

WUCC Complaint Form

Requester Information

Your Name:

Julie Metzger

Your Company:

Clallam County PUD

Your Phone Number:

3605653219

Your Email:

jmetzger@clallampud.net

Your Address:

po box 1000

Your City:

carlsborg

Your State:

WA

Your Zip:

98324

Was a locate requested from the call center? Yes No

Ticket Number:

22432572

Ticket Date:

09/09/2022

Violation Information

Alleged Violation/Damage:

RCW 19.122.030 Must call for marking two (2) full business days prior to digging.

Other

Section of Law Violated:

don't know

Alleged Violation Date:

10/04/2022

Address of alleged violation:

185193 s hwy 101

City of Alleged Violation:

forks

State of Alleged Violation:

wa

Zip of Alleged Violation:

98331

Case 22-051

Basic Description:

We called for locates on 9/29/22 and they still haven't been done and its 10/10/22. We keep calling to get them done but nothing ever gets located. This has been a reoccurring issue with CenturyLink/Lumen and something needs to be done.

Allleged Violator

Company Name:

Century Link/Lumen

Company Phone Number:

800-778-9140

Company Email:

jose.navarro@lumen.com

Company Address:

Company City:

seattle

Company State:

wa

Company Zip:

98121

Names of Employees on Site:

Other

Additional Information:

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.

This ticket is valid for 45 days from the legal start date and time. The expiration date and time is 11/13/2022 8:15 AM.

Washington Ticket#: 22432572 **2 FULL BUSINESS DAYS**
Transmit Date: 9/29/22 Time: 8:12 AM
Original Call Date: 9/28/22 Time: 4:48 PM Type: WEB
Work to Begin Date: 10/05/22 Time: 8:00 AM

Caller Information

Company: CLALLAM COUNTY PUD Type: MEMBER
Contact Name: TY LEPPELL Phone: (360) 460-0273
Alt. Contact: BRYON HUNT Phone: (360) 460-5001
Best Time: 8-3 Fax:
Address: 31 SPARTAN AVE BOX 1090; FORKS, WA 98331
Caller Email: tyl@clallampud.net

Dig Site Information

Type of Work: INSTALLING NEW UNDERGROUND CABLE
Work Being Done For: CLALLAM COUNTY PUD

Dig Site Location

County: CLALLAM State: WA
Place: FORKS
Address / Street: 185193 S HWY 101
Nearest Intersection: UNDI RD

Location of Work:

MARK 15 FEET EITHER SIDE OF THE ROUTE MARKED IN WHITE PAINT - MARK AREAS WITH WHITE PAINT ON BOTH SIDES OF ROAD GOING FROM UNDI ROAD NORTH ON HWY 101 . MARK FOLLOWING THE ROUTE W FOR 1302 FEET. FROM THE INTERSECTION OF HWY 101 AND UNDI RD.

Remarks:

AREA MARKED IN WHITE PAINT
Type of Excavator: UTILITY
Directional Drilling: YES
Type(s) of Excavation Equipment: BACKHOE / TRACKHOE, BORING

Caller Twp: 28N Rng: 13W Sect-Qtr: 34
Map Twp: 28N Rng: 13W Sect-Qtr: 27-SW-SE,34-NW-NE
Excavation Coordinates for # Polygons: 1
Poly 1: NW Lat: 47.8949343 Lon: -124.3697904 SE Lat: 47.8946829 Lon: -124.3643518

Members Notified

District	Company	Marking Concerns	Customer Service	Repair
CLADPW01	CLALLAM COUNTY PUBLIC WKS	(360)417-2379	(360)417-2379	(360)417-2379
CLAPUD02	PUD #1 OF CLALLAM COUNTY	(360)452-9771	(360)452-9771	(360)452-9771
QLNWA16	CTLQL-CENTURYLINK	(800)778-9140	(800)283-4237	(800)573-1311
WSDOT10	WA DOT - OLYMPIC REGION	(360)357-2647	(360)357-2647	(360)357-2647

Excavator Responsibilities

From: cl_irth_comm@irth.com <cl_irth_comm@irth.com>

Sent: Thursday, September 29, 2022 8:13 AM

To: Ty Leppell x435 <tyl@clallampud.net>

Subject: EXTERNAL: Facility Notification Fiber and Copper 2022092911849: Item created, triggered per rule: Facility Notific

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe.

Dear TY LEPPPELL,

This is a courtesy notice to let you know CenturyLink has received your excavation ticket, 22432572, and assigned it to a field resource to be located. The proposed excavation has been identified as a possible risk to our underground fiber and copper facilities. Consistent with State 811 by laws, you will receive a response once the field review of your ticket has been completed. If by the day your excavation is scheduled to begin, if you do not see orange CenturyLink marks/flags and have not received a positive response from CenturyLink, please contact CenturyLink at 1-877-DONT DIG (366-8344).

Thank you,

CenturyLink Cable Protection Management

-----Original Message-----

From: dsn-notify@tickets.811tickets.com <dsn-notify@tickets.811tickets.com>

Sent: Tuesday, October 4, 2022 6:14 PM

To: Ty Leppell x435 <tyl@clallampud.net>

Subject: EXTERNAL: Excavator Notification

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe.

Excavator Notification for tickets:

* 22432572

Ty never received a call

Ticket Reschedule

To: CLALLAM COUNTY PUD

Email: tyl@clallampud.net

Below list utilities that were stasused by USIC

Please note there may be other Utilities which include private facilities that may be present in the work area and are NOT the responsibility of USIC to locate or mark.

You are receiving this notification because your contact information is listed on the above ticket from the One Call System. If you have any questions regarding this notification, please contact USIC at 1-800-762-0592.

Ticket Number: 22432572
Reschedule 10/7/22, 10:00 AM
Contact Name: Ty Leppell
Reschedule Reason: Other (See Notes)
Reschedule Notes:
I will do it tomorrow

Address 185193 S HWY 101,FORKS,WA
Contact Phone: 360-460-0273

Utility
Lumen Tel

Status
Delay

Detail
Locator tried to reach excavator, but had to leave message.

Ty never received a call

You can download DigCheck Pro from Apple App Store or Google Play Store Now!

It's Free!



Questions or Comments:

DigCheck@usicllc.com

-----Original Message-----

From: wa@occinc.com <wa@occinc.com>
Sent: Wednesday, October 5, 2022 8:00 AM
To: Ty Leppell x435 <tyl@clallampud.net>
Subject: EXTERNAL: Ticket Check Status for WA Ticket 22432572

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe.

Ticket Number: 22432572
Location: 185193 S HWY 101 FORKS, WA

As of 10/05/22 8:00 PDT, participating facility owners have responded to Ticket Check as follows:

District Code	Status
CLALLAM COUNTY PUBLIC WKS	Does not report
PUD #1 OF CLALLAM COUNTY	Does not report
CTLQL-CENTURYLINK	Not yet responded
WA DOT - OLYMPIC REGION	Does not report

Does not report: This member does not post their positive response status back to this system. It does not mean that they were not notified of the request to excavate.

To review this ticket in its entirety, visit Search and Status on www.managetickets.com.

From: cl_irth_comm@irth.com <cl_irth_comm@irth.com>
Sent: Wednesday, October 12, 2022 1:12 PM
To: Ty Leppell x435 <tyl@clallampud.net>
Subject: EXTERNAL: Ticket 22432572 - Centurylink Locate Notification

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe

To: CLALLAM COUNTY PUD Attn: TY LEPELLE
Voice: 3604600273 Fax:
Re: Centurylink Locate Notification

Message from CenturyLink This is an important message from CenturyLink replying to your request to locate our underground facilities in an area described on the one call center ticket. If you have any questions please call CenturyLink at 1-800-283-423

Ticket: 22432572 Place: FORKS
County: CLALLAM
Address: 185193 S US RT 101

QLNWA16:

CenturyLink has been marked in the described dig area of your locate request.
If you have any questions, please call CenturyLink at 800-283-4237 for former Qwest areas and 855-742-6062 for CenturyLink.

USIC has only one person for the Olympic peninsula. he wanted people to complain
Ty said he has received emails saying he was unable to be contacted by CTL but CTL has not tried to contact anyone

No Locates where marked per Andrew. Andrew called Willy 2 times and nothing was located

A new ticket was submitted because nothing was located.

This ticket is valid for 45 days from the legal start date and time. The expiration date and time is 10/21/2022 5:00 PM .

Washington Ticket#: 22396038 2 FULL BUSINESS DAYS
Transmit Date: 9/06/22 Time: 4:53 PM
Original Call Date: 9/06/22 Time: 4:51 PM Type: WEB
Work to Begin Date: 9/12/22 Time: 8:00 AM

Caller Information

Company: CLALLAM COUNTY PUD Type: MEMBER
Contact Name: TY LEPPELL Phone: (360) 460-0273
Alt. Contact: BRYON HUNT Phone: (360) 460-5001
Best Time: 8-3 Fax:
Address: 31 SPARTAN AVE BOX 1090; FORKS, WA 98331

Caller Email: tyl@clallampud.net

Dig Site Information

Type of Work: BORING UNDER HIGHWAY
Work Being Done For: CLALLAM COUNTY PUD

Dig Site Location

County: CLALLAM State: WA
Place: FORKS
Address / Street: HWY 101
Nearest Intersection: UNDIE RD

Location of Work:

MARK A 50 FT RADIUS AROUND THE WHITE PAINT - BOTH SIDES OF ROAD APPROXIMATELY 500 FEET NORTH ON 101 FROM MILE POST 186 .
FROM THE INTERSECTION OF HWY 101 AND UNDIE RD, HEAD WEST ON US-101 N FOR 436 FT, HEAD S FOR 3 FEET TO THE WHITE PAINT.

Remarks:

AREA MARKED IN WHITE PAINT
Type of Excavator: UTILITY
Directional Drilling: YES
Type(s) of Excavation Equipment: BORING

Caller Twp: 28N Rng: 13W Sect-Qtr: 34
Map Twp: 28N Rng: 13W Sect-Qtr: 27-SW-SE,34-NW-NE
Excavation Coordinates for # Polygons: 1
Poly 1: NW Lat: 47.8949666 Lon: -124.3663365 SE Lat: 47.8946928 Lon: -124.3659281

Members Notified

District	Company	Marking	Concerns	Customer Service	Repair
CLADPW01	CLALLAM COUNTY PUBLIC WKS	(360)417-2379	(360)417-2379	(360)417-2379	(360)417-2379
CLAPUD02	PUD #1 OF CLALLAM COUNTY	(360)452-9771	(360)452-9771	(360)452-9771	(360)452-9771
QLNWA16	CTLQL-CENTURYLINK	(800)778-9140	(800)283-4237	(800)573-1311	
WSDOT10	WA DOT - OLYMPIC REGION	(360)357-2647	(360)357-2647	(360)357-2647	(360)357-2647

From: cl_irth_comm@irth.com <cl_irth_comm@irth.com>
Sent: Tuesday, September 6, 2022 4:55 PM
To: Ty Leppell x435 <tyl@clallampud.net>
Subject: EXTERNAL: Facility Notification Fiber and Copper 2022090636845: Item created, triggered per rule: Facility Notific

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe.

Dear TY LEPPPELL,

This is a courtesy notice to let you know CenturyLink has received your excavation ticket, 22396038, and assigned it to a field resource to be located. The proposed excavation has been identified as a possible risk to our underground fiber and copper facilities. Consistent with State 811 by laws, you will receive a response once the field review of your ticket has been completed. If by the day your excavation is scheduled to begin, if you do not see orange CenturyLink marks/flags and have not received a positive response from CenturyLink, please contact CenturyLink at 1-877-DONT DIG (366-8344).

Thank you,
CenturyLink Cable Protection Management

-----Original Message-----

From: wa@occinc.com <wa@occinc.com>
Sent: Monday, September 12, 2022 8:00 AM
To: Ty Leppell x435 <tyl@clallampud.net>
Subject: EXTERNAL: Ticket Check Status for WA Ticket 22396038

CAUTION: Do not click links or attachments unless you recognize the sender and know the content is safe.

Ticket Number: 22396038
Location: HWY 101 FORKS, WA

As of 9/12/22 8:00 PDT, participating facility owners have responded to Ticket Check as follows:

District Code	Status
CLALLAM COUNTY PUBLIC WKS	Does not report
PUD #1 OF CLALLAM COUNTY	Does not report
CTLQL-CENTURYLINK	Marked, Complete
WA DOT - OLYMPIC REGION	Does not report

No Locates where marked