



**Avista Corp.**

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Telephone: 509-489-0500  
Toll Free: 800-227-9187

April 27, 2022

Amanda Maxwell  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

Re: **Avista Utilities 2021 Service Quality Measures (SQM) Program Report**

Dear Ms. Maxwell:

Attached for electronic filing is the 2021 Service Quality Measures Program Report of Avista Corporation, dba Avista Utilities (Avista or "the Company"), pursuant to the Company's electric tariff Schedule 85 and natural gas Schedule 185.

If you have any questions regarding this filing, please contact me at (509) 495-7839 or [jaime.majure@avistacorp.com](mailto:jaime.majure@avistacorp.com).

Sincerely,

*/s/ Jaime Majure*

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