23-118 12/13/2023

WUCC Complaint Form

Requester Information

Your Name:		Your Company:		
Tom Hastings		Snoqualmie Pass Utility District		
Your Phone Number:		Your Email:		
4254346600		thastings@snopass.org		
Your Address:				
932 Hyak Drive East				
Your City:	Your State:		Your Zip:	
Snoqualmie Pass	WA		98068	
Was a locate requested from the call center? \bigcirc Yes \bigcirc No				
Ticket Number:		Ticket Date:		
23488759		12/13/2023	12/13/2023	

Violation Information

Alleged Violation/Damage:					
\bigcirc RCW 19.122.030 Must call for marking two (2) full business days prior to digging.					
Other	1234				
Section of Law Violated: Alleged Violation Date:				Date:	
1234			12/13/2023		
Address of alleged violation:					
210 N Olson					
City of Alleged Violation: State of Alleged V		olation:	Zip of Alleged Violation:		
Snoqualmi	e Pass	WA		98068	

Basic Description:

Potelco called in another emergency locate and are not on site. See ticket for start time of 5:30 when locate generated but then request locators to wait 2 hours to respond.

Alleged Violator

Company Name:				
Potelco Inc				
Company Phone Number:		Company Email:		
425-882-4445		potoc@pse.com		
Company Address:				
Company City:	Company State:		Company Zip:	
Sumner	WA		98390	
Names of Employees on Site:				
Katlyn Sagnella on ticket				

Other

Additional Information:

you should not be calling in emergency unless there is a true emergency. There can not be a true emergency if you are not on site. Plus waiting us to ask to respond for two hours. That is NOT an emergency.

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.

I feel like that they have been doing this for a while and I have had enough and finally making complaints. The previous incident a little different type of work but still the fact that they call emergencies in because a crew is on the way. On the new complaint they asked for locator to wait two hours to meet the crew. So they know its not an emergency. Just a backlog of work.

I am not letting this complaint go and appreciate the safety committee taking significant actions against Potelco. You can see in the ticket that it truly was not an emergency. They even stated to please wait 2 hours for cre to arrive. I once again paid my staff overtime to respond to what Potelco calls an emergency. Their emergency, is not my emergency. When they arrived they stated they were installing a handhole for temporary power for a new construction house that they are behind schedule. Potelco being behind on work does not constitute an emergency.

Type of Work: EMERGENCY - REPAIR ELEC SERVICE UNDERGROUND Work Being Done For: PSE

Dig Site Location

County : KITTITAS State: WA

Place : SNOQUALMIE PASS Address: 210 Street: OLSON DR Nearest Intersecting Street: KEARNEY DR

Location of Work: EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD. : MARK THE FRONT OF THE PROPERTY Remarks: AREA MARKED IN WHITE PAINT. CALLER STATES AS BEST AS POSSIBLE , ALSO : GIVE KAYTLN A CALL IF NEEDED AT 445-882-4445, ALSO KAYTLN SAYS THAT ITS A : HAND HOLE , EMERGENCY CREW IN ROUTE , CALLER ALSO STATES IF POSSIBLE CAN : THE LOCATORS CAN WAIT 2 HOURS TO RESPOND

Type of Excavator: Directional Drilling: The bucket they sat on the hole.



Washington One Call

Ticket No: 23488759

20100709
++EMERGENCY++
12/13/23 05:19 pm
12/13/23 05:30 pm
01/27/24 05:30 pm

CALLER INFORMATION

Company Name:	POTELCO
Type of Excavator:	
Contact Name:	KATLYN SAGNELLA
Phone:	425-882-4445
Alt. Contact:	
Phone:	

Fax Phone:	
Caller Address:	14103 STEWART RD SUMNER, WA 98390
Email Address:	Potoc@pse.com

DIG SITE INFORMATION

Type of Work:	EMERGENCY - REPAIR ELEC SERVICE UNDERGROUND
Directional Drilling:	
Type(s) of Excavation	
Equipment:	
Work Being Done For:	PSE

DIG SITE LOCATION

State:	WA
County:	KITTITAS
Place:	SNOQUALMIE PASS
Address:	210
Street:	OLSON DR
Intersecting Street:	KEARNEY DR
Location of Work:	EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD. MARK THE
	FRONT OF THE PROPERTY
Remarks:	······································
	ALSO GIVE KAYTLN A CALL IF NEEDED AT 445-882-4445, ALSO KAYTLN SAYS
	THAT ITS A HAND HOLE , EMERGENCY CREW IN ROUTE , CALLER ALSO
	STATES IF POSSIBLE CAN THE LOCATORS CAN WAIT 2 HOURS TO RESPOND
Map Coord NW Lat:	47.4158523
Lon:	-121.4124145
SE Lat:	47.4120133
Lon:	-121.4096643

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
PUGE05	PUGET SOUND ENERGY ELECTRIC	888-728- 9343	888-225- 5773	888- 225- 5773	Marked, Complete
QLNWA06	CTLQL- CENTURYLINK	800-778- 9140	800-283- 4237	800- 573- 1311	Not yet responded
SPCTV01	BLUESPAN	520-207- 0549	520-207- 0549	520- 207- 0529	Does not report
SPUD01	SNOQUALMIE PASS UTILITY DIST	425-434- 6633	425-434- 6600	425- 434- 6600	Not yet responded (so you are not on site but calling in an emergency? You wont be there for 2 hours, but its an emergency? When you call in an emergency you need to be on site.)
WDOTS02	WSDOT-SCR	509-577- 1961	509-577- 1960	509- 577- 1910	Does not report

Legend: Locate Polygon

Lat/Lon

