

First revised sheet replacing Original Sheet No. 1
WN U-1

For Commission's Receipt Stamp

LOHAVEN WATER LLC

P.O. Box 659
ARLINGTON, WA 98223
(425) 508-3295
LOHAVENWATER@GMAIL.COM
UBI # 603-036-182

NAMING RATES FOR

Water Service

At

Lake Stevens, Washington

And

CONTAINING RULES AND REGULATIONS

GOVERNING SERVICE

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

Address: PO Box 659 Arlington, WA 98223

Telephone Number: (425) 508-3295 **Email:** lochavenwater@gmail.com

First revised sheet replacing Original Sheet No. 2
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

INDEX PAGE

<u>Sheet Title</u>	<u>Sheet No.</u>
Cover Sheet	1
Index Page	2 – 3
Legend of Symbols	4
Rules and Regulations	5 – 17
Service Area	18
Schedule No.	19 – 43

Rules and Regulations No.

1	Adoption of Rules and Regulatory Authorities	5
2	Schedules and Conditions	5
3	Application and Agreement for Service	5
4	Definition of Service	6
5	Disconnection Visit Charge	6
6	Reconnection Visit Charge	6
7	Installation of Service Pipes and Meters	7
8	Distribution Main Extension	7
9	Responsibility for, and Maintenance of, Services	8
10	Access to Premises	8
11	Service Visit Charge	9
12	Interruption to Service	9
13	Bills	9
14	Late Payment Charge	9
15	Deposits	10
16	Responsibility for Delinquent Accounts	10
17	Discontinuance of Service	11 - 13
18	Sprinkling and Irrigation	14
19	Rates	14
20	Account Set-Up Charge	15
21	Non-Sufficient Funds (NSF) Charge	15
22	Water Availability Letter Charge	15
23	Cross Connection Control	15
24	Backflow Assembly Testing and Inspection	16
25	Credit/Debit Card Processing and Chargeback Fees	16
26	Limitations of Liability	17
27	Unauthorized Use of Service	17
28	Damage and Repairs Charge	17
29	Fire Hydrant Meter Rental	17
30	Compound Meter Procedures	18
31	Water Leak Procedures	18

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 3
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

INDEX PAGE**Service Area**

Water System List

Sheet No.

19

Schedule No.

1	Non-Metered Rate Service	20
2	Metered Rate Service	21
3	Ready-to-Serve (RTS) Service	22
4	Service Connection Charge	23
5	Meter Installation Charge	24
6	Capital Improvement Surcharge	25
7	Water System Facilities Charge	26
8	Cross Connection Control	27 – 29
9	Fire Hydrants Installation	30
10	Fire Hydrants Service	31 – 32
11	Fire Hydrants Proximate Charge	33
12	Fire Flow Installation	34 – 37
13	Fire Flow Service	38
14	Irrigation Service	39 – 41
15	Municipal Tax Adjustments	42
16	County Franchise Fees Adjustments	43
X	Ancillary Charges	44

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 4
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

Legend of Symbols

D - Discontinued rate, service, regulation, or condition;

N - New rate, service, regulation, condition, or sheet;

I - A rate increase;

R - A rate reduction;

C - Changed condition or regulation;

K - That material has been transferred **to** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the material's new sheet number);

M - That material has been transferred **from** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the material's former sheet number);

T - A change in text for clarification;

O - no change. (This symbol is discretionary unless specifically requested by the commission)

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 5
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE

RULES AND REGULATIONS

Rule 1 – Adoption of Rules of Regulatory Authorities

The regulation rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are thereby adopted and made a part of this tariff.

Rule 2 – Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits for ground water withdrawal. All schedules for water service apply to applicants for our customers receiving water service from the Utility.

Rule 3 – Application and Agreement for Service

Each prospective customer desiring water service will be required to sign the Utility's standard form of application before service is supplied.

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 6
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 4 – Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

Rule 5 – Disconnection Visit Charge

When a Utility employee is dispatched to disconnect service, that employee must accept payment of a delinquent account and disconnect visit charge if specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess of the amount due and owing. Any excess payment will be credited to the customer's account. The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from customer have been made.

Rule 6 – Reconnection Visit Charge

A reconnection visit charge, as specified in **Schedule X**, will apply for reconnection of the customer's service to the Utility's distribution system. Such charge is to apply only in cases where service – which includes, but is not limited to, has been discontinued for non-payment of delinquent account, request of the customer (seasonal reconnection), cross connection control (no proof of backflow assembly), backflow assembly testing (annual testing report is not provided) and refusal to make proper repairs or similar cause. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 7
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 7 – Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

*'Customer Request Meter Installation' – A meter will be installed upon any flat rate service at the request of the customer, only if the actual cost of the meter and installation is paid by the customer. The amount paid will be reimbursed to the customer, by bill credit, by at least ten (10) percent of the meter and installation charge each month until fully repaid. All meters will be installed and maintained by the Utility without future cost to the customer. The charge and conditions for this service are specified in **Schedule 5**.*

Rule 8 – Distribution Main Extension

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide prospective permanent customers request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customers in advance.

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC's for special contracts for water utilities and distribution extensions.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 8
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 9 – Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility, after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets.

Rule 10 – Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 9
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 11 – Service Visit Charge

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available

Rule 12 – Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

Rule 13 – Bills

All bills shall be paid bimonthly (every two months) billed at the midpoint of that service period and due before the 20th of the 2nd month of the service period and are considered delinquent no less than twenty (20) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Rule 14 – Late Payment Charge

Bills are due and payable upon receipt. Bills are considered late twenty (20) days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than fifteen (15) days after the dispute has been resolved.

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 10
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury, and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WAC's for establishing credit and deposits for water utilities.

Rule 16 – Responsibility for Delinquent Accounts

The Utility will not refuse or discontinue service to an applicant or customer, who is not in arrears to the Utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, due to the unpaid bill of a prior tenant unless there is evidence of intent to defraud. The property owner will be responsible for any unpaid Utility bills incurred by renters.

The Utility may not permanently deny service to an applicant because of a prior obligation to the Utility.

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 11
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Fails to comply with cross connection control requirements.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 12
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

- a. In accordance with Engrossed Substitute House Bill 1329 (ESHB 1329) the Company will not disconnect any residential customer (including residents of the metered apartment buildings and mobile homes) for nonpayment when the National Weather Service has issued, or has announced it intends to issue a heat-related alert such as an excessive heat warning, a heat advisory, and excessive heat watch, or similar alert for the area in which the residential user’s address is located.
- b. In the event the National Weather Service (NWS) issues or intends to issue a heat-related alert in the customer’s area, and their water service has been disconnected due to non-payment, the customer may request reconnection by contacting Lochaven Water LLC at (425) 508-3295. Upon receipt of such a request, Lochaven Water LLC will promptly make a reasonable attempt to restore the customer’s water service and water service will remain active for the duration of the heat-related alert.

Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Discontinuance of service by a customer - Customer shall be required to give notice to the Utility of their intention to discontinue service.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one of the two options listed below.

- a. Delivered notice - The Utility must deliver s second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less then twenty-four (24) hours after the of delivery that allows the customer until 5:00 p.m. of the following day to comply, or

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 13
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

Rule 17 – Discontinuance of Service (cont'd)

- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 14
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 18 – Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility, subject to protest by any customer affected and reviewed by the Commission. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

Rule 19 – Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Where two or more families with separate housekeeping establishments occupy the same or separate dwellings, each family using water is considered a separate customer. Each separate housekeeping establishment or business, using water service, will each be considered a customer.

When conditions require that more than one customer be supplied through one meter, (Dwelling Units) each customer will be charged the minimum charge as provided by the schedule of rates. If the consumption as shown by the meter exceeds the allowance for the minimum charge multiplied by the number of customers, the excess consumption charge will be computed at the regular rates for one customer and the amount prorated equally to the multiple customers, or otherwise as may be agreed among themselves.

Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff proscribes temporary or seasonal rates.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 15
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 20 – Account Set-Up Charge

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.
2. Owners or agents assuming temporary responsibility for service to vacant premises.

Rule 21 – Non-Sufficient Funds (NSF) Charge

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

Rule 22 – Water Availability Letter Charge

Any prospective customer seeking a water availability letter or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

Rule 23 – Cross Connection Control

The customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the customer's expense. Cross connection control program is outlined in **Schedule 8**.

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 16
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE

RULES AND REGULATIONS

Rule 24 – Backflow Assembly Testing and Inspection

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility’s list.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC’s for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer’s service as specified in **Rule 5** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Rule 6** of this tariff.

Rule 25 – Credit/Debit Card Processing and Chargeback Fees

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 17
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 26 – Limitations of Liability

N/A

Rule 27 – Unauthorized Use of Service

N/A

Rule 28 – Damage and Repairs Charge

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 18
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 29 – Fire Hydrant Meter Rental

N/A

Rule 30 – Compound Meter Procedures

N/A

Rule 31 – Water Leak Procedures

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 19
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SERVICE AREA

Water System List

County: Snohomish

<u>System Name</u>	<u>DOH WFI #</u>
Lochaven Water LLC	47640 C

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 20
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 1
NON-METERED RATE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to domestic residential customers, where meters have not yet been installed.

Conditions

The flat rate charge for service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. Flat rate charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff.

"Dwelling unit" means any building, or portion thereof, which contains one or more units (owned, used, rented, leased, let or hired out to be occupied) that are served through a non-metered connection.

Monthly Charge

Rate

Dwelling unit (each unit)

\$44.00

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 21
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 2
METERED RATE SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to domestic residential customers served by the Utility on a metered basis.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

NA - (All metered rate service(s) have zero allowance for water usage in base rate(s), usage rate(s) are based on consumption per one-hundred (100) cubic feet (cu.ft.), and base rate and water usage block(s) are modified by the meter size factor.)

Monthly Charges

Each connection or customer.

Meter Size	Meter Size Factor	Base Rate	1st Block (cu.ft.)	1st Usage Rate	2nd Block (cu.ft.)	2nd Usage Rate	3rd Block (cu.ft.)	3rd Usage Rate
¾-inch	1.00	NA	0 – 500	NA	501 – 1,000	NA	Over 1,000	NA
1-inch	1.67	NA	0 – 835	NA	836 – 1,670	NA	Over 1,670	NA
1 ½-inch	3.33	NA	0 – 1,665	NA	1,666 – 3,330	NA	Over 3,330	NA
2-inch	5.33	NA	0 – 2,665	NA	2,666 – 5,330	NA	Over 5,330	NA
3-inch	10.00	NA	0 – 5,000	NA	5,001 – 10,000	NA	Over 10,000	NA
4-inch	16.70	NA	0 – 8,350	NA	8,351 – 16,700	NA	Over 16,700	NA
6-inch	33.30	NA	0 – 16,650	NA	16,650 – 33,300	NA	Over 33,300	NA

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 22
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 3
READY TO SERVE (RTS) SERVICE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility: and for whom the Utility has installed the direct connection from the water system to the applicant’s property line. Applicable to domestic residential customers, where meters have not yet been installed.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service capacity at such time as the future application for service is made.

Monthly Charge

Rate

Each connection or customer.

\$44.00

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 23
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 4
SERVICE CONNECTION CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Company Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. A charge will be made the first time a customer's service pipe, $\frac{3}{4}$ -inch or smaller, is connected to the Utility's main. This charge does not include the cost of a meter, or its installation. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of the crossing and road permit fees or other charges, will be in addition to the Service Connection Charge.
5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rule 8 & 9)
6. Service Connections will be installed within 7 days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility.
7. Any Service Connection larger than $\frac{3}{4}$ -inch service requires a 'Labor and Material Contract'.

Connection Charge

Rate

Service Connection Charge (3/4-inch service plus tax gross-up of 9%)

N/A (at this time)

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 24
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 5
METER INSTALLATION CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all customer requests where service is currently being rendered on a flat rate service basis.

Conditions

1. A charge will be made the first time a customer's service pipe, $\frac{3}{4}$ -inch or smaller, has a meter installed at the customer's request. The charge for a larger connection will be the cost of labor and materials. This charge includes the cost of a meter and its installation. After initial meter installation, meter will be maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a meter installation.
3. The meter installation charge must be paid before the installation and meter rate schedules are applied.
4. The meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rule 8 & 9)
5. Meter installation will be installed within 30 days from customer request, unless prior arrangements in writing are agreed upon by both the customer and the Utility.
6. Meter installation charge will be reimbursed to the customer, by bill credit, of at least ten (10) percent each month until fully paid.
7. Any meter installation larger than $\frac{3}{4}$ -inch service requires a 'Labor and Material Contract'.

Installation Charge

Rate

3/4 inch service

\$440.00

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 25
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 6
CAPITAL IMPROVEMENT SURCHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to any connection or customer of the Utility.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff.

This surcharge is to fund the installation of capital improvements to complement the existing water system. This surcharge is the result of a survey of the water customers in which a majority of responses provided support for this funding mechanism.

Surcharge to expire **MM DD, YYYY, or upon recovery of N/A** (at this time – but may be implemented later) loan principal plus interest charges and state excise taxes, whichever occurs first. Surcharge may be paid (within 90 days of effective date) in a one-time payment sum of N/A (at this time) per customer and save interest cost.

Monthly Charge

Rate

Each connection or customer

N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 26
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 7
WATER SYSTEM FACILITIES CHARGE

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

Conditions

1. The Utility will own and maintain all materials involved in the allocation of water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. The Water System Facilities Charge will be made one time only at which time the applicant's property is brought into the Water Service Area. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
 - a. Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.
 - b. Any end use customer connecting to a water system, which was contributed to the Utility or for which the Utility paid a nominal amount.

Charge

Rate

Water System Facilities Charge

\$250.00

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 27
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 8
CROSS CONNECTION CONTROL

Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

To all customers served by the Utility for purposes of assessing the presence of cross connections and additional requirements applying to those customers that have cross connections.

Charges

Installation of Approved Backflow Prevention Assembly	- \$300.00
Service Visit Charge	- \$100 (per Rule 5, 6 or 11) plus
Premises Inspection Charge	- \$75.00 per hour prorated for time spent.

Conditions

1. This schedule is established pursuant to the requirements adopted by the Washington State Department of Health in WAC 246-290-490, as it now exists or is hereafter amended or replaced. Copies of this regulation are available from the Washington State Department of Health or from the Utility.
2. All customers shall be surveyed as to the existence of cross connections pursuant to the definition of cross connections established by the Washington State Department of Health. A second survey shall be sent to those customers who fail to respond to the initial survey. If the customer fails to respond to the second survey, then the following non-response options may be necessary and the customer will be charged pursuant to the rate(s) set forth in the rate section above. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 28
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 8
CROSS CONNECTION CONTROL (cont'd)

Conditions (cont'd)

Non-Response Options:

- a. Site Visit letter/appointment for on-site review of cross connection potential, followed by a Site Visit for determination of cross connection potential as defined in WAC 246-290-490. The customer will be assessed the charges set forth in the rate section above.
 - b. Installation of Approved Backflow Prevention Assembly at customer's expense or as set forth in the rate section above.
 - c. Notice of disconnection of service per WAC 480-110-355 (3)(a).
3. An on-site inspection is required for every customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9. The customer will be assessed the appropriate charges set forth above.
 4. If a cross connection is detected or is reported by the customer, then the Utility will determine the appropriate remedy and notify the customer of the remedy, options, and dates for compliance. If an Approved Backflow Prevention Assembly is required, the Utility will determine the type of Approved Backflow Prevention Assembly that must be installed, and must provide the customer with a date by which the device must be installed. Installation will be the customer's responsibility and sole expense. The customer may choose to have the Approved Backflow Prevention Assembly installed through any contractor acceptable to the Utility. If the customer does not install the appropriate Approved Backflow Prevention Assembly within thirty days of notification, the Utility may take appropriate action to correct. This may include the Utility installing an Approved Backflow Prevention Assembly at customer's expense, if tariffed or may result in the Utility providing a notice of disconnection of service by the date specified in the notice. The Approved Backflow Prevention Assembly will be installed on a customer's side of the service connection.
 5. The Utility shall ensure that personnel, including at least one person certified as a cross-connection control specialist, are provided to develop and implement the cross-connection control program.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 29
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 8
CROSS CONNECTION CONTROL (cont'd)

Conditions (cont'd)

6. If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service.
7. No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
8. For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit, premises inspection and shall assess the customer the charges set forth in the rate section above.
9. When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3)(a).
10. If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in **Rule 6** of this tariff.
11. The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 30
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 9
FIRE HYDRANTS INSTALLATION

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 31
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 10
FIRE HYDRANTS SERVICE

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 32
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 10
FIRE HYDRANTS SERVICE

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 33
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 11
FIRE HYDRANTS PROXIMATE CHARGE

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 34
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE 12
FIRE FLOW INSTALLATION

N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 35
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 36
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 37
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE 12
FIRE FLOW INSTALLATION (cont'd)

N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 38
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 13
FIRE FLOW SERVICE

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 39
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 14
IRRIGATION SERVICE

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 40
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 14
IRRIGATION SERVICE (cont'd)

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 41
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 14
IRRIGATION SERVICE (cont'd)

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 42
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 15
MUNICIPAL TAX ADJUSTMENTS

N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member

First revised sheet replacing Original Sheet No. 43
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE NO. 16
COUNTY FRANCHISE FEES ADJUSTMENTS

N/A

Issued Date: 9/11/2023 Effective Date: 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott Title: Member

First revised sheet replacing Original Sheet No. 44
WN U-1

Lochaven Water LLC

For Commission's Receipt Stamp

SCHEDULE X
ANCILLARY CHARGES

Rule 5	Disconnection Visit Charge	\$100.00 (Each visit)
Rule 6	Reconnection Visit Charge	\$100.00 (Each visit)
Rule 11	Service Visit Charge	\$100.00 (Each visit)
Rule 14	Late Payment Charge of Unpaid Balance or Minimum Charge	2% or \$5.00
Rule 20	Account Set-up Charge	\$50.00
Rule 21	NSF Charge (each check)	\$35.00
Rule 22	Water Availability Letter Charge	\$50.00
Rule 24	Backflow Assembly Testing and Inspection	N/A
Rule 25	Credit/Debit Card Processing Fee	N/A
	Credit/Debit Card Chargeback Fee	N/A
Rule 28	Damage and Repairs Charge	N/A
Rule 29	Fire Hydrant Meter Rental (Security Deposit)	N/A

Issued Date: 9/11/2023 **Effective Date:** 9/12/2023

Issued By: Lochaven Water LLC

By: Chris Gott **Title:** Member