



5055 North Point Pkwy
02 Floor
Alpharetta, GA 30022

Karl Tucker
Vice President - Regulatory
214-789-8217
Karl.tucker@verizon.com

VIA Electronic Filing

Kathy Hunter
Washington Utilities and Transportation Commission
Acting Director
621 Woodland Sq. Loop S.E.
Lacey, WA 98505

Received
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Dec 1, 2023

December 1, 2023

Dear Ms. Hunter,

In accordance with Washington Administrative Code 480-120-083, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("MCI") hereby notifies the Washington Utilities and Transportation Commission of the planned discontinuance of basic local exchange services to residential and small business customers effective on or after December 31, 2023. Bundled interexchange services and features such as caller identification, call forwarding and voicemail also will be discontinued to these customers. MCI is discontinuing these services because of a significant decrease in demand. The proposed discontinuance will enable MCI to streamline its retail offerings to maximize efficiencies and maintain a high level of customer service. After the discontinuance, MCI will continue to exist as an indirect, wholly owned subsidiary of Verizon Communications Inc. and will continue to provide regulated services in Washington and is not seeking to cancel its certificate of public convenience and necessity.

The remaining residential customers who will be affected by the discontinuance will have ample time to migrate to the alternative provider of their choice. MCI ceased accepting new customers for these

services when it grandfathered them almost four years ago on October 1, 2019. MCI provides local exchange service to approximately 190 residential customers and 8 small business customers, some of whom also receive bundled interexchange service. Customer location by exchange is provided in **Exhibit 3**. As discussed below, customers have had several months to migrate to alternative local exchange service providers and interexchange service providers. They have many options. MCI provides basic local exchange service by leasing unbundled network elements from the incumbent local exchange carrier (ILEC) or by obtaining service from another local exchange carrier that has similar arrangements with the ILEC, so in all instances the ILEC will be available to serve the customers, as will other local exchange carriers and wireless providers, including Verizon Wireless. In addition, the standalone residential and small business interexchange service provided by MCI Communications Services LLC is not being discontinued at this time, so our long-distance service will continue to be available as a stand-alone offering to all affected customers, as will the interexchange services of numerous other providers.

MCI has sent, and will continue to send, numerous communications to affected customers, advising them of the planned discontinuance and of their need to select alternative providers. Customers received bill messages in their August, September, October and November invoices, and bill messages similar to the attached **Exhibit 1** will be included in their December invoices. Additionally, on September 12, 2023, MCI sent all affected customers a supplemental letter, which is provided as **Exhibit 2**. Autopay customers received a similar letter again in October and November. They will also receive it the month of December.

Any deposits or credits held for MCI residential and small business basic local exchange customers that migrate to other carriers or otherwise close their MCI accounts will be returned after being applied to any outstanding account balances, in accordance with MCI's standard practices and applicable Commission requirements. MCI will not impose any termination liabilities or penalties on the affected customers.

MCI has also notified the underlying ILEC of its planned discontinuance of service. Because MCI is not canceling its certificate, and will continue to offer other regulated services in Washington, it will not need to return numbering codes to the North American Numbering Plan Administrator (NANPA) and notice to NANPA is unnecessary.

For the foregoing reasons, MCI plans to discontinue basic local exchange services, bundled interexchange services and features to MCI's residential and business customers in Washington effective on or after December 31, 2023.

If you have any questions, please contact me at 214-789-8217, or Jacqueline McGirr at 201-394-5032 or jacqueline.m.mcgirr@verizon.com.

Respectfully,

A handwritten signature in cursive script that reads "Karl Tucker".

Enclosures

EXHIBIT 1

TO OUR VALUED CUSTOMERS: NOTICE OF DISCONTINUATION OF SERVICE

Discontinuation of Small Business and Residential Local Phone service provided by MCImetro Access Transmission Services LLC.

Pending jurisdictional approval where required, Small Business & Residential Local Phone service provided by Verizon subsidiary MCImetro Access Transmission Services LLC will be discontinued on or after December 31, 2023 in all states listed in the footnote below (the list is the same as in the August bill message except for the addition of South Dakota).¹ Verizon will waive any early termination charges associated with discontinued service.

If you subscribe to long distance (toll) calling plans with an in-state or interstate toll provider other than MCImetro Access Transmission Services, you may lose those plans when you select a new local exchange carrier and may revert to higher-priced non-calling plan rates. To ensure continued subscription to any toll calling plans, you should call your in-state and interstate toll providers.

Small Business & Residential Local Phone service provides a single analog voice communications circuit for a customer's telephone. In connection with the discontinuance of Small Business and Residential Local Phone service, Verizon will also remove any adjacent items, including any bundled long distance service, from your account.

We invite you to call us at 1-888-MCI-LOCAL (1-888-624-5622) if you have any question or need to discuss refunds for payments or deposits for service, as available. You can also contact other providers to discuss their offerings.

On behalf of MCImetro Access Transmission Services LLC (One Verizon Way, Basking Ridge, NJ 07920).

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of MCImetro Access Transmission Services LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

¹ AL, AR, AZ, CA, CO, CT, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NM, NV, OH, OK, OR, SC, SD, TN, TX, UT, VT, WA, WI, WY.

EXHIBIT 2



PO Box 16801
Newark, NJ 07101
1.888.624.5622

TO OUR VALUED CUSTOMERS: **NOTICE OF DISCONTINUATION OF SERVICE**

We are writing to inform you of the discontinuation of Small Business and Residential Local Phone service provided by MCImetro Access Transmission Services LLC. Pending jurisdictional approval where required, Small Business & Residential Local Phone service provided by Verizon subsidiary MCImetro Access Transmission Services LLC will be discontinued on or after December 31, 2023 in all states listed in the footnote below.¹

Verizon will waive any early termination charges associated with discontinued service. Small Business & Residential Local Phone service provides a single analog voice communications circuit for a customer's telephone. In connection with the discontinuance of Small Business and Residential Local Phone service, Verizon will also remove any adjacent items, including any bundled long distance service, from your account.

We invite you to call us at 1-888-MCI-LOCAL (1-888-624-5622) to discuss alternative Verizon solutions, refunds for payments or deposits for service, as available. You can also contact other providers to discuss their offerings.

For additional customer inquiries in writing, please contact MCI at PO Box 16801, Newark, NJ 07101.

On behalf of MCImetro Access Transmission Services LLC (One Verizon Way, Basking Ridge, NJ 07920).

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of MCImetro Access Transmission Services LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

¹ AL, AR, AZ, CA, CO, CT, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NM, NV, OH, OK, OR, SC, SD, TN, TX, UT, VT, WA, WI, WY.

EXHIBIT 3

# of Impacted Customers	City		# of Impacted Customers	City
2	ABERDEEN		4	MERCER ISLAND
1	ANACORTES		3	MOSES LAKE
1	ARLINGTON		1	MOUNT VERNON
1	AUBURN		2	OAK HARBOR
1	BATTLE GROUND		1	OKANOGAN
5	BELLEVUE		5	OLYMPIA
2	BELLINGHAM		1	OMAK
1	BENTON CITY		2	PASCO
4	BREMERTON		4	PORT ANGELES
2	CASTLE ROCK		2	PORT HADLOCK
3	CENTRALIA		1	PORT ORCHARD
1	CHATTAROY		3	PORT TOWNSEND
3	CHEHALIS		1	PUYALLUP
1	CLARKSTON		1	QUINCY
2	CLE ELUM		1	RAVENSDALE
1	COLFAX		2	REDMOND
1	COLLEGE PLACE		5	RENTON
2	COLVILLE		1	RICHLAND
1	COULEE DAM		2	ROCHESTER
2	DEER PARK		2	SAMMAMISH
1	DES MOINES		1	SEATAC
2	EDMONDS		24	SEATTLE
1	EPHRATA		1	SHELTON
1	EVANS		1	SILVERDALE
4	FEDERAL WAY		2	SNOHOMISH
1	FIFE		1	SPANAWAY
2	FIRCREST		10	SPOKANE
1	HOODSPORT		1	STRATFORD
1	HOQUIAM		20	TACOMA
4	ISSAQUAH		1	TONASKET
1	KELSO		2	TUKWILA
1	KENNEWICK		1	TULALIP
6	KENT		1	UNIVERSITY PLACE
2	KIRKLAND		1	VALLEYFORD
1	LAKE STEVENS		3	VANCOUVER
1	LAKE TAPPS		2	WALLA WALLA
1	LAKWOOD		1	WARDEN
1	LYNDEN		1	WASHOUGAL
1	MAPLE VALLEY		1	WEST RICHLAND
1	MEAD		1	WOODINVILLE
1	MEDINA		6	YAKIMA