EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD. MARK THE FRONT OF THE PROPERTY
Remarks: AREA MARKED IN WHITE PAINT. CALLER STATES AS BEST AS POSSIBLE , ALSO GIVE KAYTLN A CALL IF NEEDED AT 445-882-4445, ALSO KAYTLN SAYS THAT ITS A HAND HOLE , EMERGENCY CREW IN ROUTE , CALLER ALSO STATES IF POSSIBLE CAN THE LOCATORS CAN WAIT 2 HOURS TO RESPOND
Map Coord NW Lat: 47.4158523
Lon: -121.4124145
SE Lat: 47.4120133
Lon: -121.4096643

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
PUGE05	PUGET SOUND ENERGY ELECTRIC	888-728-9343	888-225-5773	888-225-5773	Marked, Complete
QLNWA06	CTLQL-CENTURYLINK	800-778-9140	800-283-4237	800-573-1311	Not yet responded
SPCTV01	BLUESPAN	520-207-0549	520-207-0549	520-207-0529	Does not report
SPUD01	SNOQUALMIE PASS UTILITY DIST	425-434-6633	425-434-6600	425-434-6600	Not yet responded (so you are not on site but calling in an emergency? You wont be there for 2 hours, but its an emergency? When you call in an emergency you need to be on site.)
WDOTS02	WSDOT-SCR	509-577-1961	509-577-1960	509-577-1910	Does not report

Legend:  Locate Polygon

Lat/Lon

