

WUCC Complaint Form

Requester Information

Your Name:

Rick Russell

Your Company:

City of Spokane

Your Phone Number:

509 232-8823

Your Email:

rrussell@spokanecity.org

Your Address:

901 N. Nelson99202

Your City:

Spokane

Your State:

WA

Your Zip:

99202

Was a locate requested from the call center? Yes No

Ticket Number:

22240931

Ticket Date:

06/01/2022

Violation Information

Alleged Violation/Damage:

RCW 19.122.030 Must call for marking two (2) full business days prior to digging.

Other ?

Section of Law Violated:

Contractor repeatedly does not supply mar

Alleged Violation Date:

06/01/2022

Address of alleged violation:

809 N. Washington St.

City of Alleged Violation:

Spokane

State of Alleged Violation:

WA

Zip of Alleged Violation:

99202

Case 22-023

Basic Description:

No paint markings

Allleged Violator

Company Name:

Northwest Fence

Company Phone Number:

509 928-8084

Company Email:

scheduling@northwestfencecompany.com

Company Address:

Company City:

Spokane Valley

Company State:

WA

Company Zip:

99216

Names of Employees on Site:

Other

Additional Information:

Complainant
Rick Russell city of Spokane
509 232 8823
rrussell@spokanecity.org

Respondent
Sam Poffenroth
scheduling@northwestfencecompany.com
509 928 8084

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.

Washington One Call

Ticket No: 22205945
2 FULL BUSINESS DAYS
Original Call Date: 05/11/22 10:18 am
Work to Begin Date: 05/14/22 12:00 am
Expiration Date: 06/25/22 10:30 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: RUSS DOT #70518

DIG SITE LOCATION

State: WA
County: SPOKANE
Place: SPOKANE
Address: 2714
Street: N MAYFAIR ST
Intersecting Street: E CLEVELAND AVE
Location of Work: MARK . ON THE SOUTH END OF PROPERTY THERE IS A DAMAGED CHAINLINK GATE ALONG E NORTH FOOTHILLS DRIVE. PLEASE LOCATE A 20 FT RADIUS AROUND DAMAGED FENCE.
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.682733
Lon: -117.408020
Map Coord NW Lat: 47.6846920
Lon: -117.4086188
SE Lat: 47.6826040
Lon: -117.4047690

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Clear, No Utility Owned Facility in Excavation Area
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Not yet responded
MCI06	MCI	800-289-3427	972-656-1233	972-656-1233	Does not report
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report
TWT01	LEVEL 3 NOW CENTURYLINK	877-366-8344	877-366-8344	877-366-8344	Not yet responded

Legend:  Locate Polygon

Lat/Lon

47.686116 -117.404644



Washington One Call

Ticket No: 22208676
2 FULL BUSINESS DAYS
Original Call Date: 05/12/22 11:23 am
Work to Begin Date: 05/17/22 12:00 am
Expiration Date: 06/26/22 11:30 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: WO 70593

DIG SITE LOCATION

State: WA
County: SPOKANE
Place: SPOKANE VALLEY
Address: 404
Street: N HAVANA
Intersecting Street: E BROADWAY AVE
Location of Work: ON NORTH FENCE LINE ALONG BROADWAY AVE THERE IS DAMAGED FENCE WE WILL BE REPLACING. LOCATE ENTIRE DAMAGED FENCE LINE ALONG E BROADWAY OF ANY UTILITIES
HEAD NORTH ON N HAVANA ST THEN TURN RIGHT ON E BROADWAY AND DAMAGED FENCE WILL BE ON YOUR RIGHT
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.664378
Lon: -117.342653
Map Coord NW Lat: 47.6644435
Lon: -117.3452422
SE Lat: 47.6642845
Lon: -117.3375926

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
BNSF01	BNSF RR	509-536-2243	509-536-2240	509-536-2240	Does not report
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Not yet responded
MCI06	MCI	800-289-3427	972-656-1233	972-656-1233	Does not report
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPKVLY01	CITY OF SPOKANE VALLEY	509-720-5025	509-921-1000	509-720-5025	Does not report
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report
TWT01	LEVEL 3 NOW CENTURYLINK	877-366-8344	877-366-8344	877-366-8344	Not yet responded

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 22217010
2 FULL BUSINESS DAYS
Original Call Date: 05/17/22 11:37 am
Work to Begin Date: 05/20/22 12:00 am
Expiration Date: 07/01/22 11:45 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: LA QUINTA #10890

DIG SITE LOCATION

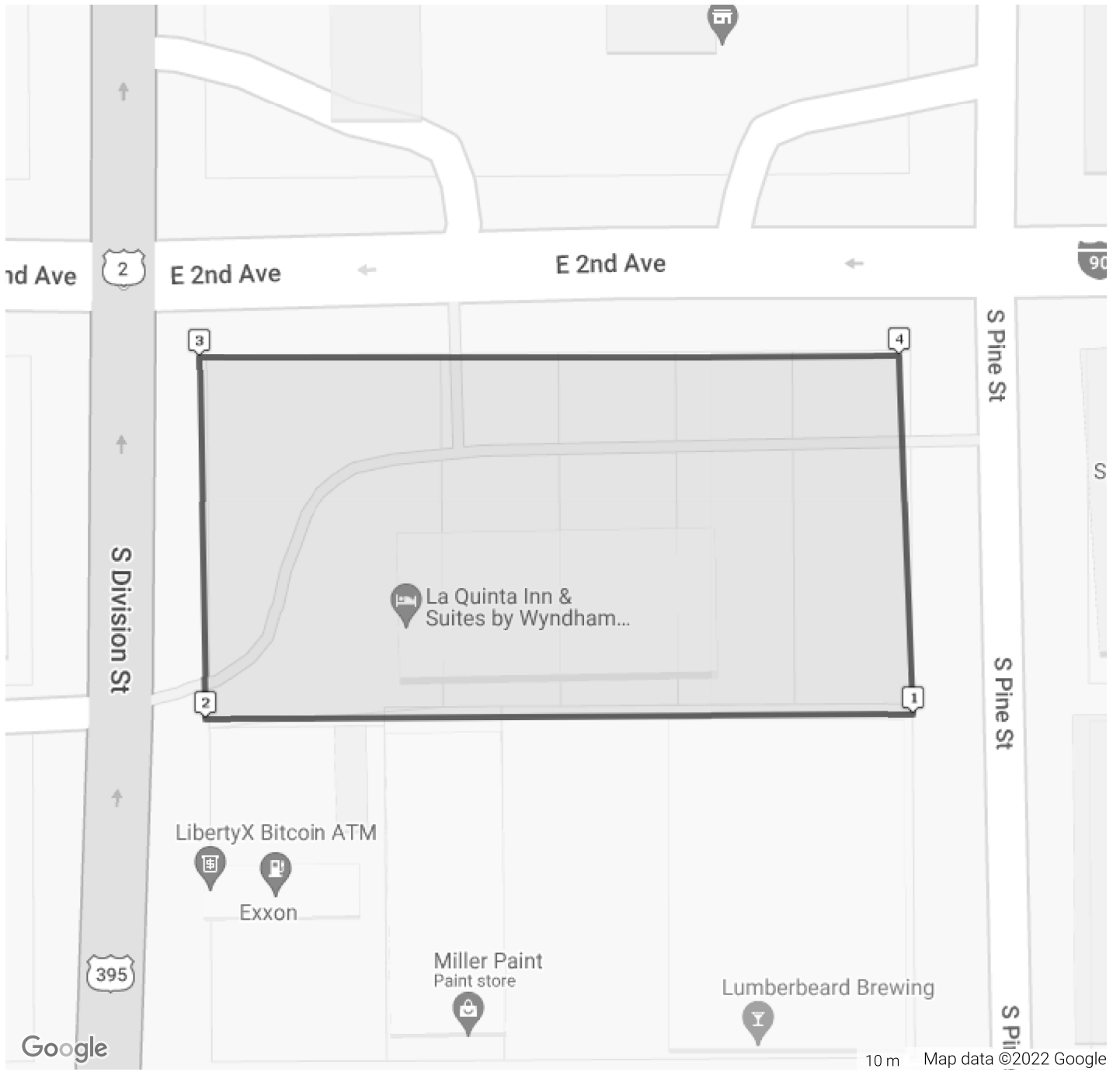
State: WA
County: SPOKANE
Place: SPOKANE
Address: 211
Street: S DIVISION ST
Intersecting Street: E 2ND AVE
Location of Work: FROM THE SE CORNER OF PROPERTY GO TO NW CORNER OF ADJACENT BUILDING AND LOCATE NORTH ALONG S PINE ST APPROX 156 FT THEN LOCATE WEST ALONG E 2ND AVE APPROX 286 FT THEN LOCATE SOUTH ALONG DIVISION APPROX 56FT THEN LOCATE EAST APPROX 53FT BACK TO BUILDING
HEAD NORTH ON S DIVISION ST THEN LA QUINTA INN WILL BE ON RIGHT.
DRIVE TO THE SE CORNER OF PROPERTY
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.654333
Lon: -117.409981
Map Coord NW Lat: 47.6544569
Lon: -117.4110874
SE Lat: 47.6540341
Lon: -117.4098536

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
ADTN201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Does not report
ADTN701	AVISTA	509-495-4760	800-227-9187	800-227-9187	Does not report
ATT05	AT&T CORP	800-252-1133	800-222-0300	800-222-0300	Not yet responded
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Clear, No Utility Owned Facility in Excavation Area
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
AVSP501	AVISTA	406-728-9343	800-227-9187	509-495-4813	Does not report
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Not yet responded
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 22225921
2 FULL BUSINESS DAYS
Original Call Date: 05/23/22 09:07 am
Work to Begin Date: 05/26/22 12:00 am
Expiration Date: 07/07/22 09:15 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: VERDUIN 70146

DIG SITE LOCATION

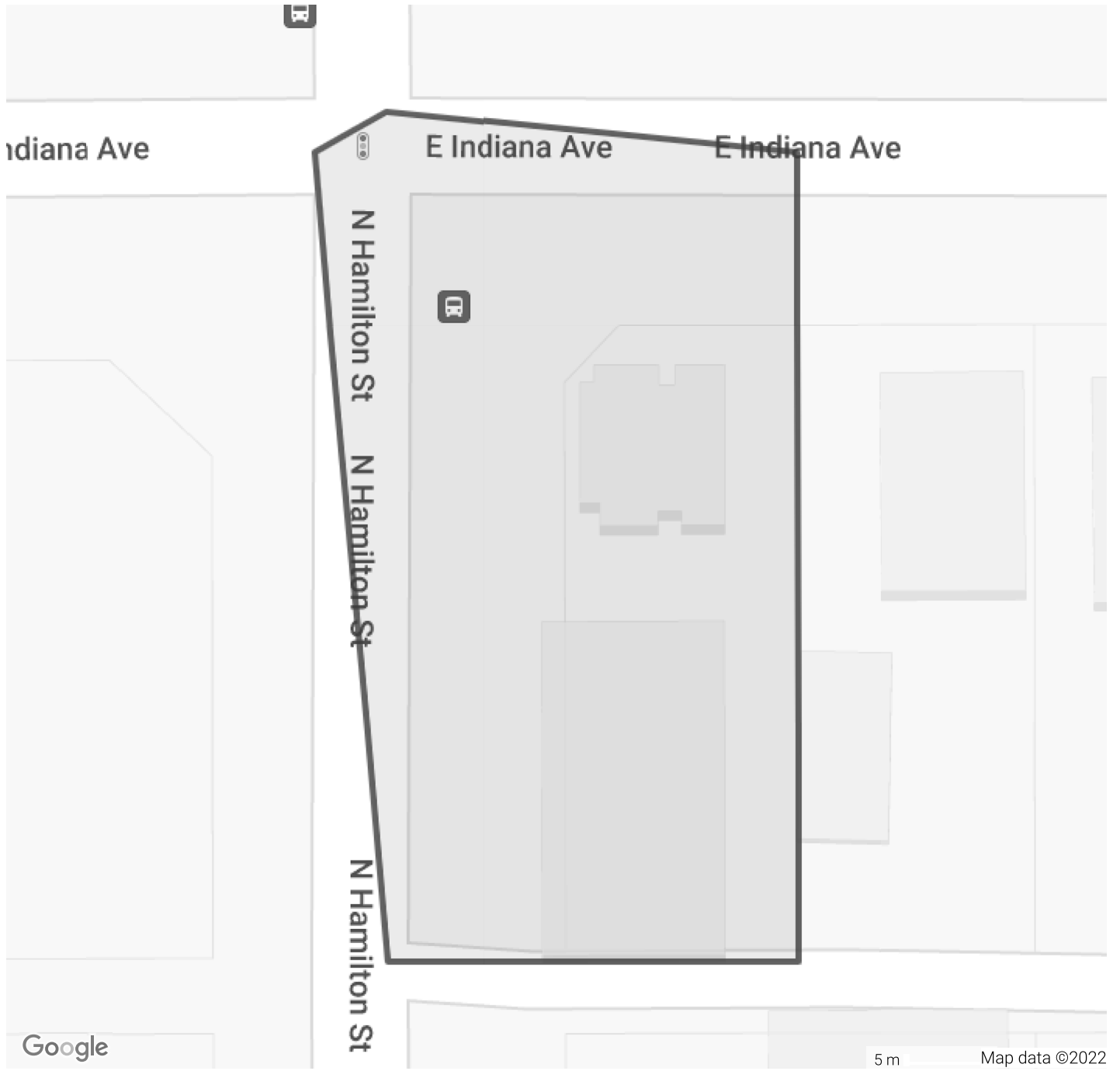
State: WA
County: SPOKANE
Place: SPOKANE
Address:
Street: N HAMILTON ST
Intersecting Street: E INDIANA AVE
Location of Work: MARK . NEW APARTMENT BUILDING, FROM THE SE CORNER OF BUILDING LOCATE EAST APPROX 20 FT TO EXISTING FENCE, GO TO NE CORNER OF BUILDING AND LOCATE EAST APPROX 14 FT TO EXISTING FENCE. FROM THE INTERSECTION OF N HAMILTON ST AND E INDIANA AVE, HEAD SOUTH ON N HAMILTON ST FOR 68 FT TO THE SITE ON THE E SIDE OF THE STREET.
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.674367
Lon: -117.396289
Map Coord NW Lat: 47.6747600
Lon: -117.3966159
SE Lat: 47.6742648
Lon: -117.3961968

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Clear, No Utility Owned Facility in Excavation Area
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Marked, Complete
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 22240931
2 FULL BUSINESS DAYS
Original Call Date: 06/01/22 07:24 am
Work to Begin Date: 06/04/22 12:00 am
Expiration Date: 07/16/22 07:30 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: CITY OF SPOKANE 70499

DIG SITE LOCATION

State: WA
County: SPOKANE
Place: SPOKANE
Address: 809
Street: N WASHINGTON ST
Intersecting Street: W NORTH RIVER DR
Location of Work: LOCATE A 30 FT RADIUS AROUND ENTRANCE TO SPOKANE ARENA PARKING LOT OFF N WASHINGTON DR. GO FURTHER NORTH TO RIVERFRONT PARKING- LOT 1 AND LOCATE ALL ENTRANCES TO PARKING LOTS. HEAD NORTH ON N WASHINGTON ST AND BOTH PARKING LOTS WILL BE ON THE LEFT.
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.664724
Lon: -117.417909
Map Coord NW Lat: 47.6651395
Lon: -117.4190171
SE Lat: 47.6642164
Lon: -117.4177108

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Ongoing Job
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Not yet responded
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 22243633
2 FULL BUSINESS DAYS
Original Call Date: 06/02/22 08:41 am
Work to Begin Date: 06/07/22 12:00 am
Expiration Date: 07/17/22 08:45 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: MONTVALE HOTEL

DIG SITE LOCATION

State: WA
County: SPOKANE
Place: SPOKANE
Address: 121
Street: S MADISON ST
Intersecting Street: W RAILROAD AVE
Location of Work: MARK . FIND THE GATE ON THE NORTH SIDE OF PARKING LOT AND LOCATE A 50FT RADIUS AROUND THE EXISTING AUTOMATED GATE.
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.655927
Lon: -117.427767
Map Coord NW Lat: 47.6559863
Lon: -117.4280540
SE Lat: 47.6555200
Lon: -117.4276447

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
ADTN201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Does not report
ADTN701	AVISTA	509-495-4760	800-227-9187	800-227-9187	Does not report
BNSF01	BNSF RR	509-536-2243	509-536-2240	509-536-2240	Does not report
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Not yet responded
FBRLNK01	ZAYO BANDWIDTH	801-364-1063	443-403-2023	801-364-1063	Clear, No Utility Owned Facility in Excavation Area
MCI06	MCI	800-289-3427	972-656-1233	972-656-1233	Does not report
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report
SPRINT02	SPRINT / NEXTEL	800-521-0579	800-521-0579	800-521-0579	Does not report

Legend:  Locate Polygon

Lat/Lon



Washington One Call

Ticket No: 22244186
2 FULL BUSINESS DAYS
Original Call Date: 06/02/22 11:42 am
Work to Begin Date: 06/07/22 12:00 am
Expiration Date: 07/17/22 11:45 am

CALLER INFORMATION

Company Name: NORTHWEST FENCE COMPANY
Type of Excavator: CONTRACTOR
Contact Name: SAM POFFENROTH
Phone: 509-928-8084
Alt. Contact: SAM
Phone: 509-928-8084

Fax Phone:
Caller Address: 14909 SPRAGUE AVENUE SPOKANE VALLEY, WA 99216
Email Address: scheduling@northwestfencecompany.com

DIG SITE INFORMATION

Type of Work: INSTALL FENCE
Directional Drilling: NO
Type(s) of Excavation Equipment: AUGER
Work Being Done For: PLEASANT VALLEY FEDEX #70508

DIG SITE LOCATION

State: WA
County: SPOKANE
Place: SPOKANE
Address: 4220
Street: E BROADWAY AVE
Intersecting Street: N HAVANA ST
Location of Work: MARK . ON SOUTH SIDE OF PROPERTY ALONG E ALKI AVE THERE IS AN EXISTING ROLL GATE. LOCATE A 30FT RADIUS AROUND THE EXISTING GATE WE WILL BE SETTING NEW POSTS AND REPLACING.
Remarks: AREA MARKED IN WHITE PAINT
Caller GPS: Lat: 47.662866
Lon: -117.348408
Map Coord NW Lat: 47.6644624
Lon: -117.3490684
SE Lat: 47.6626740
Lon: -117.3471232

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status
AVSP101	AVISTA	888-728-9343	800-227-9187	800-227-9187	Clear, No Utility Owned Facility in Excavation Area
AVSP201	AVISTA	888-728-9343	800-227-9187	800-227-9187	Marked, Complete
BNSF01	BNSF RR	509-536-2243	509-536-2240	509-536-2240	Does not report
CCWAI01	COMCAST CABLE	800-778-9140	800-934-6489	855-537-6296	Marked, Complete
FBRLNK01	ZAYO BANDWIDTH	801-364-1063	443-403-2023	801-364-1063	Clear, No Utility Owned Facility in Excavation Area
MCI06	MCI	800-289-3427	972-656-1233	972-656-1233	Does not report
QLNWA32	CTLQL-CENTURYLINK	800-778-9140	800-244-1111	800-573-1311	Not yet responded
SPKVLV01	CITY OF SPOKANE VALLEY	509-720-5025	509-921-1000	509-720-5025	Does not report
SPOKAN02	CITY OF SPOKANE WATER DEPT	509-625-7800	509-625-7800	509-625-7800	Does not report
TWT01	LEVEL 3 NOW CENTURYLINK	877-366-8344	877-366-8344	877-366-8344	Not yet responded

Legend:  Locate Polygon

Lat/Lon

