

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

ALL STAR TRANSFER, LARON
WILLIAMS INC. D/B/A ALL STAR
TRANSFER & STORAGE, ALL STAR
MOVING & STORAGE, CAREFUL
MOVERS, ALLSTAR MOVERS

DOCKET TV-230683

DECLARATION OF
SHARMILA PRABAKARAN

I, Sharmila Prabakaran, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On January 11, 2023, I found an advertisement for Careful Movers on their website at <https://www.carefulmovers.net>, which identified itself as a household goods moving company offering moving services in multiple areas of Washington State. The website provided an email address of movers@carefulmovers.net and an address of 24111 Highway 99, Edmonds, WA 98026.¹
3. On January 11, 2023, I found an advertisement for All Star Transfer and Storage on their website at <https://www.allstartransfer.com>, which identified itself as a household goods moving company offering moving services in multiple areas of Washington State. The website provided an email address of movers@carefulmovers.net and an address of 24111 Highway 99, Edmonds, WA 98026, and phone number of (206)734-3006.²
4. On January 11, 2023, I searched Commission records for All Star Transfer and Storage. The results showed All Star Transfer, Laron Williams Inc. d/b/a Allstar Moving Storage; Allstar Movers; Careful Movers; All Star Moving & Storage previously had a household goods permit which was canceled in Dec 2018. Their permit status shows inactive.³

¹ See Attachment A: Screenshot of Careful Movers webpage.

² See Attachment B: Screenshot of Allstar Transfer and Storage webpage.

³ See Attachment C: Screenshot of Commission records for All Star Transfer and Storage.

5. On February 9, 2023, I sent a compliance letter to All Star Transfer, Laron Williams Inc. d/b/a Allstar Moving & Storage; Allstar Movers; Careful Movers; All Star Moving & Storage that they must cease and desist operations as a household goods carrier in Washington state until the company obtains the required household goods carrier permit from the Commission.⁴
6. On April 12, 2023, I found that All Star Transfer and Storage webpage, <https://www.allstartransfer.com>, was still active. The webpage included information on how to receive a free quote for a household goods move.⁵
7. On November 13, 2023, staff called (206) 734-3006, using an assumed name to request a quote to move a one bedroom apartment from one location in Seattle to another location in Seattle. During the phone conversation with the staff, a representative of the company identified themselves as Laron and stated that they could perform the move for \$245 an hour for a minimum of 3 hours for a move with a truck included.

DATED this day April 29, 2024, at Lacey, Washington.

/s/ Sharmila Prabakaran
Sharmila Prabakaran

⁴ See Attachment D: A copy of the compliance letter.

⁵ See Attachment E: Screenshot of the company's webpage quote request page.