

ZiPLY Fiber
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January 27, 2022

Sent via WUTC Electronic Filing Portal

Ms. Amanda Maxwell
 Executive Director and Secretary
 Washington Utilities and Transportation Commission
 621 Woodland Square Loop SE
 Lacey, WA 98503

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 01/27/22 16:52
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 UTIL. AND TRANSP.
 COMMISSION

Re: Advice No. 2022-1 for ZiPLY Fiber Northwest, LLC dba ZiPLY Fiber Tariff U-101

Dear Director Maxwell:

ZiPLY Fiber Northwest, LLC d/b/a ZiPLY Fiber, hereby submits the attached revision to Tariff WN U-101 with an effective date of March 1, 2022.

This revision will increase operational efficiency by creating a single approach to late payments across all ZiPLY Fiber products in our service areas of Idaho, Montana, Oregon and Washington. Similar revisions are also being made to the tariffs in Idaho, Montana and Oregon.

Research has shown that the proposed revision is similar in approach to other carriers. Specifically, we found the following fees:

- Comcast: \$10.00 flat fee
- Spectrum: \$8.95 flat fee
- Lumen: \$13.00 or 5% whichever is greater

Confidential and redacted versions of the summary of the financial impact of the revision are included in the filing.

ZiPLY Fiber customers will be notified of the revision via bill message. The following will appear on customer bills through out the month of February:

Late Payment Fee Change – Beginning March 1, 2022, our Late Payment Fee will change to the following: 2% of the amount owed or \$10.00, whichever is higher. Setup autopay so you never miss a payment. To sign up, log in to your My Account and click Manage Autopay in the My Payments menu. If you have questions, please contact us at 1-866-MYZIPLY.

The following tariff page has been revised is included in this filing:

Section III: 1st Revised Sheet 13

If you have any questions regarding this filing, you may contact me at (503) 431-0458.

Sincerely,

A handwritten signature in black ink, appearing to read 'J Epley', with a stylized flourish at the end.

Jessica Epley
VP - Regulatory & External Affairs