

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**NOTICE OF PENALTIES INCURRED AND DUE
FOR VIOLATIONS OF LAWS AND RULES**

PENALTY ASSESSMENT: TN-220487
PENALTY AMOUNT: \$400

People for People
304 W. Lincoln Ave.
Yakima, WA 98902

The Washington Utilities and Transportation Commission (Commission) believes People for People (People for People or Company) violated Washington Administrative Code (WAC) 480-31-100, Equipment Safety, which adopts Title 49 Code of Federal Regulations (49 C.F.R.) Part 396 – Inspection, Repair and Maintenance, and WAC 480-31-130, Operation of Motor Vehicles, which adopts 49 C.F.R. Part 391 – Qualification of Drivers and 49 C.F.R. Part 395 – Hours of Service of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

On June 24, 2022, Commission Motor Carrier Investigator Edward Steiner completed a routine safety investigation of People for People and documented the following violations:

- **Four violations of 49 C.F.R. § 391.21(b) – Using a driver who has not completed and furnished an employment application as required per regulation.** People for People failed to provide complete applications for employees Jonathan Knebusch, Terry Cox, Justin Warren, and Richard Laphorn.
- **Sixty violations of 49 C.F.R. § 395.8(a)(1) – Failing to require driver to prepare a record of duty status.** The Company failed to require Terry Cox and Jonathan Knebusch to complete a record of duty status on 60 occasions between April 1 and April 30, 2022.
- **Two violations of 49 C.F.R. § 396.17(a) – Using a commercial motor vehicle (CMV) not periodically inspected.** People for People failed to have an annual inspection performed on two CMVs.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. **How serious or harmful the violations are to the public.** The violations noted are serious and potentially harmful to the public. Passenger transportation companies that: (1) use drivers without complete employment applications, (2) fail to maintain records of duty status, and (3) use CMVs that have not been inspected, put their customers and the traveling public at risk. These violations present safety concerns.

2. **Whether the violations were intentional.** Considerations include:

- Whether the Company ignored Commission staff's (Staff) previous technical assistance; and
- Whether there is clear evidence through documentation or other means that shows the Company knew of and failed to correct the violation.

The Company has held nonprofit transportation authority with the Commission since 1982. On August 19, 2013, the Commission received the Company's application for auto transportation service that included a petition for rate and service forbearance. In the application, People for People acknowledged its responsibility to understand and comply with applicable motor carrier safety laws and regulations.

On September 13, 2016, Staff completed a routine safety investigation of People for People and discovered eight violations for using drivers who had not completed employment applications and seven violations for using CMVs not periodically inspected. The Company knew or should have known about these requirements.

3. **Whether the Company self-reported the violations.** People for People did not self-report these violations.
4. **Whether the Company was cooperative and responsive.** The Company was cooperative throughout the safety investigation and expressed a desire to come into compliance with motor carrier safety regulations.
5. **Whether the Company promptly corrected the violations and remedied the impacts.** People for People has not provided Staff with evidence that it corrected the violations.
6. **The number of violations.** Staff identified six violation types with a total of 69 individual occurrences during the safety investigation of People for People. Of those violations, Staff identified three violation types with a total of 66 individual occurrences that warrant penalties in accordance with the Commission's Enforcement Policy.
7. **The number of customers affected.** People for People reported traveling 1,043,597 miles in 2021. These safety violations presented a public safety risk.
8. **The likelihood of recurrence.** Staff provided technical assistance with specific remedies to help the Company assess how well its safety management controls support safe operations and how to begin improving its safety performance. Staff believes the likelihood of recurrence is low if the Company prioritizes safe operations.
9. **The Company's past performance regarding compliance, violations, and penalties.** On October 5, 2016, People for People was penalized \$700 in Docket TE-161100 for violations of 49 C.F.R. § 396.17(a). The Company paid the penalty in full.

10. **The Company's existing compliance program.** Gracie Sexton, Region Transportation Manager of People for People, is responsible for the Company's safety compliance program.

11. **The size of the Company.** People for People operates 50 CMVs and employs 44 drivers. The Company reported \$23,790,135 in gross revenue for 2021.

The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.¹ The Commission generally will assess penalties by violation category, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and for repeat violations of critical regulations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize People for People \$400 (Penalty Assessment), calculated as follows:

- Four violations of 49 C.F.R. § 391.21(b) – Using a driver who has not completed and furnished an employment application as required per regulation. The Commission assesses a "per category" penalty of \$100 for these repeat violations.
- Sixty violations of 49 C.F.R. § 395.8(a)(1) – Failing to require driver to prepare a record of duty status. The Commission assesses a "per category" penalty of \$100 for these critical violations.
- Two violations of 49 C.F.R. § 396.17(a) – Using a commercial motor vehicle (CMV) not periodically inspected. The Commission assesses a penalty of \$100 for each occurrence of this repeat critical violation, for a total of \$200.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the Penalty Assessment.

Your penalty is due and payable now. If you believe any or all the violations did not occur, you may deny committing the violation(s) and contest the penalty through evidence presented at a hearing or in writing. Alternatively, if there is a reason for any or all the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of the penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request to contest the violation(s) or for mitigation of the penalty must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. *See* RCW 81.04.405.

¹ Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of their decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violation(s).
- Admit the violations but request mitigation of the penalty amount.

Please indicate your selection on the enclosed form and submit it electronically through the Commission's web portal **within FIFTEEN (15) days** after you receive this Penalty Assessment. If you are unable to use the web portal, you may submit it via email to records@utc.wa.gov. If you are unable to submit the form electronically, you may send a paper copy to the Washington Utilities and Transportation Commission, PO Box 47250, Olympia, Washington 98504-7250.

If you do not act within 15 days, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Lacey, Washington, and effective July 14, 2022.

/s/Rayne Pearson
RAYNE PEARSON
Director, Administrative Law Division

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
PENALTY ASSESSMENT TN-220487

PLEASE NOTE: You must complete and sign this document and send it to the Commission within 15 days after you receive the Penalty Assessment. Use additional paper if needed.

I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

1. **Payment of penalty.** I admit that the violations occurred and enclose \$400 in payment of the penalty.

2. **Contest the violation(s).** I believe that the alleged violation(s) did not occur for the reasons I describe below (**if you do not include reasons supporting your contest here, your request will be denied**):

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.

OR b) I ask for a Commission decision based solely on the information I provide above.

3. **Application for mitigation.** I admit the violations, but I believe that the penalty should be reduced for the reasons set out below (**if you do not include reasons supporting your application here, your request will be denied**):

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision.

OR b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: _____ [month/day/year], at _____ [city, state]

Name of Respondent (company) – please print

Signature of Applicant

RCW 9A.72.020 "Perjury in the first degree."

- (1) A person is guilty of perjury in the first degree if in any official proceeding he or she makes a materially false statement which he or she knows to be false under an oath required or authorized by law.
- (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his or her statement was not material is not a defense to a prosecution under this section.
- (3) Perjury in the first degree is a class B felony.