

**IMPORTANT NOTICE**

Date: November \_\_, 2023

Dear The Toledo Telephone Co., Inc. Customer,

The Toledo Telephone Co., Inc. (“Toledo”) has filed for approval by December 31, 2023, from the Washington Utilities and Transportation Commission ("Commission" or “WUTC”) for a telephone rate increase. If approved, the increase will take effect December 31, 2023. The rate increase is set forth in the table below.

Please note that if the proposed rate is approved, the currently billed Access Recovery Charge or ARC of \$3.00 per month will be eliminated. This means the total increase on your bill will be \$0.42 per month once the effect of changes in taxes and surcharges are included. Also, please note that this proposal does not apply to customers subscribing to our non-tariff digital voice service that is provided in conjunction with our broadband service.

WUTC last approved new rates for Toledo on May 1, 2016.

Overall costs to provide service, such as wages, taxes and other factors, have increased.

<b>Toledo Exchange</b>	<b>Current Tariff Charge</b>	<b>Tariff Rate Increase</b>	<b>New Tariff Rate</b>
Residence - Individual Line	\$18.00	\$4.31	\$22.31

The Commission has the authority to set final rates that may be lower or higher than the Company’s request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking “Submit a Comment,” or by one of the following options:

Washington Utilities and Transportation Commission  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission Staff will make a recommendation to the Commissioners at an open meeting which is scheduled for 9:30 a.m. on \_\_\_\_\_. You will have an opportunity to provide your comments at this meeting either in person or remotely. If you intend to listen or participate remotely, call 360-664-1234 at least a day before the open meeting for instructions and to sign in. You should also call this number if you plan to attend in person to verify that the case has not been rescheduled to a later open meeting date. The Commission’s street address is 621 Woodland Square Loop SE, Lacey.

The WUTC is committed to providing reasonable accommodation for participants with disabilities. If you need reasonable accommodation to participate in this open meeting, please contact the Commission at 1-888-333-9882 or email [consumer@utc.wa.gov](mailto:consumer@utc.wa.gov).

If you have any questions concerning this filing, please call The Toledo Telephone Co., Inc. at 360-864-4552.

Sincerely,

The Toledo Telephone Co., Inc.