

WN U-1

FIRST REVISED SHEET NO. 16.2

CANCELLING

ORIGINAL SHEET NO. 16.2

POSEIDON WATER COMPANY, INC.

RULES AND REGULATIONS

Rule 23 – Discontinuance of Service (continued)

Required notice prior to disconnecting service: The company must serve a written disconnection notice on the customer, either by mail, or, at the Utility’s option, by personal delivery of the notice to the customer’s address, attached to the primary door.

(D)(N)

A minimum of eight (8) business days’ written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the company must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one of the two options listed below.

- a. Delivered notice – The company must deliver a second (2nd) notice to the customer and attach it to the customer’s primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the time of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice – The company must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

(D)(N)

If service is not discontinued within ten (10) working days of the date noted, unless other mutually acceptable arrangements have been made, that disconnection notice shall become void and a new notice shall be required before the service can be disconnected.

The company will restore service when the cause of discontinuance has been removed and payment of all proper charges due from customer, including the Service Visit Charge set forth in this tariff, have been made.

Issued: September 27, 2023

Effective: October 28, 2023

Issued by: Poseidon Water Company, Inc.

By: Richard A. Finnigan

Title: Attorney