

CWA, Inc. dba Airporter Shuttle C-1073

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### Governing Provisions

ITEM  
NO.

1. ADULT FARES:

Adult fares apply to passengers who have reached or passed their sixteenth birthday.

2. YOUTH FARES:

Children under two years of age are carried free and must be accompanied by an adult. Youth fares apply to passengers between the ages of two and sixteen.

3. INTERMEDIATE APPLICATION:

Fares to or from intermediate points not named herein, will be the same as the fare to or from the next more distant station for which fares are named herein.

4. ROUND TRIP FARES:

Will be equal to two one way fares

5. TICKET REDEMPTION: (C)

Unless otherwise noted below, unused tickets or portions thereof will be redeemed when presented by lawful owner within one year from date of sale. Unless otherwise noted below, unused portion of one way or round trip tickets will be redeemed by charging the regular fare for the unused portion and refunding the balance of the purchase price.

5.1 There is no charge to reschedule a reservation prior to the trip's departure. A customer who has made a reservation but fails to cancel, reschedule or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation.

6. NORMAL, EXCESS AND OVERSIZED BAGGAGE: (C)

Two normal sized baggage plus a small carry on, are allowed per adult, senior or youth fare. There is a minimum \$15.00 charge for each bag over the 2 normal size/weight bags per person limit.

Normal baggage means under 50 lbs. and under 70" of combined height, width and length

Normal baggage means suitcases, golf clubs, gun cases, skis and snowboards that fit within the weight and dimension limits described above.

Normal baggage does not include boxes, surfboards or bicycles for which there is a \$15 additional fee

Bicycles must be packaged in an Airline approved carrier

Previous arrangements must be made with the office during office hours, for oversized (not normal) boxes, trunks, and cartons.

7. BAGGAGE LIABILITY: (C)

As provided by Washington state law (RCW 81.29.050), unless higher value is declared prior to transportation and agreed to in writing by Airporter Shuttle, property damage liability will be limited to \$100 for ALL items. Additional valuation will be charged at \$5 per \$100 or fraction thereof.

8. HOLIDAY CLOSURES:

The offices will be closed and no airporter or bus service provided on Easter, Thanksgiving and Christmas.

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#### 9. PREPAID RESERVATIONS:

Prepaid reservations guarantee seat availability.

#### 10. CANCELLATIONS: (C)

A \$8 processing fee will be charged for canceling prepaid reservations that are refunded to electronic payment.  
A \$15 processing fee will be charged for canceling prepaid reservations that are refunded to a check.

#### 11. ANIMALS (C)

Service animals are defined as dogs that provide assistance to a disabled passenger will be carried free of charge. Service animals may not occupy a seat. They must be at the foot of their owner.

Other animals will be transported only when they are in pet carriers. At no time may the pet or carrier occupy a seat. Pet owners will be responsible for any extra cleaning/sanitizing of the vehicle that may be necessary because of their pet.

Pets in small lap sized carriers than can be stored at the foot of their owner may be allowed on the bus. These pets must remain in their small lap sized carrier throughout the trip.

Pets in small lap sized carriers will be charged \$10

Pets in other carriers will be charged \$20

CWA, INC recommends hard sided pet carriers and takes NO responsibility for pets transported in soft sided carriers or for the emotional distress a pet may feel while in luggage storage areas.

#### 12. OBJECTIONABLE PASSENGERS

CWA, Inc reserves the right to refuse to transport persons that are under the influence of drugs or alcohol, who may be infectious and spreading communicable diseases, who are incapable of taking care of themselves or whose conduct or behavior may be objectionable and not in the best interest of other passengers. The company also reserves the right to inspect and refuse to carry luggage/materials that the carrier or driver considers unsafe and not in the best interest of the other passengers.

#### 13. SCHEDULED MAINTENANCE

CWA, INC will not be liable for delays caused by accidents, breakdowns, bad conditions of roads, snow storms or other conditions. CWA does not guarantee arrival nor departure times from or to any point. CWA will endeavor to maintain but cannot guarantee the time schedules that are provided

#### 14. UNACCOMPANIED MINORS

The parents of all minors (youth fare) that are travelling unaccompanied must sign and agree to the terms and conditions of CWA, INC's unaccompanied minor release form. Terms: CWA, INC requires parents to provide the contact phone numbers for the guardian that will be meeting the minor. CWA, INC specifically takes no responsibility for a minor once we have arrived at the destination and the minor exits our vehicle.