

WUCC Complaint Form

Requester Information

Your Name:

Brian Rickman

Your Company:

City of Longview - Utility Operations

Your Phone Number:

360-442-5700

Your Email:

brian.rickman@ci.longview.wa.us

Your Address:

PO Box 128

Your City:

Longview

Your State:

WA

Your Zip:

98632

Was a locate requested from the call center? Yes No

Ticket Number:

22034174

Ticket Date:

01/27/2022

Violation Information

Alleged Violation/Damage:

RCW 19.122.030 Must call for marking two (2) full business days prior to digging.

Other

Section of Law Violated:

RCW 19.122.030

Alleged Violation Date:

01/28/2022

Address of alleged violation:

258 21st Ave

City of Alleged Violation:

Longview

State of Alleged Violation:

WA

Zip of Alleged Violation:

98632

Basic Description:

Digging in public right of way without waiting two full business days. This was not an emergency Dig. Regarding the "Address of alleged violation" below... The main site address called in for locate is 257 20th however damage occurred at 258 21st as the affected utility.

Alleged Violator

Company Name:

Allied Resources Group / Richard Coe

Company Phone Number:

5034495616

Company Email:

westlandaz@aol.com

Company Address:

Company City:

Unknown

Company State:

OR

Company Zip:

Unkown

Names of Employees on Site:

Unknown

Other

Additional Information:

Brian Rickman
Utility Operations Supervisor
360-442-5700

Allied resources group
Doug Shedly
9330 NE Vancouver Mall Dr. Ste 203
Vancouver, WA 98662-8212

By submitting this form I acknowledge that the statements that I alleged are true and accurate to the best of my knowledge.

Case 22-003

258 21st Ave Utility Damage Narrative –

RE: Digging without active Locate ticket.

2/9/2022

On Friday, January 28, 2022, the City of Longview Utility Operations responded to 258 21st for a water outage. This turned out to be a ¾" copper water service to the residence. This address is across the alley from 265 20th Ave which is the jobsite of Richard Coe/Allied Resources. Richard Coe's group were in the process of attempting to install sewer connections with water taps to follow later.

1/28/2022... While Allied Resources were digging for new sewer connections, the ¾" copper water service was destroyed. The customer was in the shower at the time. Longview Utilities Crew replaced this with 1" poly pipe. This work task is located on Page 2 of the Work order at the top.

1/31/2022... Allied Resources continued digging for sewer tap connections and damaged the brand new 1" poly service. Longview Utilities Crew again responded to the same address to replace the service. Due to higher ground water around the sewer main, an unstable excavation caved and caused the water service failure. See work order notes for this date at the top of page 3. It's my belief that lack of preparation, excavation knowledge to support soils, protect utilities and proper use of equipment (or lack of equipment) were the direct cause of damages.

2/3/2022... Utility Operations Crew responded to a call regarding a ball valve leak at the meter for 258 21st Ave. The ball valve had been replaced and was now leaking from the neck. Our crew then replaced a ¾" x 1" angle ball valve for the meter connection. See detailed comments on page 3 of the work order dated 2/3/2022 beginning mid-page. The crew believes the service and therefor the ball valve where stretched or were allowed to move around too much without proper support during their back fill attempts after completing the sewer tap. "For clarification, these sewer taps are heading to the 265 20th side of the alleyway where Rich Coe is mainly working but the sewer main is on the 258 21st side of the alleyway". No damage to the service was noted beyond replacement of the ball valve and its associated parts.

Locate ticket dates/conflicts...

There are two locate tickets at the forefront. Ticket #21557912 was called in with a transmit date of 12/16/2021 with an address of 257 20th. "The type of work" is indicated as "UG Utilities and concrete restoration" and is marked page 5.

Ticket #22034174 was called in with a transmit date of 1/27/2022 with an address of 265 20th. "The type of work" is indicated very specifically as "install sewer and water services/mainline" and is marked page 6.

When the January 2022 locate ticket was called in with its very specific locate work type indicated with a different address than the earlier locate ticket, I maintain the scope of work "and address" had directly changed from the earlier December 2021 ticket. Furthermore, I called Don Evans of Washington 811 for

clarification/confirmation on the ticket timeframe and overlapping ticket dates. Even though the earlier ticket 45 day rule was not quite expired, Don affirmed the more recent ticket clearly and specifically defining the work to be done and with a new address superseded the earlier ticket. This is important... If you look at the 1/27/2022 ticket date for installing water/sewer utilities, the earliest date they could have begun excavation was 2/1/2022 (Tuesday), yet they began digging on 1/28/2022, which triggered the utility damages work order. It's our belief this utility damage occurred due to negligence of Washington 811 Dig Law and is further supported by associated RCW contained within.

Brian Rickman

City of Longview Utility Operations Supervisor

Work Order Detail Report

2/8/2022

6:27 AM

WO Number: 22-000859 **Category:** WATER SERVICES
Status: Complete **Problem:** Water Leak
Status Date: 2/8/2022 6:27 am **Main Task:** Replace Water Service Line

Asset:

Location: 258 21ST AVE

Cause: Damaged by Contractor **Assigned By:** 1459 Brian Rickman
Assigned Crew: WATER REPAIR CREW **Assigned Date:**
Supervisor: Brian Rickman **Start Date:** 1/28/2022 1:00 PM Override
Lead Worker: TANNER VOSSEN **End Date:** 2/3/2022 9:00 AM Notifications
Priority: AS SOON AS POSSIBLE Problem
Account #: Overdue
Proj No - Acct: **Project ID:** Lead Worker
Project: **Project Name:** Task
Reason: Supervisor
Received By: Hard Lock WO
Inspected By:

Location
Department: PUBLIC WORKS
Division: UTILITIES
Sub-Division:
Area:
Sub-Area:
Owner:
Location:
Classification:

Maintenance Zone: HIGHLANDS **Alternate Zone:**

Work Order Locations

<u>Address</u>	<u>Address 2</u>
<u>X Coord</u>	<u>Y Coord</u>
<u>General Location</u>	
258 21ST AVE	

PG 1

Work Order Detail Report

2/8/2022

6:27 AM

Tasks/Resources						
34080.003 Replace Water Service Line						
Crew: WATER REPAIR CREW		Status: Complete	*Cal'c UC: \$0.00	*Task Cost: \$1,876.63	Start Dt: 1/28/2022	
Supervisor: Brian Rickman		UOM: Each	# of Units: 0.00	*Unit Cost: \$0.00	End Dt: 1/28/2022	
Employee						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
2598 JOSH WULF	Hours	4.00	\$445.36		1/28/2022	1/28/2022
1730 David Jabusch	Hours	4.00	\$506.64		1/28/2022	1/28/2022
2123 JASON MCCLUNG	Hours	4.00	\$511.84		1/28/2022	1/28/2022
Equipment						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
19800a 3/4 TON SERVICE TRUCK - F250	Hours	4.00	\$88.24		1/28/2022	1/28/2022
19132 FORD F450 SD	Hours	4.00	\$88.00		1/28/2022	1/28/2022
Material						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
34299 1" POLY STIFFNER	Each	2.00	\$5.14		1/28/2022	1/28/2022
34471 1" X 5 1/2" NIPPLE BRASS	Each	1.00	\$5.95		1/28/2022	1/28/2022
34074 3/4" Angle Bal Valve Meter x 1" FIP w/ lockwing	Each	1.00	\$85.00		1/28/2022	1/28/2022
34071 1" Ball Valve Comp x FIP w/ Lockwing	Each	1.00	\$116.00		1/28/2022	1/28/2022
34195 3/4" FEMALE FLARE x 1" CTS COMP	Each	1.00	\$24.46		1/28/2022	1/28/2022
Task Comment: Contractor ripped out long side service. Turned of service and replaced service to meter.						

Tasks/Resources						
34080.002 Repair Service Line						
Crew: WATER REPAIR CREW		Status: Complete	*Cal'c UC: \$0.00	*Task Cost: \$428.43	Start Dt: 1/31/2022	
Supervisor: Brian Rickman		UOM: Each	# of Units: 0.00	*Unit Cost: \$0.00	End Dt: 1/31/2022	
Employee						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
2665 TANNER VOSSSEN	Hours	1.50	\$89.83		1/31/2022	1/31/2022
2960 KEONI MAKAIWI	Hours	1.50	\$65.94		1/31/2022	1/31/2022
2959 CORY ANDERSON	Hours	1.50	\$77.58		1/31/2022	1/31/2022
Equipment						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
19132 FORD F450 SD	Hours	1.50	\$33.00		1/31/2022	1/31/2022
19703 SERVICE TRUCK 3/4 TON '08	Hours	1.50	\$27.00		1/31/2022	1/31/2022
Material						
Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
34500 3/4"x 5/8" MC x 3/4" FIP Angle Ball Valve	Each	1.00	\$78.97		1/31/2022	1/31/2022
34466 3/4" X 8" NIPPLE BRASS	Each	1.00	\$5.86		1/31/2022	1/31/2022
34334 3/4" 90 deg bend Brass	Each	1.00	\$3.26		1/31/2022	1/31/2022
34092 3/4" MIP x IPS Poly Coupling Brass	Each	1.00	\$5.25		1/31/2022	1/31/2022
34303 1" CTS BLUE POLY 100' COIL SDR - 9 250 PSI	Feet	20.00	\$36.60		1/31/2022	1/31/2022
34299 1" POLY STIFFNER	Each	2.00	\$5.14		1/31/2022	1/31/2022

PG 2

Work Order Detail Report

2/8/2022

6:27 AM

Task Comment: Contractor was digging to prepare for a sewer tap and when they hit boiling sand there hole became unstable and the ditch wall caved in onto a long side water service breaking it off at the customer side of the service right behind the meter. Contractors ditch box was in the hole so we had to run a new service through the box and hook on to the customers side of the service to re install the meter so the customer had water.

34080.109 Disconnect service llne at water main

Crew: WATER REPAIR CREW **Status:** Complete ***Cal'c UC:** \$0.00 ***Task Cost:** \$200.02 **Start Dt:** 1/31/2022
Supervisor: Brian Rickman **UOM:** Each **# of Units:** 0.00 ***Unit Cost:** \$0.00 **End Dt:** 1/31/2022

Employee

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
2959 CORY ANDERSON	Hours	1.50	\$66.50		1/31/2022	1/31/2022
2960 KEONI MAKAIWI	Hours	1.50	\$56.52		1/31/2022	1/31/2022
2665 TANNER VOSSEN	Hours	1.50	\$77.00		1/31/2022	1/31/2022

Equipment

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
19703 SERVICE TRUCK 3/4 TON '08	Hours	0.00	\$0.00		1/31/2022	1/31/2022

Material

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
34156 6" x 12" Full Circle Repair Clamp 6.84 - 7.24	Each	0.00	\$0.00		1/31/2022	1/31/2022

Task Comment: Abandoned 1 inch corp at the main with full circle repair clamp.

34080.002 Repair Service Line

Crew: WATER REPAIR CREW **Status:** Complete ***Cal'c UC:** \$0.00 ***Task Cost:** \$243.59 **Start Dt:** 2/3/2022
Supervisor: Brian Rickman **UOM:** Each **# of Units:** 0.00 ***Unit Cost:** \$0.00 **End Dt:** 2/3/2022

Employee

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
2960 KEONI MAKAIWI	Hours	1.00	\$37.68		2/3/2022	2/3/2022
2959 CORY ANDERSON	Hours	1.00	\$44.33		2/3/2022	2/3/2022
2665 TANNER VOSSEN	Hours	1.00	\$51.33		2/3/2022	2/3/2022

Equipment

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
19703 SERVICE TRUCK 3/4 TON '08	Hours	1.00	\$18.00		2/3/2022	2/3/2022

Material

Resource	UOM	Units	*Total Cost	Alt Description	Start Dt	End Dt
34074 3/4" Angle Bal Valve Meter x 1" FIP w/ lockwing	Each	1.00	\$85.00		2/3/2022	2/3/2022
34470 1" X 5" NIPPLE BRASS	Each	1.00	\$7.25		2/3/2022	2/3/2022

Task Comment: Got call that newly installed double stop was leaking on service that we had fixed the day before. Showed up to see top angle stop leaking out of the neck of the stop that holds the meter nut on. Also, the nipple was leaking on both ends of the double stop. The meter was also hanging in the air freely with no support. After we repaired the service the first time and left the contractor there to finish their work none of the leaks or the meter hanging in the air was like that. To fix it we shut the bottom stop of the double stop off and replaced the top stop and the nipple and tightened it up and it fixed all the leaks. we also braced the service up so the meter wasn't hanging in the air freely.

PG 3

Work Order Detail Report

2/8/2022

6:27 AM

*Projected Complete:		Lock: <input type="checkbox"/>	WO Duration	<u>*Actual</u> 70.00	<u>*Estimated</u> 0.00	<u>*Difference</u> 0.00
Repair Type:			Labor Hours	24.00	0.00	0.00
Subcontractor:			Labor Costs	\$2,030.55	\$0.00	\$0.00
*Profit Center:			Material Costs	463.88	0.00	0.00
			Fluids Costs	0.00	0.00	0.00
Quantity:	0.00	Lock: <input type="checkbox"/>	Equipment Costs	254.24	0.00	0.00
Unit of Measure:	Each		Contractor Costs	0.00	0.00	0.00
Unit Cost:	\$0.00		Misc. Costs	0.00	0.00	0.00
NO Hours:	0.00		Total Costs	<u>\$2,748.67</u>	<u>\$0.00</u>	<u>\$0.00</u>
			Use Task Info:	True	True	

Billed Party		Billing	
Customer ID:		Customer Number:	
Customer Name:		Last Name:	
Address:		Phone:	Cell #:
City:		Fax #:	
State:		E-mail:	
Zip:			
Billing Data			
Contact Name:		*Billing Amount:	Billing Required: <input type="checkbox"/>
Invoice Number:		Date Bill Sent:	Billing Processed: <input type="checkbox"/>
Incoming Account #:		Payment Received:	Imported to Financials: <input type="checkbox"/>
		Payment Method:	

Requests					
Request #	Problem	Location Address	# Req	Recorded Dt	Last Req Dt
22-000314	Water Leak	258 21ST AVE	1	1/31/2022	1/31/2022

Tracking					
Item	Description	By	Date	Time	
Created Work Order for Request	Request 22-000314	brianr	1/31/2022	11:27 AM	
Work Order Creation	This work order was created with the Lucity framework.	brianr	1/31/2022	11:27 AM	
Associate WO & Request	Work Request 22-000314	brianr	1/31/2022	11:27 AM	
Division Change	From to UTILITIES	brianr	1/31/2022	11:28 AM	
Status Change	From New Work Order to Closed In Field	tannerv	1/31/2022	3:41 PM	
Status Change	From Closed In Field to Complete	brianr	2/1/2022	3:20 PM	
Status Change	From Complete to New Work Order	brians	2/3/2022	3:24 PM	
Status Change	From New Work Order to Closed In Field	tannerv	2/3/2022	3:40 PM	
Status Change	From Closed In Field to Complete	brianr	2/8/2022	6:27 AM	

NO DELIVERED:	MTR Loc NO.:	WO User 6: <input type="checkbox"/>
NO User 2:	SERIAL NO.:	WO User 7: <input type="checkbox"/>
Not Used:	READING:	WO User 8: <input type="checkbox"/>
NO User 16:	LOCATE NO.:	WO User 26: <input type="checkbox"/>
*K Species:	METER SIZE:	WO User 27: <input type="checkbox"/>
*K Pest:	PK Date Posted:	WO User 28: <input type="checkbox"/>
*K Site Use:	User 10:	WO User 29: <input type="checkbox"/>
Assigned To:	Date assigned:	WO User 30: <input type="checkbox"/>
NO User 21:	WO User 25 Date:	
3LDG:		
NO User 51:		
MAP ORDER NO.:	AMR Number:	
Eden:	CRM:	

PG 4

2 FULL BUSINESS DAYS 21557912

wa@occinc.com <wa@occinc.com>

Thu 12/16/2021 5:08 PM

To: wsoper <wsoper@ci.longview.wa.us>

Washington Ticket#: 21557912 2 FULL BUSINESS DAYS

Send To: LONGVW01 Seq No: 25 Map Ref:

Transmit Date: 12/16/21 Time: 5:05 PM

Original Call Date: 12/16/21 Time: 5:04 PM Type: CALL

Work to Begin Date: 12/21/21 Time: 12:00 AM

Caller Information

Company : ALLIED RESOURCES GROUP LLC Type : CONTRACTOR

Contact Name: RICHARD COE Phone: (503)449-5616

Alt. Contact: DOUG - CELL Phone: (360)513-9288

Best Time : Fax :

Address : 9207 NE 163RD AVE; VANCOUVER, WA 98682

Caller Email: dougalliedllc@gmail.com

Dig Site Information

Type of Work: UG UTILITIES AND CONCRETE RESTORATION

Work Being Done For: ROBERT TRACY

Dig Site Location

County : COWLITZ State: WA

Place : LONGVIEW-KELSO

Address: 257 Street: 20TH AVE

Nearest Intersecting Street: ALABAMA ST

Location of Work: EXCAVATION SITE IS ON THE W SIDE OF THE ROAD.

: MARK ENTIRE PROP INCLUDING ALLEY AT ABV ADD

Remarks: AREA MARKED IN WHITE.

Type of Excavator:

Directional Drilling:

Type(s) of Excavation Equipment:

Map Twp: 7N Rng: 2W Sect-Qtr: 5-SE-NE

Link To Map for LONGVW01: <https://wa.itic.occinc.com/BH2N-T8W-3FS-2HC>

You can use the following link to send an all clear to the caller for this ticket:

<https://wa.itic.occinc.com/waAllClearBH2N-T8W-3FS-2HC>

PG 5

2 FULL BUSINESS DAYS 22034174

wa@occinc.com <wa@occinc.com>

Thu 1/27/2022 2:35 PM

To: wsoper <wsoper@ci.longview.wa.us>

Washington Ticket#: 22034174 2 FULL BUSINESS DAYS

Send To: LONGVW01 Seq No: 12 Map Ref:

Transmit Date: 1/27/22 Time: 2:33 PM

Original Call Date: 1/27/22 Time: 2:31 PM Type: CALL

Work to Begin Date: 2/01/22 Time: 12:00 AM

Caller Information

Company : ALLIED RESOURCES GROUP LLC Type : CONTRACTOR

Contact Name: RICHARD COE Phone: (503)449-5616

Alt. Contact: DOUG - CELL Phone: (360)513-9288

Best Time : Fax :

Address : 9207 NE 163RD AVE; VANCOUVER, WA 98682

Caller Email: dougalliedllc@gmail.com

Dig Site Information

Type of Work: INSTALL SEWER AND WATER SERVICES/MAINLINE

Work Being Done For: ROBERT TRACY

Dig Site Location

County : COWLITZ State: WA

Place : LONGVIEW

Address: 265 Street: 20TH AVE

Nearest Intersecting Street: ALABAMA ST

Location of Work: EXCAVATION SITE IS ON THE W SIDE OF THE ROAD.

: MARK ALL UTILITIES ON BOTH SIDES OF ALLEYWAY AND ON PROP AT ABV ADD

Remarks: AREA MARKED IN WHITE PAINT.

Type of Excavator:

Directional Drilling:

Type(s) of Excavation Equipment:

Map Twp: 7N Rng: 2W Sect-Qtr: 5-SE-NE

Link To Map for LONGVW01: <https://wa.itic.occinc.com/P232-2P8-WBF-WNX>

You can use the following link to send an all clear to the caller for this ticket:

<https://wa.itic.occinc.com/waAllClearP232-2P8-WBF-WNX>

PG 6