

## IMPORTANT NOTICE

Date: September 30, 2021

Dear Stroh's Water Company, Inc. Customer,

Stroh's Water Company, Inc. has filed for approval from the Washington Utilities and Transportation Commission ("Commission") to update the Company's tariff. The proposed changes to the Company's existing tariff are needed to address situations in today's business environment.

This is not an increase in your basic rates. They are only new charges that are established for non-recurring services. These are one-time charges that occur under specific circumstances, not monthly charges that you will pay on an ongoing basis.

The ancillary charges that are being proposed are set forth below.

Disconnection Visit Charge	\$15.00
Reconnection Charge	
8:00 a.m to 4:00 p.m. Monday through Friday	\$25.00
All other hours	\$70.00
Account Set-up Charge	\$15.00
Account Set-up Charge with required meter reading	\$22.50
NSF Check Charge	\$15.00
Credit Card Convenience Fee	\$1.25
Water Availability Analysis Charge	
Lender Letter	\$20.00
≤ 2 ERUs	\$100.00
≥ 3 ERUs	\$500.00

The Commission has the authority to set final rates that may be lower or higher than the Company's request, depending on the outcome of its investigation. You can submit comments by going to [www.utc.wa.gov](http://www.utc.wa.gov) and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission  
P.O. Box 47250, Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the Commissioners at 9:30 a.m. on October 28, 2021. You will have an opportunity to comment at this meeting. The UTC building

is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 at least a day before the open meeting for instructions and to sign in.

If you have any questions concerning this filing, please call Stroh's Water Company, Inc. at 253-606-9277.

Sincerely,

Stroh's Water Company, Inc.